



SPOKANE POLICE DIVISION

CRAIG N. MEIDL
CHIEF OF POLICE

Closed Case Summary

Complaint Number: C19-008 OPO Number: 19-08

Date of Complaint: 1/31/2019

Allegation: Inadequate Response

Chain of Command Finding: Administratively Suspended

Final Discipline: Not Applicable

INCIDENT SYNOPSIS

A citizen contacted her local Cop Shop to inquire about assistance from a Neighborhood Resource Officer (NRO) about issues in her neighborhood. She received a phone number to call and she called and left messages for the NRO, but never received a call back.

COMPLAINT

The complainant alleges inadequate response on part of the NRO for not calling her back.

INVESTIGATION

Internal Affairs reviewed the incident and recognized the similarity to another complaint wherein it was determined that the citizen was given the wrong number to call. The number called in that case was a general line that the NRO does not monitor. Internal Affairs attempted multiple times to contact the complainant in this complaint to ascertain what phone number she called and other information, but no call back from the complainant was received.

ANALYSIS AND CONCLUSION

As there are questions of the complainant that need to be answered before proceeding with an investigation, and the complainant has not returned phone calls to Internal Affairs, this investigation was administratively suspended until such time the complainant contacts Internal Affairs.