Parking Update

Starting **January 1**, **2017**, due to staffing changes during the redevelopment of Riverfront Park, we will no longer be able to support in-person parking permit sales. We encourage our customers to try our online parking software.

Please visit https://spokaneparks.permitpoint.com/Account/Login to register today! Click on 'Create Account' to begin.

Frequently Asked Questions

Does this cost more?
Toledo Tickets (our 3rd party fulfillment company) charges a **$3.00** processing and shipping fee for this service.

I created an account, now what?
Once you have created an account, you can select the lot you wish to purchase parking for. If you are not sure, the map will display a rough location of where the lot is. Select the parking permit you wish to purchase.

I bought parking, but I don't want to get a ticket before my pass arrives in the mail.
No need to worry, when you purchase parking you can print out a temporary permit which is attached to your receipt. Please cut along the dotted line and place the permit on your dash. If something happens to your permit or if you don't have the ability to print, our system alerts officers issuing tickets that you have a permit.

I have multiple cars that I drive.
When you create your account, you can register up to two (2) vehicles on your account. Only one can be parked at a time.

Do I have to buy parking online only now?
While we hope you decide to utilize this new and convenient service, daily permits and monthly permits can still be purchased at parking kiosks in our parking lots. However, quarterly permits must be purchased online.

Have you relocated your lots? The pin on the map for the lot I usually park in looks further away.
No, we have not moved our lots. Our convenient parking locations are still in the same areas. The pins appear further away on the map due to address requirements of the software.

I have a more specific question, how do I contact you?
Please email jworthington@spokanecity.org or call **509-625-6605**.