When it snows, we respond! Overhauling the City's Snow Plan October 2017









Informed Plan: Snow Survey

- April 2017 Over 1,600 responses
- Citizen Feedback Based Recommendations -

1) Complete *full-city plow* more *quickly*, starting at lower threshold

2) *Clearer communication* of expectations spread through *more channels* (e.g., social media, calling etc.)

3) Snow to be moved *away from driveways* and *sidewalks*

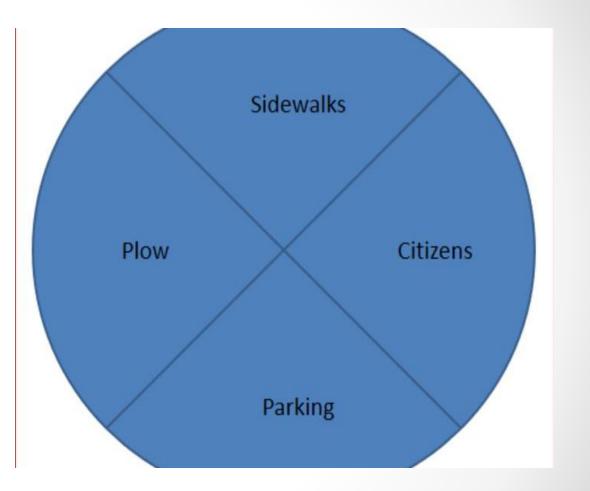
4) Priority given to school routes (buses and walking), STA stops and routes, and medical facilities

This presentation will cover changes to the plow, parking, and sidewalks for 2017-2018 snow season



Interrelated Components & A Holistic Approach

- Each of these components plays a vital role in our snow season
- There's a domino effect when any part of the plan is missing







What's Different & New

• Snow Season – November 15 to March 15

 Moving away from event-based and reactive approach to proactive plan for the season

Coordinated System

- Street Plowing
- Sidewalk Snow Removal
- o Parking

Accountability and Collaboration

- Plowing changes will minimize impact to parking and sidewalks
- o City will maintain its sidewalks
- Help others connect with resources and plan ahead
- Help out by doing your part for parking and sidewalk snow removal

Phased Plan

• First phase of changes to the overall plan, future opportunities for feedback to adapt the program as need or inform future seasons



Plowing

- When it snows, even if it's an inch or two, crews will plow all the streets, including residential streets.
 - As part of the regular work day, Monday through Friday, crews will clear snow throughout the City when there are small amounts of snow
 - o Utility crews will supplement Street crews sooner.
 - More equipment will be available on a regular basis for plowing.
- When a full-City plow is needed, the City still will move to 24/7 operations
 - A full City plow should take about 3 days under the changed plan.





Driveway Berms

New Equipment

- Pilot program to test "gates" to keep snow out of driveways
- 7 gates to be deployed
- 4 will be used on new front-end loaders that will allow for more precise plowing
- o 3 will be used on graders

• Plowing Technique Changes

- Plowing away from the curb to help keep snow out of driveways and off sidewalks.
- Snow also may be pushed to center medians on some arterials





Parking Changes

• Seasonal Parking (Nov. 15-March 15)

- Parking on the odd side of the street, all season long with no ticketing or towing
 - RVs & Boats: Seasonal Restriction of parking on the street, tow away
 - Enforcement is pro-active & complaint based with an emphasized campaign before snow season & warnings
 - o By Nov. 15, this enforcement will switch to towing
 - All areas outside the downtown will be treated the same
- Downtown: No on-street parking, Midnight-6 a.m. when snow present, tow away area
 - Options for off-street parking (next slide)
- Messaging encouraging cooperation & providing options for parking







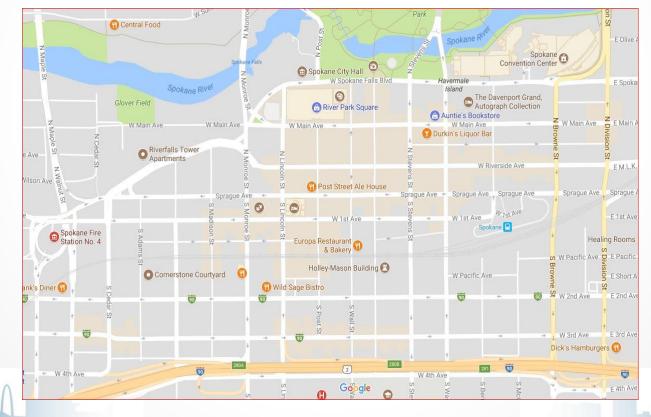
Downtown

Mitigate Impacts

• City offers parking areas within the downtown boundary for where residents can stow their vehicles in a manner that abides signage (most likely North and South of the core)

Downtown boundary

o Maple to Division; Spokane River to I-90



Safer

Stronger

Building the City of Choice

Sidewalks Changes

Education Emphasis

- o Survey Results Prioritized Areas: schools, bus stops, hospital districts
- Community Partners: Emphasized **students and families walking in the streets** due to unclear sidewalks
- Courtesy Notice: Continue to **issue notice to property owners & residents** when City is notified of unclear sidewalk and pathways

Under Discussion

- Amend SMC 12.01 Improvement, Maintenance of Public Ways:
 - Clarifies the **minimum walking area of 36" pedestrian pathway**, including areas that may have missing sidewalk in an effort to make all right of ways passable for all citizens
 - Clarifies the time snow is to be removed is by 9 a.m. the following day (property maintenance)
 - Provides for City removal of snow for priority walking routes & for blocking of the Public Right of Way
 - Provides for notice similar to other snow actions by media announcement
 - Authorizes removal of snow and the cost for this to be put on the property's Utility Bill
- Removal vs Tickets: Propose snow removal due to survey feedback and ticketing does not guarantee snow removal

Mitigation Impacts

- Pre-registration Options for Elderly and Disabled (Community Minded Enterprises and Catholic Charities)
- Early Season Education: Spokane Public Schools, STA, hospitals collaborating with the City on planning and disseminating information to their constituents
- Neighbors helping neighbors to connect with information, resources and a plan!
- o Make a plan for the winter

How Can We Collaborate?

• Odd side Parking

- Helps the plow **minimize berms** and get to each **neighborhood faster**
- Removing RVs (trailers, campers, flatbeds, boats, basketball hoops, etc.)
 - o Remove RV's from the right-of-way during the snow season (Nov. 15-March 15)
 - o Allows plows to maneuver with greater speed and thoroughness

Connect Resources

- Get to know your neighbors! Pass along Community Minded Enterprise's information to those that are over 60 and/or over 18 and disabled, **pre-registration available**
- o Did you know that people can pre-register with private landscaping companies?
- Neighbors helping neighbors!

Seasonal Approach, Phased In

- These changes to the plowing, parking and sidewalks are part of phasing in to make Spokane a more seasonal city
- Thank you for your collaboration, and please feel free to submit a comment card so we can





Questions?



