



SPOKANE POLICE DEPARTMENT

CHIEF OF POLICE

KEVIN HALL

Closed Case Summary

Complaint Number: C25-003 OPO Number: N/A

Date of Complaint: 1/6/2025

Allegation: Demeanor

Chain of Command Finding: Closed

Final Discipline: Not Applicable

INCIDENT SYNOPSIS:

SPD Officers responded to a medical office lobby after employees there called to report a disorderly subject in the lobby who refused to leave after being asked to do so.

COMPLAINT:

The complainant alleged the responding officers were aggressive and were not professional and refused to adjust handcuffs that were applied to them. The complainant also believed the officers attempted to threaten and intimidate them.

INVESTIGATION:

Internal Affairs collected all the material pertinent to this investigation. During the investigation, CAD records and body worn camera video were reviewed. The complainant and involved officers were interviewed by Internal Affairs investigators.

ANALYSIS AND CONCLUSION:

While the demeanor of the three involved officers did not appear to rise to the level of misconduct, their demeanor was objectively authoritative at times throughout their interaction with the complainant. This exchange was contrary to effective communication used to de-escalate a situation.

The allegation of discourteous demeanor was considered **Closed D** - *A minor allegation sent to the employee's supervisor for informal follow-up (driving, demeanor, response time, etc.)*

The officers' Chain of Command followed up with the officers involved to provide context and training in their response to the incident.

