



# SPOKANE POLICE DEPARTMENT

## CHIEF OF POLICE

### KEVIN HALL

#### Closed Case Summary

Complaint Number: C24-088 OPO Number: 24-48

Date of Complaint: 11/13/2024

Allegation: Inadequate Response

Chain of Command Finding: Closed

Final Discipline: Not Applicable

#### INCIDENT SYNOPSIS:

The complainant lives in a neighborhood with numerous vehicle that park on the street. There are several residences and businesses nearby. The complainant has reported parking and quality of life issues in the neighborhood, and frequently calls Spokane City 3-1-1, Crime Check, and the Spokane Police Department.

On 10/14/2024 the complainant called about a vehicle that had been parked in the same place for about fifteen months and had not moved. The complainant further reported they had moved their own vehicle to the street for about three days due to misplacing a key. When the officer arrived, they were told they would be required to tow their vehicle if it was not moved.

#### COMPLAINT:

The complainant contacted the Office of the Police Ombuds to report the above-mentioned incident. The complainant reported this as an inadequate response and a lack of consistency by the Spokane Police Department in their neighborhood.

#### INVESTIGATION:

Spokane Police Department Internal Affairs investigated this complaint. Police computer aided dispatch reports, police reports, and Spokane City 3-1-1 records were reviewed. During the investigation, it was determined an Abandoned Auto Unit officer responded to one of the complainant's calls to police, on 10/14/2024, and the officer's body worn camera video was reviewed. The BWC video content showed the responding officer determined the complainant's vehicle parked on the street had expired registration and was subject to tow, as was a neighbor's vehicle. The officer spoke with the complainant for 21 minutes and offered the complainant several suggestions on how to remedy the ongoing neighborhood concerns.



The officer suggested calling Crime Check, 3-1-1, seeking anti-harassment orders, and calling the police more frequently regarding the situation. The officer also spoke with a neighbor and offered similar advice regarding the ongoing neighborhood concerns. The complainant and the neighbor were both warned regarding their expired registration, and they were given time to move their vehicles without being towed.

