The Chief’s Citation Award is given to the members of a team or unit for participating in an incident, event, series of events or project which has had a substantial positive impact on the community or Police Department and which was superior in nature and furthered the Department’s mission and overall effectiveness. After reviewing this nomination, it was clear that Police Dispatch was most deserving of this recognition.

In 2002, an extraordinary amount of work was accomplished by this group of dedicated professionals working as a team. During that time, the unit investigated an unprecedented number of officer-involved shootings, an unusually high homicide rate, and an abnormal number of serious assaults and robberies. Nineteen out of twenty one homicides have been solved, and they were often solved only days, or in some cases mere hours after they occurred. The homicides included domestic violence, drug-related crimes, road rage, and the murder of two children. The successful resolution of the vast majority of these cases is the result of a sustained group effort by every member of this unit. Every homicide case is difficult and demanding, and without exception this unit shared the burden of working these cases, with each member supporting the other to work in an efficient and expeditious manner. Without this extraordinary effort, many dangerous people might still be free to commit further crimes in our community.

Major Crimes cases are rarely far from the spotlight, and community confidence can be impacted negatively or positively depending on the resolution of these critical cases. The community has great confidence in the abilities of the Major Crimes Unit to solve these heinous crimes.

Members of the Major Crimes Unit

Lt. Scott Stephens
Sgt. Joe Peterson
Det. Terry Boardman
Det. George Benavidez
Det. Minde Connelly
Det. Don Giese
Det. Chet Gilmore
Det. Brian Hamond
Det. Kip Hollenbeck
Det. Dick Losh
Det. Tim Madsen
Det. John Miller
Det. Doug Orr
Betty Bischoff
Suzette Charbonneau