



GIVE FIBER A GOOD HOME. YOURS!

Great news!

TDS® is bringing a state-of-the-art fiber-optic network to your neighborhood. We'll be providing the area's fastest Internet, TV, and phone service. Below you'll find information about what to expect as we construct our 100% fiber network in your neighborhood.

Following this letter, you'll receive:

- A postcard and door hanger reminding you construction begins soon

And you'll notice:

- Existing utilities being marked with colored flags that correspond to each utility to prevent any damage
- Large TDS construction signs at your neighborhood's entrance and smaller signs near your mailbox

TDS is committed to making the construction phase as easy as possible for you. We understand you may have questions about fiber construction. Here are some answers to questions we hear most frequently:

Do TDS and construction crews have permission to be on my property?

TDS has rights to access the designated utility easements typically located within a strip of property running along the street, the sidewalk, the rear lot line, or between two lots. If the easement is within a fenced-in yard, crews will need your help accessing this area.

Will TDS restore the of areas of construction?

Once construction is complete and weather permits, TDS will restore lawns in areas where digging occurred. Our crews make every effort to minimize impact to properties.

When can I remove the utility flags and/or paint in my yard?

Markers and paint need to remain in place until construction of the network is complete.

If you have additional questions, please visit [TDSFiber.com/construction](https://www.tds.com/construction) or call **1-855-259-8576**.

We look forward to becoming a part of your community and serving you with the best Internet, TV, and phone services.

Sincerely,
The TDS Team

REGISTER TODAY!

And be one of the first in line for installation when fiber service launches.

Register at

[TDSFiber.com/future](https://www.tds.com/future)

**SPECIAL OFFER:
1 GIG INTERNET**

1 GBPS DOWNLOAD/1 GBPS UPLOAD SPEEDS

ONLY \$60/mo.



tdsfiber.com/future

Limited-time offer. **High-Speed Internet:** Availability varies and speeds shown may not be available at all service addresses. Certain speeds are only offered in areas served by TDS Fiber. Speed ranges shown are expressed as "up to" to represent network capabilities between customer location and the TDS network. Most customers can expect to receive a stable speed within the range of the product purchased as allowed by the quality and capability of the connection; however, actual speeds experienced by customers vary and are not guaranteed. Some customers may receive lower than the indicated speed range. Speeds vary due to various factors, including but not limited to: distance from switching locations, network equipment, delivery technology, and external/internal network conditions. Speed tests may produce inconsistent results due to various factors, including the speed test program or website used, the number of devices connected to the customer's modem, and whether the speed test is conducted over Wi-Fi. Customers that are not receiving the indicated speeds may cancel their service or downgrade to a lower-speed service without any termination or switching charges. Otherwise, a \$15 service charge will apply to existing customers who switch plans without increasing speed or adding qualifying service. Additional equipment may be required and charges may apply. In order to maximize Internet speeds above 100Mbps, a gigabit wired Network Interface Card (NIC) and/or a more advanced wireless NIC, preferably 802.11ac or higher is needed. **600Mbps/1Gig Internet** includes Remote PC Support (RPCS) service when bundled with TDS TV and will end if a customer downgrades or cancels their Internet service or cancels TDS TV service. Delinquent accounts may lose service. Certain services not available in all areas. Price may vary by serving area and is subject to change without notice. Services subject to TDS Terms of Service at tdstelecom.com/tos, TDS Privacy Policy at tdstelecom.com/privacy, and TDS Acceptable Use Policy at tdstelecom.com/use. TDS Telecom®, TDS TV®, and TDS® are registered trademarks of Telephone and Data Systems, Inc. Copyright © 2020, TDS Telecommunications LLC, All Rights Reserved.

203822a/11-20/12406