



**Solid Waste Collection Department**  
 City Hall, 1<sup>st</sup> Floor  
 808 W. Spokane Falls Blvd, Spokane, WA 99201-3333  
 Load Truck Scheduling: 509.625.7881  
 Fax: 509.625.6560  
 Email: [spokanesolidwaste@spokanecity.org](mailto:spokanesolidwaste@spokanecity.org)  
 Website: [my.spokanecity.org/solidwaste](http://my.spokanecity.org/solidwaste)

**LOAD TRUCK CUSTOMER ACKNOWLEDGMENT**

Please fill this form in completely, print it out and sign it. Return by mail, fax or email.

**Background:** Customers of the Solid Waste Collection Department on occasion require large loads or bulk items to be collected in addition to their normal weekly trash collection. This service is referred to as the “Load Truck.”

**Property owner:** The customer understands that they/he/she must be the property owner to order this service and certifies that they are authorized to order service.

**Terms and conditions acknowledged:** In signing this form, customer certifies they/he/she have fully read, understand, accept and agree to the attached 2021 LOAD TRUCK RATES & SPECIAL INSTRUCTIONS and have no questions.

<b>Property Owner’s Name:</b>	<b>Service Address:</b>
<b>Email Address:</b>	<b>City Account #:</b>
<b>Home Phone:</b>	<b>Alternate Phone:</b>
<b>Do you reside here?</b> <input type="checkbox"/> YES <input type="checkbox"/> NO <input type="checkbox"/> (If no, please fill in the occupant’s information below)	
<b>Occupant’s Name (if you do not live here):</b>	<b>Occupant’s Phone Number(s):</b>
<b>Desired date if available:</b>  (PLEASE NOTE: The Load Truck is available Tuesday thru Friday with a few exceptions. We do not guarantee a time on your scheduled day as it is impossible to know how long each scheduled stop will take. The collection will occur sometime between 7 a.m. and 3:30 p.m. We will call within 1-2 business days after receiving this waiver to either confirm or reschedule the date based upon availability.)	
<b>Description of items to be collected (Please list any furniture, appliances, or extra-large/heavy items):</b>	

**Acknowledgment:** By signing my name below, I certify that I am the owner of the above listed property and/or have necessary authorization and documentation from the owner. Proof of documentation is required.

<b>Typed/Printed Name:</b>	<b>Signature:</b>	<b>Date:</b>
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THIS FORM MUST BE ON FILE PRIOR TO SCHEDULING THE LOAD TRUCK.  
 We will contact you within 1 – 2 business days upon receiving this waiver to confirm or reschedule the Load Truck and answer any questions you may have. Thank you!

# 2021 LOAD TRUCK RATES & SPECIAL INSTRUCTIONS

Load Truck Scheduling 509.625.7881

## Rates

Standard Load Truck rates include, but are not limited to, the following two charges:

Department vehicle and labor (rear-loading garbage truck, driver and loader):

- \$150.12 per hour (\$37.53 for every 15 minutes)
- 15 minute minimum charge

Disposal at the City's Waste to Energy Facility:

- \$113.86 per ton
- Minimum charge billed is ¼ of a ton (\$28.47). Weight is billed in 20 lb. increments after the minimum charge.

## Additional Charges

In the event that your Load Truck service requires additional laborers and/or equipment (i.e. a bobcat), we coordinate with the City Code Enforcement Department's work crew.

Extra laborers (with equipment):

- \$108.04 each additional person per hour (\$27.01 for every 15 minutes)
- 15 minute minimum charge

Extra laborers (without equipment):

- \$ 89.96 each additional person per hour (\$22.49 for every 15 minutes)
- 15 minute minimum charge

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## Special Instructions

- Use of the Load Truck service does not replace regular weekly refuse service.
- The owner of the service address must sign the Load Truck waiver and have it on file prior to scheduling the Load Truck. This form is valid only for the service address until the end of the year. A new customer acknowledgement must be filled out each calendar year for each property. We verify ownership with the Spokane County Assessor's website and may require additional proof of ownership or legal rights to the service address.
- All items requested to be collected by the Load Truck must be out at either the curb or in the alley (if the alley is used by our trucks and not deemed "closed.") before 7 a.m. on the scheduled day. All items must be in one location.
- We are unable to go onto private property to haul items out to our truck. If you are unable to take your items to the curb or alley for the Load Truck to collect, please call Eastern Washington's help line at 211 or toll free at 866.804.9060. This is a free service to help residents find a number of services available in the Eastern Washington area. This number is not associated with the City of Spokane.
- Please disclose any large items when scheduling the load truck such as appliances or furniture. Please be as specific as possible. The limit is two (2) appliances per appointment unless approved in advance by a Supervisor or the Department Head.
- We are unable to accept Household Hazardous Waste (i.e., paint, oil, pesticides, and cleaners) with the Load Truck service. There is no charge to bring Household Hazardous Waste to the Waste to Energy Facility or either of the Spokane County's transfer stations. They do not accept Commercial Hazardous Waste. For more information on disposal of Commercial or Household Hazardous Waste, please call 509.625.7898.
- We are unable to accept non-burnable items such as concrete, dirt and rocks.
- Please make sure to have all longer items cut down to six (6) feet in length and have loose items bagged. This will reduce the amount of time it takes to load your items.
- All load truck charges are billed to the City of Spokane utility bill for the service address. The signing party is also jointly and severally responsible for said charges. The utility bill must be current or brought current prior to scheduling the Load Truck. All unpaid Load Truck charges are a lien against the property.
- The owner accepts the risk and responsibility for any illegal or illicit dumping.
- **If you need to cancel or reschedule the Load Truck, please call 509.625.7881 at least one (1) business day in advance.**
- If you have any questions about this service or need any further assistance, please call the Load Truck scheduling desk at 509.625.7881.
- The City reserves the right to decline service to any customer in its sole discretion.
- Rates are subject to change.