



SPOKANE POLICE DIVISION

CRAIG N. MEIDL
CHIEF OF POLICE

Closed Case Summary

Complaint Number: C18-076 OPO Number: 18-50
Date of Complaint: 9/11/2018
Allegation: Inadequate Response
Chain of Command Finding: Inquiry
Final Discipline: Not Applicable

INCIDENT SYNOPSIS

The complainant reported a suspicious vehicle behind her business. There was no patrol response, but the call was referred to the Neighborhood Resource Officer (NRO) assigned to that area.

COMPLAINT

It was alleged that the complainant and another employee reached out to the NRO, left several messages, but never received a call back.

INVESTIGATION

Internal Affairs referred this complaint to the supervisor of the involved NRO for follow-up. It was determined that the complainant had been given the wrong phone number for the NRO, therefore the NRO never received the voice messages.

ANALYSIS AND CONCLUSION

This complaint was classified as an inquiry as the lack of response was due to the messages to the NRO being left at a wrong number.