



SPOKANE POLICE DEPARTMENT

CHIEF OF POLICE

KEVIN HALL

Closed Case Summary

Complaint Number: C24-099 OPO Number: N/A

Date of Complaint: 12/16/2024

Allegation: Inadequate Response

Chain of Command Finding: Unfounded

Final Discipline: Not Applicable

INCIDENT SYNOPSIS:

A Spokane Police Officer responded to an apartment complex upon a complaint of noise coming from a nearby apartment. The complainant was concerned over the sounds of a child crying and yelling coming from the apartment. The officer responded, contacted the apartment where the noise originated, and determined the sounds were explainable and the child was not in danger. The officer spoke with the complainant and assured them the child was not in danger and offered suggestions on how to address the concerns over the noise.

COMPLAINT:

The complainant called SPD Internal Affairs and wanted to make a complaint about their interaction with the officer. The complainant believed the parents were abusive because they heard the child screaming on multiple occasions. The complainant said they felt like the officer "turned it back on me". The complainant believed the officer's response to the concerns were dismissive and inadequate.

INVESTIGATION:

Spokane Police Internal Affairs investigated the complaint which included an interview with the complainant and a review of the CAD report and body worn camera video.

ANALYSIS AND CONCLUSION:

The allegation of inadequate response was determined to be unfounded. The officer's demeanor was appropriate throughout the call for service. The officer checked the welfare of the child and then spoke with the complainant. The officer attempted to answer the complainant's questions, assured them the child was not injured, and offered suggestions on how they could contact management about the noise concerns. Additionally, the complainant raised concerns related to the response time of the Spokane Police Department, but the concern was not something that could be attributed to the officer or their actions on the date of the call for service in question.

