



# SPOKANE POLICE DIVISION

**CRAIG N. MEIDL**  
**CHIEF OF POLICE**

## Closed Case Summary

Complaint Number: C17-033 OPO Number: N/A  
Date of Complaint: 6/6/2017  
Allegation: Demeanor  
Chain of Command Finding: Administratively Suspended  
Final Discipline: Not Applicable

### INCIDENT SYNOPSIS

Officers responded to an Argument call at the complainant's residence. The complainant was unhappy with the officer's demeanor.

### COMPLAINT

The complainant stated that the officer was rude to her. She had concerns about his communication skills and felt he needed to be more sensitive in the future when a person requests medication.

### INVESTIGATION

The investigation by the officer's sergeant included interviews with the complainant and officer, and a review of available documentation. Body camera video showed a professional response by the officer. While his communication style was direct and to the point, he was accommodating to her requests. The investigator noted that he was patient and accommodating during the call. His demeanor was deemed appropriate. However, the sergeant noted that it would be helpful to ask the complainant if she needed medical treatment when she requested medication.

The sergeant spoke with the officer and explained the complainant's concerns. The officer was receptive to the sergeant's suggestions and recognized the complainant's perspective.

### ANALYSIS AND CONCLUSION

The complainant stated she did not want to pursue the complaint after speaking with the sergeant. She was happy with the outcome of the sergeant talking to the officer. The case was Administratively Suspended.