



SPOKANE POLICE DIVISION

CRAIG N. MEIDL
CHIEF OF POLICE

Closed Case Summary

Complaint Number: C18-094 OPO Number: 18-59

Date of Complaint: 10/30/2018

Allegation: Inadequate Response

Chain of Command Finding: Inquiry

Final Discipline: Not Applicable

INCIDENT SYNOPSIS

The complainant alleged that she has seen a drug dealer speeding repeatedly in her neighborhood. She had contacted Crime Check, 911, and her neighborhood resource officer, but has not had follow up contact.

COMPLAINT

The complainant alleged Inadequate Response because she was concerned about the time it took for the officer to get back to her.

INVESTIGATION

The investigator interviewed the complainant about the issue. She stated she would rather have the matter handled informally with the officer's supervisor rather than a formal complaint. The investigator said he could contact the officer's sergeant and request that he give her a call. The complainant was satisfied with that approach.

The investigator followed up with the officer's sergeant. That same day, he received information from the officer that he had made contact with the complainant and was attempting to assist her.

The Internal Affairs lieutenant recommended closing the case as an Inquiry, as it was a customer service issue rather than a violation of policy, procedure or law, and handling the matter informally with the officer's supervisor resulted in a positive outcome. The Ombudsman concurred.

ANALYSIS AND CONCLUSION

The complaint was closed as an Inquiry.