

AUGUST / 2026



Public Safety & Community
Health Committee

Monthly Report

 <https://my.spokanecity.org/opo/>

 opo@spokanecity.org



CITY OF SPOKANE
OFFICE OF THE
POLICE OMBUDS

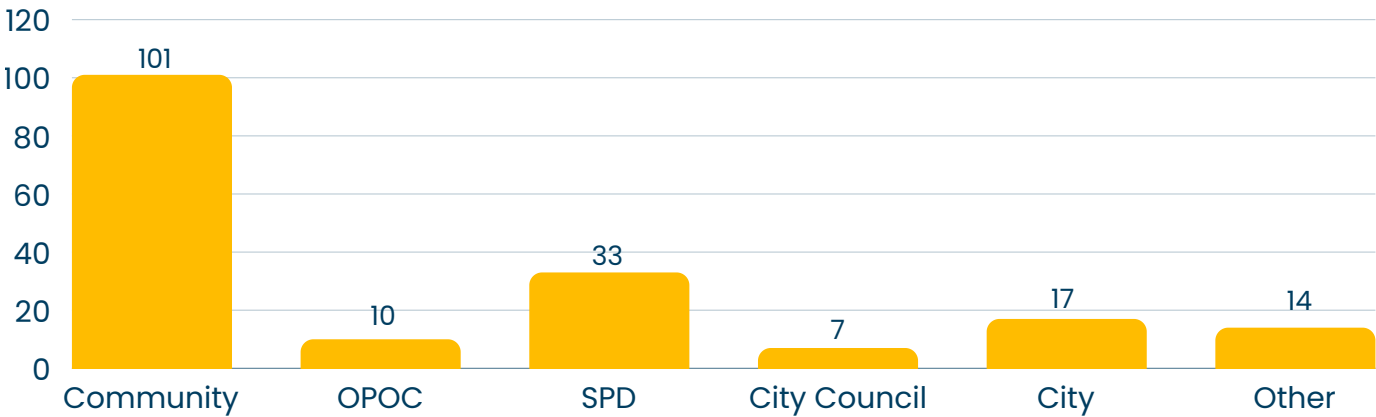
Highlights of activities

CURRENT	YTD	CONTACTS, COMPLAINTS, AND REFERRALS
182	1758	Contacts
13	115	OPO interviews
1	7	Letters of officer appreciation / commendations
3	46	Community complaints
8	47	Referrals to other agencies / departments
1	2	Cases offered to SPD for mediation
0	1	Mediations completed

CURRENT	YTD	IA INVESTIGATION OVERSIGHT
13	86	Cases certified
1	6	Cases returned for further investigation
0	2	Cases declined to certify
5	70	Web cases reviewed
16	100	Oversight of IA interviews

CURRENT	YTD	OTHER OVERSIGHT ACTIVITIES
0	11	SPD review boards / D-ARPs
0	74	Special cases reviewed*
33	529	Meetings with SPD
11	83	Oversight meetings
7	99	Community meetings
6	42	Training
0	2	Critical incidents

Contacts



COMMUNITY MEETINGS

- UNITY IN THE COMMUNITY
- MAYORS QUARTERLY DEPARTMENT HEAD MEETING
- LEADERSHIP SPOKANE BOARD RETREAT
- MEETINGS WITH PIERCE COUNTY (2)
- WASHINGTON COALITION FOR POLICE ACCOUNTABILITY
- RETIREMENT CELEBRATION FOR KIM BUSTOS

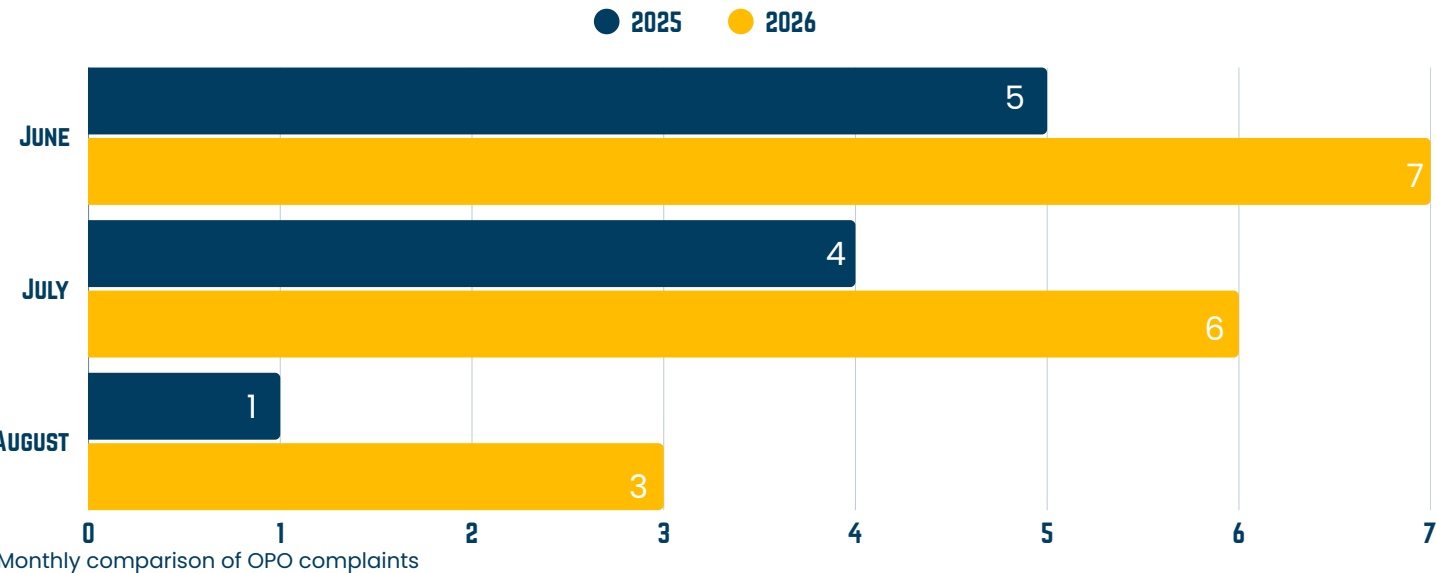
OPOC ACTIVITIES

- UNITY IN THE COMMUNITY
- NAACP GENERAL MEMBERSHIP MEETING

OVERSIGHT / OUTREACH

- MEETING WITH CHIEF HALL
- IA / OPO BI-WEEKLY MEETING
- WSCJTC K-9 WORKGROUP MEETING
- NACOLE BOARD / EXECUTIVE COMMITTEE MEETINGS
- NACOLE FINANCE / ELECTION AND BYLAWS COMMITTEE MEETINGS
- B.A.R.T POLICE CIVILIAN REVIEW BOARD

Complaints



Summary of Complaints

OPO 26-44	A community member was frustrated that there has been no investigation into fraudulent use of their EBT card by SPD.
OPO 26-45	A community member was frustrated with the tactical decisions SPD officers used during a welfare check on their child.
OPO 26-46	A community member complained about SPD officers working security at Walmart who stopped them at their vehicle to see their receipt. When they tried to get the receipt from the vehicle, they grabbed their wrist and spun them around, escalating the situation.

Summary of Commendation

L26-07	A community member was grateful for the assistance, kindness, and empathy of an SPD officer who responded to their call.
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REFERRALS

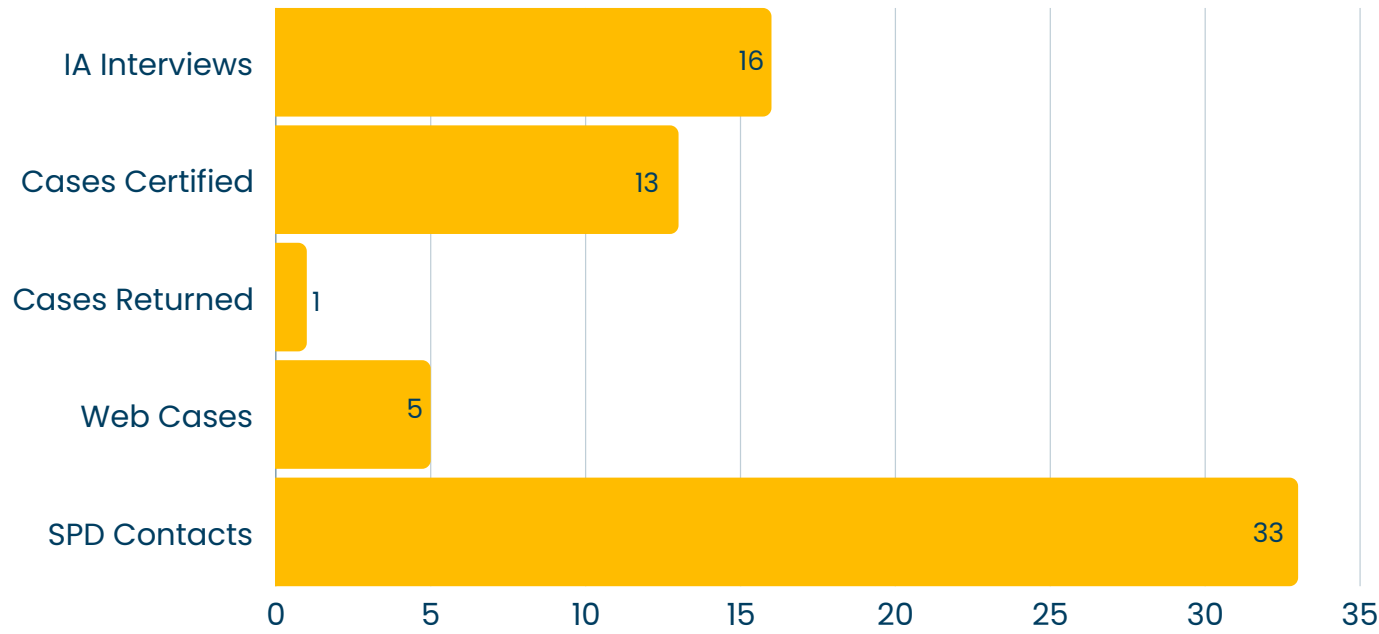
Type of Referral	#
Internal	4
External	4



SUMMARY OF REFERRALS

ER 26-40	A community member was upset with how the law enforcement acted towards them when they came to arrest someone at their home; SCSO
IR 26-41	A community member alleged that SPD is retaliating against them for a complaint they made on City Hall; SPD / IA
ER 26-42	A community member stated that they are being harassed and accused of crimes by people in their class; Eastern Washington University Police
ER 26-43	A community member was concerned with how their child was detained and their vehicle seized; SCSO
ER 26-44	A community member was upset that SPD officers are not responding to their calls; Crime Check
IR 26-45	A community member is frustrated that officers are not responding to thier calls for service; SPD / IA
IR 26-46	A community member was frustrated with how SPD officers insisted on handcuffing them, but ultimately let them go; SPD / IA
IR 26-47	A community member requested assistance to get property that was taken during the arrest process and not returned; SPD /IA

Oversight Activities



TRAINING

- AUGUST SAFETY SPOTLIGHT (3)
- LEADERSHIP DEVELOPMENT
- BLEA MOCK SCENES
- USOA PRE-CONFERENCE

UPCOMING

- USOA ANNUAL CONFERENCE
- OPOC RETREAT: OCTOBER 2026
- IACP: OCTOBER 2026
- NACOLE ANNUAL CONFERENCE: NOVEMBER 2026

OPOC Meetings – In person: Every 3rd Tuesday @ 5:30pm in City Hall | Virtual: available
For more information visit: <https://my.spokanecity.org/opoc>