Closed Case Summary

Complaint Number:	C24-063	OPO Number: 24-41
Date of Complaint:	8/13/2024	
Allegation:	Demeanor and Inadequate Response	
Chain of Command Finding:	Unfounded	
Final Discipline:	Not Applicable	

INCIDENT SYNOPSIS:
The complainant called 9-1-1 / Crime Check to report two persons at a park were acting suspiciously while video recording and following their child. The complainant thought the suspicious persons were planning a kidnapping.

COMPLAINT:
The complainant said they called 911 to report their concerns about suspicious persons potentially planning an abduction. The complainant said the dispatcher was dismissive and the "officer" who called them back asked if they were in a safe area and said if the couple came to their house to call them back, but other than that they are safe. The complainant said they felt like their concern was not taken seriously and police did not respond to the scene.

INVESTIGATION:
Spokane Police Department Internal Affairs investigated this complaint. The written complaint was reviewed, and the complainant was interviewed. Audio recordings from 9-1-1 / Crime Check and Spokane Police Dispatch were reviewed.

ANALYSIS AND CONCLUSION:
This investigation was classified as Closed – Unfounded. *When the investigation discloses that the alleged act(s) did not occur or did not involve department personnel.*

Spokane Police Department Internal Affairs investigated this complaint. Audio recordings from 9-1-1 / Crime Check and Spokane Police Dispatch were reviewed. It was determined the Crime Check call taker accurately documented the call from the complainant, and the call for service was properly entered in the computer aided dispatch system based upon the information known at the time.

The callback to the complaint was not an officer but was a police dispatcher who determined the incident was no longer active and a police response was no longer necessary. The call for service was properly closed and dispositioned as a "broadcast."