



2025

ANNUAL REPORT



**OFFICE OF THE
POLICE OMBUDS**
INDEPENDENT CIVILIAN OVERSIGHT



In Memorium

Phillip (Dutch) Wetzel served as a Commissioner with the Office of the Police Ombuds Commission (OPOC) during the year of this report.

On March 27, 2026, Dutch passed peacefully surrounded by his loved ones.

Dutch's dedication, leadership, and service will be remembered and greatly missed.

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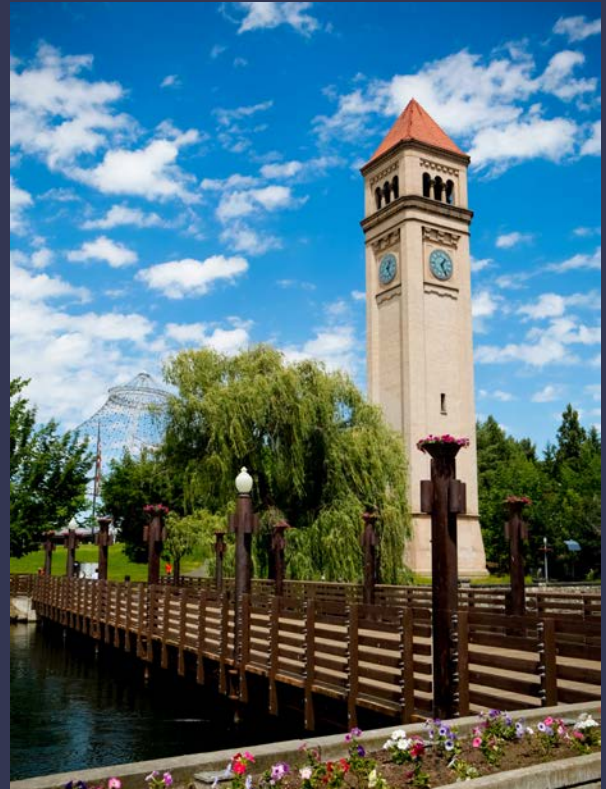
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MEET THE OPO



Bart Logue

Police Ombuds



Luvimae Omana

Deputy Police
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January, 2025 - June, 2025



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May, 2025 - August, 2025

OUR MISSION

The Office of Police Ombuds exists to promote public confidence in the professionalism and accountability of the members of the Spokane Police Department by providing independent review of police actions, thoughtful policy recommendations, and ongoing community outreach.

MESSAGE FROM THE OMBUDS

The Spokane Office of the Police Ombuds (OPO) is committed to promoting transparency, accountability, and public trust in policing through independent civilian oversight. The OPO experienced increases across all core functions, exceeding prior reporting periods and reflecting increased community engagement. In 2025, the OPO received 3,557 contacts, a 15% increase over 2024 and more than double pre-pandemic levels. The OPO generated 52 complaints, an 18% increase from the previous year.



The OPO continued to fulfill its responsibilities through review and certification of Internal Affairs (IA) investigations. In 2025, the OPO certified 110 investigations, declined to certify 4, and returned 8 for further investigation. The OPO also mediated one case, participated in 120 Internal Affairs interviews, conducted 144 special case reviews, and held over 700 meetings with SPD. The increase in cases the OPO declined to certify reflects concerns regarding investigative timelines and adherence to established Internal Affairs processes.

A significant event occurred on June 11, 2025, when the Spokane Police Department (SPD) responded to public demonstrations related to federal immigration enforcement activity. The response included the declaration of an unlawful assembly, the use of crowd control measures, and more than 30 arrests following escalation associated with property damage, obstruction, and failure to disperse. The scale of this event generated substantial public concern and resulted in 26 complainants submitting allegations to the OPO and Internal Affairs.

On June 13, 2025, the Mayor formally requested that the OPO conduct an independent investigative review of the Department's response. While the OPO initiated preliminary steps toward such a review, the OPO was unable to conduct an independent investigation due to restrictions contained within the collective bargaining agreements with the Spokane Police Guild and the Lieutenants and Captains Association, which limit the OPO's authority to observation, review, and certification of Internal Affairs investigations, rather than independent fact-finding.

Throughout 2025, the OPO continued discussions with stakeholders regarding the development of a Memorandum of Understanding (MOU) that would allow for independent investigative authority under defined circumstances. No agreement was reached. After several months of effort, focus shifted to the closing report process, which occurs after all internal administrative functions are complete. The June 11 incident highlighted the practical implications of limitations in the OPO's authority, particularly in complex events involving multiple agencies, command-level decision-making, and significant public impact that would have benefitted from independent review.

As part of its core oversight function, the OPO issued multiple closing reports in 2025. These reports provide case-specific analysis of incidents of public concern, including evaluation of investigative thoroughness and adherence to policy. Closing reports serve as the primary mechanism through which the OPO issues recommendations related to policy, training, and investigative practices. In 2025, recommendations focused on investigative timelines, documentation, and consistency in Internal Affairs processes. While these reports are an effective tool, their impact is influenced by the current limitations on the OPO's authority set forth in the collective bargaining agreements.

The Spokane Police Department reported a reduction in officer-involved shootings during 2025. This decrease reflects continued emphasis on training and supervisory review, including the implementation of Integrating Communications, Assessment, and Tactics (ICAT) training focused on de-escalation and decision-making. Continued evaluation will be necessary to assess the long-term impact of these efforts. Notably, the department went over a year without an officer-involved death following 2024, which included six officer-involved shooting incidents involving SPD, five of which were fatal. The Spokane Police Department also implemented operational directives in response to protest-related concerns, including guidance related to interactions with federal agents and officer identification during public events.

During 2025, the City approved the addition of an analyst position to support the OPO's growing workload and data needs. The OPO acknowledges the support of City administration in recognizing the increasing demands placed on the Office and continues to work with Civil Service to finalize the classification and hiring process for this position. This additional resource will be important in strengthening the Office's capacity to manage increased activity and enhance data-driven oversight. The OPO also experienced personnel changes during 2025, including the departure of the Deputy Police Ombuds and the subsequent onboarding of a new Deputy.

In addition to these operational considerations, the OPO continues to face unresolved structural challenges related to privacy. The absence of a clearly defined privacy wall for the OPO remains an ongoing issue. This deficiency affects the Office's ability to balance access to sensitive information with appropriate confidentiality safeguards and is particularly relevant in the context of Criminal Justice Information Services (CJIS) requirements. Despite the identification of funding opportunities for several years, no progress has been made to date to establish a compliant privacy framework.

The OPO remains committed to working collaboratively with all stakeholders to strengthen oversight practices and to advance a model of civilian oversight consistent with national standards and responsive to community expectations.

OPO ACTIVITIES

2025	2024	Change	Highlight of Activities
3557	3091	15%	Citizen Contacts
177	153	16%	Participation or Attendance in Community Meetings and Events
14	14	0%	Letters of Officer Appreciation / Commendation
52	44	18%	Community Complaints
58	61	-5%	Referrals to Other Agencies / Departments
1	0	100	Cases Mediated
4	1	300%	Cases Declined to Certify
110	78	41%	Cases Certified
188	143	31%	OPO Interviews
120	101	19%	Oversight of IA Interviews
144	186	-23%	Special Cases Reviewed
705	583	21%	Meetings with SPD
24	19	26%	SPD Review Boards



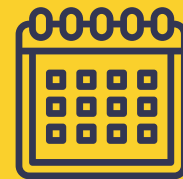
Citizen Interviews

+31%



Citizen Contacts

+15%



Community Events

+15%



OUTREACH

COMMUNITY MEETINGS & EVENTS

- Office of the Police Ombuds Commission (OPOC) Meetings
- Public Safety & Community Health Committee Meetings
- Leadership Spokane
- Leadership Lights the Way Gala
- National Night Out
- Unity in the Community
- Revive Center for Returning Citizens Gala
- National Association for the Advancement of Colored People (NAACP) Freedom Fund Gala
- People Who Care Luncheon
- Gabriel's Challenge Grand Opening
- Chief for a Day
- Youth Leadership Spokane Arts Day and Governance Day
- Community Assembly

OVERSIGHT RELATED

- National Association for Civilian Oversight of Law Enforcement (NACOLE) Meetings
- Review Boards
- Washington State Criminal Justice Training Commission (WSCJTC) Decertification panels
- IA Biweekly Meetings
- Seattle Office of Police Accountability Symposium
- WSCJTC K-9 Workgroup
- OPOC Annual Retreat
- Basic Law Enforcement Academy (BLEA) Graduations
- WSCJTC Commission Meetings
- Meetings with the Chiefs
- Deadly Force Administrative Review Panel's (ARP)
- Courageous Conversations



TRAINING

- SPD In-Service Training
- SPD Supervisor's Training
- Ride Alongs
- Axon Standards Training
- NACOLE Webinars
- Criminal Justice Information Services (CJIS) Training
- Know Be 4 Security Awareness Training
- NACOLE Annual Conference
- International Association of Chiefs of Police (IACP) Annual Conference
- United States Ombudsman Association (USOA) Annual Conference
- ICAT Training
- Mediation Certification

FORMAL PRESENTATIONS

- Magnuson Club: Introduction to the City of Spokane Office of the Police Ombuds
- NACOLE: Strengthening Oversight Through Collaboration: Insights from Spokane and Boulder
- NACOLE: Use of Force Principles: Twenty-Three Core Elements to Ensuring an Effective Policy
- USOA: Climbing Your Mountain: Navigating Challenging Logistics Across Ombuds Models

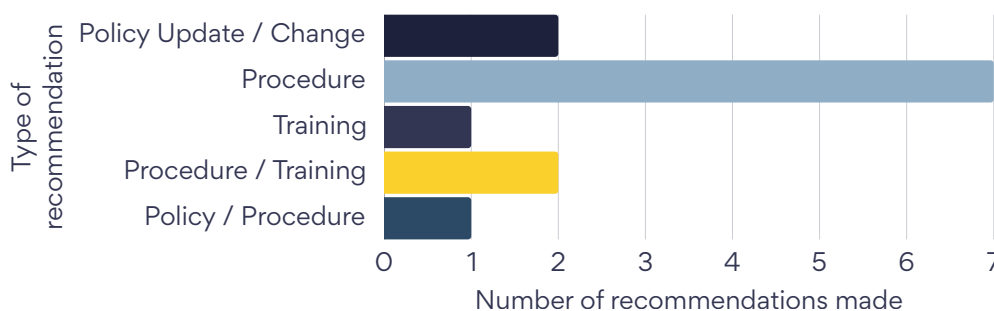
OTHER

- BLEA Mock Scenes
- SPD Annual Awards Ceremony
- Protest Response Meetings
- Monthly Meeting with Chief Hall



The OPO issued 12 monthly reports, one annual report, and two closing reports in 2025 with 13 recommendations. The reports covered uses of force. The common themes in the reports were force and review board analysis, supervisory review, de-escalation, and training on pursuits. The recommendations involved:

- Body worn Camera Buffering
- Communication Prior to Force Being Used
- De-Escalation
- Officer Discretion in Charging Decisions
- IA Investigation Procedures
- Report Writing
- Supervisory Review
- Review Boards Duty to Intervene
- Use of Force

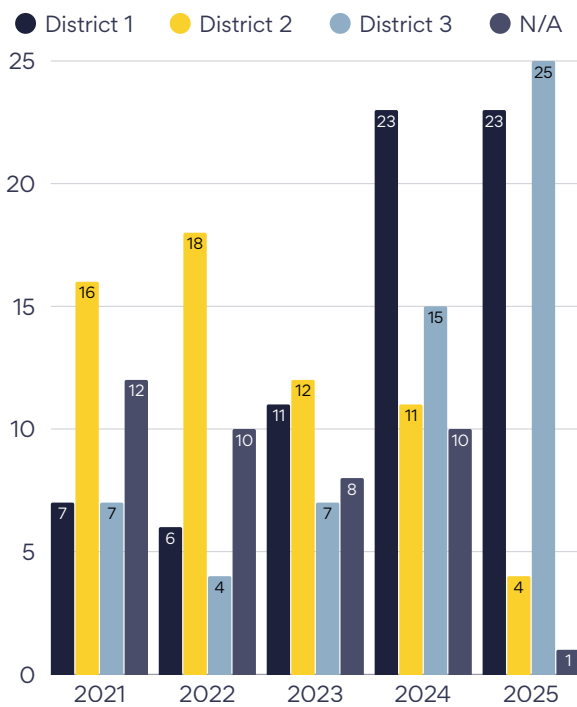


Of note, Police Ombuds Logue and Chief Hall jointly presented the OPO's Policy and Procedures Report on F24-019 at the National Association for Civilian Oversight of Law Enforcement Annual Conference in Minneapolis, Minnesota, highlighting collaboration beyond the recommendations made in the report. The most significant outcome was implementation of ICAT training for SPD.

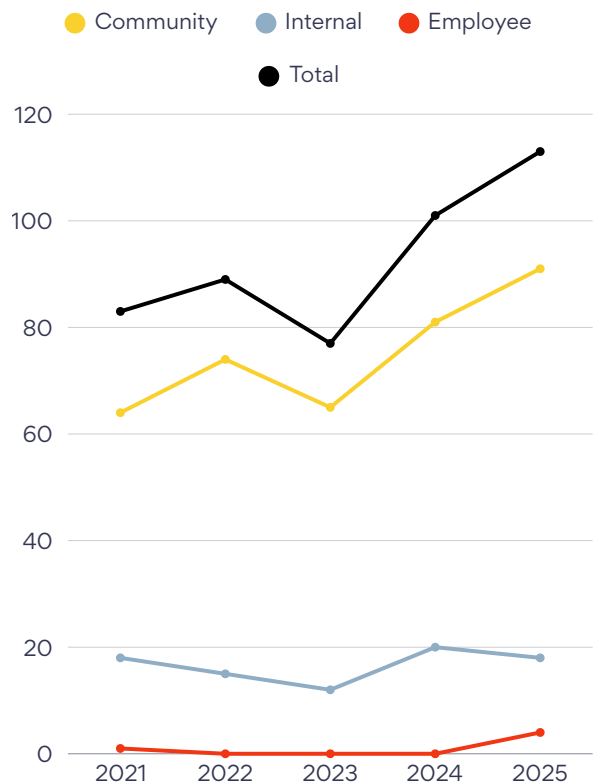
For more information on reports, visit <https://my.spokanecity.org/opo/documents>.

COMMENDATIONS, COMPLAINTS, AND REFERRALS

The OPO forwarded 53 complaints to IA for investigation. District 3 generated the most complaints from the community. There were 282 total allegations made in 113 complaints combined between the SPD and OPO. The community made 91 complaints, 18 were internally generated and 4 complaints were submitted through the OPO by SPD employees.



Five year complaints by City Council district



Five year complaint trends

53
OPO
Complaints

91
Community
Complaints

18
Internal
Complaints

4
Employee
Complaints

11%
Increase in all
Complaints

COMMENDATIONS

The OPO submitted eight letters of appreciation for ride alongs that members of the OPO and Commission attended.

The community submitted six commendations to the OPO for either exceptional service by an officer or a positive interaction with an officer.

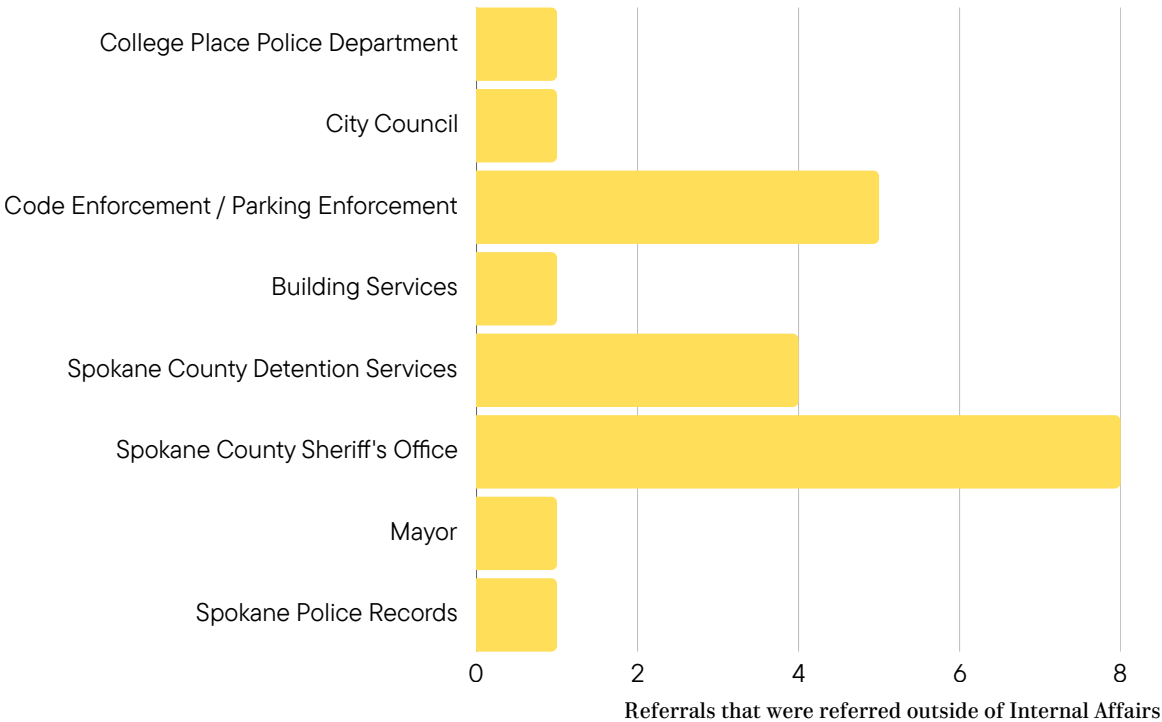


REFERRALS



The OPO submitted 58 total referrals with 35 internal referrals made. All internal referrals are sent to IA who then forwards them to the appropriate internal unit or department. Referrals were down 5% from 2024.

The majority of external referrals made were to the Spokane County Sheriff's Office (SCSO).

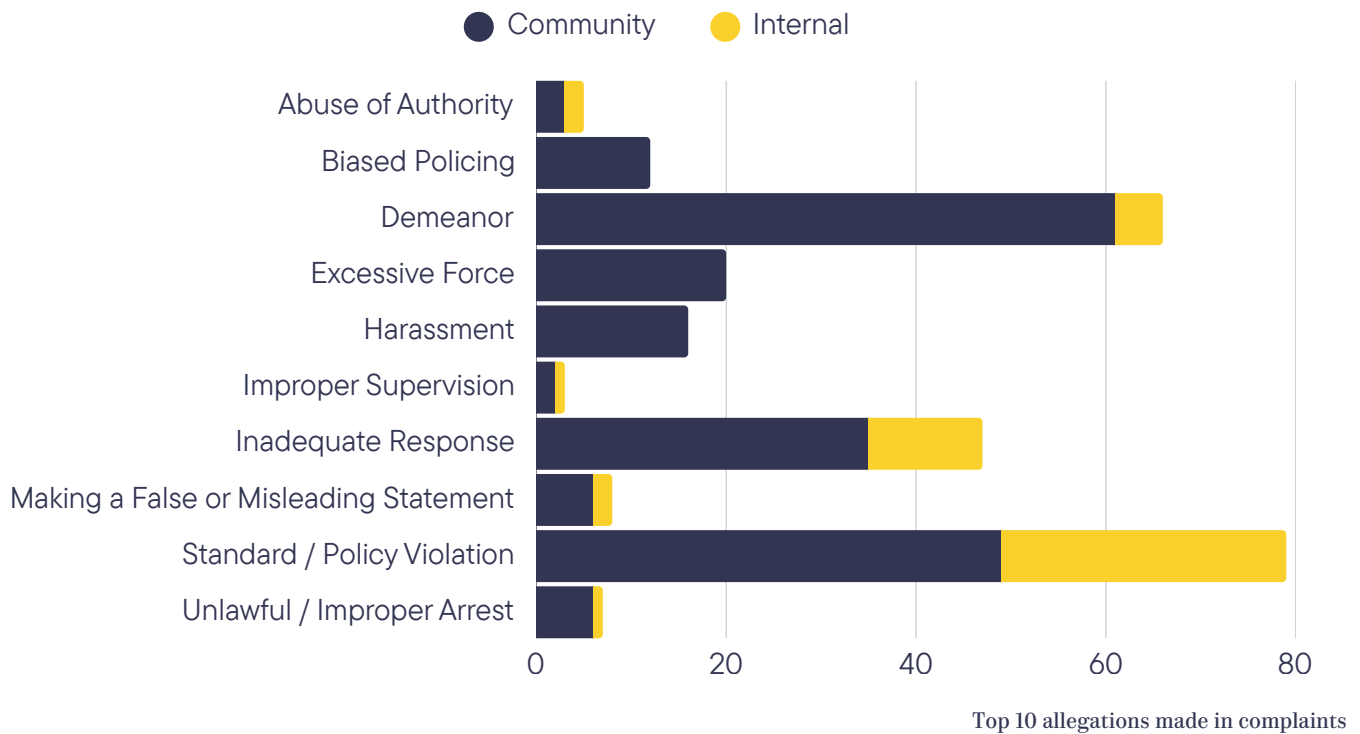


COMPLAINTS

Standard / Policy Violation was the most common internally generated allegation. The most common types of allegations received from the community were Demeanor and Inadequate Response.

For full details on OPO complaints, visit:

<https://my.spokanecity.org/opo/complaints>



Examples of Standard / Policy Violation include but are not limited to:

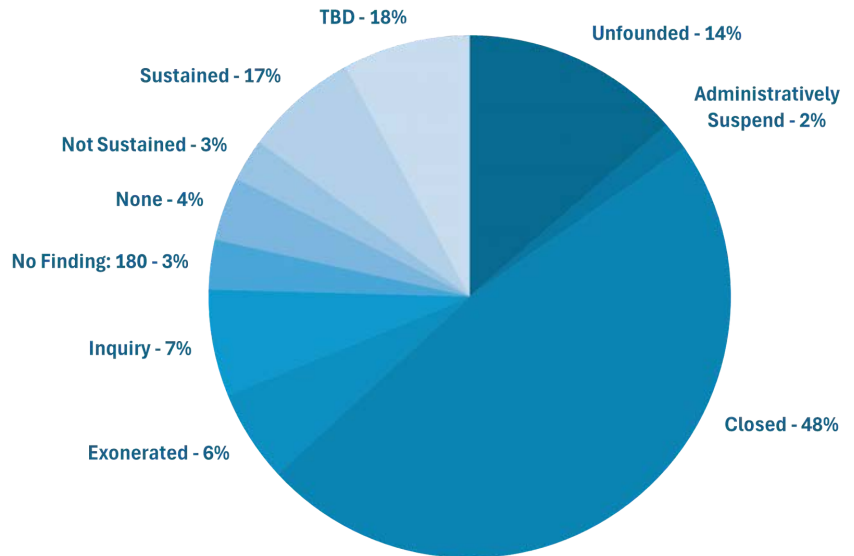
- When Requested, Officers Will Provide Name and Personnel Number
- Report Preparation
- Body Worn Camera Violation
- Improper Tactics
- Confidentiality of Personnel Files
- Refraining from Developing or Maintaining Personal Relationships with Victims, Witnesses, or Suspects
- Failure to Report
- Engaging in On-Duty Sexual Relations
- Release of Information
- Failure to Take Reasonable Action
- Dereliction of Duty
- Computer Misuse
- Delayed Report Writing
- Misuse of Cooperating Individuals

OUTCOMES OF ALLEGATIONS

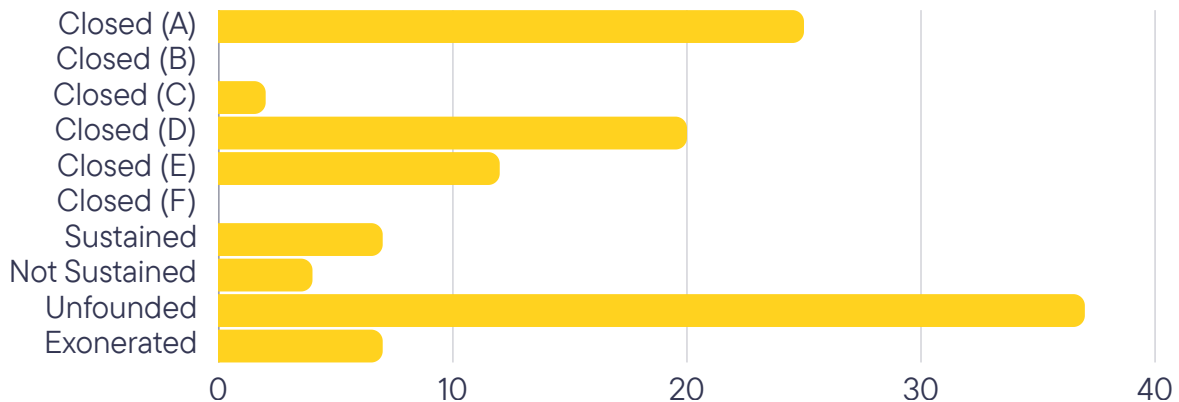
Community Complaints

The most common outcomes were:

- 37 Allegations were unfounded
- 25 Allegations were disproven upon initial review
- 20 Allegations were sent to a supervisor for informal follow-up.



● Outcomes of Community Complaints

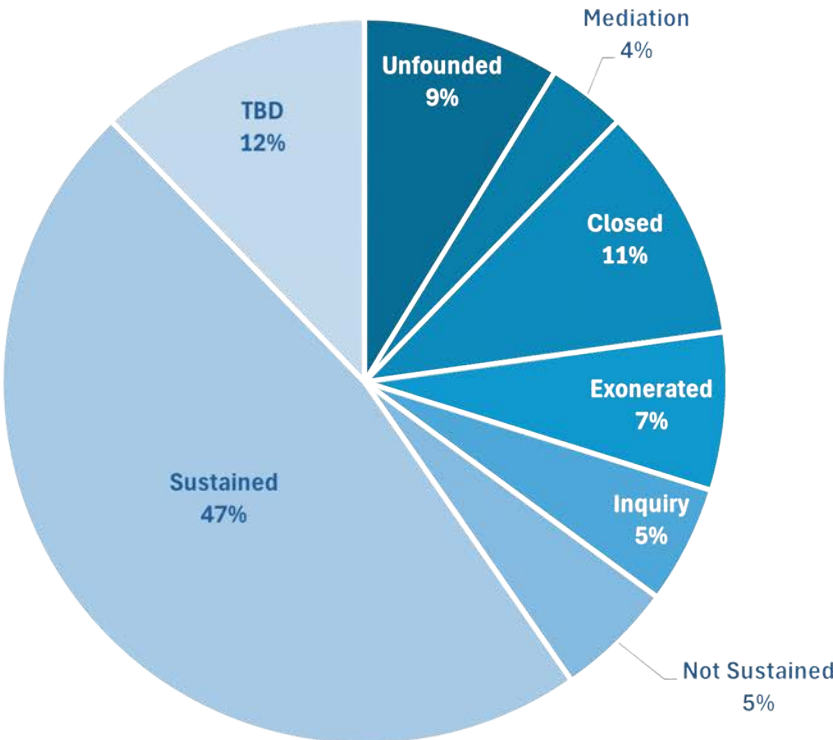


The Closed category includes the following subsections:

- (A) an allegation of misconduct that is disproven upon initial review and
 - (B) the complaining party refuses to cooperate to six subsections with findings.
 - (C) The complaining party becomes unavailable and further contact is necessary to proceed.
 - (D) A minor allegation sent to the employee's supervisor for informal follow-up
 - (E) All reasonable investigative leads were exhausted and no evidence of wrongdoing was uncovered.
 - (F) The accused officer leaves employment and the allegations do not meet the criteria set forth in RCW 43.101.135(3).
- RCW 43.101.135(3) states that if the totality of the circumstances supports a conclusion that the officer resigned or retired in anticipation of discipline, whether or not the misconduct was discovered at the time, and when such discipline, if carried forward, would more likely than not have led to discharge, or if the officer was laid off when disciplinary action was imminent or pending which could have resulted in the officer's suspension or discharge, the employing agency shall conduct and complete the investigation and provide all relevant information to the commission as if the officer were still employed by the agency.

OUTCOMES OF ALLEGATIONS

Internal complaints



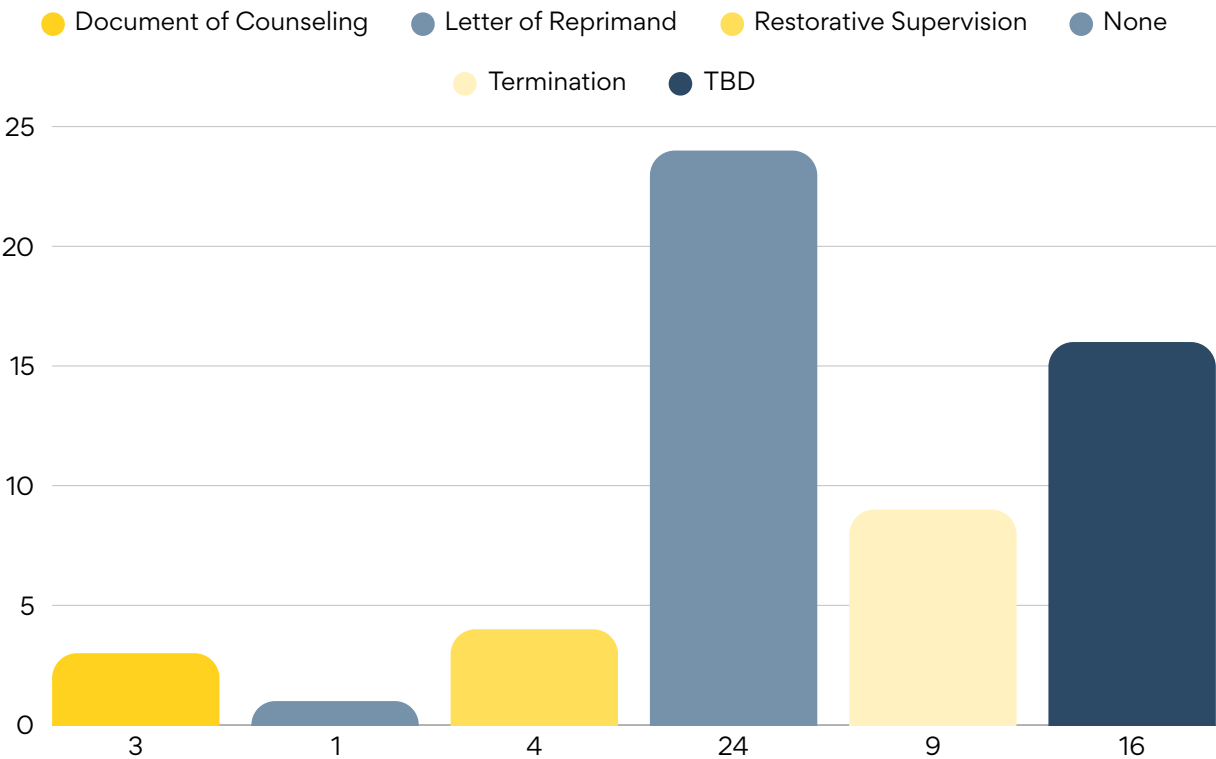
2 Officers Terminated

1 officer received 1 complaint with 5 allegations and received termination as the sanction but resigned prior to issuance.

1 officer received 1 complaint in 2024 with 3 allegations and received termination as the sanction but resigned prior to issuance in 2025.

The most common outcome for internal complaints was Sustained at 47% of all internally made allegations. This is consistent with the number of allegations that were sustained in 2024. 12% of allegations are still TBD.

Discipline Issued from Internal Allegations



STATISTICS OF INTEREST

	2022	2023	2024	2025	Change from Previous Year
Non-Deadly Uses of Force	80	85	98	76	-22%
Critical Incidents	5	2	6	2	-33%
Pursuits	11	12	16	3	-188%
Preventable Collisions	29	35	40	23	-58%
Officer Response to Calls for Service	99,751	107,567	99,401	97,573	-9.8%

The data in this section is provided by SPD. The OPO has tracked this data to provide the public with general information on some statistics that may be of interest.

✱ 2025 shows broad improvements following 2024 peaks. Metrics have decreased in all categories in the annual benchmarks.

✱ Non-deadly use of force decreased 22% from 2024 to 2025, marking a notable drop after several years of increases.

✱ Pursuits dropped sharply in 2025 (down from 16 to 3) despite an overall upward trend in prior years.

✱ Preventable collisions declined significantly from a peak of 40 in 2024 to 23 in 2025.

✱ Officer response to calls for service decreased 8% in 2025.

CRITICAL INCIDENTS

200 E. SANSON

January 24, 2025

Race: White

Status: Survived

Critical Incident #1

Officers responded to a residence after a female notified 911 of a disturbance. The female also notified them of a protection order in place. After hearing a female scream inside the residence, Officers entered the home and upon making contact with the male suspect, one officer fired his duty weapon striking him.

Critical Incident #2

While conducting patrol emphasis in the area, officers contacted a vehicle whose occupant had outstanding felony warrants. Officers attempted to arrest the subject inside the vehicle but the male failed to comply with officer commands. The officers put out on the radio that the male was armed with a gun. One officer fired his duty weapon striking the suspect.

11TH/THOR

February 11, 2025

Race: White

Status: Survived

- Following the high number of fatal officer-involved shootings in 2024, SPD went more than a year without an officer-involved death, signaling a notable shift toward less lethal outcomes in critical incidents.
- The decline coincides with continued emphasis on de-escalation training, supervisory review, and implementation of ICAT principles, suggesting these efforts may be contributing to improved decision-making during high-risk encounters. Continued monitoring will be necessary to determine whether this represents a sustained trend or reflects variation in the circumstances of individual incidents.

RECOMMENDATIONS

To view SPD's official responses, please visit
<https://my.spokanecity.org/opo/recommendations/2025/>

POLICE CHIEF'S RESPONSES

Implemented	8/13	Not Implemented	1/13
In Progress	3/13	Under Review	0/13
Partially Implemented	1/13	No Response	0/13

Number	Recommendation	SPD Chief's Response
R25-01	SPD should implement standards for supervisory responsibility. At the same time, to ensure the likelihood of supervisor success, SPD should continuously provide training on proper evaluations of policies and should mandate formal follow up when a senior officer disagrees with a subordinate's analysis.	Implemented I have referred to 2026 as the Year of the Sergeant, reflecting our intentional focus on strengthening first-line supervision as the foundation of organizational performance, risk management, and constitutional policing.
R25-02	SPD should update the purpose of Policy 302.2 so that review boards are an oversight mechanism for maintaining the integrity of the department's force policy. It should also serve as an accountability tool that ensures supervisors are fully and fairly conducting force reviews and investigations as well as evaluating policies, training, tactics, and equipment of the department	In Progress Policy 302 is in the process of being updated and will include language from this recommendation
R25-03	Internal Affairs should play a more significant role in evaluating all reviewable use of force cases to determine if further investigation is necessary so that all the investigative questions are answered before the chain of command conducts its review. Internal Affairs should open full investigations on all cases that involve potential policy violations.	Partially Implemented We do not currently have adequate staffing for an in-depth review of each use of force. If IA, or anyone else in the chain of command, become aware of misconduct while reviewing a use of force, a complaint is entered in BlueTeam.

RECOMMENDATIONS

Number	Recommendation	SPD Chief's Response
R25-04	SPD should consider restructuring its review boards to increase their effectiveness in evaluating the department. Under the post-disciplinary model, the OPO recommends SPD consider changes that formalize the review board proceedings, require members complete annual review board training, have involved officers' supervisors brief the board and include a community member for a diverse perspective.	Not Implemented With respect to community perspective, the review boards currently include participation from the Office of the Police Ombuds (OPO), which serves as an independent and impartial voice in the process. We value that participation and recognize the importance of community trust and transparency in these reviews. The concept of adding a separate community member is worth consideration; however, it can pose challenges such as, sustaining consistency, confidentiality, and informed participation within a constantly changing board structure presents practical difficulties.
R25-05	SPD should require members complete annual review board training. Topics should include legal updates on force, use of force investigations, de-escalation, department liability, risk management, as well as being familiar with the WSCJTC's Applied Training Skills Use of Force Program philosophies.	In Progress I agree that training needs to be provided for the members of the review board and the topics listed here are a consideration. Due to fiscal constraints, we cannot currently implement this recommendation for the full board, however, it is possible to develop training for the command board members annually for updates.
R25-06	SPD should place a maximum number of days to conduct a use of force review to ensure cases are reviewed in as expedient a fashion as practicable.	Implemented Use of force reviews are required to be completed within 180 days of the date of the incident.
R25-07	Extensive and repetitive training should be conducted with all supervisors tasked with supervisory reviews. SPD's lead defensive tactics instructor's guidance on how supervisors should respond to use of force investigations should be refined, formalized, and widely disseminated to all supervisors.	Implemented Sergeants are required to attend monthly training and a variety of topics are covered. Many of the topics arise from review board conversations. I will have the topic of use of force supervisory reviews be a formal topic at least twice a year at these trainings.

RECOMMENDATIONS

Number	Recommendation	SPD Chief's Response
R25-08	For consistency, SPD should only allow tactics listed in the Defensive Tactics Manual. This sets clear boundaries of what is permissible under SPD policy.	Implemented The cornerstone of use of force techniques is influencing a subject's base, posture, and structure, with the ultimate goal of disrupting balance and gaining control. Due to the dynamic nature of physical confrontations, this manual cannot be all inclusive in respect to approved techniques. Officers can utilize reasonable techniques, not outlined in this manual, which aim to disrupt a subject's balance and gain control. The reasonableness of any technique utilized by an officer will be assessed through the holistic application of the objective reasonableness standard outlined in Federal Case Law, Washington State Law and the Spokane Police Department's use of force policy. (SPD C/DT Manual, Page 5).
R25-09	Supervisors should define and analyze de-escalation attempts in their reviews.	Implemented Supervisors are asked to define and analyze de-escalation attempts in their reviews. More specifically, the use of force analysis form introduced in 2025 has a de-escalation tactics section in which a supervisor must analyze associated de-escalation tactics related to their review.
R25-10	SPD should ensure conclusions made in the use of force review process and any conclusionary findings made in general should be limited to "within policy or training" or "outside policy or training" only. Additionally, SPD should review and update its policy for the same limitations.	Implemented I agree with this recommendation. This recommendation has previously been implemented however we are working on better mechanisms to ensure compliance with the language.

RECOMMENDATIONS

Number	Recommendation	SPD Chief's Response
R25-11	The OPO recommends that SPD supervisors evaluate and provide findings for officer actions using both the Use of Force policy and the De-escalation policy every time that there is a reviewable use of force. Additionally, supervisors should also evaluate officer tactics and provide instructive guidance in non-reviewable uses of force when possible, using both policies to clarify expectations and reinforce training.	Implemented Supervisors have been provided an IA Supervisor Use of Force Review template which includes a review of the following policies: when physical force is authorized (301.5), de-escalation tactics (300), threat factors determining whether to use physical force (301.4.I. (a)), resistance – determining whether to use physical force (301.4.I.(b)), least amount of force necessary – requirement to use reasonable care – 301.4.II), termination of force – assessing level of force – when to terminate (301.7), alternative force options attempted/utilized.
R25-12	The OPO recommends that the Spokane Police Department update Policy 300 - De-escalation and Policy 301 - Use of Force, to explicitly integrate the principles of Integrating Communications, Assessment and Tactics Program.	In Progress The department will begin training the entire department on ICAT this year. As we continue to educate the entire department on ICAT, we will consider adding language from ICAT into our de-escalation and/or use of force policy.
R25-13	The OPO recommends that SPD review and revise its reporting practices to remove the use of "canned language" or template phrasing in officer reports, supervisory reviews and Use of Force Review Board summaries and instead use a chronological narrative format with plain language and descriptors that are consistent with the officer's perceptions and actions in the moment.	Implemented The department's Control Defensive Tactics instructors have been emphasizing during trainings to not rely on "canned" or "boiler plate" phrasing and to describe in detail the techniques utilized. Officers, for the most part, utilize a chronological format but have been trained to include the Graham Factors throughout their report where appropriate.

Glossary

1. COMMENDATIONS

When an individual contacts the OPO and wishes to submit a compliment for an interaction or an incident involving an SPD officer.

2. COMMUNITY COMPLAINT

A complaint submitted by a community member.

3. CRITICAL INCIDENT

An in-custody death or officer involved shooting.

4. INTERNAL COMPLAINT

A complaint generated within the police department.

5. LETTER OF APPRECIATION

Letters submitted by the OPO or the OPOC to members of the SPD.

6. NON-DEADLY USE OF FORCE

Physical force is any act reasonably likely to cause physical pain or injury or any act exerted upon a person's body to compel, control, constrain, or restrain the person's movement and rises to the level of a reviewable force and requires a Use of Force Report in BlueTeam under SPD Policy 301.12. (SPD Policy Manual 301.2(M))

7. OFFICER RESPONSE TO CALLS FOR SERVICE

When an officer is dispatched to a request for assistance.

8. PREVENTABLE COLLISIONS

Collisions that the chain of command determined could have been avoided.

9. REFERRALS

Concerns received by the OPO that fall outside the scope of the complaint process are sent to other agencies for follow up. Internal referrals are sent to Internal Affairs so the police department that can address the concern. External referrals are sent other city departments or to agencies outside of the city.

10. SPD REVIEW BOARDS

An administrative process after a disciplinary review aimed at improving police procedures, policies, and training. This includes the Use of Force Review Board; Collision and Pursuit Review Board; Administrative Review Panel; and Deadly Force Review Board.

Glossary (cont.)

11. SPECIAL CASES REVIEWED

Cases of community concern that are not sent to the OPO for certification. This includes canine deployment, uses of force, collisions, pursuits, and deadly force cases sent to the Deadly Force Review Board and the Administrative Review Panel.

12. VEHICULAR PURSUITS

An attempt by an officer in a vehicle equipped with emergency lights and a siren to stop a moving vehicle where the operator of the moving vehicle appears to be aware that the officer is signaling the operator to stop the vehicle and the operator of the moving vehicle appears to be willfully resisting or ignoring the officer's attempt to stop the vehicle by increasing speed, making evasive maneuvers, or operating the vehicle in a reckless manner that endangers the safety of the community or the officer. A vehicle pursuit is not a follow (SPD Policy Manual 314.1.1(E)).

13. UNFOUNDED

When the investigation discloses that the alleged act(s) did not occur or did not involve department personnel.

14. EXONERATED

When the investigation discloses that the alleged act occurred, but that the act was justified, lawful and/or proper.

15. NOT SUSTAINED

When the investigation discloses that there is insufficient evidence to sustain the complaint or fully exonerate the employee.

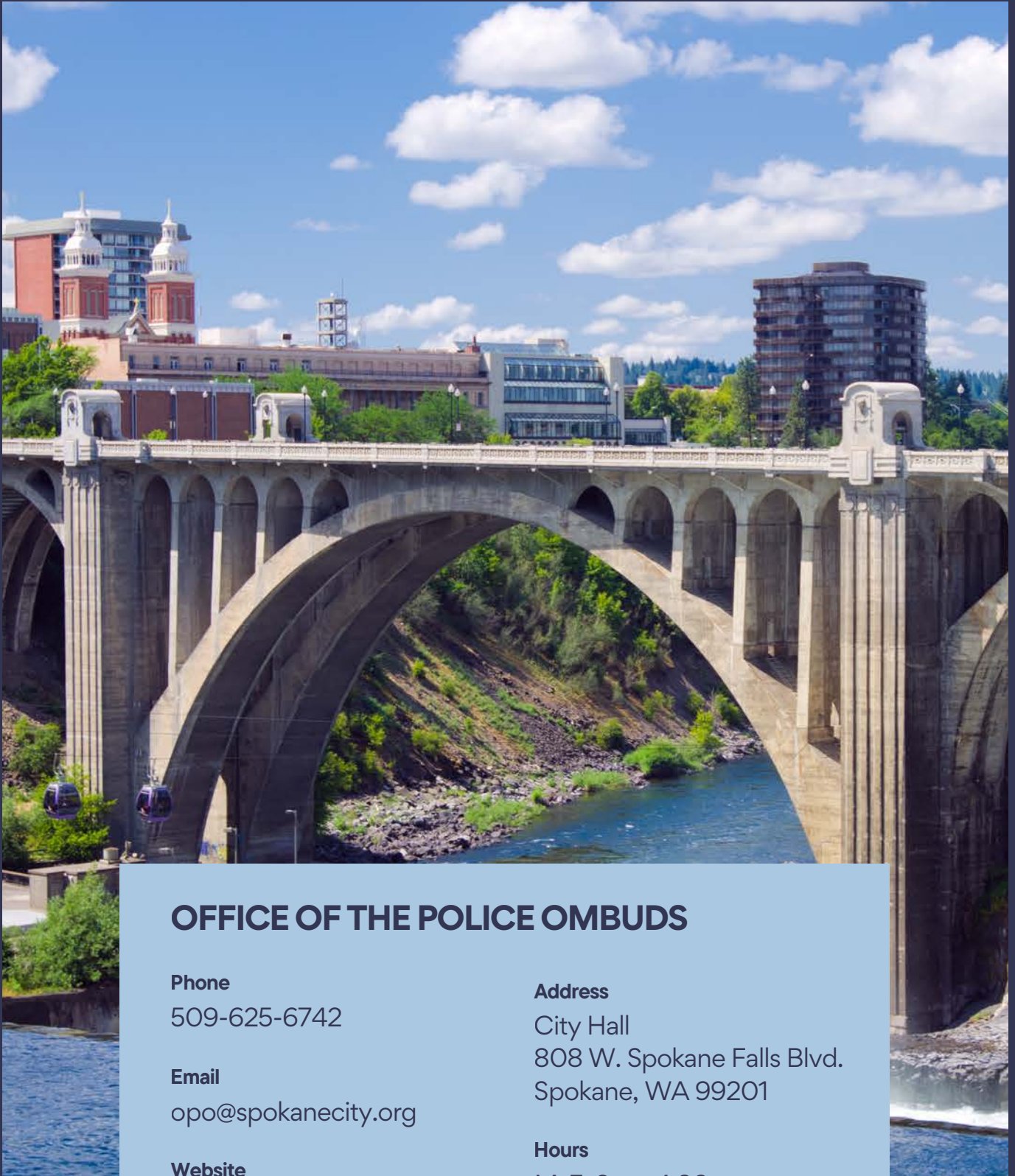
16. SUSTAINED

When the investigation discloses sufficient evidence to establish that the act occurred and that it constituted misconduct.

17. RESTORATIVE SUPERVISION

Restorative Supervision may be used for progressive discipline and may be used for minor policy violations. The goal of Restorative Supervision is to ensure that supervisors are providing the appropriate coaching, mentoring, training, guidance, etc. that is needed for an officer to understand things that need to be improved that were identified in a BlueTeam complaint.

CONTACT US



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