



SPOKANE POLICE DIVISION

CRAIG N. MEIDL
CHIEF OF POLICE

Closed Case Summary

Complaint Number: C18-075 OPO Number: 18-48

Date of Complaint: 9/11/2018

Allegation: Inadequate Response

Chain of Command Finding: Inquiry

Final Discipline: Not Applicable

INCIDENT SYNOPSIS

The complainant called 911/Crime Check to report a homeless individual sleeping on a mattress in the carport at the apartment complex in which she lives. The call was cleared out as "NUA", or no units available, and was referred to the Neighborhood Resource Officer (NRO) assigned to that neighborhood.

COMPLAINT

The complainant alleges that the Department responded inadequately by not sending out an officer when she originally called.

INVESTIGATION

Internal Affairs reviewed the call and determined that it held for a few hours before it was cleared out as NUA. The call was referred to the NRO, who responded to the location the next day.

ANALYSIS AND CONCLUSION

The allegation of inadequate response has been deemed an inquiry. It is often necessary to clear out non-emergency calls for service as "NUA" when there are inadequate resources at the time to respond to the call. The NRO responded the next day, which is a timely response by his office.