



SPOKANE POLICE DIVISION

CRAIG N. MEIDL
CHIEF OF POLICE

Closed Case Summary

Complaint Number: C16-064 OPO Number: 16-25
Date of Complaint: 8/25/2016
Allegation: Demeanor / Inadequate Response
Chain of Command Finding: Inquiry
Final Discipline: Not Applicable

INCIDENT SYNOPSIS

The complainant called Crime Check to report a burglary and noise complaint. She was unhappy with the police response.

COMPLAINT

The complainant alleges that the officer's investigation into her complaints was lacking and that the officer did not treat her respectfully during the encounter. She was also upset that Frontier Behavioral Health contacted her after the incident. The allegations in this case were Demeanor and Inadequate Response.

INVESTIGATION

The complainant did not respond to requests for an interview, but later spoke with the IA sergeant about her concerns. Internal Affairs reviewed the body worn camera (BWC) video of the interaction. It was determined via video that the officer acted appropriately in his interaction with the complainant and witness. He also completed a thorough investigation. The IA lieutenant noted that the officer showed compassion and genuine concern for the complainant. The officer flagged the report for mental health concerns, which was appropriate given the circumstances. SPD Records forwards those flagged reports to Frontier Behavioral Health (FBH) for review. SPD does not direct what FBH does with the information. FBH is the primary provider of mental health services in the area and they act on what they believe is in the best interest of the involved citizen.

ANALYSIS AND CONCLUSION

The review of the interaction between the officer and the complainant determined that the officer acted appropriately. Therefore, the complaint was closed as an Inquiry.