



SPOKANE POLICE DIVISION

CRAIG N. MEIDL
CHIEF OF POLICE

Closed Case Summary

Complaint Number: C19-041 OPO Number: 19-36
Date of Complaint: 5/5/2019
Allegation: Excessive Force
Chain of Command Finding: Inquiry
Final Discipline: Not Applicable

INCIDENT SYNOPSIS

The complainant was detained by Sacred Heart Security in a manner she felt was inappropriate. When she contacted Spokane Police to report this incident there was an extended time delay for an officer to take her report. The Shift Sergeant contacted the complainant to talk about the incident and explain the delay. The complainant took that conversation as the sergeant was trying to talk her out of the complaint. The sergeant asked the complainant to call back the following day due to the high volume of calls for service.

On 6/5/19 the complaint called police requesting an officer be sent to her home to take this report. The on duty sergeant determined the front desk officer would take this call. The front desk officer contacted the complainant and took the report. During the investigation both the front desk officer and complainant expressed frustration with each other.

COMPLAINT

The complainant alleged the sergeant she spoke with first tried to talk her out of taking the complaint, and refused to send an officer. The complainant alleged the demeanor of the front desk officer was inappropriate because he was rude and wouldn't allow her to read her prepared statement.

INVESTIGATION

A review of the front desk officer's report, the call for service log for 5/6/19 and the interview with complaint was completed. There were no body worn camera videos to review.

ANALYSIS AND CONCLUSION

Based on the above reviewed it was determined both officer's actions were deemed to be within policy therefore this complaint was closed as an Inquiry.