



Numerica Skate Ribbon COVID-19 Protocols for 2020/2021 Season FAQ

Will the Numerica Skate Ribbon open this year? When?

We are working closely with the Spokane Regional Health District to safely operate the Numerica Skate Ribbon this winter! Though ice skating will look a little different, we are thrilled to offer safe, outdoor recreation for our community this winter. Preparations are underway, and we'll share an opening date once it's known – with plans to open for the 2020 holiday season!

What COVID-19 precautions will be in place?

In coordination with the Spokane Regional Health District, we are following the [Phase 2 and 3 Indoor Fitness and Training COVID-19 Reopening Requirements](#) during 2020-2021 ice skating season. In addition, we're going above and beyond these protocols with additional safety measures.

- Limited number of skaters: Up to 50 guests will be allowed at one time in phase 2, or up to 75 guests in phase 3.
- Advanced ticket reservation: To regulate the number of guests, advance purchase of ice skating admission will be required. Guests will select their reservation time, and each reservation will be good for one hour of skating.
- Masks and gloves: Face masks and gloves will be required for all patrons while on premises including while ice skating, on the patio, and inside the building.
- Sanitizing: Skate rentals will be sanitized after each use. Users will be required to wear socks. Sanitation protocols will be implemented in all common areas with even greater attention to touch points (handles, knobs, fixtures, benches, railings) and high use areas (benches, lobby, restrooms). Hand sanitizer will be offered at the skate rental pick-up, ribbon entrance, restrooms, Sky Ribbon Cafe, and observer area.
- Distancing: Patrons will be asked to socially distance themselves (maintaining at least 6 feet) from others while skating and in the adjacent facility. Benches and chairs will be arranged a minimum of 6 feet apart to accommodate participants putting on/removing their skates. Tape and physical barriers will be used to mark off 6 foot distancing guides for queueing. Pond occupancy will be monitored for 12 or fewer ice skaters.
- Families: Family groups up to five people will be permitted to skate together closer than 6 feet.
- One-way skating: A one-way traffic pattern will help maximize distancing.
- Entry/exit: A separate entrance and exit will be established for those entering and exiting the ice, and distancing markers will be in place.
- Outdoor queueing: Skate rental and wrist band pick-up queueing will be staged outdoors to minimize building occupancy.

- Patio and party room use: The patio will be available for skaters only. Exceptions will be made for minors and those with special needs. The Skate Ribbon exterior party room garage-style doors will be open to assist in social distancing and serve as a warming shelter. Chairs will be set up at least 6 feet apart.
- Observation area: A non-skater observation area will be established away from the Skate Ribbon patio. The observation area will have benches and heaters, and masks, gloves, and social distancing will be required.
- Sky Ribbon Café: The cafe is operated by the Eat Good Group, who will continue to follow established restaurant COVID-19 protocols. Food purchase will be required to sit in the café in order to maximize dining space for patrons.

How does the Numerica Skate Ribbon meet phase 2 guidelines, isn't it a large gathering?

Capacity of the ice skating area and facility will follow [Phase 2 and 3 Indoor Fitness and Training COVID-19 Reopening Requirements](#), in coordination with Spokane Regional Health District. This requirement allocates up to 300 square feet per person for phase 2, and up to 200 square feet per person for phase 3. The Numerica Skate Ribbon is 14,858 square feet and capable of supporting 50 people in phase 2, and 75 people in phase 3.

How will the number of skaters be managed?

Occupancy will be regulated by onsite staff members at the ice entrance and through an online reservation system. Advance ticket purchase will be required, and no more than 12 tickets per session will be sold every 15 minutes. Each reservation will be valid for 1 hour of skating. Skaters may arrive up to 15 minutes before their reservation to check-in and put on skates.

How will the ice skating experience change?

Ice skaters can expect the same great skating experience but with fewer skaters on the ice. Socially distant lines will be established for check-in and entry to the ice. Additionally, a separate observation area better enables skaters to socially distance themselves.

Can I watch without ice skating?

A separate observation area for those not ice skating will be available at the east end of the ice pond, with seating and portable heaters.

What if my child is ice skating, but I will not be skating?

Parents and those assisting people with special needs are welcome in the skater-only area to check-in for the ice skating session, assist with putting on skates and getting onto the ribbon. Once your party is on the ice, we ask you to please head to the observation area.

How do I purchase tickets?

Unlimited Passes are on sale now on our website! Once the ribbon is open for the season, all ice skating tickets and skate rentals will also be available at RiverfrontSpokane.org. Guests are highly encouraged to purchase tickets before coming to the park, since quantity is limited. On-site tickets sales will only be available through personal mobile devices.

When making your ticket purchase, you will be asked to select the date and time of your ice skating session. All sessions are one hour. Please check-in 15 minutes before your skate time at the skate rental counter. This will give you enough time to pick-up and put on your skates.

My child is two or under and skates for free, do I still need a ticket or a reservation?

Though children two and under skate for free, reservations will still be required for all patrons planning to skate.

How will Unlimited Passes be affected?

Unlimited Pass holders will not require reservations between 11am - 4pm Monday through Friday. Reservations will be required during peak times: after 4pm weekdays, and on weekends, holidays and December 19 - January 3. Skating during a reservation period will be limited to a one hour session. 2020/2021 Unlimited Passes will be available for purchase at RiverfrontSpokane.org.

What are the hours for the Numerica Skate Ribbon and Sky Ribbon Café?

When the ice ribbon opens for the season, the hours will be:

Sunday – Thursday: 11am - 8pm

Friday & Saturday: 11am - 9pm

Winter Break (December 19 - January 2): 10am - 10pm

Closed Thanksgiving and Christmas days

Prior to the ice ribbon opening, the Sky Ribbon Café hours are daily, 11am – 6pm.

What is the cost to ice skate?

We're offering the same rates as the 2019/2020 season.

Adult admission: \$7.25 per hour

Child admission: \$5.25 per hour

Children 2 and under: free admission (does not include skate rental)

Adult Unlimited Pass (does not include skate rental): \$34.95

Child Unlimited Pass, age 3-12 (does not include skate rental): \$29.95

Skate rental add-on to Unlimited Pass: \$17.95 (only available with purchase of Unlimited Pass)

Skate rental: \$4.95 per visit

Can I make a group reservation?

Due to COVID-19 and limitations placed on gatherings, Riverfront Spokane cannot offer group reservations at this time. Individual tickets can be purchased online. The 15% group discount can still be obtained by purchasing 10 or more tickets in a single transaction.

Where can I go for more information?

For more information, please visit RiverfrontSpokane.org.