PHIL BERGIN

The Medal of Merit is awarded to employees who distinguish themselves by meritorious achievement or service. Meritorious actions are those which clearly surpass that which is normally required or expected.

Records Supervisor Phil Bergin was nominated for the Spokane Police Department’s Employee of the Quarter Award. When the Special Awards Committee reviewed his nomination, it was clear that he was more deserving of the Merit Award. This award is only the second Medal of Merit to be awarded to a non-commissioned employee.

In August, Police Records implemented an imaging system that serves over 60 units and agencies. Records had a short period of time to learn the system while performing the demanding job of daily distribution to our customers. Bergin stepped forward at a critical time for Records and the department and played the lead role in implementing our new imaging system. He took the initiative to learn the complexities behind the system and assist personnel department-wide, in the sheriff’s department, city and county prosecutors, and others. This was a major undertaking that Bergin did not have to take on, but did so willingly and enthusiastically.

Bergin quickly completed written procedures, resolved all but a few technical issues, and provided training to Records staff. He helped several agencies transition to receiving electronic documents. As a result, Records has reduced the number of photocopies of reports by 75%. In addition, Bergin coordinated deployment with Dispatch. Upon successful completion, officers will have immediate access to domestic violence order information when responding to violation calls.

This is but the latest example of Bergin’s contributions. His work ethic of "do what it takes to get the job done," combined with his dedication to the department, makes him one of our most valued employees. Bergin is also recognized for his knowledge of domestic violence orders, his service on the Domestic Violence Committee, and he has helped to resolve difficult domestic violence issues.

Phil Bergin was issued the Merit Bar and he was awarded the Medal of Merit at our annual Employee Awards Ceremony, on February 13, 2003.