



What does my utility bill include?

City utility bills include charges for water, wastewater, stormwater, and solid waste collection. The bills include a tax that goes to the City's General Fund to pay for general City services, including police, fire, streets, libraries, parks and neighborhood services. The utility tax rate is currently set at 21%. Utility tax is charged on the gross revenues of the City's utilities. Details can be found on the City's website.

How are utility rates set?

City of Spokane strives to provide reliable and affordable utility services. In 2024, rate adjustments were made for the next two years to keep up with inflation and industry changes. Discounts were included to support vulnerable populations and encourage water conservation.

Typical Customer Rate Adjustment

The rate adjustment in 2025 is 4.88% or about \$7/month increase. In 2026 the increase will be an additional 5.47% or \$8.40/month.

Discounts for Qualified Customers

Seniors and disabled customers are eligible for discounts that will be doubled over the next two years to maintain affordability.

Adjust Services for Savings!

Solid waste collection customers can save money while making a positive impact on the environment. If you currently have the largest (90 gallon) garbage cart, you can move to the middle or small size and add the yard and food waste service for less per month!



90 Gallon
\$61.39



60 Gallon
\$42.04
+
Clean Green
=
\$60.05



30 Gallon
\$23.22
+
Clean Green
=
\$41.23

Contact Spokane 311 for these assistance tools.

City utility bills vary from month to month based on the amount of water a customer uses. For **greater consistency of billing amounts, customers can request a budget billing option** that spreads amounts evenly across all months of the year.

Qualified residential customers may apply for financial assistance through the U-Help program. Interest-free payment arrangements also are available.

The City provides **credits of up to \$15/month total for qualified seniors and disabled individuals** who have an active property tax exemption through Spokane County. This is an increase from \$10/month in 2024.



The City of Spokane's U-Help program provides qualified households with one-time emergency assistance to help pay City utility bills. Every dollar donated goes directly to the U-Help Fund.

The City Council matches U-Help donations dollar for dollar, making your donations go farther. If you wish to donate, fill in the space provided on your utility bill or donate online today.



Dial 311
7am-6pm, M-F
Interpreter services available



Visit City Hall
8am-5pm, M-F



Spokane311.org
24/7



Use The App
24/7



2025 Utility Rates

The City of Spokane is proud to offer a variety of critical utility services, including delivery of clean water, collection and processing of wastewater, stormwater management, and collection and disposal of solid waste and recyclables.

As we begin the new year, we would like to update you on our 2025 rates. We hope this information will assist you in planning your household budget.



Public Works Division

Utility Billing Office: 3-1-1
509-755-CITY (2489) if calling from outside the city
2025 Rates

Additional information can be found at
my.spokanecity.org





Single Family Residential Utility Rates

Reading your bill.

An explanation of charges listed on residential bills.

Solid Waste

Most residential properties have a single City-provided refuse cart and may also have a yard and food waste cart. Your service is listed on the bill with the number of carts, followed by the frequency of pickups. **REMINDER—Carts need to be out by 6 a.m. on collection day.**

30 GAL REFUSE CART – Smallest cart.

60 GAL REFUSE CART – Most popular size cart.

90 GAL REFUSE CART – Largest cart.

YARD AND FOOD WASTE CART – Optional large green cart for yard and food waste.

SINGLE STREAM RECYCLE CART – Large blue cart is provided at no additional cost for residential customers.

Sewer

SEWER RESIDENTIAL COLLECT – Funds cover the cost of maintaining existing infrastructure (the pipes in the ground) and the cost of treatment at the Riverside Park Water Reclamation Facility.

STORMWATER – Money is used for projects to manage stormwater runoff, keeping our river clean.

WW (WASTEWATER) CONSERVATION CREDIT –

This line item is a bill discount of \$7.50 a month for single-family residential customers who are among the lowest 20 percent of indoor water users.

Water

WATER SERVICE CHARGE – Funds are used for the operation of the Water Department.

WATER USAGE – The amount is based on the actual amount of water used at the property. Usage charges are added when the meter is read.

Water/Wastewater Capital

Funds are used for capital infrastructure projects related to water, wastewater, and stormwater.

SOLID WASTE

30 Gallon Refuse Cart	\$23.22/month
60 Gallon Refuse Cart	\$42.04/month
90 Gallon Refuse Cart	\$61.39/month
Yard Waste Compost Cart	\$18.01/month

This optional service has been upgraded. Yard and food waste curbside service are adding winter pickups the weeks of Jan. 6-10, Feb. 3-7 and Dec. 1-5. Weekly pick-up will occur March through Nov. This fee will be included on your bill every month.

SEWER

Sewer Residential	
Inside City	\$37.74/month
Outside City	\$66.05/month
Stormwater	
Inside City	\$5.31/month
Outside City	Not applicable
WW Conservation Credit	
*CREDITS	\$7.50/month
*Applies to lowest 20% of indoor water users.	

WATER

Water Service Charge	
Inside City	\$19.04/month
Outside City	\$28.56/month
Water/Wastewater Capital	
Inside City	\$34.43/month
Outside City	\$39.46/month

For commercial account information, contact Utility Billing at 3-1-1, 509-755-2489, or get basic information at my.spokanecity.org.



WASTEWATER CONSERVATION CREDIT

The City provides a wastewater bill credit for residential customers who use less water indoors. The lowest 20 percent of indoor water users will receive a credit of \$90, distributed over 12 utility bills as a credit of \$7.50 each. Water usage is reviewed each year to qualify or re-qualify customers for the credit. To qualify, the indoor water usage must be in the lowest 20 percent of customers for the prior November through March water usage. The property cannot be vacant and must have at least 1 unit of water usage. Additional information can be found at my.spokanecity.org/publicworks/utility-billing/credit.

WATER CONSUMPTION CHARGES

Water meters measure in cubic feet. The City of Spokane bills consumption based on units. A unit is equal to 100 cubic feet or approximately 748 gallons. This chart is based on per-month usage per unit of water. More information is available at my.spokanecity.org/publicworks/utility-billing/rates.

WATER USAGE

Step	Usage	In Cubic Feet	Inside City	Outside City
1	0-6 units	0-600 cfs	\$0.3581/unit	\$0.5371/unit
2	6-12 units	600-1200 cfs	\$0.7577/unit	\$1.1366/unit
3	12-25 units	1200-2500 cfs	\$1.0193/unit	\$1.5291/unit
4	25-45 units	2500-4500 cfs	\$1.6115/unit	\$2.4173/unit
5	Over 45 units	4500+ cfs	\$2.3179/unit	\$3.4769/unit