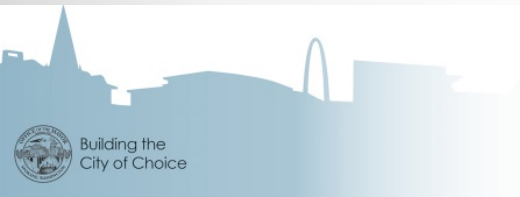


When it snows, we respond.

Snow season November 15-March 15

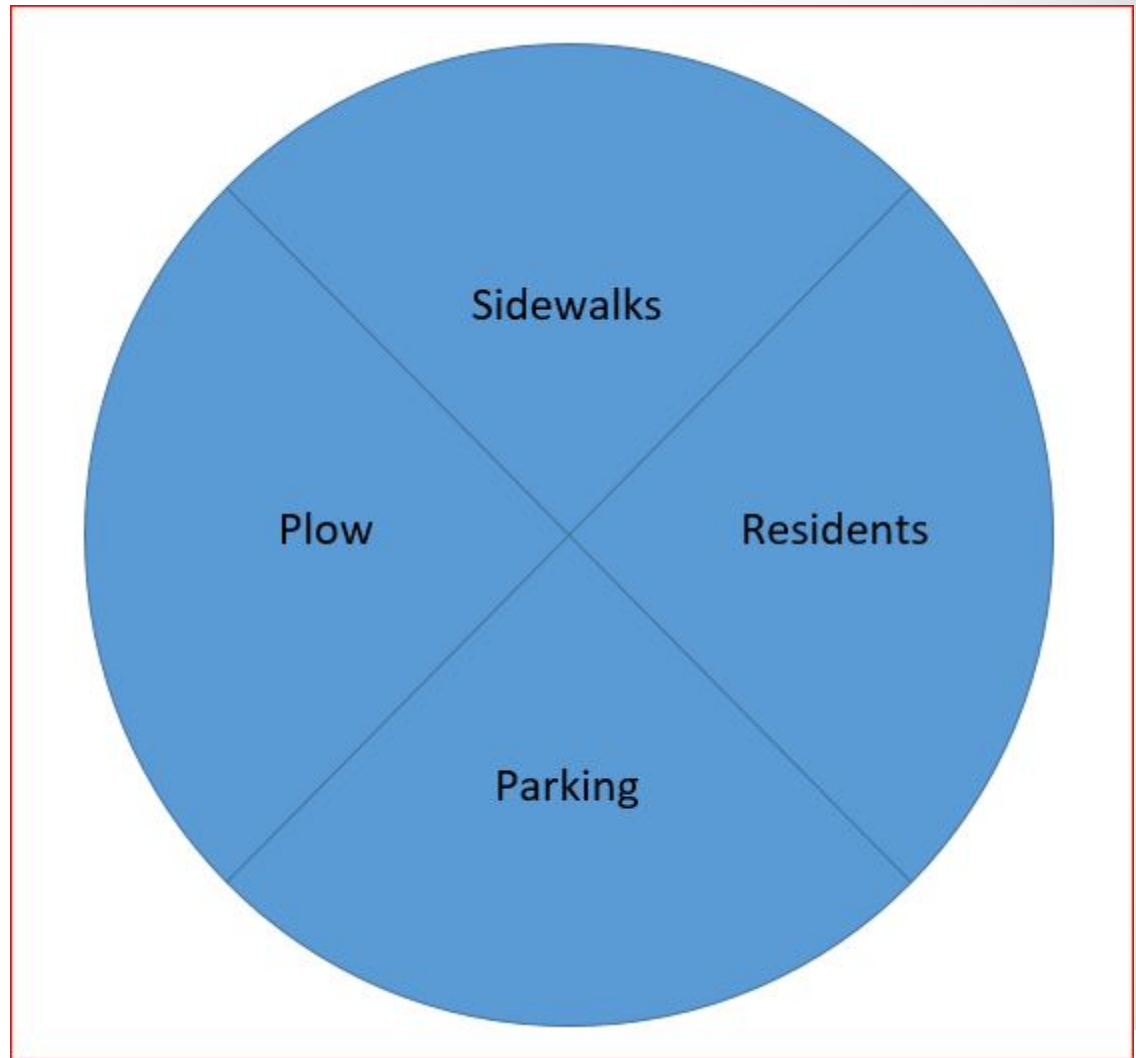


Our Plan was improved by YOU!

- Based on your feedback, our current snow response plan features:
 - More plowing, sooner.
 - More equipment and people available for snow removal.
 - Completion of a full-City plow during heavier snowfalls more quickly – in about 3 days.
 - Use of equipment that minimizes driveway berms.
 - Greater emphasis on plowing snow away from sidewalks.
 - Focus on routes to schools, medical facilities & more

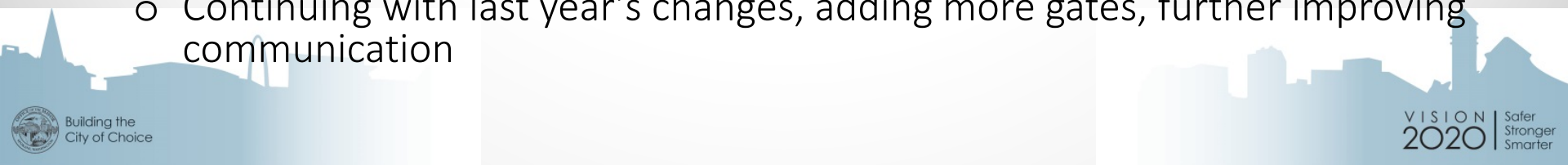
Interrelated Components & A Holistic Approach

- Each of these components plays a vital role in our snow season
- There's a domino effect when any part of the plan is missing



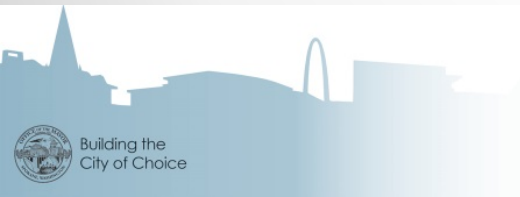
Overview

- **Snow Season – November 15 to March 15**
 - Moving away from **event-based** and reactive approach to **proactive plan** for the season
 - Be prepared
- **Coordinated System**
 - Street Plowing
 - Sidewalk Snow Removal
 - Parking
- **Accountability and Collaboration**
 - Plowing will minimize impact to parking and sidewalks
 - City will maintain its sidewalks
 - Help others connect with resources and plan ahead
 - Help out by doing your part for parking and sidewalk snow removal
- **Continuous Improvement**
 - Continuing with last year's changes, adding more gates, further improving communication



Plowing

- When it snows, even if it's an inch or two, **crews will plow all the streets**, including residential streets.
 - As part of the regular work day, Monday through Friday, crews will clear snow throughout the City when there are small amounts of snow
 - Utility crews will supplement Street crews sooner
 - More equipment will be available on a regular basis for plowing
 - We call this “maintenance plow” work
- When a **full-City plow** is needed, the City will move to 24/7 operations
 - A full City plow should take about 3 days under the changed plan.



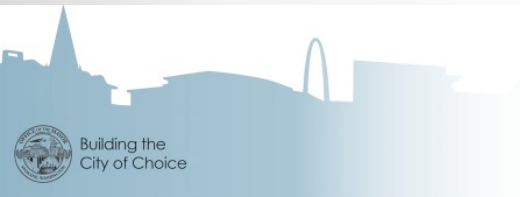
Driveway Berms

- **New Equipment**

- More than doubled the number of snow gates for the 2018-19 Snow Season
- 16 gates this year, up from 7
- Won't completely eliminate berms, especially on arterials, but will drastically reduce them

- **Plowing Technique Changes**

- Plowing away from the curb to help keep snow out of driveways and off sidewalks.
- Snow also may be pushed to center medians on some arterials



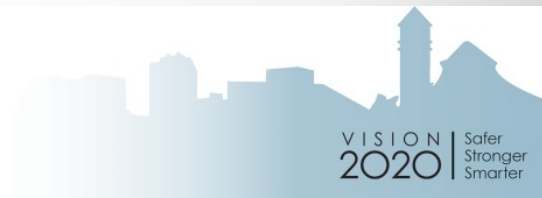
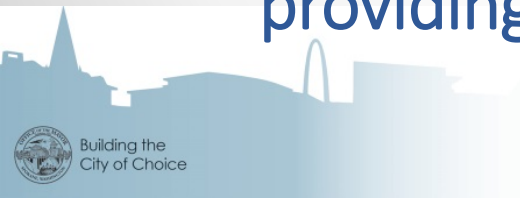
Parking

- **Seasonal Parking (Nov. 15-March 15)**

- Parking on the odd side of the street, all season long with no ticketing or towing
 - RVs & Boats: Seasonal Restriction of parking on the street, tow away
 - Enforcement is pro-active & complaint based with an emphasized campaign before snow season & warnings
 - By Nov. 15, this enforcement will switch to towing
 - All areas outside the downtown will be treated the same
- Downtown: No on-street parking, 12-6 a.m. when snow present, tow away area
 - Options for off-street parking (next slide)



- **Messaging encouraging cooperation & providing options for parking**



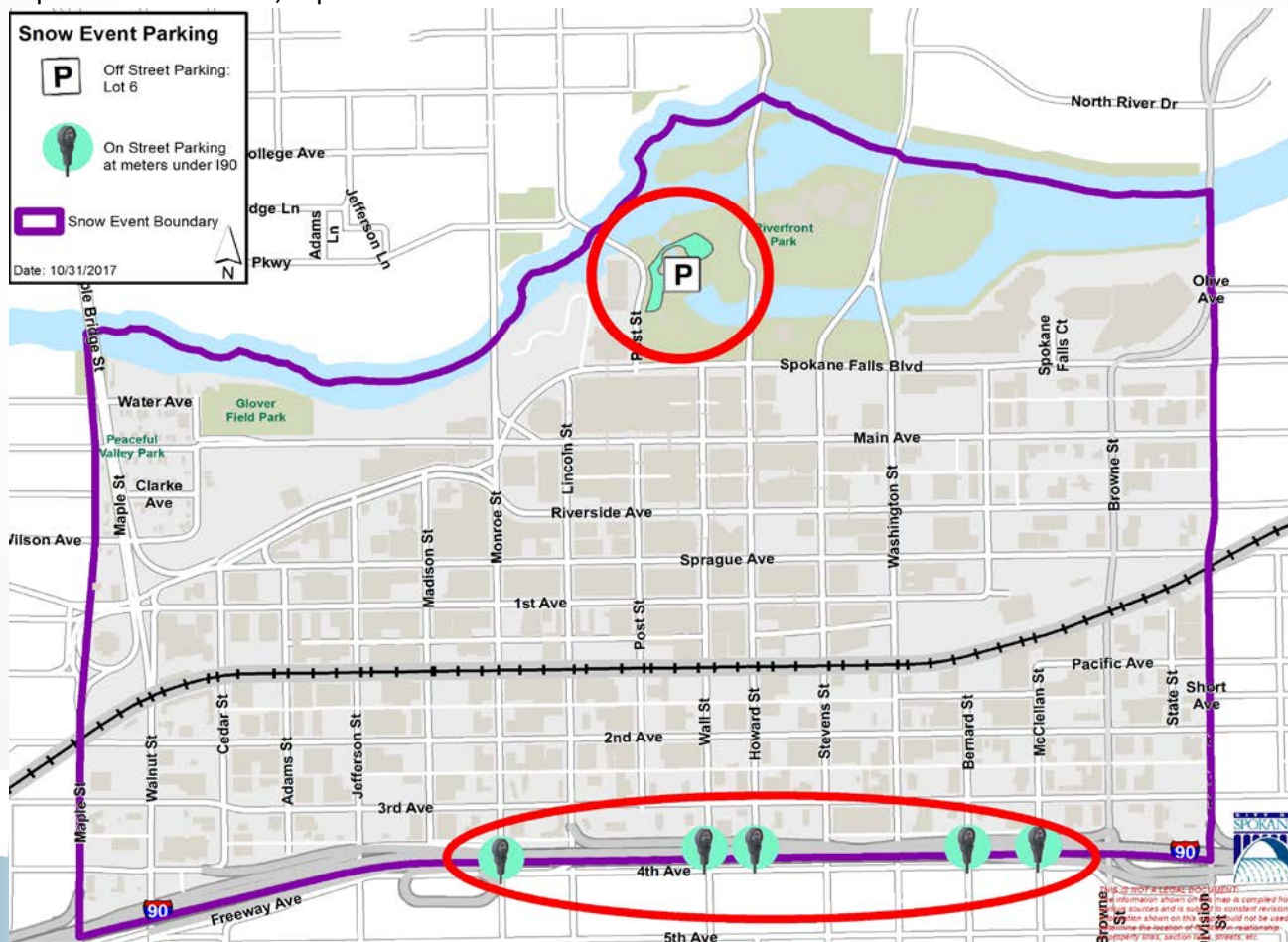
Downtown

- Mitigate Impacts

- City offers parking areas within the downtown boundary for where residents can stow their vehicles in a manner that abides signage (most likely North and South of the core)

- Downtown boundary

- Maple to Division; Spokane River to I-90






Sidewalks

- **Education Emphasis**

- Survey Results **Prioritized Areas:**
schools, bus stops, hospital districts
- Community Partners:
Emphasized **students and families walking in the streets** due to unclear sidewalks
- Courtesy Notice: Continue to **issue notice to property owners & residents** when City is notified of unclear sidewalk and pathways

- **Mitigation Impacts**

- Pre-registration Options for Elderly and Disabled (Aging and Long Term Care of Eastern Washington)
 - 509.960.7281
- Neighbors helping neighbors to connect with information, resources and a plan!
- Make a plan for the winter



The City was contacted about failure to maintain sidewalks at this address. Did you know that it's the property owner/resident's responsibility to maintain a free and clear sidewalk for the safety of all pedestrians? Here's how to make sure you're in compliance:

- Clear sidewalks by 9am
- Clear a path at least 36" wide (up to the width of your sidewalk)
- Clear snow from around curb ramps, fire hydrants, storm drains, and mail boxes.
- Citizens near bus stops and along school walking routes, please be a good neighbor and keep those areas clear.

Failure to clear the sidewalk may result in a \$115 ticket.

SMC 1.05.160 & 12.02.010



For Snow Removal services:

- Pre-register with a local landscape company!
- Make a plan with your neighbors!

Questions?

- Call 3-1-1 for information
- See updates to the snow plan here:

<https://my.spokanecity.org/streets/maintenance/snow-removal/>



Pathway to sidewalk completely blocked

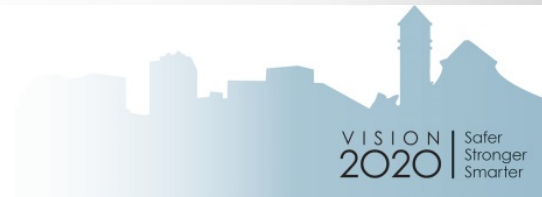
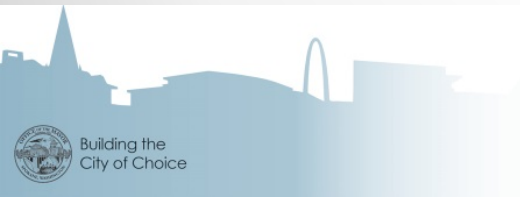
How Can We Collaborate?

- **Odd side Parking**
 - Helps the plow **minimize berms** and get to each **neighborhood** faster
- **Removing RVs (trailers, campers, flatbeds, boats, basketball hoops, etc.)**
 - Remove RVs from the right-of-way during the snow season (**Nov. 15-March 15**)
 - Allows plows to maneuver with **greater speed** and thoroughness
- **Connect Resources**
 - Get to know your neighbors! Pass along Community Minded Enterprise's information to those that are over 60 and/or over 18 and disabled, **pre-registration available**
 - Did you know that people can pre-register with private landscaping companies?
 - Neighbors helping neighbors!
- **Seasonal Approach, Phased In**
 - These changes to the plowing, parking and sidewalks are part of changes to make Spokane a more seasonal city
 - Thank you for your collaboration, and please feel free to submit a comment card so we can hear from you!



Where to get more info

- **Watch for Snow Brochure**
 - Will be inserted in utility bills in November
 - Will include residential plow route map (Stick it on your fridge)
- **Follow the City on Social Media**
 - @spokanecity on Facebook and Twitter
 - We post when we have snow response news to report
- **Get information on the City's web site**
 - A link to snow information will be included on front page
 - www.my.spokanecity.org
 - Plow Progress map activated during full-City plows
- **Watch for Information on Local Media**
 - We are rolling out information to media starting in mid-October
- **Call 3-1-1 if you need more information**



Questions?

