



SPOKANE POLICE DIVISION

CRAIG N. MEIDL
CHIEF OF POLICE

Closed Case Summary

Complaint Number: C18-036 OPO Number: 18-6
Date of Complaint: 6/14/2018
Allegation: Inadequate Response/Demeanor
Chain of Command Finding: Inquiry
Final Discipline: Not Applicable

INCIDENT SYNOPSIS

The complainant lives next door to an apartment complex that has experienced a high level of crime and nuisance activity. The matter had been being addressed by the Neighborhood Resource Officer (NRO) for that area. The complainant also reports that when other officers have responded to his reports, their demeanor toward him had been uncaring and rude.

COMPLAINT

The complainant alleges that the NRO has “done nothing” to address his concerns with the apartment complex and the problems continue on. The complainant did state that as of late, the apartment complex is being renovated, but the time it took for the process was way too long.

INVESTIGATION

Internal Affairs reviewed the calls for service at the apartment complex and learned that of the 59 calls for service there in the first 6 months of 2018, the complainant was responsible for 56 of them. None of the other neighbors living around the complex have called in other than the remaining 3 calls. It was determined through email documentation, as well as other channels, that the NRO had been working on the issues at the apartment complex. The situation there has since improved greatly. The complainant was upset with the length of time it took to alleviate his concerns, however, the process involved is typically a long and involved process.

ANALYSIS AND CONCLUSION

The allegation of inadequate response has been deemed an inquiry. No specific incidents of poor demeanor were provided by the complainant. This portion of the complaint was administrative suspended pending any further information provided by the complainant.