

Introduction

The Annual Report is a compilation of the work performed by the Office of the Police Ombudsman (“OPO”) in 2015. This report includes analysis of OPO received complaints against the Spokane Police Division (“SPD”), the analysis of trends, patterns, and recommendations. In 2015, the Office of the Police Ombudsman experienced some drastic changes listed below:

1. The Ombudsman, Tim Burns, resigned.
2. A whistleblower complaint was filed that led to the subsequent removal of three Office of the Police Ombudsman Commission (“OPOC”) Commissioners.
3. A Complaint Coordinator was hired to continue the complaint intake process during the transition period.
4. Three new commissioners were appointed:
 - Mayor Appointee #1: A.J. VanderPol
 - Mayor Appointee #2: Ladd Smith
 - District 3: Jenny Rose
5. OPOC hired an OPOC Coordinator
6. OPOC convened an Ombudsman Selection Committee and selected Raheel Humayun as the Ombudsman, pending his ability to receive a U.S. visa.
7. OPOC convened the Interim Ombudsman Selection Committee.

Typically, the OPO would also report on policy and training recommendations to improve the quality of police investigations and practices, community outreach the office conducted, audit the complaint resolution process, and mediations conducted. However, due to the absence of an Ombudsman for the majority of the year, this was not possible in 2015.

MISSION

The Office of Police Ombudsman exists to promote public confidence in the professionalism and accountability of the members of the Spokane Police Department by providing independent review of police actions, thoughtful policy recommendations, and ongoing community outreach.

GUIDING PRINCIPLES

The Office of Police Ombudsman will strive to:

1. Provide equal, fair and impartial services without regard to age, race, gender, creed, color, nationality, sexual orientation, disability, or socioeconomic standing.
2. Ensure that all individuals will be treated with courtesy, dignity, and respect regardless of their attitude or demeanor.
3. Deliver service in a timely, thorough, and objective manner.

The Ombudsman believes:

1. In the empowerment of all people to solve problems and receive service.
2. Individuals must be responsible and accountable for their personal and professional actions and behavior.

CONTACT INFORMATION

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STAFF PROFILES

Tim Burns, *Police Ombudsman (Retired)* – Appointed in 2009 as the first Spokane Police Ombudsman, Tim is a member of the National Association for Civilian Oversight of Law Enforcement (NACOLE) and the United States Ombudsman Association (USOA). In 2010, Tim was certified as a mediator through the Fulcrum Institute of Spokane.

Rebekah Hollwedel, *Assistant to the Ombudsman (Resigned)* – Rebekah has a Bachelor's degree in sociology from Eastern Washington University and a Master's degree in Criminal Justice from Washington State University.

Luvimae Omana, *Complaint Coordinator* – Luvimae has dual degrees in Business Administration and Political Science from University of California, Riverside and a *Juris Doctorate* from Gonzaga University School of Law.

Tim Szambelan, *OPO Attorney* – Tim Szambelan received a Bachelor's Degree from Seattle University in Public Administration in 1987, and in 1990 he graduated from Gonzaga University School of Law. Upon graduation from law school, Tim worked in private practice in the litigation department. In 1991, Tim accepted a position with the Spokane City Attorney's Office in the Criminal Division as a prosecutor. In 1998, Tim transferred to the Civil Division of the City Attorney's Office and currently represents the Ombudsman Office and other Departments within the City of Spokane. Tim is licensed to practice law in Washington and Arizona.

The Annual Report

The report is divided into five sections to explain the various functions of the office:

- I. The Office of the Police Ombudsman
- II. Complaints
- III. Statistics and Trends
- IV. Recommendations
- V. Complaints Received

I. The Office of Police Ombudsman

In accordance to the governing Spokane Municipal Code, OPO conducts the following:

1. **MEDIATION** - The OPO will have the opportunity to make a recommendation for mediation to the Chief of Police prior to investigation. In the event the Department, the complainant, and the officer all agree to mediation, that process will be utilized rather than sending the matter on for investigation. *Due to the Ombudsman position being vacant during 2015, there are 0 mediations to report.*
2. **COMMUNITY OUTREACH** - The OPO shall develop and maintain a regular program of community outreach and communication for the purpose of listening to and communicating with the residents of Spokane on matters subject to the Ombudsman's jurisdiction. *Due to the Ombudsman position being vacant during 2015, the Ombudsman attended 0 meetings and events.*
3. **PROFESSIONAL TRAINING** - The Ombudsman shall continue his/her education throughout the period of employment as the Ombudsman in subjects consistent with the responsibilities of employment. At a minimum, such training shall include:
 - A training program in police procedures and orientation to the Spokane Police Department, including at least one ride along with the police within six months of appointment
 - Completion of the Spokane Police Department's Reserve Academy, or other similar training program, within one year of appointment.

Due to the Ombudsman position being vacant during 2015, the Ombudsman attended 0 professional training events. However, OPO Staff attended body camera training by SPD.

4. **REPORTING** - The OPO reports, on a monthly basis, to the Public Safety Committee, the Mayor, the City Council, the City Administrator and the Chief of Police. *Due to the Ombudsman position being vacant during 2015, the Ombudsman completed 0 monthly reports.*

II. Complaints

COMPLAINT CLASSIFICATIONS

The OPO ensures that complaints received are investigated in a timely, thorough, and objective manner. The office assists people who have questions regarding the actions of the Spokane Police Department. The OPO forwards complaints to IA for classification and investigation.

OPO Classifications: The OPO defines civilian interactions in one of the following terms:

1. **CONTACT** – A contact refers to the number of times a citizen initiates interaction with the OPO
2. **INVESTIGATIVE INQUIRY** – All complaints received directly by the OPO and the Internal Affairs Unit (“IA”) are processed and referred to the Office of the Chief for review and classification. This classification may only be made by the Chief of Police or the Chief’s designee. An Inquiry is a matter which constitutes a question involving Spokane Police Department policies, procedures, points of law or other issues not pertaining to misconduct.
3. **FORMAL COMPLAINT** - An allegation received from a citizen alleging conduct by a Spokane Police Department employee which, if sustained would constitute a violation of law or the policies and/or procedures of the Spokane Police Department.

After IA completes its investigation, the Ombudsman certifies whether the report is timely, thorough, and objective. Ombudsman findings may include:

1. **CERTIFIED** – The Ombudsman has certified the IA investigation as timely, thorough, and objective.
2. **CONCUR (Investigative inquiries only)** – After reviewing the complaint and associated records, the Ombudsman agrees with reclassification of complaint as an inquiry.
3. **DECLINED CERTIFICATION** – The Ombudsman has declined to certify the IA investigation as timely, thorough, and objective.
4. **MEDIATION** – The Ombudsman recommended mediation and facilitated mediation of a concern between a citizen and SPD that resolved the issue outside of an IA investigation.

IA Complaint Classification of Complaints Received: When IA receives complaints, either directly or through the OPO, IA classifies, by case-by-case review, the complaint based on information provided in accordance with SPD Policy Manual § 1020.7. Complaints will either be classified as:

1. **INQUIRY** – Questions about employee conduct which, even if true, would not qualify as a personnel complaint may be handled informally by a department supervisor and shall not be considered complaints.
2. **COMPLAINT** – A matter in which complainant requests further investigation or a department supervisor determines further action is warranted. Investigation may be conducted by a department supervisor or IA, depending on the seriousness and complexity of the investigation.
3. **SUSPENDED INVESTIGATION** – After appropriate follow-up and review by the IA Lieutenant, is not sent for review to employee’s Chain of Command or Administrative Review Panel for various reasons. *See SPD Policy Manual for more details.*
4. **MEDIATION** – A voluntary process that is an alternative to investigation, adjudication, and disciplinary process. Mediation requires agreement by both the officer(s) and the complainant.

IA Classification of Investigated Allegations: Upon completion of investigation of allegations of misconduct or improper job performance within each complaint, IA then classifies allegations as:

1. **UNFOUNDED** - Investigation disclosed that the alleged act(s) did not occur or did not involve department personnel.
2. **EXONERATED** - Investigation discloses that the alleged act occurred, but that the act was justified, lawful and/or proper.
3. **NOT SUSTAINED**- Investigation disclosed that there was insufficient evidence to sustain the complaint or fully exonerate the employee.
4. **SUSTAINED** - investigation disclosed sufficient evidence to establish that the act occurred and that it constituted misconduct.
5. **TRAINING FAILURE** – Deficiency in training was the cause of the alleged act.
6. **CLOSED DUE TO MEDIATION** – An alternative to investigation, adjudication, and disciplinary process.
7. **ADMINISTRATIVELY SUSPENDED**- due a number of reasons such as the employee resigned or retired or the issue was handled at the shift level.

In the event that the Ombudsman disagrees with the classification, the Ombudsman can appeal the classification and the matter is subject to review by the Chief of Police and, if necessary, the OPOC.

FINDINGS

Due to the Ombudsman position being vacant during 2015, the Ombudsman completed 0 findings as of December 31, 2015.

COMMENDATIONS RECEIVED

OPO received 1 commendation for a SPD employee.

COMPLAINTS RECEIVED

OPO and IA received a combined total of **109 complaints** (171 in 2014) against SPD employees.

INTERNAL AFFAIRS RECEIVED CITIZEN COMPLAINTS – EXTERNALLY INITIATED

In 2015, IA received **44 complaints directly from citizens** (72 in 2014) with **56 allegations** that were classified as:

1. **31** Inquiries
2. **10** Administratively Suspended
3. **5** Unfounded
4. **2** Exonerated
5. **2** Not Sustained
6. **5** Sustained
7. **1** Training Failure

External complaints made directly with IA included allegations of: abuse of authority, assault, conduct unbecoming, crime, demeanor, driving complaint, excessive force, failure to report domestic violence, false arrest, false reporting, false statement, inadequate response, investigative review, speeding, theft, unknown, unlawful access to database, unlawful entry.

INTERNALLY INITIATED COMPLAINTS

In 2015, IA received **14 internal complaints against a SPD employee that include 25 allegations**. Allegations classified by IA as:

1. **4** Inquiries
2. **0** Unfounded
3. **1** Exonerated
4. **3** Not Sustained
5. **12** Sustained
6. **0** Training Failure
7. **0** Closed due to Mediation
8. **1** Administratively Suspended
9. **1** Out of compliance
10. **3** Pending as of December 31, 2015

Internal complaints included allegations of: accidental firearm discharge, off duty action, use of force, disobedience, insubordination, inadequate response, careless handling, loss of property, discourteous treatment of a fellow employee, unprepared for the demands of office, improper courtroom attire, and not being aware of factors affecting responsibilities.

OPO RECEIVED CITIZEN COMPLAINTS – EXTERNALLY INITIATED

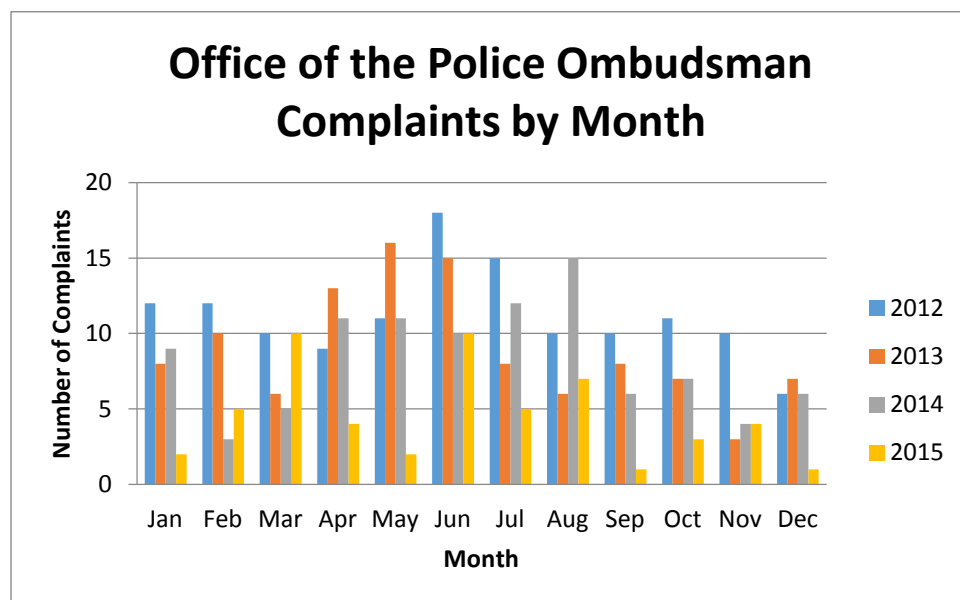
In 2015, the Office of Police Ombudsman contacts were not tracked (1,477 in 2014). The percent of increase / decrease in contacts from 2014 was not tracked (From 2013 to 2014, +18%).

OPO received a total of **52 complaints** with **68 allegations** (99 complaints in 2014) against a SPD employee. Allegations were classified by IA as:

1. **57** Inquiries
2. **0** Unfounded (4 in 2014)
3. **3** Exonerated (12 in 2014)
4. **0** Not Sustained (9 in 2014)
5. **0** Sustained (7 in 2014)
6. **0** Training Failure (0 in 2014)
7. **0** Closed due to Mediation (1 in 2014)
8. **8** Administratively Suspended (9 in 2014)

Citizen generated complaints included allegations of: inadequate response, bias policing, demeanor, excessive force, trafficking in stolen property, planting evidence, poor driving, sexual harassment, unlawful search, unlawful access of law enforcement database, failure to provide name and badge number, collusion between Crime Check and CPS, did not like radio traffic, careless handling, disclosure of confidential information, false arrest, theft, conduct unbecoming, and abuse of authority.

See below for a graph of complaints received by the Office of Police Ombudsman with available data by month for 2012 through 2015.



The OPO categorizes complaints by Council districts. The 52 complaints received by the Office of Police Ombudsman in 2015 (*99 in 2014*) originated in the following quadrants:

- **10 District 1**
- **22 District 2**
- **14 District 3**
- **6 N/A – location not specified**

III. Statistics and Trends

SPD provided the following information for 2015 that address topics of interest in the community. For more detailed explanation, see SPD Office of Professional Accountability reports published online at <https://my.spokanecity.org/police/accountability/>.

DISCIPLINE – **10 cases** were found to have Sustained allegations.

NO RESPONSE CALLS – **31,709 calls** for the year were not responded to. This includes responses cancelled by Radio because the report did not involve a crime.

USE OF FORCE – **117 of 144,191 incidents** involved a use of force. Reportable force involved **.00082%** of police involved incidents. Force used on individuals according to racial/ethnic demographics include: **82 (70%)** White/Caucasian; **17 (15%)** Black/African-American; **11 (10%)** Native American; **3 (3%)** Hispanic; and **2 (2%)** Asian/Pacific Islander.

Officer contact included **11,053 adult arrests** and **846 juvenile arrests**. (*In 2014, there were 8,357 adult arrests and 898 juvenile arrests*). Individuals arrested broken down by racial/ethnic demographic include: **8,695 (79%)** White/Caucasian; **1132 (10%)** Black/African-American; **786 (7%)** Native American; **241 (2%)** Hispanic; **148 (1%)** Asian or Pacific Islander; and **52 were unknown**.

1. ***TASER USE*** – SPD employees use of this tactic in **1 of 25 incidents** was determined not necessary, appropriate, or within scope of SPD policy, procedure, and training.
2. ***POINTING FIREARMS AT AN INDIVIDUAL*** – SPD employees' use of this tactic in **1 of 27 applications** was found to be unjustified use in deploying this tactic, which led to a complaint investigated by IA.
3. ***EXCESSIVE FORCE***
 - a. IA investigated **6 allegations** of excessive force classified as: **3 Inquiries; 1 Exonerated; and 2 Administratively Suspended.**

BIAS-BASED COMPLAINTS – IA investigated **6 complaints** related to bias-based policing or racial profiling. The complaints were classified as: **Inquiries with 3 Administratively Suspended.**

CRITICAL INCIDENTS – SPD officers were involved in a total of **6 critical incidents**. Of the 6 total critical incidents, **2** are under **SPD Investigation**; **1** completed **SPD Investigation pending Prosecutor’s ruling**; **1** pending **Administrative Review Panel**; **1** pending **Deadly Force Review Board**; and **1** in custody death was subject to an **Investigative Review**.

ACCIDENTS –SPD employees had **59 accidents with 62 total outcomes** (one incident involved three officers). **12 were through a legal maneuver** (blocking, PIT maneuver, etc.); **1** was a non-legal intervention; **25 were non-preventable**; and **24 instances that resulted in officer discipline**.

PURSUIITS – It was determined that **6 of 39 pursuits** SPD employees engaged in were found in violation of policy. Training and discipline were provided. Additionally, **5 pursuits were found within policy but additional training was identified**.

IV. Recommendations

Due to the Ombudsman position being vacant during 2015, the Ombudsman provided 0 recommendations for professional training events.

IV. Complaints Received

OPO #	IA #	Complaint Summary	Incident Date	Receipt Date	District	Status	Ombudsman Findings ¹ (concur/not concur)	Chief's Findings	Officer Discipline
15-01	C15-001	An Inadequate Response and Biased Policing complaint was received via United States Postal Service (USPS). Complainant reported an assault by a neighbor in which the responding officers arrested neither complainant or the neighbor. Officer refused to arrest neighbor despite complainant's desire to press charges because the jail was full. Officer advised complainant if one party was ticketed, both parties would be ticketed, despite only one party being at fault.	12/29/15	01/06/15	2	Closed as Investigative Inquiry	TBD	Closed as Investigative Inquiry	N/A
15-02	C15-024	An Inadequate Response complaint was received via the Office of Police Ombudsman (OPO) website. The complainant reported a subsequent fraudulent use of bank and personal information after an initial incident in July 2014. No response received from SPD, while fraudulent use of personal information persists.	1/15/2015	1/20/2015	N/A	Closed as Investigative Inquiry	TBD	Closed as Investigative Inquiry	N/A
15-03	C15-010	A Policy Violation complaint was received via the OPO website. Detective who investigated a child abuse allegation against complainant violated policy by failing to interview all potential witnesses.	6/1/2014	2/23/2015	3	Closed as Investigative Inquiry	TBD	Closed as Investigative Inquiry	N/A

¹ Findings reflected are as of December 31, 2015. See <https://my.spokanecity.org/opo/complaints/2015/> for most updated status.

OPO #	IA #	Complaint Summary	Incident Date	Receipt Date	District	Status	Ombudsman Findings ¹ (concur/not concur)	Chief's Findings	Officer Discipline
15-04	C15-015	An Improper Driving complaint was received via the OPO website. The complainant reported seeing an officer inappropriately speeding, weaving through traffic, and activating the patrol car lights without proper reason.	2/23/2015	2/23/2015	3	Closed as Investigative Inquiry	TBD	Closed as Investigative Inquiry	N/A
15-05	C15-007	A Harassment complaint was received via Seattle Police Department. Complainant reports being followed by police and an unknown male after trying to sell items discovered in an abandoned house. Complainant alleges the items were involved in prior theft and SPD offices were potentially involved.	4/3/2014	2/24/2015	N/A	Closed as Investigative Inquiry	TBD	Closed as Investigative Inquiry	N/A
15-06	C15-004	A Demeanor complaint was received via the OPO website. Officers were disrespectful and argumentative about the complainants' name and gender identity while responding to a call for assistance on an assault.	1/30/2015	2/26/2015	2	Closed as Investigative Inquiry	TBD	Closed as Investigative Inquiry	N/A
15-07	C15-013	An Inadequate Response complaint was received via fax. No officer responded to a report made to Crime Check regarding length of time neighbors were warming up vehicles.	2/27/2015	2/27/2015	3	Closed as Investigative Inquiry	TBD	Closed as Investigative Inquiry	N/A
15-08	C15-011	An Inadequate Response complaint was received by OPO via walk in. There was a lack of police response when a male tried to cause deadly bodily harm.	3/1/2015	3/2/2015	2	Closed as Investigative Inquiry	TBD	Closed as Investigative Inquiry	N/A

OPO #	IA #	Complaint Summary	Incident Date	Receipt Date	District	Status	Ombudsman Findings ¹ (concur/not concur)	Chief's Findings	Officer Discipline
15-09	C15-017	A Negligent Driving complaint was received by OPO via email. The complainant previously notifying the Mayor and Chief of Police about the unsafe driving of SPD officers. Due to an accident, complainant is inquiring why SPD officers are not able to respond to emergency calls safely as the fire department.	3/1/2015	3/2/2015	1	Closed as Investigative Inquiry	TBD	Closed as Investigative Inquiry	N/A
15-10	C15-012	An Inadequate Response complaint was received by OPO via web form. Recurring noise issue was reported to SPD and has not been resolved, despite multiple reports made to Crime Check and COPS shop.		3/3/2015	3	Closed as Investigative Inquiry	TBD	Closed as Investigative Inquiry	N/A
15-11	C15-016	A Demeanor and Inadequate Response complaint was received by OPO via web form. Officers who responded to her call for assistance on multiple occasions were rude, disrespectful, and intimidating. Further, an unknown officer sexually harassed complainant due to officer not offering sympathy after finding out complainant is a rape victim.	4/1/2014	3/5/2015	2	Closed as Investigative Inquiry	TBD	Closed as Investigative Inquiry	N/A
15-12	n/a	A Commendation was received by OPO via walk in. Officer was professional and polite.	3/19/2015	3/19/2015	2	N/A	TBD	N/A	N/A
15-13	C15-018	An Inadequate Response complaint was received by OPO via web form. After being ordered to leave a bar, complainant called for assistance. Responding officer arrested complainant for trespassing, which complainant alleges is due to a disability.	2/20/2015	3/18/2015	3	Closed as Investigative Inquiry	TBD	Closed as Investigative Inquiry	N/A

OPO #	IA #	Complaint Summary	Incident Date	Receipt Date	District	Status	Ombudsman Findings ¹ (concur/not concur)	Chief's Findings	Officer Discipline
15-14	C15-019	A False Statement and Unlawful/Improper Search/Seizure complaint was received by OPO. An officer made false statements to CPS regarding items found in his home under a search warrant. Officer searched areas of property that were not included in the search warrant.	12/23/2014	3/25/2015	1	Closed as Investigative Inquiry	TBD	Closed as Investigative Inquiry	N/A
15-15	C15-023	A Demeanor complaint was received by OPO via walk in. Multiple officers were rude when complainant relayed concerns on an officer seeking to apprehend another individual was hiding behind a bush adjacent to the front window of the home.	3/22/2015	3/26/2015	1	Closed as Investigative Inquiry	TBD	Closed as Investigative Inquiry	N/A
15-16	C15-022	An Inadequate Response complaint was received by OPO via web form. Officer did not take a report of a hate crime against complainant because the incident occurred 3 weeks prior.	4/1/2014	3/27/2015	2	Closed as Investigative Inquiry	TBD	Closed as Investigative Inquiry	N/A
15-17	C15-025	An Inadequate Response complaint was received by OPO via web form. An officer entered complainant's home and addressed the male complainant with a female name, which signified to complainant that the officer in fact knew his correct name. Officer gave his unsolicited political opinion to influence him.	3/27/2015	3/27/2015	2	Closed as Investigative Inquiry	TBD	Closed as Investigative Inquiry	N/A
15-18	C15-032	An Inadequate Response complaint was received by OPO via web form. Complainant was denied entrance to Hope House Women's Shelter. She tried to make a report to 911 and the dispatcher's supervisor. Complainant was refused assistance in filing a report and the shelter was contacted. The shelter contact did not	4/13/2015	4/14/2015	2	Closed as Investigative Inquiry	TBD	Closed as Investigative Inquiry	N/A

OPO #	IA #	Complaint Summary	Incident Date	Receipt Date	District	Status	Ombudsman Findings ¹ (concur/not concur)	Chief's Findings	Officer Discipline
		provide her requested police service to meet in person.							
15-19	C15-031	An Inadequate Response complaint was received by OPO. An officer responded to a call regarding an assault. Responding officer only spoke with complainant after complainant requested to speak to the officer. Officer failed to take pictures of marks left on the victim's person from the assault. Officer also failed to look at assaulter's identification. Lastly, officer told complainant to move out if she was not satisfied with her neighborhood.	4/15/2015	4/17/2015	3	Closed as Investigative Inquiry	TBD	Closed as Investigative Inquiry	N/A
15-20	C15-031	An Inadequate Response complaint was received by OPO. Officers commented on complainant's girlfriend needing to take a driving test. Officers were slow to respond to call for assistance. Officers asked assault victim for identification, but failed to request assaulter for identification.	4/15/2015	4/17/2015	3	Closed as Investigative Inquiry	TBD	Closed as Investigative Inquiry	N/A
15-21	C15-033	A Demeanor complaint was received by OPO. A plain clothes officer approached and questioned a 13 year old girl walking on the street. Detective did not identify himself when engaging with the child.	4/6/2015	4/28/2015	2	Closed as Investigative Inquiry	TBD	Closed as Investigative Inquiry	N/A

OPO #	IA #	Complaint Summary	Incident Date	Receipt Date	District	Status	Ombudsman Findings ¹ (concur/not concur)	Chief's Findings	Officer Discipline
15-22	C15-040	A Demeanor complaint was received by OPO. Complainant was approached by an officer to question complainant as a suspect on a robbery of a nearby grocery store when complainant had an alibi for the time of the incident. Even after communicating this to the officer, the officer proceeded to interview/contact neighbors indicating the complainant and his fiancé were thieves. Additionally, the officer kept complainant's fiancé, who had knee surgery and had crutches, standing on her feet for an hour.	5/9/2015	5/13/2015	2	Closed as Investigative Inquiry	TBD	Closed as Investigative Inquiry	N/A
15-23	C15-044	A Fail to Provide Name and Badge Number complaint was received by OPO. Officer claimed to have a warrant to take complainant in for a mental health evaluation, and if complainant refused, she would be handcuffed and forced to go. Complainant demanded officer's name and supervisor. Information was not provided.	5/8/2015	5/28/2015	2	Closed as Investigative Inquiry	TBD	Closed as Investigative Inquiry	N/A
15-24	C15-046	A Collusion between Crime Check and CPS complaint was received by OPO via walk in. Complainant called Crime Check 7x before receiving police assistance. Crime Check dispatcher laughed at her and mocked her and that Child Protective Services was in collusion with Crime Check.	6/4/2015	6/4/2015	2	Closed as Investigative Inquiry	TBD	Closed as Investigative Inquiry	N/A

OPO #	IA #	Complaint Summary	Incident Date	Receipt Date	District	Status	Ombudsman Findings ¹ (concur/not concur)	Chief's Findings	Officer Discipline
15-25	C15-036 / C15-049	A Demeanor complaint was received by OPO via USPS. An officer approached her car at night while she was sleeping in a parking lot with the owner's permission. The detective who reviewed footage on the incident couldn't see the officer grabbing the complainant's car door, while complainant asserts it is clear. Citizen requests answers as to why an officer's behavior was out of control and desires officer reprimand.	4/2/2015	6/5/2015	1	Closed as Investigative Inquiry	TBD	Closed as Investigative Inquiry	N/A
15-26	C15-047	A Demeanor complaint was received by OPO via walk in. Complainant was listening to police scanners and repeatedly heard the term "constitutionalist." Complainant interpreted this as negative political description and wants to know what the policy for using such a term is.	6/12/2015	6/12/2015	N/A	Closed as Investigative Inquiry	TBD	Closed as Investigative Inquiry	N/A
15-27	C15-053	A Threats from Officer complaint was received by OPO via walk in. Complainant was beaten and threatened a slow death by the police during hospital stays and arrest days in the last year. Further, complainant was taken to an unknown place in the hospital, leaving him fearing for his safety.		6/15/2015	3	Administratively Suspended	TBD	N/A	N/A
15-28	C15-054	An Inadequate Response complaint was received by OPO via walk in. Officer wrongfully arrested her on domestic violence charges against her husband. Officer gave her car keys to her husband, who was clearly intoxicated with tendency to have epileptic seizures. Lastly, witness listed in police report is incorrect and the testimony provided is a lie.		6/16/2015	N/A	Closed as Investigative Inquiry	TBD	Closed as Investigative Inquiry	N/A

OPO #	IA #	Complaint Summary	Incident Date	Receipt Date	District	Status	Ombudsman Findings ¹ (concur/not concur)	Chief's Findings	Officer Discipline
15-29	C15-048	An Inadequate Response complaint was received by OPO via walk in. Complainant was involved in a confrontational situation that required police assistance. Responding officer would not let her speak during the whole process. Further, complainant is dissatisfied with the 45 minute response time.		6/16/2015	1	Closed as Investigative Inquiry	TBD	Closed as Investigative Inquiry	N/A
15-30	N/A	An Inadequate Response complaint was received by OPO via web form. Recurring noise issue was reported to SPD and has not been resolved, despite multiple reports made to Crime Check and COPS shop. Referred to Washington State Patrol.	5/28/2015	6/29/2015	N/A	N/A	N/A	N/A	N/A
15-31	C15-061	An Inadequate Response complaint was received by OPO via web form. Complainant called Crime check to report suspicious circumstances without response. Complainant called 2 subsequent times, but no officer responded.	6/22/2015	6/29/2015	3	Closed as Investigative Inquiry	TBD	Closed as Investigative Inquiry	N/A
15-32	C15-060	An Inadequate Response complaint was received by OPO via web form. Complainant seeks reimbursement for attorney fees while defending himself against child sexual predator and pervert charges from 2013. Complainant submitted a complaint to have questions answered regarding reimbursing fees, whether his file is still open and active, expunging his record, and requests a list of persons and agencies that have accessed his file.		6/29/2015	N/A	Closed as Investigative Inquiry	TBD	Closed as Investigative Inquiry	N/A

OPO #	IA #	Complaint Summary	Incident Date	Receipt Date	District	Status	Ombudsman Findings ¹ (concur/not concur)	Chief's Findings	Officer Discipline
15-33	C15-058	A Speeding complaint was received by OPO via web form. Two officers in separate vehicles sped by with sirens on. Officer was driving 60 miles per hour in a residential area rose to the level of reckless driving.	6/25/2015	6/29/2015	1	Closed as Investigative Inquiry	TBD	Closed as Investigative Inquiry	N/A
15-34	C15-063	A Harassment complaint was received by OPO via web form. An officer has taken improper measures to evict complainant from her home in the officer's residential neighborhood. The officer has made false accusations to strengthen her eviction case by telling Complainant's neighbors she is involved in drug activities and has criminals for visitors. The same officer made a false and misleading police report regarding Complainant to get her evicted.	6/9/2015	7/8/2015	3	Closed as Investigative Inquiry	TBD	Closed as Investigative Inquiry	N/A
15-35	C15-070	An Inadequate response complaint was received by OPO via web form. Responding officer was rude, implied he'd use his weapon against the complainant, who was unarmed and is disabled. Further, officer told complainant it was fine to hide a stolen car and complainant was trying to get the person who stole the car in trouble.	7/11/2015	7/11/2015	1	Closed as Investigative Inquiry	TBD	Closed as Investigative Inquiry	N/A
15-36	C15-067	An Uncategorized complaint was received by OPO via walk in. Complainant made complaint on behalf of his daughter. His daughter's car was broken into and items were stolen. When complainant tried to report incident to SPD, he was told police don't investigate "cav prowling" and wouldn't take finger prints. 911 also wouldn't take complaint.	7/15/2015	7/16/2015	2	Closed as Investigative Inquiry	TBD	Closed as Investigative Inquiry	N/A

OPO #	IA #	Complaint Summary	Incident Date	Receipt Date	District	Status	Ombudsman Findings ¹ (concur/not concur)	Chief's Findings	Officer Discipline
15-37	C15-068	An Inadequate Response complaint was received by OPO via web form. Complainant has witnessed SPD officers enter a home believed to sell cocaine, heroin, and run prostitution activities, multiple times a day as if involved in the operation. Complainant believes officers are being paid for information or protection.		7/15/2015	2	Closed as Investigative Inquiry	TBD	Closed as Investigative Inquiry	N/A
15-38	C15-069	A Careless Handling and Disclosure of Confidential Information complaint was received by OPO via email. Complainant requested a welfare check in her professional capacity. However, personal information was included in the report and does not feel safe having her private information disclosed in a police report. Responding officer said he couldn't do anything to remedy the situation. Complainant finds this unacceptable and fears for her and her family's safety.	7/17/2015	7/21/2015	N/A	Closed as Investigative Inquiry	TBD	Closed as Investigative Inquiry	N/A
15-39	C15-072	An Inadequate response complaint was received by OPO via web form. Complainant called Crime Check regarding an ongoing theft of his bicycle and received no response.	8/1/2015	8/3/2015	2	Closed as Investigative Inquiry	TBD	Closed as Investigative Inquiry	N/A
15-40	C15-075	A Biased Policing and Harassment complaint was received by OPO via walk in. Complainant was cited for sitting/lying in a retail zone while exercising 1st Amendment rights of freedom of religion, speech, and assembly. Complainant is being targeted for his mental disability and for being poor.	8/1/2015	8/10/2015	2	Closed as Investigative Inquiry	TBD	Closed as Investigative Inquiry	N/A

OPO #	IA #	Complaint Summary	Incident Date	Receipt Date	District	Status	Ombudsman Findings ¹ (concur/not concur)	Chief's Findings	Officer Discipline
15-41	C15-078	A Racism complaint was received by OPO via walk in. Complainant suffered from racial discrimination at the Spokane Public Library.	8/13/2015	8/13/2015	2	Administratively Suspended	TBD	N/A	N/A
15-42	C15-077	A Driving Complaint was received by OPO via web form. Officer did not yield to him, who had the right of way, and in the following intersection, the officer did not yield to pedestrians.	8/12/2015	8/13/2015	3	Administratively Suspended	TBD	N/A	N/A
15-43	C15-079	An Inadequate Response complaint was received by OPO via walk in. Complainant was arrested for sitting/lying on a sidewalk near businesses. Complainant was discriminated against for being houseless and officer committed an illegal U-turn.	8/17/2015	8/17/2015	2	Closed as Investigative Inquiry	TBD	Closed as Investigative Inquiry	N/A
15-44	C15-081	An Improper Parking complaint was received by OPO via web form. A SPD patrol vehicle was abandoned in a no parking zone that partially blocked traffic in the ambulance only zone at Sacred Heart Hospital. There was no ongoing emergency and there was ample street parking one block south of where vehicle was observed. Complainant expressed frustration regarding officer abusing discretion, which contributes to SPD losing public trust and credibility.	8/21/2015	8/21/2015	2	Closed as Investigative Inquiry	TBD	Closed as Investigative Inquiry	N/A
15-45	C15-082	A Careless Handling complaint was received by OPO via email. Complainant's husband was assaulted by Sacred Heart Hospital security. Couple reported incident to SPD but was refused further investigation because SPD was understaffed. Further, officer who created police report entered incorrect incident number and listed	6/22/2015	8/26/2015	2	Closed as Investigative Inquiry	TBD	Closed as Investigative Inquiry	N/A

OPO #	IA #	Complaint Summary	Incident Date	Receipt Date	District	Status	Ombudsman Findings ¹ (concur/not concur)	Chief's Findings	Officer Discipline
		incident as simple assault when complainant feels the resulting assault amounts to more than simple assault.							
15-46	C15-089	An Inadequate Response complaint was received by OPO via web form. Complainant missed the window to submit documents to detective investigating case. After complainant tried to reach the detective again, the detective no longer entertained complainant despite having the documents. Complainant filed a new complaint and dealt with a new officer. The new officer claimed to be short staffed and refused to assign complaint. Complainant was blamed as the reason the case was suspended.	multiple	9/29/2015	3	Closed as Investigative Inquiry	TBD	Closed as Investigative Inquiry	N/A
15-47	C15-94	A Demeanor complaint was received by OPO via walk in. Complainant was evicted from home with the assistance of four unidentified SPD officers. SPD acted under complainant's landlord's direction, who had a personal vendetta against complainant. SPD was rude to complainant, which amounted to a violation of his civil rights. He did not receive notice of inspection/eviction, he was not allowed to reenter home, and when he was allowed inside it was only to retrieve limited items with an SPD escort.	10/2/2015	10/23/2015	2	Closed as Investigative Inquiry	TBD	Closed as Investigative Inquiry	N/A

OPO #	IA #	Complaint Summary	Incident Date	Receipt Date	District	Status	Ombudsman Findings ¹ (concur/not concur)	Chief's Findings	Officer Discipline
15-48	C15-095	An Uncategorized complaint was received by OPO via email. SPD responded to an incident where complainant's son's foot was run over by an SUV. Officers did not assist the victim, instead blamed the victim and arrested him without speaking to witnesses. When Complainant attempted to explain the situation, officers threatened to take complainant to jail. An officer mocked the victim falling down and the other officers joined in laughter. Another officer said he would destroy the victim's football career and tell his coach and principals of the incident. Complainant is outraged his minor son was the victim of assault and yet was found responsible and arrested.	9/19/2015	10/27/2015	1	Closed as Investigative Inquiry	TBD	Closed as Investigative Inquiry	N/A
15-49	C15-093	A Demeanor complaint was received by OPO via web form. Officers responding to a Crime Check call were rude and offensive to Complainant.	10/26/2015	10/27/2015	1	Closed as Investigative Inquiry	TBD	Closed as Investigative Inquiry	N/A
15-50	C15-099	A Biased Policing complaint was received by OPO via web form. Officer accused Complainant of putting herself in danger of being raped for walking the streets at 2:15am. Complainant requested a ride home from the officer and was denied.	11/1/2015	11/3/2015	3	Administratively Suspended	TBD	N/A	N/A

OPO #	IA #	Complaint Summary	Incident Date	Receipt Date	District	Status	Ombudsman Findings ¹ (concur/not concur)	Chief's Findings	Officer Discipline
15-51	C15-103	An Unlawful Search/False Reporting/False Statement complaint was received by OPO via USPS. Officer committed wrongful actions and false statements, wrongful and unconsented search and seizure of property without cause, impounding Complainant's car without contacting its owner, wrongful statement on bench warrant, officer intentionally left off body camera, perjury, failure to release dog to requested person, threat of arrest of friend for obstruction, and willfully suppressed evidence.	10/20/2015	11/16/2015	N/A	Pending	TBD	TBD	N/A
15-52	C15-102	An Abuse of Authority and Loss of Property complaint was received by OPO via web form. An officer actively targets Complainant's son. Officer failed to place her son's bicycle into property on more than one occasion. Complainant wants her son's bicycle back and have officer reprimanded.	10/9/2015	11/17/2015	2	Closed as Investigative Inquiry	TBD	Closed as Investigative Inquiry	N/A
15-53	C15-101	A Biased Policing complaint was received by OPO via walk in. Complainant was refused police services by responding officer because he is 1/2 African American.	11/18/2015	11/19/2015	2	Administratively Suspended	TBD	N/A	N/A
15-54	C15-105	A Bias, Demeanor, Failure to Take Complaint, and Inadequate Response complaint was received by OPO via web form. Police are aware of 3 shootings on separate occasions in Complainant's neighborhood, yet SPD only sends patrol officers during off hours, not the hours the reported shootings occurred.	various	12/17/2015	1	Administratively Suspended	TBD	N/A	N/A