Closed Case Summary

Complaint Number: C17-066
Date of Complaint: 12/12/2017
Allegation: Inadequate Response/Demeanor
Chain of Command Finding: Unfounded
Final Discipline: Not Applicable

INCIDENT SYNOPSIS
The complainant states that there have been multiple incidents where police have taken up to 7 hours to respond to reports of him being assaulted and he thinks this is unacceptable. He has a specific complaint against a patrol sergeant regarding his demeanor.

COMPLAINT
The complainant was upset officers did not respond to multiple incidents when he was the victim of a crime or trying to report a crime. He reports that in one conversation he had with a patrol sergeant, the sergeant was rude and sarcastic with him. He also says that the same sergeant ordered him not to record their conversation when he told the sergeant he was going to do so because he did not like where their conversation was going.

INVESTIGATION
A thorough review of the calls for service on the days the complainant said officers did not respond was conducted. Body worn camera video was reviewed and the involved parties were interviewed.

ANALYSIS AND CONCLUSION
Both allegations were Unfounded. The volume of calls for service that SPD encountered that day exponentially delayed response time for officers. Further, the sergeant recorded a telephone conversation he had with the complainant with his body worn camera and a review of the video did not show a violation of policy.