

# SPOKANE POLICE DEPARTMENT CHIEF OF POLICE KEVIN HALL

# **Closed Case Summary**

Complaint Number: C24-065 OPO Number: 24-40

Date of Complaint: 8/13/2024

Allegation: Demeanor and Inadequate Response

Chain of Command Finding: Closed

Final Discipline: Verbal Counseling

## **INCIDENT SYNOPSIS:**

A community member contacted SPD to report some perceived criminal activity. The community member spoke to several Spokane Police employees about these concerns.

## COMPLAINT:

The complainant alleged that the employees she spoke to did not handle her concerns appropriately. She also alleged one of the employees was discourteous or disrespectful.

#### **INVESTIGATION:**

The investigator interviewed the complainant. The investigator reviewed body worn camera footage and CAD reports.

#### ANALYSIS AND CONCLUSION:

The investigation concluded that the employees the complainant spoke with handled her complaints about criminal activity appropriately. One employee's demeanor was improper. That employee's supervisor informally counseled the employee about the situation.

