NEIGHBORHOOD SAFETY





The City of Spokane Police and Fire Departments have a long and proud tradition of serving our residents, businesses and visitors. The men and women of our departments are dedicated to helping make our city a safer place to live, work and play.

We are fortunate to call beautiful Spokane home. From Riverfront Park, our breathtaking Spokane falls, exceptional restaurants, arts and culture, shopping, world-class fishing, renown biking and hiking—there is something for everyone to enjoy.

Public safety takes a community effort and helps the efforts of our first responders. We encourage you to establish a safety prevention mindset and hope this booklet provides useful information for you, your family and your neighbors.

Sum P. John fee Chief Brian Schaeffer Spokane Fire Department











Be prepared

Reduce safety hazards and plan for an emergency.

Check smoke alarms

Test monthly and replace every 10 years.

Fact: Working smoke detectors make you twice as likely to survive a fire.

Have a plan

Plan at least two escape options and practice regularly.

Be visible

Clearly post your address so it is easily seen seen by first responders.

Cook smart

Don't leave cooking food unattended and move flammable items such as oven mitts, wooden utensils, food packaging and towels away from your stovetop.

Fact: Cooking equipment accounts for 45% of home fires.

Leave space to grill

Use outdoors only and closely monitor. Keep away from siding, deck railings, eaves and overhanging branches.

Heat safely

Keep space heaters at least three feet from anything that can burn, and turn them off when you leave the room or go to sleep.

Watch candles

Keep on a sturdy base at least one foot from anything flammable, and never leave them burning unattended.

Stop fire temptation

Store matches high and out of reach of children, preferably in a cabinet with a child safety lock.



Be Prepared



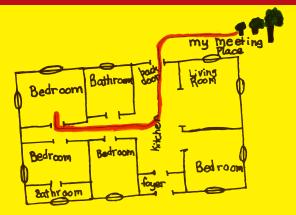
Smoke Alarms

Smoke alarms save lives. Properly installed and maintained smoke alarms play an essential role in reducing fire deaths and injuries. If there is a fire in your home, smoke spreads fast; you need smoke alarms to give you time to get out.

What you need to know!

☐ A closed door may slow the spread of smoke, heat and fire. ☐ Install smoke alarms in every sleeping room and outside each separate sleeping area. Install alarms on every level of the home. ☐ When a smoke alarm sounds, get outside and stay outside. Smoke alarms should be interconnected. When one sounds, they all sound. ☐ Large homes may need extra smoke alarms. ☐ Test your smoke alarms at least once a month. Press the test button to be sure the alarm is working. Replace all smoke alarms in your home every 10 years or when they no longer respond when tested. ☐ Make sure you have a working carbon

monoxide alarm.



Make a Home Fire Escape Plan

- Draw a map of your home. Show all doors and windows.
- ☐ Visit each room and find two ways out.
- All windows and doors should open easily so you are able to use them to get outside.
- Make sure your home has smoke alarms. Push the test button to make sure each alarm is working.
- Pick a meeting place outside.
- Make sure your address can be seen from the street.
- Talk about your plan with everyone in your home.
- Practice your home fire drill.
- ☐ Are you and your family prepared?
- Do you need a fire escape ladder? Are basement windows large enough for an emergency exit?
- Assign a buddy to family members needing extra help.
- Double-key deadbolt locks and metal window bars have proven deadly.
- Remind everyone to crawl low below the smoke and quickly go out to the meeting place.
- Get out and stay out! Never go back into a burning building.
- Once everyone is at the meeting place, use a cell phone or send someone to call 9-1-1 from a neighbor's house.

Build a Kit

Basic Disaster Supplies Kit – To assemble your kit, store items in airtight plastic bags and put your entire disaster supplies kit in one or two easy-to-carry containers such as plastic bins or a duffel bag. A basic emergency supply kit could include the following recommended items:





Water

One gallon of water per person per day for at least two days, for drinking and sanitation



Food

at least a two-day supply of non-perishable food



Prescription Medications



Radio



Flashlight



First Aid Kit



Extra Batteries



Whistle



Dust Mask



Moist Towelettes



Tools



Can Opener



Local Maps



Cell Phone with Charger

Maintaining Your Kit — After assembling your kit remember to maintain it so it's ready when needed. Keep canned food in a cool, dry place. Store boxed food in tightly closed plastic or metal containers. Replace expired items as needed. Re-think your needs every year and update your kit as your family's needs change.

Additional Emergency Supplies – Consider adding the following items to your emergency supply kit based on your individual needs and expanding your basic supply kit to 2 to 3 weeks of supplies.



and Utensils

Items

Paper and Pencil Books, Games and Activities for Children

Be Safety Minded

For Your Vehicle

- Do not leave valuable items guns, wallets, purses, electronics or tools in your vehicle.
- Lock all vehicle doors and secure windows.
- Do not leave keys in the vehicle.
- Do not move valuable items to the trunk while in public view.
- Never leave your vehicle running, not even to warm it up.
- Do not leave the garage door opener or personal information in plain view.





OCK IT OR LOSE IT Working Together for a Safer Spokane



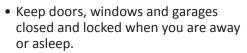
The Spokane Police Department wants to help you protect your vehicle and is offering a FREE auto theft prevention device (The Club) for people who have the vehicles (year, make, and model) listed below. These are commonly stolen vehicles and by giving out Clubs, we hope to lessen vehicle theft in the city.

In order to receive a Club, you must show proof of ownership for one of these vehicles:

- 1983-2005 Honda Civic or Honda Accord
- 1984-2005 Toyota Camry
- 1990-2005 Subaru Legacy
- 1985-2000 Jeep Cherokee
- 1990-2005 Ford Explorer
- 1985-2010 Dodge Caravan
- 1990-2000 Ford Escape/Escort
- 1990-2005 Subaru Impreza
- 1985-2000 Nissan Sentra

You can pick up a free Club at one of the Spokane Police Department's Precincts during normal business hours.

For Your Home





- Keep lights on when you leave the house or use automatic timers for some of your lights.
- Have adequate exterior lighting. Motion-sensitive lights are recommended.
- Trim trees and shrubs so that they cannot be used as hiding places for intruders.
- Never leave keys under doormats or other "secret" hiding places thieves know where to look for hidden keys.
- Mark your valuables with your driver's license number. An engraver can be borrowed from your local Spokane C.O.P.S. shop. Marked items are harder for a burglar to dispose of and easier for police to recover.
- Record serial numbers.

For Fire Safety

- Test smoke alarms every month and replace all smoke alarms every 10 years.
- Make a Home Fire Escape Plan and practice your Plan.
- Make sure your address can be easily seen by first responders.
- Stay in the kitchen while you are preparing food. Keep anything that can catch fire – oven mitts, wooden utensils, food packaging, towels or curtains – away from your stovetop.
- Propane and charcoal BBQ grills should only be used outdoors. Place grills well away from the home, deck railings and out from under eaves and overhanging branches. Never leave grills unattended.
- Keep fixed and portable space heaters at least three feet from anything that can burn. Turn off heaters when you leave the room or go to sleep.
- Keep candles on a sturdy base and at least one foot from anything that can burn. Never leave burning candles unattended.

 Keep matches and lighters out of the reach of children.
 Store items up high and out of reach, preferably in a cabinet with a child safety lock.



Cyber Security

Cyber criminals do not discriminate. They target vulnerable computer systems regardless of whether they are part of a business or belong to a home user.

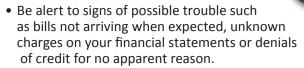


Here are some easy tips to follow to help you protect yourself and family:

- 1 Secure your Wi-Fi network. Your home's wireless router is the primary entrance for cybercriminals to access all of your connected devices. Secure your Wi-Fi network, and your digital devices, by changing the factory-set default password and username.
- 2 Make Your Passwords as Strong as Possible. The strength of your password increases significantly for every additional letter or character it contains, so when in doubt, make it longer. A good tip for creating passwords is to string together random words. Two-factor authentication is also vital for security, but it does not make up for weak passwords, so always have both a strong password and two-factor authentication in place.
- **3 When in doubt, throw it out.** Links in email and online posts are often the way cybercriminals compromise your computer. If it looks suspicious even if you know the source it's best to delete or, if appropriate, mark it as "junk email." Contact the company directly (via phone) to be sure the email is not legitimate.
- **4 Think before you act.** Be wary of communications that implore you to act immediately, offer something that sounds too good to be true, or ask for personal information.
- **5 Keep a clean machine.** Keep software up-to-date and install updates for apps and your device's operating system as soon as they are available. Keeping the software on your mobile device up to date will prevent attackers from being able to take advantage of known vulnerabilities.
- 6 Consider what you share. Limit the amount of personal information you share about yourself online. Your full name, phone number, address, school or work location, and other sensitive information should not be published widely. Disable geo-tagging features that let people online know where you are. Limit your online social networks to the people you know in real life, and set your privacy preferences to the strictest settings.

Safeguarding Your Identity

- Shred all financial documents and paperwork with any personal information before discarding them.
- Don't carry your Social Security card in your wallet or purse.
- Carry only the credit and ID cards that you anticipate needing.
- Don't give out any personal information on the phone, through the mail or on the internet unless you know who you are dealing with.
- Never click on links sent in unsolicited emails.
- Use firewalls, anti-spyware and anti-virus software to protect your computer.
- Don't use obvious passwords.
- Keep your personal information in a secure place at home.



• Order and inspect your credit report.

What to Do if it Happens to You

- Report the incident to law enforcement and order a copy of your police report.
- File a report with the Federal Trade Commission at ftc.gov/idtheft or by calling 1-877-ID-THEFT (438-4338).
- Report the identify theft to your financial institutions.
- Place a "fraud alert" on your credit reports.

PulsePoint

PulsePoint Respond is a mobile app that alerts CPR-trained citizens and off-duty professional responders to someone nearby having a sudden cardiac arrest.









- 1 911 called for victim
- **2** 911 center initiates PulsePoint alert
- 3 PulsePoint subscribers alerted simultaneously with emergency responders
- 4 PulsePoint responders directed to victim location and notified of nearby AEDs

Download the App and Help Save a Life!

Be Safety Minded

Alternative Sources of Heating

- Alternative heaters need their space. Keep anything combustible at least 3 feet away.
- Be sure your heater is in good working condition.
 Inspect exhaust parts for carbon build up. Be sure the heater has an emergency shut off in case the heater is tipped over.
- Use a generator or other fuel-powered machines outside the house. Carbon Monoxide fumes are odorless and can quickly overwhelm you indoors.
- Use appropriate sized and type power cords to carry the electric load. Overloaded cords can overheat and cause fires.
- Do not use the kitchen oven range to heat your home.
 In addition to being a fire hazard, it can be a source of toxic fumes.
- Never use fuel burning appliances without proper room venting. Burning fuel can produce deadly fumes.
- Have a chimney professionally inspected annually and cleaned if necessary, especially if it has not been used in some time.
- Before you go to sleep, be sure your fireplace fire is out. Never close your damper with hot ashes in the fireplace. A closed damper can help rekindle the fire, forcing toxic carbon monoxide into the residence.
- Never discard hot ashes inside or near the home. Place them in a metal container outside and well away from the house.
- Be sure every level of your home has a working smoke alarm. All smoke alarms should be tested monthly.

Fire Extinguishers

- Use a portable fire extinguisher when the fire is confined to a small area, such as a wastebasket, and is not growing; everyone has exited the building; the fire department has been called or is being called; and the room is not filled with smoke.
- To operate a fire extinguisher, remember the word **PASS**:
 - P Pull the pin. Hold the extinguisher with the nozzle pointing away from you, and release the locking mechanism.
 - A Aim low. Point the extinguisher at the base of the fire.
 - **S Squeeze the lever** slowly and evenly.
 - **S Sweep the nozzle** from side-to-side.
- For the home, select a multi-purpose extinguisher (can be used on all types of home fires) that is large enough to put out a small fire, but not so heavy as to be difficult to handle.
- Choose a fire extinguisher that carries the label of an independent testing laboratory.
- Read the instructions that come with the fire extinguisher and become familiar with its parts and operation before a fire breaks out.
- Install fire extinguishers close to an exit and keep your back to a clear exit when you use the device so you can make an easy escape if the fire cannot be controlled. If the room fills with smoke, leave immediately.
- Know when to go. Fire extinguishers are one element of a fire response plan, but the primary element is safe escape. Every household should have a home fire escape plan and working smoke alarms.

SPOT A STROKE







Does it look uneven?
Ask them to raise both arms.





Does one arm drift down?
Ask them to raise both arms.





SPEEUH

Does it sound strange?

Ask them to repeat a phrase.







Time to call 911 if you have even one of these symptoms.

Your Neighborhood C.O.P.S.

Programs Available at Your Neighborhood C.O.P.S.

Did you know there are programs at your neighborhood Spokane C.O.P.S. locations to help make a safer environment for all members of our community? Funded by the Spokane Police Department and partnering with the City of Spokane and the Department of Corrections, Spokane C.O.P.S is a non-profit dedicated to crime prevention and safety for the community.

Request a

Neighborhood Observation Patrol (NOP)

NOP crews assist SPD by patrolling hot spots, making observations, and working with Neighborhood Resource Officers to help focus on problems as they arise.

Latent Fingerprinting

Spokane C.O.P.S. volunteers will lift fingerprints off of your car, make proper documentation, and submit it to forensics for an analysis to see if there is a match in the national database for the person who prowled your car.

Operation Family I.D. (OFID)

OFID is about protecting your children by helping you to document important information about your child. Spokane C.O.P.S. will photograph your child against a backdrop, record their age, height, weight, note other physical characteristics, and take their fingerprints. C.O.P.S. will give all this information back to you on a disk and ask you to come back in and update the information once or twice a year. In the event of an emergency, you have the necessary information ready for the police.

Bicycle Registration

Stop by any Spokane C.O.P.S. shop to register your bicycle so if it disappears and is recovered, it can be returned to you. Not only that, but after our volunteers register your bike, each C.O.P.S. shop has a wide array of bicycle helmets we can give to you or your children at no cost if you need one.

Safe Streets

Since nuisance houses are defined in the city municipal code, you can effectively take the owner of the house (whether they live there or the house is a rental property) to court for violating this ordinance. Loud music, late night parties, drug deals, garbage and debris strewn throughout the yard, whatever the issues may be. C.O.P.S. volunteers can help the neighborhood understand the options they have and walk the concerned neighbors through the process of dealing with problem houses.

Code Enforcement

From graffiti to overgrown lawns, broken sidewalks to RVs parked out front, Spokane C.O.P.S. volunteers are trained in recognizing code enforcement violations for Spokane. They can help you learn what is a code violations, how you report them, and work with Code Enforcement officials to bring a resolution for you.

Crime Free Rental Properties Program (CFRP)

CFRP is about techniques that management and owners can utilize to create single-family and multi-family properties that are safe and crime free. Housing gets recertified each year through our Crime Prevention Through Environmental Design (CPTED) program, letting renters know that this is a desirable location to rent from.

Block Watch

Neighbors coming together to look out for each other and keep their immediate neighborhood safe. By communicating issues with each other, strong Block Watches are able to effectively reclaim their neighborhoods and make their area safe for their families.

Business Watch

Much like Block Watch, Business Watch gets businesses that are in the immediate vicinity of each other together to collectively work on solving issues. By working together and identifying problems, C.O.P.S. can help work with businesses to create long term solutions that help create a better experience for both shoppers and employees, leading to an overall more effective business.

Property Drop-Off

Found an item you think is lost or stolen and aren't sure what to do with it? Your neighborhood C.O.P.S. shop can help!

Identity Theft

C.O.P.S. Crime Victim Advocate specializes in I.D. theft and is available to discuss the steps you can take to help ensure your identity isn't compromised and how to protect yourself.

Operation I.D.

Mark your possessions with an identifying number or mark. This helps deter theft and helps ensure your items will be returned to you if they're stolen and recovered by police. Stop by your neighborhood C.O.P.S. shop to borrow an engraver free of charge to mark your items of value. Each shop is also equipped with an inventory log that you can use to organize important information on your items of value.

Get Involved

Neighborhood Resources

Neighborhood safety is a community effort. How can you do your part?

Meet Your Neighbors

- Try to meet new neighbors and renew acquaintances
- Attend neighborhood meetings
- Join or start a Block Watch or a Business Watch through Spokane C.O.P.S
- Visit your neighborhood library and community center

Help Keep Yourself and Your Property Safe

- Follow safety tips provided by your local first responders
- Visit your neighborhood Spokane C.O.P.S. shop for fingerprinting your child, checking out an engraver for your property and registering your bike
- Meet with your Neighborhood Resource Officer to learn about Crime Prevention Through Environmental Design (CPTED)
- Obtain a free vehicle anti-theft device "The Club" from your SPD Precinct

Be Involved or Volunteer

- Volunteer with the Spokane Police Department, Spokane C.O.P.S. or a Neighborhood Council
- Engage through social media sites or apps like NextDoor.com

Report It

- If you don't report it, it is like it didn't happen because there isn't a record of it. Remember, theft reports help law enforcement track crime trends.
- If you see a crime in progress, call 9-1-1. Call Crime Check at 509-456-2233 to report a crime that has previously occurred.

Neighborhood Councils

District 1

- Bemiss bemiss.spokaneneighborhoods.org
- Chief Garry Park chiefgarrypark.spokaneneighborhoods.org
- East Central eastcentral.spokaneneighborhoods.org
- Hillyard hillyard.spokaneneighborhoods.org
- Logan logan.spokaneneighborhoods.org
- Minnehaha minnehaha.spokaneneighborhoods.org
- Nevada/Lidgerwood nevadalidgerwood.spokaneneighborhoods.org
- Whitman whitman.spokaneneighborhoods.org

District 2

- Browne's Addition www.mybrownesaddition.org
- Cliff-Cannon cliffcannon.spokaneneighborhoods.org
- Comstock comstock.spokaneneighborhoods.org
- **Grandview/Thorpe** grandviewthorpe.spokaneneighborhoods.org
- Latah/Hangman latahhangman.spokaneneighborhoods.org
- Lincoln Heights lincolnheights.spokaneneighborhoods.org
- Manito/Cannon Hill manitocannonhill.spokaneneighborhoods.org
- Peaceful Valley peacefulvalley.spokaneneighborhoods.org
- Riverside riverside.spokaneneighborhoods.org
- Rockwood rockwood.spokaneneighborhoods.org
- Southgate southgatespokane.org

District 3

- Audubon/Downriver audubondownriver.spokaneneighborhoods.org
- Balboa/South Indian Trail balboasouthindiantrail.spokaneneighborhoods.org
- Emerson/Garfield emersongarfield.spokaneneighborhoods.org
- Five Mile Prairie fivemileprairie.spokaneneighborhoods.org
- North Hill northhill.spokaneneighborhoods.org
- North Indian Trail www.nitnc.com
- Northwest northwest.spokaneneighborhoods.org
- West Central westcentral.spokaneneighborhoods.org
- West Hills westhills.spokaneneighborhoods.org

Community Centers

- East Central 500 S Stone St. 509.625.6699
- Northeast 4001 N Cook St. 509.487.1603
- Southwest 310 South Spruce St. 509.624.8634
- West Central 1603 N Belt St. 509.326.9540

Library Branches

- Downtown 906 W. Main Ave. 509.444.5300
- East Side 524 S. Stone St. 509.444.5375
- Hillyard 4005 N. Cook St. 509.444.5380
- Indian Trail 4909 W. Barnes Rd. 509.444.5395
- Shadle 2111 W. Wellesley Ave. 509.444.5390
 South Hill 3324 S. Perry St. 509.444.5385

Spokane Police

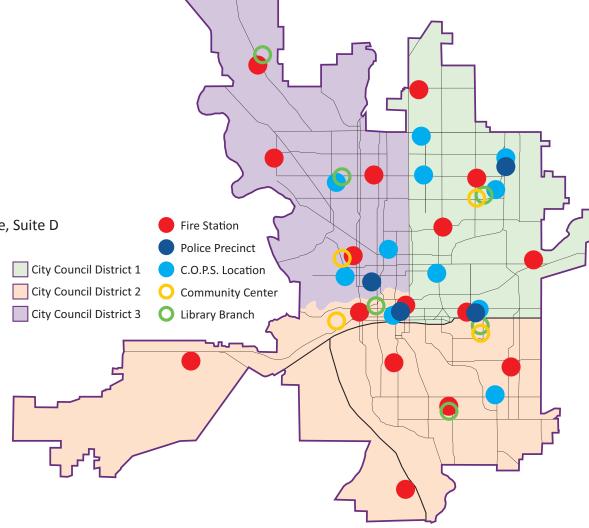
- North Precinct 5124 N. Market St. 509.363.8281
- Downtown Precinct 221 W. 1st Ave. 509.622.5823
- **South Precinct –** 2116 E. 1st Ave. 509.625.4060
- Crime Check 509-456-2233
- Crime Stoppers 800-222-Tips (8477)
- Drug House & Drug Activity Hotline 509-363-8210
- Gang Tip Hotline 509-625-GANG
- Graffiti Hotline 509-456-2233

C.O.P.S. Locations

- Spokane C.O.P.S. Administrative Office 6107 North Astor Street 509.625.3300
- C.O.P.S East Central 2116 East 1st. Avenue 509.625.4060
- C.O.P.S. Greater Spokane 169 South Stevens, #102 509.755.2677
- C.O.P.S. Logan
 802 East Sharp Avenue
 509.625.3333
- C.O.P.S. Neva-Wood 4705 North Addison Street 509.625.3353
- C.O.P.S. North Central 630 West Shannon Avenue 509.625.3348
- C.O.P.S. Northeast 5208 N. Market 509.625.3343
- C.O.P.S. Northwest
 2215 West Wellesley Avenue, Suite D
 509.625.3336
- C.O.P.S. Southeast 2809 East 29th Avenue 509.625.3326
- C.O.P.S. West 1901 West Boone 509-625.3340
- C.O.P.S. NEWTECH 4141 North Regal 509.354.7447
- C.O.P.S. North Hill (Mobile Unit) 509-625-3336

Spokane Fire Stations

- Station 1 44 W Riverside Ave 509.625.7101
- Station 2 1001 E North Foothills Dr 509.625.7102
- Station 3 1713 W Indiana Ave 509.625.7103
- Station 4 1515 W First Ave 509.625.7104
- Station 5 115 West Eagle Ridge Blvd 509.625.7105
- Station 6 1615 S Spotted Rd 509.625.7106
- Station 7 1901 E First Ave 509.625.7107
- Station 8 1608 N Rebecca St 509.625.7108
- **Station 9 –** 1722 S Bernard St 509.625.7109
- Station 11 3214 S Perry St 509.625.7111
- Station 13 1118 W Wellesley Ave 509.625.7113
- Station 14 1807 S Ray St 509.625.7114
- **Station 15 –** 2120 E Wellesley Ave 509.625.7115
- Station 16 5225 N Assembly St 509.625.7116
- Station 17 5121 W Lowell Rd 509.625.7117
- Station 18 120 E Lincoln St 509.625.7118







Don't be a victim

Neighborhood safety is a community effort.

Lock up

Close and lock doors, windows and garages when you are away or asleep.

Turn lights on

Light deters crime. Leave some interior lights on or on a timer. Outside, consider motion-sensitive lights.

Trim trees and shrubs

Clear any excess that can be used as hiding places.

Keep your keys

Thieves know where to look. Never leave keys hidden under doormats or other "secret" places.

Mark your valuables

Engrave valuable with your driver's license number and record serial numbers.

Reduce temptation

Secure items, such as guns, wallets, purses, electronics or tools, away from your vehicle. Place items in your trunk out of public view.

Lock your car

Lock and secure doors and windows when you leave.

Take your keys

Take them with you or stay with your vehicle while it is running.

Protect your belongings

Keep garage door opener, change and personal information out of plain view. Use a vehicle anti-theft device if possible.

Help identify crime trends. Report at a crime in progress to 9-1-1 or call Crime Check at 509.456.2233 for one that has previously occurred.

