Directions for Registering and Purchasing a Commercial Loading Zone Permit (2024)

Step 1
Go to “Account/Login”: https://parkspokane.aimsparking.com/login/index.php

Step 2
Click “Register” to create a new account.

Enter “email address” a “password” and “confirm password” click “Create a new account.”

Step 3
Fill out the Contact Information. Put the name of your business beside “Last Name” and leave the first and middle name blank.

The email/phone/address information should be that of the business.

Once complete, select “submit.”

Step 4
Click “Purchase Permit” in the middle of the screen.

Step 5
Select “Commercial Loading Zone Annual (2024)($100.00)”

Step 6
“Add Vehicle(s)” and click “Add”

Verify the License Plate, State and Make match what is on the vehicle registration.

If the vehicle information (State) Plate (Make) is not correct it should be corrected by the applicant by clicking the Edit button (square with pen) to the right of the vehicle information.

Step 7
Add Attachment which is your City of Spokane Business License and click “Next”

Step 8
Select a Delivery option, “I’ll pick My Permit Up at City Hall” or “Mail Permit” and chose a shipping contact or fill out the required information.

Step 9
Read and agree to the “Terms of Service”

Step 10
Select “Add Permit to Cart”

Step 11
“Checkout” and choose Payment Method, “Pay by Check” or “Pay by credit card.”

Purchasing permits with Credit Cards allows the permit to be fulfilled immediately.
If you choose to purchase a permit by check, we do not fulfill the permit until payment is received.

If paying by credit card, by “saving payment to my wallet” you are allowing the card to be saved in our permit system for future use.

Note:

There is a timer in the upper right corner that you should pay attention to because you must checkout before the time is up. You can extend your time; however, you may want to purchase permits in batches if you have a large number to purchase.

Have Questions?

We are available to answer any questions you have about your account.

Call Parking Services Parking Permits, Monday to Friday from 8 AM to 5 PM at (509) 625-6830 or email parkingpermits@spokanecity.org.

Visit our permit page: https://my.spokanecity.org/parking/permits/