



# SPOKANE POLICE DIVISION

**CRAIG N. MEIDL**  
**CHIEF OF POLICE**

## Closed Case Summary

Complaint Number: C18-040 OPO Number: 18-21  
Date of Complaint: 6/26/2018  
Allegation: Demeanor and Inadequate Response  
Chain of Command Finding: Administratively Suspended  
Final Discipline: Not Applicable

### INCIDENT SYNOPSIS

The complainant reported an assault to Crime Check several months after the incident occurred. Police did not investigate the assault. She sent in a complaint to the SPD Web Mail email address requesting follow up on the incident and an officer responded to her email. The complainant was unhappy with the officer's response.

### COMPLAINT

The complainant contacted the OPO to file a complaint about the officer's demeanor and lack of response. She alleged that the officer was short, uncaring, and did not attempt to do anything for her. She sent an email back to him informing him she was mad at his lack of concern and pure laziness. The officer then replied that she should contact the Ombudsman's Office, rather than do anything.

### INVESTIGATION

Internal Affairs contacted the complainant. She indicated that she did not want the officer investigated for misconduct. She wanted someone to look into two incidents involving her family for her. The IA investigator reviewed the first incident, which involved the school district. After discussion, the complainant understood that an arrest could not be made in that situation but she wanted to follow up with the school district on customer service. He reviewed the second incident and found that it had been suspended due to lack of resources. He contacted the complainant to let her know the status of that case and provided her with some resources about some of the issues she had spoken about during their conversation.

The officer's sergeant conducted counseling with the officer, advising him to use the chain of command when people had complaints rather than just referring them to the Ombudsman. The sergeant advised the officer was coming across as rude and uncaring to some people, and he needed to be more aware of that when dealing with people. The chain of command requested documentation of the counseling; the documentation was added to the investigation.

#### ANALYSIS AND CONCLUSION

The complaint was Administratively Suspended, due to the officer retiring during the course of the investigation and the complainant stating she did not wish to pursue a complaint against him.