Disabled Parking Questions

What is the jurisdiction for enforcement of disabled parking spaces?

The Spokane Municipal Code dictates that Parking Enforcement can enforce disabled parking spaces at any location on public property or in the public right of way AND at any location on private property where no fee is charged to park within City limits.

If I have a disabled plate or placard do I have to pay the meter?

There is no charge for parking at a meter with a valid disabled plate or placard, **BUT there may be a time limitation** for how long the vehicle can receive free parking at that meter.

How long can I park at a meter with my disabled placard/plate?

The City may institute a time limit using signage on the meter itself or for a metered section of the street that indicates a time limit for free disabled parking. For example, many 2-hour meters in the downtown core and entertainment parking district have signage or stickers that limit the amount of free disabled parking to 4 hours. Otherwise, there is no time limit.

I got a ticket for parking in a disabled parking space, but I have a valid placard. How do I get the ticket dismissed?

You must request a hearing with the Municipal Court to contest your ticket. You can do so by filling out the back side of your citation and returning it by mail, contacting the Spokane Municipal Court at **(509) 625-4410**, or requesting a hearing through the website at **ParkSimple.org**.

How can I get a disabled license plate or placard?

Disabled plates and placards are issued by the Washington State Department of Licensing. More information about qualifying for and using a disabled parking plate/placard can be obtained at www.dol.wa.gov.

Do disabled veteran plates give the same parking privileges as the other disabled plates?

No. Disabled veteran plates do not have the same qualifications for issuance as disabled placards or plates. You must have a disabled placard, plate, or registration tab sticker in order to park for free at the meter or in a marked disabled space. Examples of all three are below.





General Meter Questions

What days and times do parking meters have to be paid? Parking meter hours are

Monday – Saturday, 8:00 a.m. – 7:00 p.m.

What days are free days for the meters throughout the year?

Meters are free for the maximum timestay on the meter on the following days:

Sundays New Year's Day Martin Luther King Jr.'s Birthday President's Day Memorial Day Independence Day Labor Day Columbus Day Veteran's Day Thanksgiving Day Christmas Day

Anytime one of the listed holidays falls on a Sunday, the following Monday is observed as a free meter day.

How much do the meters cost?

Per the Spokane Municipal Code, meter rates are as follows:

2 Hour Meters – \$1.20/hr 4 Hour Meters – \$0.80/hr All Day Meters – \$0.40/hr



General Meter Questions

What does the maximum timestay of the meter mean? Can I keep feeding the meter after that?

The maximum timestay of the meter is the longest amount of time you are allowed to park at that meter before you have to move your car. Plugging the meter past the maximum timestay is a violation of the Spokane Municipal Code. If you are caught plugging the meter, you can receive a citation.

Can MySpokane help me with parking issues? What is the number for MySpokane?

Reach MySpokane by dialing **3-1-1** and you can call it in regard to:

- 1) Neighborhood parking or disabled parking abuse complaints
- 2) Abandoned vehicle(s)
- 3) Broken meters
- 4) General parking questions or information

How do I report a nonfunctioning or blank meter?

Call MySpokane at **3-1-1**. Please be prepared to provide the meter #, located on the pole itself, and issue.

Money-related Questions

The meter ate my coins – what do I do?

The City does not refund cash lost in the meter due to inability to verify the time, date, or legitimacy of coin used to pay the meter.

The meter, kiosk or app charged me multiple times for one transaction – what do I do?

Wait for the charges to go from "Processing" to "Completed" or "Settled." Once the multiple charges have processed, contact **3-1-1. PLEASE NOTE:** The City <u>CANNOT</u> refund any charges that have not completed processing.

General Citation Questions

Where do I pay my parking ticket?

Tickets can be paid online at **ParkSimple.org** by selecting "pay citations." They can also be paid in person at the MySpokane counter in City Hall, at the Public Safety Building at the courthouse, or by mail.

How do I contest a parking ticket?

Once a City parking officer issues a citation, it becomes the responsibility of Spokane Municipal Court. If the citation was issued within the last 15 days, please follow the directions on the citation, to contest, mitigate or resolve the infraction. You may also contest or mitigate the citation on-line, by visiting **ParkSimple.org** and selecting "Request Hearing." If the citation was issued over 15 days ago, those options are no longer available. Please contact Municipal Court at **(509) 625-4410**, to determine how to proceed in resolving the citation.

I have an old ticket and lost the information. How can I find out more about it?

You can contact the Spokane Municipal Court at **(509) 625-4410** and give them your license plate number, or you can check online using **ParkSimple.org** for tickets that have not entered collections.

Can my parking ticket fine be reduced if I pay it early?

Paying a ticket early will prevent the late fee from being added to it. It will not change the amount of the original violation fee, which is set by the Municipal Code.

What is the 24-hour time limit? How can I avoid getting a ticket for it?

The Spokane Municipal Code limits the time a vehicle can remain continuously parked on the same block face in public right of way anywhere in the City to 24 hours. To avoid tickets for this, do not leave your vehicle parked for more than 24 hours without moving the vehicle. Public right of way is not a good option for long term storage of vehicles that are rarely driven.

Special Permit Questions

How do I get a commercial loading zone decal?

Commercial loading zone decals allow use of commercial loading zones in the downtown area for businesses licensed with the City. Contact the Development Services Center at **(509) 625-6999**.

One call, one click, one visit. We're here to help!

