



SPOKANE POLICE DIVISION

CRAIG N. MEIDL
CHIEF OF POLICE

Closed Case Summary

Complaint Number: C18-006 OPO Number: N/A
Date of Complaint: 1/16/2018
Allegation: Demeanor
Chain of Command Finding: Closed
Final Discipline: Not Applicable

INCIDENT SYNOPSIS

Police responded to a call of an argument between tenants at an apartment building and contacted the involved parties.

COMPLAINT

The complainant called the chief's office to complain that the officer was not professional, was condescending and rude when he responded to her call for service.

INVESTIGATION

During the investigation, the officer's body worn camera (BWC) recordings were reviewed. The BWC recording showed that the officer had contact with the complainant, with employees of the apartment complex, and then with the complainant again. The recording did not show any policy violations committed by the officer, and his demeanor with the complainant is a matter of perception and of subjective opinion.

ANALYSIS AND CONCLUSION

The complainant was contacted for follow-up questions and told the investigator that he/she did not wish to move forward with a formal complaint. The information in this complaint was forwarded to the officer's supervisor. The officer and the supervisor reviewed the video, and the officer recognized improvements that could be made with future interactions with the public. This complaint was closed with remedial training provided to the officer.