



Water Wise Rebates for Residential Customers

Please review the general program information and rebate-specific information before applying for a rebate. For questions, email Water Conservation Office at waterwise@spokanecity.org or call 509-625-6293. All products purchased must be WaterSense® certified.

WaterSense® Product Rebates

WaterSense® products make it easy to find and select water-efficient products that can help your wallet and the environment. They are backed by independent, third-party certification and tested for both efficiency and performance.

Products must be WaterSense® labeled and listed on the EPA's WaterSense product search. In addition to the required installation photos, photos of the SKU or model number on the packaging can also be submitted to expedite verifying the WaterSense® label.

| WATERSENSE® CERTIFIED PRODUCT | REBATE AMOUNT PER UNIT | EFFICIENCY REQUIREMENTS | REQUIRES PHOTO & RECEIPT | LIMIT PER PROPERTY |
|--|------------------------|--|--------------------------|--------------------|
| High Efficiency Toilet | Cost, up to \$100 | 0.8 gallons per flush or less | YES | 2 |
| Smart Irrigation Controller | Cost, up to \$100 | Wi-Fi enabled smart irrigation controller | YES | 1 |
| Spray-to-Drip Conversion | Cost, up to \$100 | Replace working standard spray irrigation with drip irrigation | YES | 1 |
| High Efficiency Rotary Sprinkler Nozzles | Up to \$4/nozzle | Matched precipitation rotary nozzles | YES | 50 |

General Program Information:

- Important Application Information:
 - The Water Conservation Office will process complete applications on a first-come, first-served basis until application deadlines or until funds are depleted.
 - Applications must be complete for processing. Applications are considered complete when all required information is filled in on an application form and all necessary documents (receipts, additional forms, W-9, etc.) are attached and legible.
 - Applications are considered incomplete if the required information or documentation is missing or illegible. A one-time notification will be sent to the email provided on the application regarding submission of missing or illegible information or documentation. Upon submission of the missing information, the application is considered complete and eligible for processing, unless it is past the application deadline or funds are depleted.
 - Once approved, rebates are applied as a credit to the active water account within two billing cycles. Rebate credits are not applied to closed utility accounts or transferred to a different account. Applicants should verify that all rebates have been approved and applied prior to closing a utility account or transferring an account to a tenant.

Applications & Submittal Confirmation

- Get your rebate as soon as possible — apply [online](#) to expedite processing.
- After the rebate is submitted online, a confirmation email will be sent to the email address provided. Save this confirmation email as proof of application. If you do not receive this email within 72 hours of applying, check your spam/junk folder, then email Water Conservation Office.
- For a hard copy application call 509-625-7800, Monday through Friday 7:30 a.m. to 4:30 p.m. Return the application and all required documentation to:
Spokane Water Department
ATTN: Water Conservation Office
914 E North Foothills Dr.
Spokane, WA 99207
- When a paper application is received via post, a confirmation email will be sent to the email address provided. This may take up to two weeks. Save this confirmation email as proof of application. You should receive your rebate within two months of application.
- It is up to the applicant to make backup copies; original photos and paper documentation will not be returned.

Eligibility & Rental Properties

- Purchases or installations must occur within the calendar year.
- The applicant must be the current property owner. Tenants may apply for rebates with written property owner approval.
- Owners of rental properties may apply for rebates for rental properties. However, rebates are property specific and applied as a credit to the active water account. The active water account must be associated with the location where the products are installed or where the items were removed. If the owner does not live on-site or is not listed on the active water account, it is the owner's responsibility to coordinate inspections and rebate funds with the tenants.

By applying for City of Spokane Water Wise Rebates, you have read and agree to the following:

- I understand when my application is processed a representative from the City of Spokane may contact me to verify the installation of my new water efficient equipment before my rebate is issued.
- In accepting this rebate, I acknowledge that the City of Spokane is in no way responsible for the condition of the plumbing on my side of the meter, now or in the future.
- I understand that qualifying items are selected on the basis of water efficiency only. The City of Spokane does not endorse specific brands, products, or dealers; nor does it guarantee materials, workmanship, performance, or durability of the qualifying items.
- I understand I may receive reimbursements not to exceed the amount outlined in the program guidelines.

Tax Information

- If the applicant pays for the utility bill and will receive \$600 or more in total rebate credits from the City of Spokane in a calendar year, the applicant must submit a [W-9 \(PDF\)](#) form.
- All personal information provided within the W-9 is kept confidential in accordance with the Privacy Act. The determination of whether your rebate is taxable or not may depend on several variables. We recommend contacting your tax professional.



Requirements for WaterSense® 0.8 gpf Toilet

Rebate amount: cost of toilet (up to \$100), excluding installation/labor, shipping, tax, etc.



Eligibility Requirements:

- Applicant must be the current property owner to apply for and receive rebate. Tenants may apply for rebates with written property owner approval.
- Property must receive water services from the City of Spokane.
 - » Residential customers: limited to two toilets per property.
- Rebates are for purchase of toilets that shall not exceed 0.8 gallons per flush.
- **Dual flush toilets on the WaterSense® list do not qualify for a rebate.**
- Receipts (proof of payment, not an invoice with a “balance due”) are required and must include:
 - » A purchase date within the same calendar year of application.
 - » List the make and model or SKU (found on the bar code on product packaging).
 - » Show the cost of each item. Rebates are for the products only (installation, parts, tax, shipping etc. excluded) with a maximum of \$100 per toilet.
- Take a photo of each toilet installed at the property and attach it to the online application. Photos of the boxes/packaging or the product uninstalled do not qualify.
- Altered or misrepresentative photos will be considered fraudulent and the rebate will be denied.
- Some ADA toilets are not WaterSense® labeled, verify the product is WaterSense® labeled on the EPA's product search.

Eligibility of Rental Properties

- A purchase date within the same calendar year of application.
- The applicant must be the current property owner. Tenants may apply for rebates with written property owner approval.
- Owners of rental properties may apply for rebates for rental properties. However, rebates are property specific and applied as a credit to the active water account. The active water account must be associated with the location where the products are installed or where the items were removed. If the owner does not live on-site or is not listed on the active water account, it is the owner's responsibility to coordinate inspections and rebate funds with the tenants.

Applicant Steps:

- Read program requirements.
- Purchase and install eligible 0.8 gpf WaterSense® toilet.
- Complete [online application](#) and supply all required documentation.

City Steps:

- Process rebates on a first-received, first-served basis until either application deadline or fund depletion occurs.
- Approve application and issue rebate credit.

Processing of completed applications takes approximately 2 weeks. Once processing is complete and the rebate is approved, a credit will appear on your utility bill within one to two billing cycles.

Tax information:

- Applicants receiving \$600 or more in rebates from the City in a calendar year must submit a [W-9](#) form before City issues rebate. The City will send 1099 forms to applicants after December 31 each year. All personal information provided within the W-9 is kept confidential in accordance with the Privacy Act. The determination of whether your rebate is taxable or not may depend on several variables. We recommend contacting your tax professional.





Requirements for WaterSense® Labeled Smart Irrigation Controller

Rebate amount: cost of controller or device (up to \$100), excluding installation/labor, shipping, tax, etc.



Eligibility Requirements:

- Applicant must be the current property owner to apply for and receive rebate. Tenants may apply for rebates with written property owner approval.
- Property must receive water services from the City of Spokane.
 - » Residential customers: limited to one controller per property.
- Rebates are for purchase of the following:
 - » WaterSense® labeled smart (Wi-Fi enabled) irrigation controller or add-on module to an existing qualifying controller and must be included on the [EPA WaterSense® product search page](#).
 - » Smart watering device such as Oto or Irrigreen. Must be pre-approved by Water Wise Team.
- Receipts (proof of payment, not an invoice with a “balance due”) are required and must include:
 - » A purchase date within the same calendar year of application.
 - » List the make and model or SKU (found on the bar code on product packaging).
 - » Show the cost of each item. Rebates are for the products only (installation, parts, tax, shipping etc. excluded) with a maximum of \$100 per controller or device.
- Take a photo of the controller or device and each additional component installed at the property and attach it to the online application. Photos of the boxes/packaging or the product uninstalled do not qualify.
- Altered or misrepresentative photos will be considered fraudulent and the rebate will be denied.

Conditions:

- Customer schedules a final inspection with the Water Wise Team to verify the installation and review settings.
- The controller must remain with the “smart” functions enabled that allows the controller to use weather data.
- Participants allows the Water Wise Team to contact them for research purposes regarding their controller or device.

Applicant Steps:

- Read program requirements.
- Purchase and install eligible device controller (verify on the [EPA WaterSense® website](#)).
- Complete [online application](#) and supply all required documentation.
- Schedule a final inspection to verify installation and programming.

City Steps:

- Process rebates on a first-received, first-served basis until either application deadline or fund depletion occurs.
- Final inspection to verify installation and controller settings.
- Approve application and issue rebate credit.

Processing of completed applications takes approximately 2 weeks. Once processing is complete and the rebate is approved, a credit will appear on your utility bill within one to two billing cycles.

Tax information:

- Applicants receiving \$600 or more in rebates from the City in a calendar year must submit a [W-9](#) form before City issues rebate. The City will send 1099 forms to applicants after December 31 each year. All personal information provided within the W-9 is kept confidential in accordance with the Privacy Act. The determination of whether your rebate is taxable or not may depend on several variables. We recommend contacting your tax professional.





Requirements for Spray-to-Drip Conversion

Replace your operational sprinklers in planter beds and hedges with highly efficient drip irrigation that delivers water directly to the plants.

Rebate amount: up to \$200, excluding installation/labor, shipping, tax, etc.



Eligibility Requirements:

- Applicant must be the current property owner to apply for and receive rebate. Tenants may apply for rebates with written property owner approval.
- Property must receive water services from the City of Spokane.
- The area for conversion must have working sprinkler systems at the time the application is submitted. Preverification photos of an operational sprinkler system must be submitted.
- All projects must be completed and receive final inspection approval.
- Rebate project must be maintained as a drip irrigation system for a minimum of 5 years from the date of the final inspection.
- **Rebates are for purchase of the following:**
 - » Spray to drip irrigation retrofit kits, pressure reducer, filter, anti-siphon valve, drip tubing and emitters.
- The entire irrigation zone needs to be converted to drip irrigation. Efficiency will not be demonstrated if the entire zone is not converted.
- **Receipts** (proof of payment, not an invoice with a "balance due") are required and must include:
 - » A purchase date within the same calendar year of application.
 - » List the make and model or SKU (found on the bar code on product packaging).
 - » Show the cost of each item. Rebates are for the products only (installation, tax, shipping etc. excluded) with maximum of \$200.
- **Submit a before and after photo** of drip irrigation installed at the property and attach it to the online application. Photos of the boxes/packaging or the product uninstalled do not qualify.
- Altered or misrepresentative photos will be considered fraudulent and the rebate will be denied.

Applicant Steps:

- Read program requirements.
- Purchase and install.
- Complete [online application](#) and supply all required documentation.

City Steps:

- Process rebates on a first-received, first-served basis until either application deadline or fund depletion occurs.
- Approve application and issue rebate credit.
- A final inspection is not required for approval, but the City of Spokane may mandate one if application photos are not clear.

Check List:

These items will be verified during final inspection.

- All existing sprinklers must be removed or capped in the project area.
- A drip irrigation system includes a backflow prevention device, low flow valve, filter, pressure regulator, and flushing mechanism.
- A pressure regulator which reduces the water pressure coming into your drip system to 30 through 40 psi is an essential component of any drip irrigation system.
- The sprinkler controller must be reprogrammed for a drip irrigation schedule.
- Drip control zone kits with anti-siphon valves must be installed 6 inches above the highest drip emitter. Raised beds and planters are examples where height could be effected.
- Install drip irrigation filters so they are easily accessible for servicing. A filter on your irrigation valve keeps the drip tubing free of sediment and other debris that could degrade the efficiency of the irrigation system.
- You need to be able to flush your drip system once a year. Install a Figure 8 or Flush Valve flushing mechanism for each drip irrigation zone. A figure 8 end clamp is an easy way to close off the end of your drip tubing. It is also easy to take it off to flush the drip line at least once a year.
- Drip irrigation zones must be on their own valve (DO NOT combine with existing overhead sprinklers or tree bubbler zones). If needed, install a new low flow valve that is made for a drip irrigation system.
- Where feasible, install trees on a separate drip zone valve.

Projects must NOT include:

- Artificial turf.
- Low-water lawns from seed or sod.
- Plastic or non-biodegradable weed barriers.
- Plants that need frequent watering once established.

Processing of completed applications takes approximately 2 weeks. Once processing is complete and the rebate is approved, a credit will appear on your utility bill within one to two billing cycles.

Tax information:

- Applicants receiving \$600 or more in rebates from the City in a calendar year must submit a [W-9](#) form before City issues rebate. The City will send 1099 forms to applicants after December 31 each year. All personal information provided within the W-9 is kept confidential in accordance with the Privacy Act. The determination of whether your rebate is taxable or not may depend on several variables. We recommend contacting your tax professional.





Requirements for WaterSense® Approved Efficient Rotary Nozzles

Rebate amount: \$4/ nozzle (up to \$200), excluding installation/labor, shipping, tax, etc.



Eligibility Requirements:

- Applicant must be the current property owner to apply for and receive rebate. Tenants may apply for rebates with written property owner approval.
- Property must receive water services from the City of Spokane.
 - » Residential customers: limited to ten nozzles per property.
- Rebates are for purchase of the following:
 - » Matched precipitation rotary pop up nozzles.
 - » View Eligible Devices below or on the [WaterSense® website](#).
- The entire irrigation zone needs to be converted to rotary nozzles. Efficiency will not be demonstrated if the entire zone is not converted.
- Receipts (proof of payment, not an invoice with a “balance due”) are required and must include:
 - » A purchase date within the same calendar year of application.
 - » List the make and model or SKU (found on the bar code on product packaging).
 - » Show the cost of each item. Rebates are for the products only (installation, parts, tax, shipping etc. excluded) with maximum of \$200.
- Take a photo of efficient nozzles installed at the property and attach it to the online application. Photos of the boxes/ packaging or the product uninstalled do not qualify.
- Altered or misrepresentative photos will be considered fraudulent and the rebate will be denied.

Applicant Steps:

- Read program requirements.
- Purchase and install eligible nozzles.
- Complete [online application](#) and supply all required documentation.

City Steps:

- Process rebates on a first-received, first-served basis until either application deadline or fund depletion occurs.
- Approve application and issue rebate credit.

Processing of completed applications takes approximately 2 weeks. Once processing is complete and the rebate is approved, a credit will appear on your utility bill within one to two billing cycles.

Tax information:

- Applicants receiving \$600 or more in rebates from the City in a calendar year must submit a [W-9](#) form before City issues rebate. The City will send 1099 forms to applicants after December 31 each year. All personal information provided within the W-9 is kept confidential in accordance with the Privacy Act. The determination of whether your rebate is taxable or not may depend on several variables. We recommend contacting your tax professional.

Rebate APPROVED Rotary Nozzles:

| MANUFACTURER | MODEL |
|--------------|------------------------|
| Hunter | MP Rotators |
| K-Rain | RN Series |
| Rain Bird | R-VAN Series |
| Rain Bird | R Series |
| Toro | Precision Series |
| Toro | Precision H2Flo Series |

