



# Coming Soon!

City of Spokane utility customers will see changes to their monthly bill format **starting in November**. To increase efficiency and prepare for upcoming technology advancements the current billing system is being updated. **There is no action customers need to take.** Look for more information as we get closer!

[my.spokanecity.org/billchange/](http://my.spokanecity.org/billchange/)

As always, we are here to answer questions and help.

*My* Spokane **3 1 1**  
Outside city limits? Call 509-755-2489



Dial 311  
7am-6pm, M-F



Visit City Hall  
9am-4pm, M-F



MySpokane311.org  
24/7



Use The App  
24/7