



SPOKANE POLICE DIVISION

CRAIG N. MEIDL
CHIEF OF POLICE

Closed Case Summary

Complaint Number: C18-051 OPO Number: 18-30
Date of Complaint: 7/25/2018
Allegation: Inadequate Response
Chain of Command Finding: Inquiry
Final Discipline: Not Applicable

INCIDENT SYNOPSIS

The complainant alleged she had called Crime Check several times in relation to a camper in her neighborhood without receiving a police response.

COMPLAINT

The complainant's allegation consisted of Inadequate Response.

INVESTIGATION

Internal Affairs researched the calls the complainant had made and discovered that no units had been available at the time she called. The IA investigator interviewed the complainant and explained the call for service triage process, clarifying that calls of that nature often do not get a patrol response, depending on the call load at the time. The complainant indicated she understood the constraints. Her complaint was referred to Code Enforcement for follow up.

ANALYSIS AND CONCLUSION

Based on Internal Affairs' review, the lack of police response to her calls was not a matter of misconduct but a result of the necessity to triage calls for service. There were no indications of a violation of policy. The complaint was closed as an inquiry.