

SPOKANE POLICE DEPARTMENT Office of Professional Accountability

Timothy B. Schwering

Office of Professional Accountability

December 2015 Report

Public Safety Committee Briefing January 11, 2016



Selected Excerpts of Officer Commendation Letters

Sergeant [Joel] Fertakis, It is hard to imagine that it has already been 10 months since my dad passed and about 8 months since you stepped up to assist me in my quest to find the truth out about his death. I need you to know that you have impacted my life because you cared enough to take the time to look at my dad's case and you believed me when I said something was very wrong. You treated my father and me with dignity and respect. I know there are no answers that could bring my dad back but at least in death he had one last moment of dignity thanks to you. Long after your retirement, you will still be a hero in my household, Sergeant Fertakis, and I will not forget your selfless acts, your kindness, and your perseverance to do the right thing for a man you never knew.

-*M*.*S*.

"Troy [Sergeant Troy Teigen], the "thank you" from the people at Temple Beth Shalom has been overwhelming. A huge "thank you" to the SPD Diplomatic Security Group, and your organizing the security for the High Holy Days. Once again, you showed how important the training and work of the SPD Diplomatic Security Group is to the Spokane community. People still say thank you. As always, I appreciate the efforts of the Spokane Police Department for having the resources to provide the Spokane community with such quality, professional personnel."

-Ken Fadeley, Security Consultant, Temple Beth Shalom

We would like to recognize Sergeant Vigesaa, Officer Stephanie Kennedy, Corporal McCollough, Officer Cole, and Officer Rodriguez for their outstanding work. Enclosed please find a copy of the \$500.00 donation to Vanessa Behan on behalf of the Spokane Police Department. This was for helping our business out with the recent break in and theft. We recovered most of the items and the vehicle in such a timely manner. Your great service to our community is greatly appreciated.

-Gary Revier, Gary's Auto Sales

I have been a Juvenile Court Supervising Probation Officer for eight years. I have been working closely with Officer Green as we share a caseload of offenders. With close collaboration, the two agencies are able to quickly locate clients and arrest them on their bench warrants, thus allowing an opportunity for rehabilitation and greater community safety. Once arrested, Officer Green takes the time to respectfully explain to these young people why a bench warrant was issued and how to avoid this situation in the future. Officer Green continues to engage and build relationships with these clients. I have had several clients that Officer Green had arrested in the past, that will now call him wanting to turn themselves in for a current warrant. Officer Green uses his leadership skills and his people skills to gain the respect of these high risk clients and their families which helps reduce recidivism. Officer Green makes himself available to answer questions and he appears in court at detention hearings and sentencings. Officer Green's willingness to assist in every facet of the Juvenile Court process makes him an invaluable partner. Officer Green uses are accurate the set of the set of the Juvenile Court process makes him an invaluable partner. Officer Green and he appears in court at detention hearings and our ability to communicate effectively towards a common goal.

-Chris Chittum, Spokane County Juvenile Court Probation



Internal Affairs Unit Update

2015 January 1st through December 31st Complaints

Complaints Received:

Total: 107

Closed Out as Inquiries: 67*

*As of January 4, 2016. Other 2015 cases may be closed out as inquiries as they are processed.

IA Complaint Comparison



2015: We received 107 total complaints (67 of those are inquiries) during the first twelve months of 2015, **37% fewer complaints than the same time frame in 2014 and 52% fewer than 2013.**

2014: We received 169 total complaints (101 of those were inquiries) during the first twelve months of 2014, **24% fewer complaints than the same time frame in 2013.**

2013: We received 221 total complaints (87 of those were inquiries) and 17 Citizen Inquiries during the first twelve months of 2013.



Source of 2015 Complaints*

*Note: Sometimes a citizen will report a complaint in multiple places, in those cases the place where the complaint was first reported is noted.

Received by the Office of Police Ombudsman	Total: 51
Received by the Spokane Police Department	Total: 56
Internally Generated by the SPD	Total: 13

Categories of Complaints**

Allegations associated with **Citizen Complaints** *received* between January 1st and November 30th, 2015. **Note: Some investigations involve multiple allegations.

Allegation	Number
Abuse of Authority	2
Accidental Firearm Discharge	1
Assault	1
Biased Policing	2
Burglary	1
Careless Handling of Equipment	1
Conduct Unbecoming	3
Collusion between CPS and Crime Check	1
Crime (Assault)	1
Demeanor	22
Dereliction of Duty	2
Did not like radio traffic	1
Disclosure of Confidential Information	1
Driving Complaint	7
Duplicate complaint sent to OPO	1
Excessive Force	6
Fail to Provide Name and Badge Number	1
Fail to Report Domestic Violence	1
False Arrest	2
False Reporting	3
False Statement	4
Harassment	2
Lack of or Inadequate Response	42
Improper Parking	1
Insubordination/Dereliction of Duty	1
Investigative Review	1
Loss of Property	1



Misuse of Public Funds	1
Off Duty Action/Use of Force	1
Racism	2
Rape	1
Sexual Harassment	1
Theft	1
Trafficking Stolen Property/Planting Evidence	1
Improper Search/Seizure	5
Unknown	2
Unlawful Access of Law Enforcement Database	1
Unlawful Entry	1
Unprepared for Demands of Office	1

Current Status of 2015 Cases

Status of Allegations	Number
Exonerated	3
Sustained	6
Not Sustained	4
Unfounded	1
Training Failure	1
Resigned prior to Termination	0
Administratively Suspended	13
Changed to Inquiry	67
In Compliance	1
Closed due to Mediation	0

Disposition Definitions

- **Unfounded** When the investigation discloses that the alleged act(s) did not occur or did not involve department personnel.
- **Exonerated** When the investigation discloses that the alleged act occurred, but that the act was justified, lawful and/or proper.
- Not Sustained When the investigation discloses that there is insufficient evidence to sustain the complaint or fully exonerate the employee.
- **Sustained** When the investigation discloses sufficient evidence to establish that the act occurred and that it constituted misconduct.
- Training Failure Deficiency in training was the cause of the alleged act.
- **Closed Due to Mediation** Is an alternative to the investigation, adjudication and disciplinary process



• Administratively Suspended- A complaint that is closed because the investigation is unable to proceed any further due to circumstances outside the control of the investigator (i.e., Involved officer quits/retires, complainant does not cooperate with the investigation, complaint involves the elements of a crime and investigation could jeopardize prosecution, investigative leads are exhausted and no evidence of wrongdoing was uncovered, etc.)

Officer-Involved Shooting Incidents Update

2014 Open Cases

IA14-057 (Status: Under SPD Administrative Investigation, under ARP review)

Incident 14-378583 took place on November 8, 2014 near 800 W. Montgomery. The Washington State Patrol investigation is closed and the County Prosecutor's Office completed their review. SPD Internal Affairs completed their review and the case is with the Administrative Review Panel (ARP).

2015 Open Cases

F15-039 (Status: Under SPD Investigation)

Incident 15-149064 took place May 6, 2015 at 5527 N Ash. The Spokane County Sheriff's Office finished their investigation. It is with the Prosecutor. SPD has begun the Internal Investigation.

F15-061 (Status: Under SPD Investigation)

Incident 15-257577 took place July 27 2015 at 4120 N. Division. The Spokane County Sheriff's Office finished their investigation. It is with the Prosecutor.

F15-067 (Status: Under SIRR Investigation)

Incident 15-274070 took place August 8, 2015 at 616 E. Sanson. The case is under investigation with the Spokane County Sheriff's Office.

F15-096 (Status: Under SPD Investigation)

Incident 15-359223 took place October 12, 2015, at 4118 E. Longfellow St. The Spokane County Sheriff's Office finished their investigation. It is with the Prosecutor.

F15-102 (Status: Under SIRR Investigation)

Incident 15-392381 took place November 7, 2015 at Division and Olive. The case is still under investigation by the Spokane County Sheriff's Office.



Use of Force Comparison: January 1-November 30*

*Use of Force statistics are only through November 2015 in this report, but the entire year will be reviewed in the upcoming 2015 Use of Force Analysis.

- Total Incidents: Use of force incidents from January 1-November 30 totaled 102 in 2015 (104 in 2014 and 139 in 2013).
- The most common types of force used during the time frame in 2015 were the use of a Taser and Body Weight/Manual Force, followed by pointing a firearm. In 2014, Body Weight/Manual Force and pointing a firearm were the most common applications of force. In 2013, Body Weight/Manual Force and Taser were the most common type of force used. However, pointing a firearm was not classified as a reportable use of force until May 2013.
- Most incidents stemmed from officers responding to a call for service, as opposed to a court-ordered contact, officer-initiated contact, or assisting another agency. In 73% of the incidents in 2015, the officer was responding to a call for service (79% of the incidents during the same time frame in 2014). In 2013, 70% of incidents stemmed from calls for service.



January through November



2015 SWAT End of Year Activity Report

- Warrant Service -15
- Barricaded Subjects -14
- High Risk Arrests -17
- Security Detail -17

*These operations include warrant service for other SPD Units (SIU / Major Crimes / DEA / FBI / Safe Streets Task Force). Requests also came from several other agencies, such as Washington State Patrol (WSP) and other units including Federal agencies.

- During activations and on patrol, SWAT Medics provided life saving measures to 15 individuals.
- In addition to responding to high risk situations, SPD SWAT provides training on topics such as Emergency Response Rescue, Hostage Rescue, Active Shooter, and Mass Casualty Response to outside entities, as well as site safety and emergency evacuation for local businesses, area schools.
- Throughout the year, SWAT provided training to other public safety agencies, such as:
 - a. US Marshal's Office
 - b. Bureau of Alcohol, Tobacco, Firearms, and Explosives (ATF)
 - c. Homeland Security
 - d. US Border Patrol
 - e. Liberty Lake Police Department
 - f. Pullman Police Department
 - g. Washington State University PD
 - h. Whitman County Sheriff's Office
 - i. Lincoln County Sheriff's Office
 - j. Reardon Police Department
 - k. Spokane International Airport PD
 - 1. Spokane City Fire Department
 - m. Spokane County Fire Department
 - n. Cheney Fire Department
 - o. Airway Heights Fire Department
- SWAT also provided domestic terrorism response and active shooter response training to local daycare centers, Spokane Public Schools District 81, private schools with no affiliation to District #81, child advocacy center, church security offices and security



offices for River Park Square and North town Shopping malls, as well as local businesses.

• Team leadership attended a state wide committee on addressing Domestic Terrorism response and resources

Investigations Update



Homicide Rates Comparison: January 1- December 31

In comparison to the same time frame in 2013, there were 31% fewer homicides in 2014 and 14% fewer in 2015.

SPD Investigations solved 100% of the homicides during 2013. In 2014, SPD solved 89%. In 2015, 92% are currently solved, but one December case is still active.

According to FBI data for 2013, only 64.1% of homicides were cleared across the nation.

https://www.fbi.gov/about-us/cjis/ucr/crime-in-the-u.s/2013/crime-in-the-u.s.-2013/offenses-known-to-law-enforcement/clearances/clearancetopic_final



Homicide Statistics from January 1, 2015 to December 31, 2015

Total Homicides: 12 Homicides Solved: 11 (1 in December still active) Clearance Rate: 100%

Date	Location	Victim	Suspect	Status
01/14/2015	Downtowner	White Female	White Male	Solved
	Motel	Age 34	Age 36	
01/25/2015	5 th / Hatch	Black Male	#1: Black Male	Solved
		Age 32	Age 29	
			#2: White Male	
			Age 49	
			#3: White Male	
			Age 36	
			#4: Black Male	
			Age 29	
03/19/2015	7 th /Helena	Black Male	Hispanic Male	Solved
		Age 26	Age 26	
03/24/2015	Diamond/Haven	White Male	White Male	Solved
		Age 22	Age 28	
05/26/2015	Northwest	Hispanic Male	#1: Black Male	Solved
	Accessories	Age 17	Age 25	
			#2: Asian Female	
			Age 28	
07/19/2015	Hamilton/Ermina	White Male	Hispanic Male	Solved
		Age 51	Age 50	
07/21/2015	5 th /Altamont	Black Male	White Male	Solved
		Age 45	Age 27	
09/04/2015	Adams/Maxwell	White Male	White Male	Solved
		Age 36	Age 33	
12/13/2015	Sunset/Cannon	White Male		Active
		Age 20		Investigation
12/15/2015	Milton/Upton	White Female	Black Male	Solved
		Age 48	Age 45	
12/16/2015	2 nd /Howard	White Male	Black Male	Solved
		Age 23	Age 28	
12/26/2015	Washington/	Black Male	White Male	Solved
	Central	Age 38	Age 43	



Victim Demographics

The majority (83%) of victims were male. 58% of the victims were White/Caucasian. 33% of the victims were Black/African-American. 8% of victims were Hispanic. The average age was 33.

Suspect Demographics

The majority (93%) of suspects were male. 47% of the suspects were White/Caucasian. 33% of suspects were Black/African-American. 13% of suspects were Hispanic. 7% were Asian. The average age was 31.

Homicide Statistics from January 1, 2014- to December 31, 2014

Total Homicides: 9

Homicides Solved: 8

Clearance Rate: 89%

Date	Location	Victim	Suspect	Status
01/03/2014	Astor/Carlisle	White Male	White Male	Solved
		Age 48	Age 25	
02/28/2014	Knox/Maple	White Male	#1: Hispanic Male	Solved
		Age 30	Age 40	
			#2: Hispanic Male	
			Age 26	
			#3: White Male	
			Age 33	
			#4: White Male	
			Age 23	
04/29/2014	Standard/Jackson	White Female	White Male	Solved
		Age 45	Age 37	
06/07/2014	STA Plaza	White Male	White Male	Solved
		Age 49	Age 40	
07/08/2014	Deaconess	White Female	White Male	Solved
		Age 30	Age 37	
8/10/2014	Howard Johnson	White Male	Hispanic Male	Solved
		Age 32	Age 22	
10/02/2014	Pacific/Maple	White Male	White Female	Solved
	_	Age 47	Age 40	
11/06/2014	Ash/Rowan	White Male	White Male	Solved
		Age 46	Age 32	
11/07/2014	Elm/11th	Black Male	Unknown	Still Open
		Age 26		



Victim Demographics

The majority (78%) of victims were male. 89% of the victims were White/Caucasian. 11% were Black/African-American. The average age was 39.

Suspect Demographics

89% of the suspects were male. 11% were female. 70% of the suspects were White/Caucasian. 30% of suspects were Hispanic. The average age was 33.

2014 Homicide Clearance Rate

There is one unsolved homicide in 2014. In December 2015, SPD partnered with Crime Stoppers of the Inland Northwest to help the investigation. The press release read:

Spokane Police Major Crimes detectives are looking to the public for tips regarding a fatal shooting and have partnered with Crime Stoppers of the Inland Northwest to offer a reward. The incident occurred just before midnight, 11/7/2014, near the intersection of S. Elm Street and W. 10th. Anyone with information on this incident is asked to call Crime Stoppers at 1-800-222-TIPS (8477) or submit the tip via the Internet website www.crimestoppersinlandnorthwest.org.

Spokane Police Major Crimes Detectives are still seeking information from the public regarding the homicide that occurred just after midnight on 11/7/2014. The Spokane County Medical Examiner's Office identified the victim as 26-year-old Zachery D. Lamb.

Detectives are specifically looking for anyone who may have witnessed anything suspicious on 11/7/2014, between 11:45 pm and midnight, in the area of Elm St. from 2nd to 10th Avenue. Witnesses indicated that the suspect vehicle was a dark colored SUV with a roof rack hanging approximately 1 foot over the windshield. The suspect is described as a white male in his 40's with a gravelly voice. Crime Stoppers is offering a cash reward to anyone providing information leading to an arrest in this incident. Persons with information should call the Crime Stoppers Tip Line at 1-800-222-TIPS, or should submit the tip via the Internet website www.crimestoppersinlandnorthwest.org. Tipsters do not have to give their name to collect the cash reward.

Crime Stoppers of the Inland Northwest is a civilian organization that promotes public safety by paying cash rewards for information that solves crimes. It is not affiliated with law enforcement.

http://www.crimestoppersinlandnorthwest.org



Homicide Statistics from January 1, 2013 to December 31, 2013

Total Homici	ides: 14	Homicides Solv	ed: 14 Cl	learance Rate: 100%
Date	Location	Victim	Suspect	Status
01/29/2013	Lincoln/Wabash	White Male	White Male	Solved
		Age 34	Age 36	
03/06/2013	Wall/Dalke	White Male	White Male	Solved
		Age 28	Age 68	
03/11/2013	4000 block of	Asian Female	#1: White Male	Solved
	Fort George	Age 20	Age 45	
	Wright Dr.	_	#2: White Male	
	_		Age 23	
3/25/2013	Boone/Lee	White Male	White Male	Solved
		Age 25	Age 56	
03/30/2013	Greene/Mission	White Male	White Male	Solved
		Age 18 months	Age 23	
05/03/2013	Lincoln/Princeton	Black Male	White Male	Solved
		Age 33	Age 33	
04/28/2013	Adams/6th	White Male	#1: White Male	Solved
		Age 32	Age 46	
			#2: White Male	
			Age 43	
			#3: White Female	
			Age 39	
05/16/2013	Grace/Maple	Black Male	White Male	Solved
		Age 33	Age 21	
06/27/2013	Spokane River at	White Male	#1: White Male	Solved
	Riverpoint Blvd.	Age 40	Age 19	
			#2: Black Male	
			Age 24	
07/22/2013	16 th /Club Dr.	White Male	White Male	Solved
		Age 50	Age 41	
08/21/2013	Eagles Parking	White Male	#1 Black Male	Solved
Lo	Lot	Age 88	Age 16	
			#2: Black Male	
			Age 16	
9/08/2013	The Hop	Black Male	#1: Black Male	Solved
		Age 26	Age 23	
			#2: Native Male	



			Age 25	
10/08/2013	Cook/Empire	White Male	White Male	Solved
		Age 32	Age 36	
12/15/2013	Garfield/25 th Ave	White Male	White Male	Solved
		Age 63	Age 50	

Victim Demographics

The majority (93%) of victims were male. 71% of the victims were White/Caucasian. 21% of the victims were Black/African-American. 7% of victims were Asian. The average age was 36.

Suspect Demographics

The majority (95%) of suspects were male. 75% of the suspects were White/Caucasian. 20% of suspects were Black/African-American. 5% of suspects were Native. The average age was 34.



Aggravated Assaults



Aggravated Assault Demographics

Our Crime Analysis Unit provided statistics on Aggravated Assaults.

January – November 2015 Victim Demographics

60% of victims were male; 40% were female. 87% of the victims were White/Caucasian. 6% of the victims were Black/African-American. 5% were Native American. 2% of victims were Asian.

January – November 2015 Suspect Demographics

The majority (78%) of suspects were male. 14% were female. In 8% of cases, gender was unknown. 69% of the suspects were White/Caucasian. 14% of suspects were Black/African-American. 7% of suspects were Native American. The race was unknown in 8% of cases. 1% of suspects were Asian and 1% of suspects were Hispanic.

Full Year 2014 Victim Demographics

58% of victims were male; 42% were female. 80% of victims were White/Caucasian. 6% of victims were Black/African-American. 10% of victims were Native American. 3% were Asian. The victim's race was unknown in less than 1% of cases.

Full Year 2014 Suspect Demographics

The majority (82%) of suspects were male. 12% were female. In 6% of cases, gender was unknown. 64% of the suspects were White/Caucasian. 10% of suspects were Black/African-American. 8% of suspects were Native American. The race was unknown in 11% of cases. 4% of suspects were Asian and 2% of suspects were Hispanic.

Full Year 2013 Victim Demographics

61% of victims were male; 38% were female. In less than 1% of cases, the victim's gender was unknown. 83% of victims were White/Caucasian. 8% of victims were Black/African-American. 6% of victims were Native American. 2% were Asian. The victim's race was unknown in 1% of cases.

Full Year 2013 Suspect Demographics

The majority (80%) of suspects were male. 13% were female. In 7% of cases, gender was unknown. 66% of the suspects were White/Caucasian. 15% of suspects were Black/African-American. 7% of suspects were Native American. The race was unknown in 10% of cases. 1% of suspects were Asian and 1% of suspects were Hispanic.



Rape Demographics

Our Crime Analysis Unit provided statistics on Rapes.

January – November 2015 Victim Demographics

92% of victims were female; 7% were male. In 1% of cases, the victim's gender was unknown. 93% of the victims were White/Caucasian. 3% of the victims were Black/African-American. 3% were Native American. In 1% of cases, the victim's race was unknown.

January – November 2015 Suspect Demographics

83% of suspects were male. 4% were female. In 13% of cases, gender was unknown. 68% of the suspects were White/Caucasian. 15% of suspects were Black/African-American. 3% of suspects were Native American. The race was unknown in 14% of cases. Less than 1% of suspects were Asian.

Full Year 2014 Victim Demographics

93% of victims were female; 7% were male. 89% of victims were White/Caucasian. 5% of victims were Black/African-American. 5% of victims were Native American. 1% of victims were Asian.

Full Year 2014 Suspect Demographics

85% of suspects were male. 3% were female. In 12% of cases, gender was unknown. 72% of the suspects were White/Caucasian. 9% of suspects were Black/African-American. 3% of suspects were Native American. The race was unknown in 13% of cases. 3% of suspects were Asian and less than 1% of suspects were Hispanic.

Full Year 2013 Victim Demographics

93% of victims were female; 7% were male.. 92% of victims were White/Caucasian. 5% of victims were Black/African-American. 3% of victims were Native American. Less than 1% of victims were Asian.

Full Year 2013 Suspect Demographics

83% of suspects were male. 5% were female. In 12% of cases, the suspect's gender was unknown. 65% of the suspects were White/Caucasian. 17% of suspects were Black/African-American. 3% of suspects were Native American. The race was unknown in 13% of cases. 1% of suspects were Asian and slightly less than 1% of suspects were Hispanic.



Calls for Service and Crime Rates







SPOKANE POLICE DEPARTMENT

Office of Professional Accountability Timothy B. Schwering







SPOKANE POLICE DEPARTMENT Office of Professional Accountability

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Bicycle Theft and Recovery Update







Property Unit Update



Records Unit Update

Public Record Disclosures as of 12/28/2015	
Oldest request not completed:	4/06/2015
New requests received this week:	194 records/110 requestors
Total requests started but not complete:*	741 pending records
*(31 of the requests are very large and the requestors have been provid	ed with an extended completion date.)
Total requests received this week not yet processed:	67 (oldest date 12/18/2015)
Requests for body camera video:	195

Body Camera Update

The Academic Phase of the body camera program continues on. SPD is participating in a randomized control trial with Arizona State University researchers. Now SPD patrol is fully outfitted with cameras. In May 2015, approximately half of patrol officers were issued cameras as part of the study, and six months later, the rest of patrol officers were issued cameras. The officers received their cameras during the Body Camera/Use of Force Report Writing Training. The training sessions began November 20, 2015, and continued through the month of December.



SPD completed an audit of the Body Camera Pilot Program (September 1-December 31, 2014). The audit is available online at:

https://static.spokanecity.org/documents/police/accountability/bodycamera/body-worn-camera-pilot-program-audit.pdf.

Outreach Update

Lt. Meidl and Officer DeRuwe attended many outreach meetings and events in November:

- Tom's Turkey Drive, along with several other SPD officers
- NAACP Freedom Fund Banquet
- Community meeting at East Central Community Center
- School Safety Task Force Meeting
- Community Forum Addressing Student Homelessness and Mental Health
- Homeless Coalition meeting
- Homeless Coalition Leadership meeting
- Excelerate Success Leadership Team Meeting
- Spokane C.O.P.S. meeting for Christmas Program
- Partners with Families and Children Fundraiser
- Salvation Army Christmas planning meetings
- Juvenile Court Coordination of Services
- Implicit Bias training
- NAACP meeting
- Girl Scouts Internet Safety presentation

The Office of Professional Accountability staff also engaged in outreach opportunities, including:

- Northeast Kiwanis club body camera update
- Faith Leaders-Community Police Alliance meeting
- Use of Force/Body Camera training with the Office of Police Ombudsman Commission
- YPI Graduation at Lewis and Clark High School

The Community Outreach Unit conducted a lot of outreach during December. 37 SPD commissioned and civilian employees and Reserve Officers signed up to take children shopping for the Heroes and Helpers event at Target. Officer DeRuwe also coordinated SPD's response to Adopt-A-Family through the Salvation Army and was thrilled at the response from various SPD patrol teams and units.

YPI



The November YPI session was rescheduled due to the windstorm and took place December 1-8, 2015, at Shadle Park High School.

"I just wanted to give a HUGE thank you to Officer Jennifer DeRuwe and the Spokane Police Department for allowing us to host the YPI program at Lewis and Clark High School. We had a really great group of students who I watched grow over the 5-day course in front of their peers and the police officers. It was amazing to see the students in action having to share their story, listen to others' stories, and role play situations with the police officers. I truly believe this program and the work of Jennifer and the crew of guest speakers and police officers she arranged for these students to work with had a huge impact on this group of students. I really hope we will have a chance in the spring to host it again at LCHS and continue to offer students this amazing opportunity! Jennifer - Thank you again, you are amazing and it was awesome to be a part of this program! Please feel free to come by and see the students!"

-Katie Himmerich, Spokane Schools

YPI Sessions are already scheduled for the first four months of 2016: January 19-27: Eagle Peak School February 16-24: Lewis & Clark High School March 22-30: Ferris High School April 12-20: Rogers High School



Implementation of DOJ Recommendations: <u>Progress Report as of January 5, 2015</u>

Recommendation 4.1: While the recent implementation of Blue Team software to document UOF incidents will potentially solve most issues with inaccurate reporting, SPD should still train its officers on the proper reporting of use of force tools and tactics used in an incident.

Supervisor Training:

Lt. Lundgren delivered an in-depth training to supervisors on Internal Affairs procedures and Blue Team reporting software on September 17 and 22, 2015. In February 2015, all supervisors were trained on the use of Evidence.com to view videos associated with administrative use of force reports. Supervisors will also get additional training on Blue Team software and reporting use of force during the Sergeant Academy in January 2016.

Officer Use of Force Report Writing:

Use of Force Report Writing/Body Camera Training for officers took place in May 2015; approximately half of patrol officers have completed the training. The other half of patrol officers will receive the training beginning November 20, 2015 through then end of 2015. *Status: Complete after the January 2016 training*.

Recommendation 4.2: The supervisor of an officer involved in a deadly force incident should always complete a Blue Team Use of Force Report for the incident.

This recommendation involves two policies: Officer-Involved Shooting Policy (Policy 310) and Use of Force Policy (Policy 300). Both policies have been revised to reflect the recommendation and the recommended practice is in place. Current officer-involved shooting incidents have been entered into Blue Team as a Use of Force by IA Sergeant Staben. *Status: Complete*.

Recommendation 4.3: The SIRR team should develop a common template for all deadly force incident files.

Working with the SIRR team supervisors, Lt. Wohl created an investigative case file format. The proposed format was shared with other deadly force investigation stakeholders such as the Prosecutor, Office of Police Ombudsman (OPO) Attorney, and SPD's Training Unit. Stakeholder feedback was positive and the form was adopted. Before the recommendation is considered complete, CNA (the DOJ COPS Office Technical Assistance provider) will need to review deadly force files where the investigative case file format is used. The other agencies are



currently using the template in their investigations. *Status: In Progress. This recommendation should be considered Complete after CNA reviews files.*

Recommendation 4.4: SPD should develop a formal way to track the investigatory (criminal and administrative) process and include this tracking sheet with every deadly force file.

Lt. Wohl confirmed that the investigative case flow document was created. He explained, "This will be in the front of any case file, showing when and to who the case was forwarded onto." The proposed document was shared with other deadly force investigation stakeholders such as the Prosecutor, OPO Attorney, and SPD's Training Unit. Stakeholder feedback was positive and SIRR partners agreed to use the form. Before the recommendation is considered complete, DOJ will need to review deadly force files where the investigative case flow sheet is used. The other agencies are currently using the template in their investigations. *Status: In Progress. This recommendation should be considered Complete after CNA reviews files.*

Recommendation 4.5: SPD should include all supporting documentation (e.g., photos, radio transmissions) in all non-deadly use of force files, and these complete files should be saved electronically in one location. SPD should audit these files annually in order to ensure that they are complete.

All files can now be saved in Blue Team, including photos and links to body camera video. The Internal Affairs Standard Operating Procedures document explains the details. Supervisors were trained during the fall 2015 supervisor training.

The audit of 2014 use of force files was completed February 5, 2015 by Program Manager Kathy Armstrong. No major issues were identified. The audit's findings were memorialized in a memo. On a continual basis, Internal Affairs will check Use of Force Reports and verify that all appropriate documentation is attached. Annually, each case for the prior twelve months will be audited again to verify that all supporting documentation is attached. *Status: Complete*.

Recommendation 4.6: SPD should consult with the city of Spokane's use of force commission to clarify and define their request for a cultural audit and to determine if a further examination of the department's culture is necessary.

The Use of Force Commission discussed this issue on February 13, 2015 and referred the matter to Spokane Police Department. The City is definitely moving forward on conducting an audit. Spokane Mayor David Condon formed a citizen Police Leadership Advisory Committee (PLAC) to lead a conversation about what the community is looking for in its next police chief and



provide input about what a cultural audit of the Spokane Police Division should consider. The committee will make recommendations about factors to be considered, approach, reporting and expected outcomes. Kathy Armstrong was appointed as the lead staff person. She will be obtaining input a large variety of internal and external stakeholders and reporting it to the PLAC. *Status: In Progress.*

Recommendation 4.7: SPD should analyze use of force reporting data on a semiannual basis and before and after major policy or procedure changes in order to identify trends and quickly remedy any issues through remedial training or discipline.

The 2014 Use of Force Comprehensive Analysis was completed on February 10, 2015. Kathy Armstrong completed the use of force analysis of the first six months of 2015. Lt. Lundgren memorialized the report in the updated IA Standard Operating Procedures (SOP), which was finalized September 2015. *Status: Complete.* Work will continue on the 2015 analysis.

Recommendation 4.8: SPD should continue to publish annual use of force reports and release these reports to the public.

The 2014 Use of Force Comprehensive Analysis was shared with over 100 organizations and posted to SPD's website. The 2015 mid-year Analysis was shared with the Public Safety Committee on September 21, 2015, and then shared with more than 100 organizations in the community. When Kathy disseminated the report, she offered to hold meetings and presentations if groups wanted to do so. The analysis is available on the website. As of the writing of this report, she has received positive feedback from community members. This recommendation is considered to be completed. *Status: Complete*.

Recommendation 4.9: SPD should further examine the patterns of behavior for officers with a high frequency of use of force incidents. This additional examination should be conducted every four years.

Sgt. Braun's draft was sent to the Training staff for their input on February 17 and sent to CNA on March 10 for their guidance. Sgt. Braun and Kathy Armstrong incorporated CNA input and continued work on the original draft, which was sent to CNA for review on April 23. CNA did not offer additional feedback. CNA clarified at the March 19, 2015 site visit that this recommendation will no longer apply after the implementation of the Early Intervention System (EIS). *Status: Complete*.



Recommendation 5.1: SPD executive leadership should hold meetings with their personnel to discuss the changes, the intended strategy, the reasoning behind the changes, and the impact of these changes and to reaffirm the department's overall mission.

SPD Executive staff discussed internal communication with every member of the department through in-service training that took place April 2015 and October 2015. Kathy sent all the inservice rosters and evaluations to CAN. SPD has adopted an Internal Communications Strategy, and Kathy and Public Information Officer (PIO) Teresa Fuller are working with Executive staff on internal communication initiatives to keep members of the Spokane Police Department (both civilian and commissioned) apprised of pertinent organizational information. Examples of pertinent information include: changes to staffing, upcoming events, changes to policies and procedures, new training, etc. *Status: Complete*.

Recommendation 5.2: Manuals outlining the training and learning requirements, transitional period, and mentoring opportunities for all promotions to supervisory-level positions should be updated or developed.

Assistant Training Director Sergeant Overhoff created committees to provide input for the different supervisory-level positions at SPD. Sgt. Overhoff is currently working on the promotional mentorship program with a guide that will cover pre-promotion and a six month probation post-promotion Field Training Officer (FTO) program. The guide is being extensively researched and developed through other departments and exterior resources in order to achieve best practices. The committee is continuing to meet to discuss prioritizing the courses/training, training expenses, and sustaining funding.

The committee is working with Assistant Chief Selby Smith to develop a Career Development Plan. SPD is offering in-house training schools for employees. SPD held its first Detective Academy in December and will hold a Sergeant Academy in January 2016. *Status: In Progress.*

Recommendation 5.3: The SPD leadership should emphasize the importance of procedural justice policing practices and provide additional training on these topics.

Lt. King sent several employees to Procedural Justice training in spring 2014. All members of the department (civilian and sworn) received some Procedural Justice training during the April 2015 in-service. Additional related training took place in November 2015. The Washington State Criminal Justice Training Commission held a pilot training on Implicit Bias for SPD. SPD leadership attended along with community members from the Police Advisory Committee, the Faith Alliance leaders, and the Mayor's Advisory Council on Multi-Cultural Affairs (MACMA).



All SPD supervisors (commissioned and civilian) will attend Procedural Justice training that is facilitated by the University of Illinois, the technical assistance provider that the COPS Office uses. The training is scheduled for January 27-28, 2016. *Status: In Progress*.

Recommendation 6.1: SPD should formalize the EIS notification process and include the officer's supervisor, IA, the officer's union representative, and executive leadership in this notification process.

Lt. Lundgren and Kathy Armstrong developed the Early Intervention System (EIS) policy based on research of other agencies' policies, with input from the City Attorney's Office, bargaining units, Training Unit, Captains and Executive Staff, and CNA. The policy was formally approved by the Chief on July 31, 2015. Lt. Lundgren educated SPD supervisors about the EIS during his training for supervisors in September 2015. He will be attending roll calls to discuss EIS with officers. The policy will be officially incorporated into the SPD Policy Manual along with several other new/revised policies. *Status: Complete*.

Recommendation 6.2: SPD should expand the type of information its EIS collects, such as sustained complaints and completed training.

The requested information was included in the policy. The policy was formally approved by the Chief on July 31, 2015. *Status: Complete*.

Recommendation 6.3: The SPD should adjust the triggering criteria in its EIS from six to four use of force incidents per officer per year.

The requested criteria are included in the policy. The policy was formally approved by the Chief on July 31, 2015. *Status: Complete*.

Recommendation 6.4: SPD should establish both periodic and ad hoc procedures to update its policy manual to ensure that it is consistent with departmental practices.

All new policies and modifications to existing SPD policies are now approved by the City Attorney's Office. Sgt. Dashiell and Lt. Lundgren have begun the process of making several ad hoc policy changes as well as systematic Lexipol updates with the assistance of Mari Odle. The new process is working very well. Lt. Lundgren created a policy memorializing the process for policy updates with input from the City Attorney's Office, bargaining units, Captains and Executive Staff, and CNA. It is being incorporated into the SPD Policy Manual with many other new and revised policies. *Status: Complete*.



Recommendation 6.5: SPD should immediately update its UOF policy to ensure that it is comprehensive and consistent with the departmental practices.

The Use of Force (UOF) was revised with input from the City Attorney's Office, bargaining units, Training Unit, Captains and Executive Staff, and CNA. It is being incorporated into the SPD Policy Manual in with many other new and revised policies. It was sent out to officers along with a Training Bulletin on December 14, 2015. Roll call trainings and additional training at inservice will be provided. *Status: Complete*.

Recommendation 7.1: SPD should revise policy 208 to ensure that it reflects current departmental practices and requirements for use of force training.

Lt. King and the Training Plan Committee met several times to revise the Training Policy. Kathy shared a draft with CNA on July 24, 2015. The Training Policy itself is broad, while the Training Plan will be very specific about the types of training required and how often it is required. The Training Plan will cover the requirements of training that CNA specifically asked about: related to use of force, CIT/CIT Refresher, Procedural Justice, etc. The policy was developed with input from the City Attorney's Office, bargaining units, Captains and Executive Staff, and CNA. The Training Policy will be incorporated into the SPD Policy Manual finalized when the 2016 Training Plan is completed at the end of 2015. *Status: Complete.*

Recommendation 7.2: SPD should establish a committee to evaluate and determine department-wide training needs and develop an annual training plan.

Assistant Chief Dobrow established a committee for long-range planning, comprised of external partners, criminal justice training experts, and SPD personnel. The 2016 Training Plan is in effect with additional trainings being added in. *Status: In Progress*.

Recommendation 7.3: SPD should develop a data collection and evaluation capacity for training conducted throughout the department and should use the data captured to identify and proactively address any training deficiencies.

The purchase of training software occurred in September 2015 and training began in October 2015. The last training took place January 5, 2016. The Training Staff is now trained on the software and it is being implemented. *Status: In Progress*.



Recommendation 7.4: SPD should re-examine its policies, procedures, and training on the use of the LNR and require a deadly force review every time a level 2 LNR is used.

The City Attorney's Office provided an extensive review of policies related to the Lateral Neck Restraint (LNR), part of Policies 300, 302, and 308. The revised policies were developed with input from the City Attorney's Office, bargaining units, Training Unit, Captains and Executive Staff, and CNA. These policies are being incorporated into the SPD Policy Manual with many other new and revised policies. The use of force policies were sent out to officers along with a Training Bulletin on December 14, 2015. Roll call trainings and additional training at in-service will be provided. *Status: Complete*.

Recommendation 7.5: SPD should update its rifle policy and provide officers with explicit and more detailed guidance on the proper deployment of rifles.

The draft policy is under review by the bargaining units and Executive staff. The review should be completed by the end of November 2015. As with the other policies, this policy review involved input from the City Attorney's Office, bargaining units, Training Unit, Captains and Executive Staff, and CNA. This policy will be incorporated into the SPD Policy Manual soon with many other new and revised policies. The new policy was shared with the department. *Status: Complete*.

Recommendation 7.6: SPD should institutionalize the CIT training by updating its training policies to reflect the CIT recertification requirement.

On February 27, 2015, Lt. King met with Sergeant Waters at SPD and Staci Cornwell, Director of Crisis Response Services, Frontier Behavioral Health, to develop the recertification requirement. Lt. King reported that the meeting went well. They came up with a great plan for the recertification. Instead of it being classroom-based, it will be a practical experience of officers working at the Crisis Response Center, working alongside mental health professionals (MHPs). The training will involve officers accompanying the MHPs to conduct in-person assessments and follow-up visits. It will allow for collaborative problem-solving and relationship-building with the MHPs as well as give the officers a practical application to use and build upon their existing knowledge and skills. CIT refresher training will be provided every two years and will consist of four hours. The requirement and lesson plan was shared with the department on April 15, 2015. Both Sgt. Waters and Stacie Cornwell confirmed that the on-site training is working well. The recertification was addressed in the Training Plan.

On June 19, Lt. King confirmed that all of the officers who needed refresher training as of Spring 2015 completed it. We will continue this plan going forward. As of November 30, 2015, all SPD officers have had CIT or CIT refresher training within the last two years. *Status: Complete*.



Recommendation 8.1: SPD should mitigate the delay caused be the county prosecutor by formalizing its new process and beginning the administrative investigation after the SIRR team completes its criminal investigation.

Lt. Lundgren is making changes to Internal Affairs SOPs to reflect this recommendation. *Status: In Progress*.

Recommendation 8.2: SPD should expand the scope of the ARP finding determinations to allow panel members to vote on officer tactics and decision-making and policy violations outside the use of force

On February 5, 2015, Lt. Lundgren provided the Spokane Police Guild and the Lieutenants and Captains Association with a copy of the Las Vegas Collaborative Reform Process. The document contains some insight as to how the voting process works for LVPD. The bargaining units are currently reviewing this information as it changes the Administrative Review Panel (ARP) process which is a component of the disciplinary system. Lt. Lundgren advised that the Chief's Office and bargaining units need to discuss this further before we can work on a new policy. *Status: No action until the collective bargaining process begins in 2016.*

Recommendation 8.3: SPD should update the policy manual to ensure that it accurately reflects the current ARP process and provides detailed guidance on the roles and responsibilities of each ARP member.

Lt. Lundgren will be working on developing this policy after implementation of 8.2 which covers changes in the process. *Status: No action until the collective bargaining process begins in 2016.*

Recommendation 8.4: SPD should develop a system to track the information exchange between the Office of Professional Accountability and the supervisors who are in charge of ensuring that the recommendations are implemented.

Lt. Lundgren assigned this recommendation to Sgt. Staben from Internal Affairs. Sgt. Staben provided a draft document detailing the system on March 10, 2015. Lt. Lundgren approved it. Sgt. Staben sent it out to all supervisors on March 18, 2015. It was sent out as a Training Bulletin to the entire department on April 9th, 2015. Kathy Armstrong showed CNA examples of the recommendation put into place. CNA was waiting for the Internal Affairs Standard Operating Procedures (SOP) to be updated in September 2015 to officially finalize this recommendation. The recommendation was memorialized in the SOP. *Status: Complete*.



Recommendation 8.5: SPD should formally document the UOFRB's policies and outcomes and should collectively review non-deadly use of force incidents on a monthly basis.

The Use of Force Review Board (UOFRB) was memorialized in Policy 302. It is being incorporated into the SPD Policy Manual with many other new and revised policies. The policy was sent out to officers along with a Training Bulletin on December 14, 2015. Roll call trainings and additional training at in-service will be provided. UOFRB meetings have been scheduled. *Status: Complete*.

Recommendation 8.6: Although civilian members (e.g., the ombudsman, SPD director of strategic initiatives) are included in the DFRB, SPD should also include the ombudsman in the D-ARP.

This recommendation will require consult with the Spokane Police Guild and Lieutenants and Captains Association as it constitutes a change in the Ombudsman's role as per the agreements with both bargaining groups. This matter was referred to the Chief's Office to discuss at labor-management meetings. *Status: No action until the collective bargaining process begins in 2016.*

Recommendation 8.7: SPD should reassess the purpose and goal of the DFRB to ensure that it both provides transparency and maintains its ability to effectively assess tactics, training, and equipment after a deadly force incident.

The Deadly Force Review Board (DFRB) policy, Policy 302, was revised with input from the City Attorney's Office, bargaining units, Training Unit, Captains and Executive Staff, and CNA. It is being incorporated into the SPD Policy Manual with many other new and revised policies. The policy was sent out to officers along with a Training Bulletin on December 14, 2015. Roll call trainings and additional training at in-service will be provided. *Status: Complete*.

Recommendation 8.8: SPD should formalize the new IA training requirements and guidelines in the department's policy manual and communicate these changes to the department and community stakeholders.

Lt. Lundgren will communicate the training requirements to other members of the department by disseminating the new SOP (finalized September 2015) department-wide upon adoption. Director Schwering, Lt. Lundgren, and Kathy Armstrong will share the new requirements with the public during the OPA's continuing outreach efforts (e.g., small-group meetings and presentations). *Status: Complete*.



Recommendation 10.1: SPD should sustain and institutionalize these outreach efforts by establishing a continued community outreach strategy and plan.

SPD consulted with community members and staff to develop the strategy. Kathy received feedback internally and from many different community organizations and then updated the strategy to include their input. Kathy presented it to the Public Safety Committee at the April meeting. She has shared the strategy with various community groups, offering to meet with any groups about the strategy. The strategy was posted to the SPD website on April 24, 2015.

SPD continues to increase outreach efforts. On June 1, 2015, Kathy reached out to all the organizations and agencies that Director Schwering had previously met with, plus other SPD contacts, and offered to schedule presentations regarding UOF and/or recent training initiatives such as CIT. Kathy is also conducting community outreach presentations to keep our community stakeholders in the loop about Collaborative Reform. She explains the Collaborative Reform process and how SPD is working with internal and external partners and CNA to move forward on the reforms. Kathy has presented to several groups so far and has several more presentations scheduled throughout the coming months. The OPA is using the outreach presentation feedback forms suggested by CNA. Also, SPD's Public Information Officer is using more social media to improve engagement and the City's cable channel to get information out to the public.

On July 21, Kathy sent CNA a description of the community outreach and education conducted by SPD's Defensive Tactics Cadre, under the direction of Sgt. Shawn Kendall. While Sgt. Kendall has held safety awareness classes for international students at Mukogawa Fort Wright Institute for years, he is presenting at more college campuses now and many other venues (homeless youth shelter, churches, mental health professionals, Spokane Parks Department employees, etc.). Kathy also shared the Cadre's work done in partnerships with Spokane's Fire Department and Frontier Behavioral Health (Enhanced CIT Training).

Kathy developed a brochure about the Office of Professional Accountability's frequently asked questions about the complaint process and shared it with SPD's outreach contacts on July 24, 2015. The brochure was also posted on the website and a blog was created to bring attention to it. OPA staff will continue meeting with community organizations throughout the rest of 2015 and 2016, promoting transparency and open communication. *Status: Complete*.

Recommendation 10.2: SPD should leverage existing or past outreach programs to increase its active engagement with the community.

SPD will continue the trend of building on existing success to create more opportunities for outreach. A few examples of growing youth outreach:



- The 2015 Police Activities League (PAL) program successfully tripled its reach to families. The program received expanded support as it continued to grow.
- SPD/City of Spokane has won two major awards based on Youth and Police Initiative (YPI's) success.
- YPI continues to grow with meaningful, successful sessions, with collaborations from partners like Spokane School Resource Officers and OUT Spoken. At this point, 220 youth have graduated from YPI. A 2015 YPI Reunion will take place on December 22, 2015.
- SPD built on the success of YPI to create a similar program in partnership with Spokane Public Schools, "Restore Our Kids" (restorative justice- alternative to suspension).
- The Faith Alliance, built upon stakeholders working in youth outreach programs like PAL and YPI, is now holding monthly Community-Police forums. Forums are being scheduled for the first five months of 2016.

Status: In Progress; work will continue throughout the implementation period.

Recommendation 10.3: Similar to its media academy, SPD should hold a citizen's academy on an annual basis.

The Citizens Academy took place from May 6-June 3, 2015. Kathy sent the roster and evaluations to CNA after graduation. Kathy also contacted community groups to inform them of the Use of Force training class for civilians on January 22, 2016.

In addition to the Citizens Academy, SPD also held a special Community Academy on April 18, 2015 (documentation sent to CNA on April 22). This event resulted from discussions at a December 22 meeting about law enforcement and race relations, initiated by SPD and facilitated by Pastor Shon Davis. The Chief the CYI unit, Lt. King, and Pastor Shon developed an Academy as a follow-up to the first meeting. The event was structured like a mini-Academy with use of force demos and VIRTRA training, but also included a 90 minute discussion between community leaders and law enforcement (Chief, Training Cadre, and the CYI unit). Participants mainly represented Kingdom Fellowship Church Alliance -Multicultural Ministers Alliance (a group of 14 Hispanic, Native, African-American, and White ministries/churches), historically Black churches, and leaders from educational institutions. The discussion was afterwards and was very robust. As a result, several community leaders are getting involved in YPI, SPD Chaplain Advisory Board, etc. and SPD is following up with more information about volunteer and training opportunities with these participants. It was a very positive experience from all accounts. The feedback forms showed that community leaders felt it was very helpful.

Participant Kitara Johnson said, "The community academy was an eye opening experience and very powerful tool that I recommend to all community leaders and citizens who have ever questioned the use of force concerning law enforcement. The specific exercise that has been



branded in my mind was the virtual simulation where you are given a standard issue belt, weapon, pepper spray, and Taser and interact with the simulation. I found myself firing off three rounds and previously questioned police use of force and why they fired shots to kill when involved in an arrest. The Academy allowed me to listen to officers and learn of specific training they are provided to respond without reaction. I also feel that this academy was a step towards transparency of Spokane Police Department in a hands-on practical way." *Status: Complete*.

Recommendation 10.4: SPD should form a chief's advisory council.

The Chief's Office will be handling this recommendation. The Police Advisory Committee (PAC) continues to grow and improve. SPD is also promoting PAC through social media, advertising, and emailing contacts. Kathy sends information about PAC and the quarterly public meetings to many groups such as Center for Justice, Native Project, the Ombudsman Office and Ombudsman Commissioners, etc. The most recent PAC public meetings have been featured in the City's Gazette publication. In addition to PAC recruiting for more diverse community leaders, PAC meetings are more effective. PAC members continue to show increasing levels of engagement. PAC members enjoy being part of the media list and getting information in a timely manner. PAC's awareness and involvement with SPD continues to increase, and community participation in PAC is increasing as well.

The Spokane Faith Leaders & Police Community Alliance was established to create and maintain open and ready lines of communication between the Spokane Police Department and leaders of Spokane's faith community. The goal of this Alliance is to ensure mutual respect between the police and the community and to build and sustain trust and legitimacy between the citizens in the City of Spokane and the Spokane Police Department. It is the intent of the Alliance to foster mutual knowledge and understanding between faith leaders and the police department, the clergy's respective congregations, and the communities in which they serve. It is anticipated that improved mutual understanding, respect and trust, communication and access will come about between the police department, leaders of Spokane's various religious faiths and traditions and all ethnic communities through monthly meetings, ride-a-longs, training, and personal communication.

The Alliance does not replace PAC but will serve a different purpose. The Spokane Faith Leaders & Police Community Alliance, as part of its mission, will serve as a catalyst to bring about healing within the community. Many of the Alliance members will be actively involved with a variety of SPD functions, including outreach and training. *Status: In Progress.*

Recommendation 10.5: SPD should conduct a staffing analysis to determine if the department is meeting its operational needs and has an adequate amount of staff to ensure its continued mission, objectives, and community policing principles.



The Office of Justice Program's Diagnostic Center will be providing technical assistance to SPD regarding workload analysis and an evaluation of community policing efforts. Kathy initiated the contact with the Diagnostic Center in March 2015 and the engagement will continue over the rest of the DOJ recommendation implementation period. In order to fully meet the recommendation of conducting a staffing analysis, SPD is also participating in Police Resource Allocation & Deployment training. The Diagnostic Center's evaluation and the tools from the training will allow SPD to evaluate its staffing needs and existing resources and make the best possible decisions in allocating resources. The Diagnostic Center designated Dr. Gary Cordner as the subject matter expert working with SPD. Kathy Armstrong and TARU Supervisor Kyndrin Tenny are currently working to provide the Diagnostic Center staff data about SPD in preparation for the engagement. The Diagnostic Center site visit is planned for January 12-14, 2016. *Status: In Progress.*

Recommendation 10.6: The SIRR should revise its media relations protocol to ensure that the agency involved in a deadly force incident is allowed to release appropriate information after a deadly force incident. In addition, SPD should continue to utilize and improve virtual and more traditional methods to maintain communications with interested community stakeholders after a critical incident.

In order to provide consistent and prompt communication with the community following a critical incident, Spokane Investigative Regional Response (SIRR) Team partner agencies are now all using a standardized template for media releases, and are also posting the releases on their agency's websites. Kathy shared the template with CNA as well as examples of how the template is used in current press releases that are posted on the agencies' websites.

SPD also clarified with the community that in the case of a critical use of force incident, SPD will issue a press release as soon as possible (sometimes within a few hours of the event). This initial release will provide a basic summary of the incident. The release identifies the agency managing the investigation of the incident and clarifies that all future communications regarding this incident will be sent via the SIRR Team. The press release is shared internally and with members of the Police Advisory Committee at the same time it is shared with the media. The press release is posted on SPD's website. If appropriate and when possible, SPD will reach out to community organizations whose clients or members are affected by the incident. For example, if the involved citizen is a client receiving mental health services, mental health professionals will be contacted as soon as possible. SPD will use both traditional (e.g., phone, in-person meetings) and electronic means of contacting affected communities. The procedure for notifying the community was included in the updated Community Outreach Strategy, which was posted on the website and emailed to community organizations. Kathy confirmed that Spokane County Sheriff's Office is using the media template in their investigation of the deadly force incidents that occurred in July and August of 2015.



The SIRR Protocol was officially updated (and includes the media template) at a meeting on October 29, 2015. However, not all participating agencies were at the meeting, and their signatures are required. Captain Olsen has worked to get all the required signatures. The updated SIRR Protocol is now a public document and was posted to the SPD website. *Status: Complete*.

Recommendation 10.7: SPD should routinely survey the community to measure increased police-community relationships, increased understanding of police procedures, and organizational changes and to evaluate police-initiated programs like the PAL.

Kathy Armstrong has been analyzing the results from SPD youth outreach program surveys such as PAL and YPI, and is sharing the results with CNA and with the Public Safety Committee. In late April, Kathy administered a community partners survey to several agencies that work closely with SPD (e.g., schools, hospitals, mental health professionals, law enforcement agencies, City and County public defenders and prosecutors). The survey results were very positive and provided helpful feedback. She also administered similar surveys to community organizations and Neighborhood Councils this summer. She arranged a city-wide survey with questions specific to Spokane Police. The Citywide survey started October 1, 2015.

One excellent take-away from the survey was that 85% of respondents felt that SPD's recent reforms benefit the community regardless of any previous awareness of the outreach effort. The survey also showed that many people are unaware of SPD's new programs and that outreach is still greatly needed (54.4% are aware of training, 42.1% are aware of youth outreach, and 55.7% are aware of the creation of specialty units). SPD has had some traditional media coverage on the new programs but it's not reaching everyone.

Work on this recommendation will continue throughout the 18-month implementation period. At the advice of DOJ, SPD will be implementing the CP-SAT community-policing survey in 2016, nearing the end of the Collaborative Reform Initiative. *Status: In Progress*.