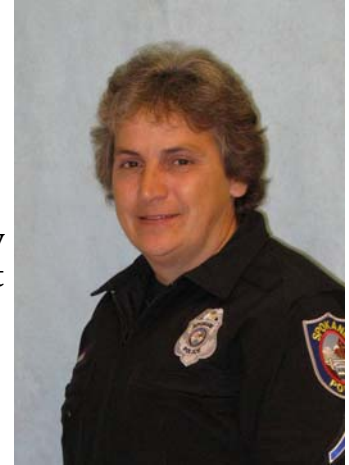


CITY OF SPOKANE EMPLOYEE OF THE MONTH
NOVEMBER 2010
Officer Sue Mann

Sue's primary duties center on staffing the Front Desk and managing the Quarter Master system. As part of these duties, she schedules and trains the Front Desk Volunteers, assists with the annual Markup, works with Vendors on purchasing of supplies and uniforms, and serves as the SPD liaison with multiple agencies.



During her time performing these responsibilities, she has repeatedly demonstrated her commitment to the City and the Police Department by going the "extra mile." She never says "no" to any request.

Sue is a go-to person and can be counted on to do all that is asked of her and more. She is a point-person for the Courts, City Prosecutor and other agencies when they need questions answered. Because of her wealth of knowledge, the day-to-day activities of the SPD would greatly be impacted without her dedication and attention to detail.

Examples of her commitment to duty include:

- Assisting the Department with its annual equipment inventory. This requires her to come in on her day off. She does this without complaint and voluntarily flexes her schedule to accommodate this task.
- Meticulously working on the Department Markup, making sure everyone was accounted for in their new work areas.
- Assisting with Department in-service training. Recently, she provided Roll Call training on our new tickets.

As mentioned above, Sue is one of the first contacts people have when contacting the SPD as she sits right up front. Positive comments have been received from Municipal Court, City Prosecutors, Sheriff's Department and other agencies on their interactions with Sue.

Internally she gets things done. Employees know she is there to help and she knows who to go to for answers.

Sue's hard work and tireless commitment to the City make others' jobs easier. When she is on the job, SPD is in good hands.

Congratulations, Sue!

**Your service and commitment to the City of Spokane and
the community are greatly appreciated.**