



SPOKANE POLICE DIVISION

CRAIG N. MEIDL
CHIEF OF POLICE

Closed Case Summary

Complaint Number: C16-066 OPO Number: N/A

Date of Complaint: 9/26/2016

Allegation: Inadequate Response / Demeanor

Chain of Command Finding: Unfounded

Final Discipline: Not Applicable

INCIDENT SYNOPSIS

The complainant called police to respond to a civil dispute at his business. Previously terminated employees were on-scene, gathering their belongings. The two involved parties were arguing about property. Police officers assisted with a civil standby.

COMPLAINT

The complainant alleges that the officers took too long to respond to his call, and that officers were rude. Officers showed preference to the other involved party and allowed them to take master copies of files. The allegations in this case were Inadequate Response and Demeanor.

INVESTIGATION

Internal Affairs investigators spoke to the complainant, interviewed both officers, and reviewed bodyworn camera (BWC) video. Patrol response was indeed slow while SPD experienced a very high call volume (116 calls for service came in during the time this call was holding). It was unfortunate that the complainant had to wait a long time for police response. However, the officers self-dispatched themselves to the call immediately after booking a suspect into jail, and spent a long time on the call. The complainant's perception of the incident was not consistent with the video. Officers did not allow the other party to take files and computers. Investigators saw nothing in the video that would sustain either allegation.

ANALYSIS AND CONCLUSION

The review of the interaction between the officers and the complainant determined that the officers acted appropriately. Both allegations against the officers were determined to be unfounded.