



# SPOKANE POLICE DIVISION

**CRAIG N. MEIDL**  
**CHIEF OF POLICE**

## Closed Case Summary

Complaint Number: C18-037 OPO Number: 18-16  
Date of Complaint: 9/7/2017  
Allegation: Inadequate Response  
Chain of Command Finding: Not Sustained  
Final Discipline: Not Applicable

### INCIDENT SYNOPSIS

The complainant called to report a burglary at her residence on June 5, 2018. She called Crime Check at 6pm and an officer did not respond until after midnight. An officer that responded wrote a burglary report.

### COMPLAINT

The complainant contacted the Office of the Police Ombudsman and made an inadequate response complaint. The complainant was upset at the time it took for the officer to respond. She gave officer information that her neighbor may have witness the suspects at her house and she notified the officer that the suspect left behind a pair of sunglasses. The officer did not contact the neighbor and he left the sunglasses at her house.

### INVESTIGATION

The complainant gave a brief incident overview and stated that she did not want to make a complaint against the officer, rather she was concerned over police staffing and the time it took for the officer to respond. Officers on patrol are not aware of waiting calls for service until dispatched by police dispatchers. As soon as the officer was made aware of the call, he responded. The responding officer was wearing a body-worn camera that captured his interaction with the complainant. The officer did not want to knock on the complainant's neighbor's door at 1am. The officer was initially made aware of the sunglasses but forgot to collect them when he left the complainant's house over 45 minutes later.

### ANALYSIS AND CONCLUSION

The complaint was not sustained.