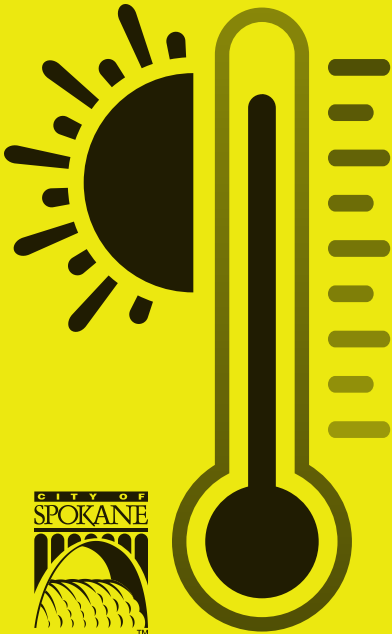




Safety tips during extreme heat temperatures!

- ☀ Reduce, eliminate, or reschedule strenuous activities until the coolest time of the day.
- ☀ Drink plenty of water (not very cold): Drink water even if you don't feel thirsty.
- ☀ Stay cool, in air-conditioned spaces and in shaded areas.
- ☀ Take a cool bath or shower.
- ☀ Never leave children or pets in a vehicle.

EXTREME HEAT ADVISORY AND WATER SERVICE

If the National Weather Service has announced an extreme heat advisory for your area, please contact us to discuss restoring water service. Call **3-1-1** or **509-755-CITY (2489)** for more information.

Phone Hours: **M-F 7:00am – 6:00pm**
Office Hours: **M-F 8:00am – 5:00pm**



Severe Weather
Emergencies Information



The UHelp Program Needs Your Assistance

UHelp supports **qualifying households** with **one-time emergency financial assistance** to help pay their City utility bills. On average, a household receives \$146 to help bridge the gap when families need it most. The average residential utility bill is \$146.

The UHelp program is funded through donations from utility bill customers and direct donations with a **dollar-for-dollar match provided by a designated Public Works fund of up to \$50,000 each year**. In order for the program to serve the need moving forward, more donations are needed.

The Washington State Climate Office is predicting warmer and drier than normal conditions for Eastern Washington. By including an extra \$1, \$5, \$10, or more on your monthly utility payment, you can help qualified households pay a portion of their City water, sewer, stormwater, and garbage services.

For more information, contact **Spokane 3-1-1** over the phone, online, or on the app!



UHelp Donation
Information