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IN THE MATTER OF SPOKANE POLICE DEPARTMENT RESIGNATION OF CHIEF FRANK STRAUB

INTERVIEW OF

GAVIN COOLEY

TAKEN ON WEDNESDAY, MAY 25, 2016 9:29 A.M.

SPOKANE COUNTY COURTHOUSE 1116 WEST BROADWAY AVENUE SPOKANE, WASHINGTON 99260

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1	INTERVIEW OF
2	GAVIN COOLEY
3	TAKEN ON
4	WEDNESDAY, MAY 25, 2016
5	9:29 A.M.
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7	MS. CAPPEL: Today's date is May 25th, 2016. It
8	is 9:29 a.m., and I'm here with Gavin Cooley.
9	Gavin, can you spell your name?
10	MR. COOLEY: Yes. It's Gavin, G-a-v-i-n, Cooley,
11	C, double O, 1-e-y.
12	MS. CAPPEL: And, Gavin, can you tell me the
13	position you hold in the city and how long you've had that
L 4	position?
15	MR. COOLEY: I'm the chief financial officer for
16	the City of Spokane, and I assumed that role in mid May of
17	2003, and continue in that role.
18	MS. CAPPEL: And I take it you supervise a staff?
19	MR. COOLEY: Yes. At this time, I'm supervising
20	business analytics and treasury staff, really only amounting
21	to four individuals. However, historically, I've until
22	just recently, 2016, supervised accounting and finance and
23	IT at various points, risk management, treasury, tax and
24	license.
25	MC CARRET. Co. a glove of

1 MR. COOLEY: A slew of departments and individuals, yes. 2 3 And so Tim Dunivant --MS. CAPPEL: 4 MR. COOLEY: Yes. 5 MS. CAPPEL: -- which I think is spelled D-u-n-i-6 v-e-n-t. 7 MR. COOLEY: A-n-t, yes. 8 MS. CAPPEL: A-n-t, sorry. He is the 9 budget/finance director? 10 MR. COOLEY: Yes. He's been the budget director 11 historically. And so in our shift in roles, which at this 12 point is informal, he is really the finance director and -and assumed those various supervisory roles that I alluded 13 14 to earlier that I no longer have. I'm much more focused now on investments and strategic financial and work. And so he 15 is managing those various departments now in his new role. 16 17 But that has yet to be affirmed by City Council. 18 And they have indicated that they would like to do that 19 through the budget process. So even though we're operating, I think, informally, under these new arrangements, those 20 will be affirmed formally in the 2017 budget process, which 21 22 will be later this year. 23 MS. CAPPEL: And so before this informal restructuring occurred, did Tim have any sort of role or was 24

he dedicated in any way to the Spokane Police Department?

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MR. COOLEY: I think indirectly in his roles, in a lot of ways. Through the budget process, certainly. And there's just a lot of goings on with the police department in that budget role. You know, the police department is a big chunk of our budget. Public safety itself is about 60 percent of the general fund budget. So Tim has good expertise and regular dialogue in that area.

And I think Tim also, I mean, you could have a narrowly-defined budget role; likewise, you could have a narrowly-defined CFO role, and you could have a more expansive one. I think we both have a fairly expansive one. We have been there for a while, and so we very much get into the policy conversations. So you can say, take a simple matter like police overtime --

MS. CAPPEL: Uh-huh.

MR. COOLEY: -- which is a significant issue in the -- in the general fund. Both Tim and I would engage in that topic very directly. You know, talking to personnel leadership and -- and to say, you know, what's going on, what can we do to help, what do we see going on for the rest of the year, and -- and including a very direct role with key individuals in the department, so including finance people, but not limited to finance people.

MS. CAPPEL: So one of the reasons I'm starting with Tim is, I've seen some indication that he attended some

labor management meetings at the police department, and possibly some other leadership meetings. Was -- was he attending meetings on a regular basis, to your knowledge?

MR. COOLEY: Yes. Yes. He's a member of the labor management group. And so along with Erin Jacobson in legal and continuing now outside the city on a contract basis, and Heather Lowe in HR, they are the negotiating team. And so, you know, it's natural that you'd have somebody in the finance area. So, kind of, relevant to that experience I was talking about earlier, Tim is very much involved in that on an ongoing and regular basis. That's one of those higher-level things that he does.

MS. CAPPEL: And how about any other meetings he was attending with the -- at the police department; senior leadership meetings? Command staff meetings? CompStat meetings?

MR. COOLEY: You know, sometimes, there's -- off and on, we have had meetings. Whether it was with Anne Kirkpatrick or Frank Straub or others, we would have Friday meetings, where I think we, from a finance standpoint, were trying to, kind of, integrate leadership activity. And so we would have, like, Friday meetings on a regular basis.

And I think for a long time, they were every other week. And so I would -- that's primarily, at that time, at my direction and reaching out, and I would often, though,

bring Tim, because he is more of a subject matter expert on a lot of the budget matters that we would often be talking about.

MS. CAPPEL: And so the focus of my discussion with you here today will be during the tenure of Frank Straub.

MR. COOLEY: Uh-huh.

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MS. CAPPEL: And I'm going to give you some parameters. One is from August 2012 until the date of his resignation, which I don't expect you to remember, but it was September 22nd of 2015.

MR. COOLEY: Uh-huh.

MS. CAPPEL: So during that period, what were your opportunities to interact with Frank Straub, the frequency and, sort of, context?

MR. COOLEY: Yeah. I was there. I was on one of interview teams, and so I went through the interviews, and I was, actually, a fan of Frank's. I saw strong leadership, you know, and, you know, skills and background, and felt that he definitely was somebody that could come in and institute changes that, you know, we were undertaking as an administration and organization.

So that was my initial exposure to Frank. And then on an ongoing basis, then, there's all those issues I alluded earlier to with finance, you know, with, you know,

overtime, budget, and also just our focus on criminal justice in general.

And again, when I talk about that expansive role of finance, I think, you know, then, really, since 2003, kind of, a member of what you would call, kind of, an informal kitchen cabinet with the mayor where it's usually four or five individuals who, you know, sit around and talk about things that really affect the broader operation of a city.

MS. CAPPEL: Uh-huh.

MR. COOLEY: And so it's, I think, pretty natural to have the finance person there, because it touches just about everything.

MS. CAPPEL: Uh-huh.

MR. COOLEY: And so really, there's a lot of discussion always, not just in this administration, about public safety. You know, like I said, it's 60 percent of the general fund budget, where so much of the focus is.

And so we had a lot of conversations with Frank, about Frank, you know, and -- and the operation of the police departments and how that's going, and, you know. And with a particular focus in my case, you know, on how that might affect the financial operation of the city.

MS. CAPPEL: And was Frank part of that informal kitchen cabinet?

MR. COOLEY: No.

MS. CAPPEL: Okay. And then, of course, you attend cabinet meetings that he -- that he was present for?

MR. COOLEY: Yes.

MS. CAPPEL: What -- what was your impression of Frank, based on your experiences?

MR. COOLEY: Yeah. Generally speaking, he was what I saw in the interview, a strong personality, a strong leader. A little bit standoffish with regard to the broader organization, which isn't unusual. You know, we, I think, almost by law and even the -- even the structure of municipal government, the fund structure, we almost create statutory silos. And, you know, while they might be originally designated as financial separation, that financial separation, I think, is kind of, function follows form. We create that form, and the function follows it.

So since I have been with the city, and I suspect with every city, public safety tends to silo off. And there's even a siloing off between different parts of public safety. So saying that public safety is siloing or doing its silo, fire might be in one silo, police might be in another, and the courts might be in another.

MS. CAPPEL: When you say public safety, are you including all three divisions; the courts, fire, and police?

MR. COOLEY: It can, yeah, although I can

certainly separate them. There is certainly -- mentioning those silos, I think they are -- they are distinct. But there's that focus. And they have a lot of commonality from a financial standpoint. But at the same time, I think, you know, police is the biggest portion of that.

And so we were constantly reaching across -getting back to your question of, you know, Frank and the -just his relationship to the broader organization -- it was
-- he kind of pushed back a little bit. And some things
were opened up, you know, like at the CompStat meetings and
sharing data, and -- but, you know, he's fairly reticent and
reserved in cabinet, but periodically, would step in, based
on experience in other jurisdictions, and I think he would
oftentimes refer to things he had done, and, you know, his
positions in -- in other jurisdictions, and, you know,
periodically, just tell stories. But they were usually on
point, and very, I think -- he was well spoken.

MS. CAPPEL: Okay. So in the time that Frank was with the City of Spokane, did you personally ever observe any inappropriate behavior or unprofessionalism from -- from Chief Straub?

MR. COOLEY: Kris, not really. I'm trying to think of a single instance where -- no, I didn't. Absolutely not.

MS. CAPPEL: Okay.

MR. COOLEY: And a little bit of the context for that is, my original feeling about him was that he was a strong, approaching abrasive, leader, and -- and maybe gruff or brusk, you know, those -- those kinds of adjectives. And so did he ever depart from my initial impressions of him? Not really.

MS. CAPPEL: Okay. And while he was the chief here in Spokane, did any concerns come to your attention about issues that either his staff had with him or other people in the city?

MR. COOLEY: Yes.

MS. CAPPEL: And what kinds of things were you learning?

MR. COOLEY: I think my outreach was fundamentally -- and again, I'm kind of -- I have to go back to that expansive role of the CFO, and I think a lot of that is relationship based. And so you're constantly looking for relationships that help you, you know, do your job. And so that could be with City Council members. That could be with individuals in the police department, et cetera, where you're just -- information is really important in understanding what's going on. And so I think maybe several key relationships, Tim Schwering, Selby Smith, certainly Sarah.

MS. CAPPEL: Sarah Lynds?



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MR. COOLEY: Lynds, and I'm thinking who else.
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   Those would be the primary, you know, I guess -- nah, I
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   wouldn't even include Rick Dubrow. Rick later.
                                                     I very much
   enjoyed working with Rick when he came into the cabinet.
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   But at that time, not at all.
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             MS. CAPPEL: So those --
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             MR. COOLEY:
                         He was much more quiet and reserved.
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   Later, I found a different Rick that I really enjoyed. But I
 9
   -- I wasn't able to reach out to Rick.
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             MS. CAPPEL: So Tim, Selby, and Sarah were -- I
   think what you're saying is, your primary sources of
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   information about Straub?
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             MR. COOLEY:
                          Yes.
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             MS. CAPPEL: Is that fair?
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             MR. COOLEY: And probably Tim Schwering primarily.
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                         Okay. And what were you learning
             MS. CAPPEL:
   from Tim and Selby and Sarah? And can you place in time
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   when you first started hearing of problems or issues they
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   had?
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                          I believe in about -- I believe it
             MR. COOLEY:
   was in about April of 2014. And I think the way --
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             MS. CAPPEL: So that would be two years ago.
             MR. COOLEY: Yeah.
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             MS. CAPPEL:
                         Okay.
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             MR. COOLEY: I think the -- the way that would
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come about would be in conversations with Tim, and I think I just naturally hit it off with Tim. I'm a private sector guy, and I think I was -- I think I made a deliberate attempt to -- I did make a deliberate attempt to reach out to Tim, because he appeared to me to be a very competent individual, and he was working from the outside, and he seemed to have the ability to, at once, question what was going on in the police department, and at the same time, support what was going in the police department.

So he had -- you know, he could do that balancing act. And I think we all do that, you know, if we're doing our jobs. We -- we question and try to improve. At the same time, we're part of what moves it forward. And, of course, there's a -- part of that is the leadership organization itself respecting that and -- and observing those organizational lines.

He was able to, kind of, navigate that. He was able to question what was going on around him, make observations about it, so maybe have ideas about how to correct it, and even be critical of it, while at the very same time, being very supportive of it.

And so that's what I was getting from him was, probably, initially, like, wow, you know, this is an amazing environment to work in, kind of -- you know, just --

MS. CAPPEL: Amazing in a tongue in cheek way?

MR. COOLEY: A little bit tongue and cheek, yeah.

Just, like, you know. And I -- you know, and I could have the same conversations with my wife or anybody else, like another crazy day at the office, you know. Because there's a lot of -- in a municipal organization, there's just a lot of things -- any governmental, I suspect, you know, where you've got the City Council over here, and they're trying to do their jobs, and you got the administration over here, and all these countervailing winds that you're trying to serve at once, and some people thrive in that and other people can hardly believe it, because it's much different than the private sector, which is much clearer.

MS. CAPPEL: So what kind of things was Tim sharing with you that he was experiencing?

MR. COOLEY: Tim was -- I guess going back to that question of did I ever see Frank behave unprofessionally. I can't remember if it was in April or shortly after, but at some point in that time period, he was becoming increasingly concerned that, you know, Frank was pushing too hard. You know, that he was getting -- you know, the bruskness was too brusk, or the -- you know, the uncomfortable meetings demanding results were too uncomfortable. And so it was never to the point of red flag, like, this is a real problem, because -- Kris, the funny thing about these organization -- this organization is, anytime you try to

create change, and you're constantly trying to create change, is, the one thing you know for sure when you're creating change is, it's going to get pushback.

And it -- it's always appeared to me, the police department is an organization that's going to push back against change. And for good reason. And it's not like they're any different than any other group of people, but they are somewhat of a fraternity, and they -- you know, they -- I think they have their own special form of silo. And so when you bring in a change agent, especially from the outside -- I give this as context -- I fully expected that there would be pushback against a personality like Frank.

MS. CAPPEL: Uh-huh.

MR. COOLEY: There was pushback. You know, I had inside conversations -- I don't know if that's the right word -- but, you know, informal conversations with Anne Kirkpatrick back in the day, where you'd go into her office and she's just like, "Oh, my God, you know. You know, this is really a tough organization. This city beats the heck out of newcomers, and this organization really makes it almost impossible to create change in a meaningful way." I mean, that's kind of a summation of some of her complaints --

MS. CAPPEL: Uh-huh.

MR. COOLEY: -- in an informal setting. You know,

so I expected the same for Frank, certainly, and knew that he was experiencing that. And -- and Tim would relate some of those things. You know, he'd just say, "You know, we had a leadership team meeting, and Frank was in an awful mood or whatever." And my antenna was definitely up. I have, like most cabinet members have, an informal -- not informal -- scheduled time with Theresa Sanders, the city administrator, once a week.

MS. CAPPEL: Uh-huh.

MR. COOLEY: In my case, for an hour, and then there's other times I spend with her during, kind of, those informal kitchen cabinet-type meetings on Friday mornings and other times, where, you know, we would talk about things like that. And I would relate those --

MS. CAPPEL: Like what?

MR. COOLEY: Like, you know, if I had a conversation with Tim Schwering, it was never really outside my -- kind of, my own perceived notion of activities that I would be engaged in as the CFO.

MS. CAPPEL: Uh-huh.

MR. COOLEY: So I would relate those back and say, "You know, Theresa, you know, clearly, Tim is a little concerned about, you know, the atmosphere in the police department is really intense." And that's about what is was. And --

MS. CAPPEL: Were you speaking at that level, or were you getting down into more details? For instance, was Tim using language like hostile work environment, retaliation, bullying, harassment?

MR. COOLEY: No, he had never used any of those things, but what he would say was, like a really uncomfortable meeting or Frank lost his temper, you know. But it was -- it was never rose to the point where he's saying, you know, you know, Frank is abusing his position or any of those things you just mentioned.

MS. CAPPEL: Uh-huh.

MR. COOLEY: Or bullying. But it was certainly in that, kind of, area where you're like, you know, that's why I'm passing on Theresa, like, let's make sure we're talking to Frank and keep it, you know, you're walking a fine line there, Frank. You know, he is a change agent, as, you know, strong leadership versus abusive leadership.

MS. CAPPEL: Uh-huh.

MR. COOLEY: And clearly, it's uncomfortable. And Tim, I think, was just a guy you could trust because he seemed to have a -- again, kind of a private sector experience and an equanimity about him that I trusted his judgment of where that fine line was, you know, on pushing the -- you know, somebody is pushing the organization, somebody is trying to create change, they're getting

pushback, but at some point, you know, if there's something like bullying or anything like that, okay, you've crossed the line. And so he seemed to be hinting at that they were dangerously close to those sorts of things. And at some point, he brought forward not ever a meeting where he said that absolutely there was -- you know, anything like sexual abuse or -- that never came up, or --

MS. CAPPEL: Sexual harassment?

MR. COOLEY: Or harassment. I'm sorry.

MS. CAPPEL: Freudian slip.

MR. COOLEY: I got -- my wife deals a lot in those things, so I just do it freely.

So but he described a meeting in particular in which Frank really lost his temper and that everybody became uncomfortable. And that did raise a red flag. And so I remember in that situation, I actually reached out to Sarah Lynds and met her at Coeur Coffee, and I think that was in around that April time frame.

MS. CAPPEL: Of 2014?

MR. COOLEY: Yeah. I'll go back and check that.

It might -- it might have been August, but it was -- I think it was earlier in 2014. And -- and then I also reached out to Selby Smith, who I knew through drug enforcement agency.

They were a tenant of a building in which -- I was the CFO of Northwest Life, and they were leasing from us, and that's

where I knew Selby from, in a -- you know, that prior life.

And so we had more a friendship outside the -- you know, our professional relationship. But I do remember asking Sarah, you know, is anything going on? "No, no, everything's -- you know, yeah, it's pretty intense, but pretty normal." And then I would have to -- I just don't recollect perfectly, but I think I spoke to Selby, and he downplayed it. But then --

MS. CAPPEL: And how did he do that?

MR. COOLEY: Well, he just, you know, yeah, it's pretty back to the -- it's pretty intense. So at that point, he and Sarah were on the same page, like, intense, but okay. And, you know, I think I alluded, you know, to the meeting that Tim had talked about. And yeah, that was -- I think they both said something like, yeah, that was -- you know, that was intense, but not -- they didn't really raise the alerts the way I, kind of, thought they might.

So I was, I think, at that point, being, kind of, you know, it relieved my concerns to a degree. But then Sarah, I remember came back and said, "You know, I thought about what you said." And -- and I think -- I'd have to go back and -- I think she texted me and said, "I thought about what you said. I'd like to talk again."

And so we met again, I think at Coeur Coffee, or maybe just at City Hall the second time. But she said,

"Yeah, it was -- you know, he yelled at people and it's -yeah, it's just over the top." And so -- and -- and so at 2 3 that point, again, it wasn't about sexual harassment. There was no mention of anything like that. But she did say there's just -- you know, there's yelling and intimidation going on. 6

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So I think at that point, yes, there was hints of bullying, or, you know -- you know, where -- where you have just tempers flaring and unprofessionally. And you can, you know, label that whatever you like. But that's what it seemed like. It was -- it was more intense than is appropriate in a professional setting like that.

MS. CAPPEL: And so what did you do with that information? When Sarah came back and said, "I thought about it, and this is what's going on," how -- how do you deal with that information?

MR. COOLEY: Then I just relayed that on to Theresa, you know. And I would -- you know, we -- I have the kind of rapport with Theresa where I can just say, you know, look, I would probably just have related exactly what I did to you.

> MS. CAPPEL: Uh-huh.

MR. COOLEY: Just saying I had this talk with Tim Schwering. I suspect I had the coffee with Tim, and then said, you know, maybe I should get together with Sarah, who is in -- you know, not directly reporting to the finance organization, but I think does a very good job of, kind of, balancing us. She informs us very well and doesn't do the silo thing. And so -- and we had originally hired Sarah, and so I think we had a good rapport. So I think I suggested to Theresa that I would meet with Sarah and Selby and because I knew Selby in this other life.

 $\mbox{\bf MS. CAPPEL:}\ \mbox{\rm Did Selby ever come back and say no,}$ it's worse than I --

MR. COOLEY: No. And --

MS. CAPPEL: -- alluded to?

MR. COOLEY: No, and I was, kind of, surprised by that. Selby is -- he's a very steady guy and laid back. And so he -- I think his take was, yeah, this is -- you know, this is, kind of, what goes on, you know. And yet I think I was trying to be a little more sensitive, like, maybe. You know, I'm hearing maybe this is a little beyond what goes on. And -- but I remember even hearing those conversations that Rick was kind on Selby's -- you know, Rick Dubrow.

And again, I didn't meet directly with Rick and didn't know Rick. But Rick seemed to be, kind of, flowing with it. Selby, you know, was like, yeah, it's pretty intense, but seemed to be flowing with it. And then you, kind of, had this other perspective from Tim Schwering and - and subsequently from Sarah.

MS. CAPPEL: And when you shared this information with Theresa, what was her response?

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MR. COOLEY: Well, when I share stuff like -- you know, information like that with Theresa, my -- the nature of my conversation with Theresa is, I let her know what's going on in my world. And she will sometimes direct me or -- you know, or give me feedback. And the -- a lot of what she does is, as she says, blocking and tackling. She's helping me do my job. And then once in a while, I think I'm passing information back to her that, you know, helps her do her job. And I'd -- I'd characterize this one as the latter. But she doesn't normally, you know, come back and say, "Well, this is what I'm going to do with that information." You know, it's -- it's my understanding that she has regular meetings -- or had then, and with the police chief, you know, and, you know, Frank and others, and that she would use that information to keep things in line.

MS. CAPPEL: Uh-huh. And did she ever share with you that she had confronted or had a conversation with Frank about what you shared, and that is, his behavior that was --

MR. COOLEY: I don't think I received that direct feedback. I know that Theresa, like every city administrator I have known, was having regular direct -- you know, probably uncomfortably direct meetings with the police chief. And, Kris, that's just not unusual. I mean, I

remember one year -- like Roger Bragdon was one of the early police chiefs, and we've had a number of them in my tenure. 2 3 And, you know, we had budget cuts and things going on. at some point, we had cuts that everybody had to abide by. And -- and one by one, everybody's coming up, well, here's my portion of the cuts and here's how I'm going to make those cuts --

> MS. CAPPEL: Okay.

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MR. COOLEY: -- to meet the -- to balance the budget. And the last guy to come in was Roger, and he walked in, and just threw his badge on the thing and said, "My cuts are --" you know, he had a piece of paper that said zero, and he threw his badge on the -- on the conference table. You know, and it was just -- you know, it was grandstanding, but it's -- it's not unusual. You know, there's this tension.

And I think police chiefs feel this tension where they're trying to represent their constituency, their part of the organization, and then they've got this other part of the organization over here, probably, in their eyes, limiting their resources, limiting their abilities to carry out their mission, et cetera, and that seems to be a constant tension. So I think -- it was clear to me that Theresa had those kinds of regular, tense meetings with the police chief.

1 MS. CAPPEL: Including Straub? MR. COOLEY: 2 Yes. 3 MS. CAPPEL: And so before these conversations with Tim and Sarah and Selby in, I think you're estimating 5 April of 2014. 6 MR. COOLEY: Yeah. 7 MS. CAPPEL: Had anything -- had any other 8 concerns come to your attention about how Straub was running 9 the police department, either in the area of constant organizational changes, how we was --10 11 MR. COOLEY: Oh, sure. 12 MS. CAPPEL: -- managing his budget? 13 MR. COOLEY: Yeah. 14 MS. CAPPEL: Personnel transfers, whether he was 15 l using those as a punitive measure? 16 MR. COOLEY: Yeah. So take the personnel changes. 17 Early and often. Yeah, a great concern in the finance area. We're administrators. You know, it drove us crazy, you 18 19 know. And, you know, here's another switch and here's another switch, and it was hard to even keep track of, from 20 a budget standpoint, of what was going on, when, how, what. 21 22 And it was really difficult from a financial standpoint. 23 We had a lot of shifting even of the financial Finance people, you know, that were involved in 24 resources. 25 finance, Carly Cortright and Erica Wade, were, kind of,

moved in and out of the finance area into higher management, and so that made it really difficult for the finance folks to do what the finance folks are supposed to do. And even Sarah Lynds was quickly -- you know, at first, she was very much focused in the financial area, which is great, and she's very good at it, and then it seemed very quickly, that morphed into a leadership role with many other responsibilities, which, of course, made it harder for her to keep her singular focus on the financials.

personnel around and keeping track of the financial elements of that. And I'm sure, you know, HR was also -- you know, that was a great struggle for HR to just do -- make all those changes. And then likewise, just from a management standpoint, getting the work of accounting and the financial -- the financial work done was difficult with the constantly-shifting personnel.

MS. CAPPEL: And so was that a subject -- or a topic of conversation with Theresa and the mayor in --

MR. COOLEY: Oh, sure.

MS. CAPPEL: -- in discussions?

MR. COOLEY: Well, I wouldn't say the mayor. I mean, I'd -- I'd say, you know, maybe not that particular thing. I mean, probably high-level budget concerns like overtime or things like that. We have regular, you know,

financial updates to cabinet. So something like overtime running over budget would be something that would regularly come to the mayor and the rest of the cabinet's attention, and there would be some feedback from the police chief, maybe, or grumbling or whatever. you know, like, wow, we're trying to do this or the -- you know, we're, you know, recruiting school. You know, we're understaffed and we have -- you know, there's -- there's always explanations.

But as far as, you know, complaining about the administration of the department to the mayor, not so much. You know, that -- that was -- I don't remember him being in that conversation. But I do -- you know, we certainly discussed it with Theresa. I mean, that's her area. And, yeah, that was a concern. That would involve, probably, not just me in those cases, but very much Tim Dunivant, too.

MS. CAPPEL: And the -- the conversations between you and Tim and Theresa, did they include any concern about how he was managing his budget? I mean, was he blowing his budget? Was he spending money inappropriately?

MR. COOLEY: No, I don't think so. I mean, in some ways, the budget, by the time Frank arrived, is -- between Public Safety and the rest of the organization was -- is and was much more transparent. And so not so much inappropriate other than except to say that, you know, too much overtime and kind of a reckless disregard for that.

You know, just like, look, my job is to make this -- you've said it -- the safest city of our size, you know. And that's what I'm doing. And, you know, almost a disdain for the -- the administrative concerns of the CFO or the budget director. You know, I'm trying to carry out a broader mission here, deal with it.

You know, but that -- Kris, when I say that, yeah, that maybe sounds really bad, but that is a fairly consistent attitude from police chiefs. I mean, they -- I think they hold their mission of public safety very -- it's -- it's a big mission and it's very important to them, and they do, kind of, look at us as, I'm kind of annoying --

MS. CAPPEL: Uh-huh.

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MR. COOLEY: -- the administrators quite often,
with a -- a message they don't like.

MS. CAPPEL: Putting the overtime issue aside, were there any other red flags brought to your attention about how he was spending money?

MR. COOLEY: I mean, not really. I feel like we had fairly decent financial controls, you know, whether it was, you know, Tim Schwering talking to us or Sarah Lynds. The primary one -- and, you know, and then organizational. I mean, it was -- I think those shifts in personnel, it was sometimes -- I mean, at our level, we were thinking, you know, is the job still getting done, and are the -- you

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   know, all these shifts around, is this -- does this make
   sense. But we're not really in a position to know that for
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   sure, but we certainly have the common sense response that,
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   you know, constant shifting around, it's almost like
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   watching a sports team, where, you know, every night you see
   them, just different people playing different positions.
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   This is like, it kind of seems chaotic over there.
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             MS. CAPPEL:
                          Okay.
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             MR. COOLEY: And the management ranks.
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             MS. CAPPEL: Did you ever have any concerns that
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   he was using personnel moves and transfers to reward his
   friends and punish his enemies?
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                           It didn't appear to me that way,
             MR. COOLEY:
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          What it appeared to me was, he was very demanding,
   and if he -- if people weren't responding to that
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   environment, he was just extremely quick to make a change.
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             He seemed to be very quick, too, to bring new
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   people in without really vetting it. I mean, we -- you
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   know, some individuals that he -- even in the finance area
   that he would quickly move into management roles, you know,
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   I can think of at least where we weren't -- can I go off the
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   record for a second?
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             MS. CAPPEL:
                          Hold on.
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              (Brief recess.)
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MS. CAPPEL: So we're back on the record.

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And we had a brief conversation about the issue we were addressing before we went off the record. And to summarize, there were a few hires or promotions that Chief Straub requested that didn't work out because the individuals were not suited for the positions, but then there were other hires that did seem to work out, and you don't know all the details of -- of some of these personnel moves that he was making.

MR. COOLEY: Except that there were a lot of them.

MS. CAPPEL: Except that there were a lot of them. Did anyone -- well, let me go back to what was, at the time, the executive leadership team for Straub. It was Tim and Sarah, Selby, and then eventually, Dubrow.

MR. COOLEY: Right.

MS. CAPPEL: But again, I'm going to focus on things that came to your attention before 2014.

MR. COOLEY: Before 2014?

MS. CAPPEL: Right, and I think -- I think you were describing some of the personnel changes, which, from what I can tell, started happening pretty quickly.

MR. COOLEY: Right.

MS. CAPPEL: He was hired in the fall of 2012. By January of 2013, he, in coordination with HR, had been allowed to appoint what would become directors or positions that were no longer protected by civil service. They became

at-will positions. And that included his first command staff, which was Arleth, Walker, and Meidl.

MR. COOLEY: Right.

MS. CAPPEL: And then he also brought Monique Cotton in as his Director of Communications.

MR. COOLEY: Right.

MS. CAPPEL: And so is this all -- do you recall that this --

MR. COOLEY: Yeah. Arleth and Meidl I know and knew, and so -- but I didn't have any real conversations with them outside -- you know, kind of the -- the -- say in the relationship with Tim Schwering. I didn't have that kind of relationship with those individuals.

But, you know, when we would have the biweekly meetings that I was talking about -- and sometimes I'd bring Tim. Sometimes it would just be me. Other times, quite often, it was Pam Dolan, who is the Director of Accounting. But we were talking about financial matters, and it was a good team, you know. And -- but like you said, there was a lot of shifting around going on.

I don't think we ever had any direct interface with Monique, and I don't think she was in any of those meetings then or later. So none of -- my world really didn't touch Monique at any point except sometimes some PR events and other things.

MS. CAPPEL: And so given the time line that I'm giving you -- and I don't expect you to remember, but I'm pretty certain it's accurate -- that by March of 2014, that leadership team I described had been confirmed by the Council. So that was, sort of, his first --

MR. COOLEY: Uh-huh.

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-- command staff. MS. CAPPEL:

MR. COOLEY: Right.

MS. CAPPEL: And then by January of 2014, less than a year later, Walker self-demoted, Arleth selfdemoted, and Meidl self-demoted, Carly was transferred. Did that come to your attention and was that a topic of conversation?

MR. COOLEY: Yeah. I think it's more -- you know, it came to my attention, I think, in due course as opposed to any advance notice. And it was certainly -- you know, it's almost like, you know, lunchroom talk or -- you know, we have a tight group in finance, so I think the director of accounting, the budget director and myself, would be like, wow, there's a lot of changes going on there.

And it -- it was more just, you know, questions about the personalities and things going on. I mean, you know, why is that happening, why are people self, you know, demoting. It must really be a demanding environment over there. It wasn't -- you know, and maybe there might have

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been speculation about it being over the top, you know. But I think it was just more perceived almost in a sports analogy of, like, a manager who is, kind of, shifting things around a lot trying to make things work.
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MS. CAPPEL: Uh-huh.

MR. COOLEY: And it's uncomfortable and a little bit of a question mark throughout that, like, hope this guy knows what he's doing.

MS. CAPPEL: So you mentioned you have worked through several police chiefs --

MR. COOLEY: Right.

MS. CAPPEL: -- in your tenure at Spokane. Have
you seen this kind of shifting and self-demoting?

MR. COOLEY: No.

MS. CAPPEL: Any -- anything even close to what happened --

MR. COOLEY: Not even close, no. I think -- you know, Frank was brought in as a change agent, and I think the other police chiefs I'd seen were more, you know, kind of go along, get along kind of personalities. I think Anne might have been first one that tried to introduce change, but she was a much lower-key personality than Frank. It was pretty obvious from the start that Frank was going to get in there and shake things up.

MS. CAPPEL: So when you say he was brought in as

a change agent, were there specific things that he was asked to address? You know, what -- what was he supposed to change in the Spokane Police Department?

MR. COOLEY: Well, I think the culture -- you know, clearly, we were responding to historical things that had gone on in the department and a -- and a lack of confidence in the department. So Otto Zehm, obviously, was a great example of --

MS. CAPPEL: Uh-huh.

MR. COOLEY: -- you know, things that were going on, but -- that we were trying to, kind of, create a new culture. But I think in general, the idea of being the safest city of its size, you know, that being one of the vision statements for the city --

MS. CAPPEL: So get the crime rate down.

MR. COOLEY: Get the -- yeah, get the crime rate down, but also restore, you know, trust. And so a lot of that was just, you know, what is the relationship between the police force and the -- and the citizenry. And certainly, Frank seemed to carry that leadership role particularly well.

MS. CAPPEL: Uh-huh.

MR. COOLEY: And it was evident in the interviews and -- and in some -- you know, I remember seeing him on a - - on, probably, the first MLK Day, and I remember being very

proud of his comments. And maybe relative to the other comments I heard around him, it seemed like suddenly, we had a guy that could stand up in a crowd and say what needed to be said and make you proud of the public safety leadership in the city. And so in many ways, he was doing a great job.

MS. CAPPEL: Uh-huh.

MR. COOLEY: And -- and that was certainly one of the key objectives, I think, throughout, you know, the interview process, of finding somebody that could provide leadership that the citizens had faith in.

MS. CAPPEL: Uh-huh.

MR. COOLEY: And -- and I think he articulated extremely well a progressive sense of policing; you know, progressive, thoughtful. And we needed that, you know. And so -- but aggressive, you know. And -- but the stats, you know, he was good with stats. He would talk about the CompStat meetings and what was happening and the crime rate, you know, property crimes, domestic violence, violent crimes, all -- you know, he -- he was regularly providing information on that. And I didn't go to those meetings. They were, I think, 7:30 in the morning on Tuesdays, and -- but I think the mayor regularly did. And so a lot of things were going right.

MS. CAPPEL: Okay. In terms of the personnel shifts, was -- in the context of him being a change agent,

was there an expectation that he was going to replace, shake up the senior command staff? Was that part of his --

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MR. COOLEY: I don't think so. I think that came a little bit as a -- well, you know, if that's what he deems necessary to carry out, you know, these goals and objectives, I guess, you know, we hired him.

And it's not like that doesn't happen all the You hire a leader, and the leader doesn't -- you're time. not sure what the leader is going to do. And I don't think this is a micromanaging organization that's not as -- back to leadership style, you know, or going to leadership styles, neither the mayor or Theresa, I think, both are -both of them have a leadership perspective that is, we're going to hire people that can make the right decisions, and we're not going to micromanage them. They want information. The mayor is very demanding of -- you know, being informed and kept abreast of things. Likewise Theresa, and she gets a lot of -- I mean, when I go into my meetings, my weekly meetings with her, I have, you know, Microsoft One Note with a long series of bullets, and I develop that throughout the week, and I provide a pretty detailed update of everything going on, just -- and rattle right down those bullet points.

But they don't micromanage. They really do, kind of, block and tackle for you. The assumption is that you're the right person for the job, and they're going to be there

to help you do your job, and if at some point you stop being the right person, then it's kind of implicit you'll be gone.

MS. CAPPEL: Okay. So in terms of the -- the staff moves that were going on, you're aware of it, and it looks like, from your perspective, that what's happening is what everyone anticipated would happen, and that is --

MR. COOLEY: But not with the staff changes. Well -- I'm sorry, go -- I'll let you --

MS. CAPPEL: Well, and just to finish that thought out.

MR. COOLEY: Yes.

MS. CAPPEL: Did people from inside the police department -- and putting Schwering aside for the time being -- come to you or others in the city to say, look, there's more going on than just staff being shifted around or positions being changed or the organizational structure being changed; that he is abusing his authority?

MR. COOLEY: I didn't get that sense. You know, with Craig, who seemed -- you know, I think I knew Craig a little better than, say, Brad or -- Mr. Walker, I don't know except in passing -- didn't -- it seemed to be more of, you know, I'm getting calls at 11 o'clock. You know, I don't have a life outside the police department, and I'm expected not to have a life. You know, Frank doesn't have a life other than the police department, and he expects me to do

the same thing, and that's not my value system.

MS. CAPPEL: Uh-huh.

MR. COOLEY: So I'm going back. So it wasn't -it was just -- it wasn't that he was being abusive or -- but
it was an extremely aggressive environment. But, you know,
probably most of us have been there before. At least in my
area, they have. And I think sometimes we complain that
people aren't there in my area.

MS. CAPPEL: Uh-huh.

MR. COOLEY: You know, the -- I was with Price Waterhouse and Coopers and Lybrand, and Tim Dunivant was with LeMaster and Daniels, you know, at the -- back when, and, you know, we're -- and the same with the accounting director, Pam Dolan at the time. All of us had known the 60- or 70-hour work weeks. And you kind of work to a result and you reverse engineer off that. And all of us bemoan, I think, a culture, a municipal culture where it's more about the process. I can put in eight hours, and I'm gone. And it's like, well, your work isn't done. You're missing a deadline. Yeah, but I did my eight hours.

MS. CAPPEL: Uh-huh.

MR. COOLEY: And then I think Frank brought in an idea that this is the objective, and we're going to do whatever it takes to reach that objective. That's -- we know, from our own experience in finance, that that's a

really unpopular role or attitude. Extremely unpopular. It gets you in trouble with the unions, the civil service, and just about everybody under the sun. But, you know, if we're trying to get certain things done and certain objectives, sometimes it — it means something more than eight hours. And hopefully, sometimes it means less than eight hours.

MS. CAPPEL: Uh-huh.

MR. COOLEY: You know. But -- and so it didn't surprise us that Frank was unpopular in that regard, and, you know, feedback from people like Craig -- and I heard it indirectly, not firsthand -- you know, this -- this is just too intense, you know. And it's like, yeah, frankly, Price Waterhouse was with me, too. After a few years, I was really happy to get out of there.

MS. CAPPEL: How about -- there were -- I don't know how to quantify it, but there were some early retirements within the first year. There were some of senior leadership, some lieutenants and captains. There was also some of the older staff, some of the secretaries to the former chiefs who looked like they were taking early retirements. Did any of that come to your attention?

MR. COOLEY: No. I would have -- if they had, it would have -- I would have probably taken it in stride. I didn't hear any commentary back. You know, we're not great at exit interviews. We should probably do better.

1 MS. CAPPEL: Uh-huh.

MR. COOLEY: But I didn't hear anything about

that.

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MS. CAPPEL: So nothing along the lines that he's cleaning house and getting rid of all the old employees --

MR. COOLEY: Yeah.

MS. CAPPEL: -- or the -- the older employees?

MR. COOLEY: Kris, I have no recollection of a thought going through my mind that he is punishing people. I did have in my mind that he was creating a really hot environment in which people were opting out.

MS. CAPPEL: Okay. So let me shift topics ever so slightly. You mentioned that you -- you know Monique

Cotton, but never really worked with her or had much to do with her in terms of work. Did --

MR. COOLEY: I don't think I've ever had an individual ever, like, one-on-one meeting with Monique, or a side -- even a -- other than -- she's always seemed extremely polite and professional and -- but I don't think I've ever had a private conversation with Monique.

MS. CAPPEL: So one of the things that's been, sort of, front and center of this investigation is a text -- some text messages between Chief Straub and Monique. And I don't know if you're familiar with them, but they happened in August of 2013. And it was an exchange where Chief

Straub wrote something like, "I love you. You're the best partner ever," or something like that. Did that come to your attention, that there had been that kind of exchange between them?

MR. COOLEY: No. No.

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MS. CAPPEL: There was also -- there's been a lot of discussion about people thought the two of them were too close or appeared too close, and they questioned what the relationship was about. Did that ever rise to your level as a point of discussion?

MR. COOLEY: I think I heard gossip about that much later. I'm thinking like 20 -- 2015, you know.

And, Kris, I think in retrospect -- and I don't, of course, even -- I don't have any firsthand knowledge or understanding of that question, but it would have never really -- my mind wouldn't have been open to it, because he had a new marriage. He seemed to have a young, beautiful wife, and seemed to have his hands full in the world of personal relationships, and it never would have occurred to me that he would have looked beyond that world.

MS. CAPPEL: Okay. Are you generally familiar with the city's nepotism policy, which prohibits a supervisor from supervising someone with whom they have a romantic relationship?

MR. COOLEY: Generally, yeah.

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             MS. CAPPEL: Do you have any information, from any
   source, that Frank Straub ever violated that policy?
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             MR. COOLEY: Only just general, I guess, gossip on
   that topic of Monique. And again, I think it came much
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   later, and I've never it heard move beyond gossip.
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             MS. CAPPEL:
                         Okay. Has anyone ever told you that
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   Frank admitted to having an inappropriate relationship --
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             MR. COOLEY:
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             MS. CAPPEL: -- with Monique?
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             MR. COOLEY:
                          No.
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             MS. CAPPEL: Not from any source?
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             MR. COOLEY: No.
                               And again, my closer
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   relationships in that department, Sarah Lynds and Selby
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   Smith and Tim Schwering, never mentioned anything like that.
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             MS. CAPPEL:
                         Okay. Let me take a break, and then
   I'm going to see what topic I want to go to.
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             (Brief recess.)
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             MS. CAPPEL: So we're back on the record.
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             And we were talking earlier in the interview about
   conversations between Gavin and Tim Schwering that Gavin
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   thought were in April of 2014. Gavin has now checked his
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   text messages and wants to correct the date of those
   discussions, as well as the date of his conversations with
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   Sarah Lynds.
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Yes. And I -- in checking this, so

MR. COOLEY:

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it must be working contextually off the weather or something like that, but -- but not the year. I had the month about right. You know, it wasn't the April time frame, but it appears to have been in April 2015, not 2014. So all of those references to April or around April, and I think also whether I was talking about the April time frame or August time frame, we need to move those from '14 to '15.

MS. CAPPEL: So when we were talking about Tim's conversations with you, Sarah's initial conversation where things were intense but okay, and she came back to say.

"Well, not really. It is -- it is pretty bad," that was all in the April 2015 time frame?

MR. COOLEY: That's correct.

MS. CAPPEL: Okay. So on that subject, there was a meeting, on March 31st, 2015, with Chief Straub and several other members of his department, which included Mark Griffiths, Eric Olson, Selby Smith, Rick Dubrow, and Monique Cotton. And the meeting got very heated, and a number of those participants were very upset about that meeting. Did you ever learn about a meeting?

MR. COOLEY: I'm pretty sure that's what everybody was alluding to in those April meetings I'm talking about.

MS. CAPPEL: When you were talking to Tim and Sarah?

MR. COOLEY: Yeah. When they're saying, "Yeah,

it's getting uncomfortably intense," I think, you know, they 1 were just saying, you know. And I think they did allude to 2 3 a specific meeting in which things were very uncomfortable. 4 MS. CAPPEL: Do remember whether Tim shared with 5 you what Straub had said, either to Griffiths or to Monique Cotton, the use of specific vulgar language? 6 7 I believe that Tim did mention that MR. COOLEY: 8 he was -- he lost his temper and he was cussing. 9 MS. CAPPEL: That Frank Straub had? 10 MR. COOLEY: Yes. 11 MS. CAPPEL: Did he talk to you about how Monique 12 reacted to that meeting? 13 MR. COOLEY: I do not believe so. I don't recall Tim discussing specifically who he was yelling at or where 14 15 it was directed. Do you remember him raising any 16 MS. CAPPEL: concerns that he thought what happened in that meeting 17 18 between Straub and Cotton could potentially be considered sexual harassment? 19 20 MR. COOLEY: I don't -- no, we didn't have any conversations. I mean, in fact, kind of, the context was --21 I think the context always with Tim -- because a lot of it was just, kind of, friend -- is quasi friendship 23

for guidance, like, is this always like this around here?

professional. But I think in some ways, he was just looking

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And I think Tim was a little worried about his situation.

You know, Tim's married and is a dad. And so I think he was clearly -- you know, one of the, kind of, sub themes in all our conversations was, you know, it's kind of scary professionally, you know, that this could be damaging. I mean, this guy is making personnel changes all the time, and I'm not sure where I land in all this.

MS. CAPPEL: Uh-huh.

MR. COOLEY: You know, I'm working really long hours, and this is a -- this is a tough job and it's really unpredictable. And, you know, it might be, kind of, like, well, listen, I'll, you know, pass that on to Theresa, because, you know, it seems like you're doing a great job, Tim. Hang in there. You know, so it was kind of collegial like that. But I don't recall any direct conversation of anything to do with Monique any more than everybody else in the room. Like, he was lashing out at everybody, as far as I could tell. That's my --

MS. CAPPEL: So no recollection that he had seen Monique after the meeting and saw that she was very emotionally upset --

MR. COOLEY: No. No.

MS. CAPPEL: And -- and that he was looking for guidance about whether he should file some sort of sexual harassment complaint on her behalf or --

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MS. CAPPEL: -- or elevate it to someone else?

MR. COOLEY: No. My -- my perception was that Frank was getting far too intense, but it was -- my

perception was generic as opposed to with regard to any

6 specific individual, including Tim.

MS. CAPPEL: Okay. Did it come to your attention ever, and if so, when for the first time, that Monique had alleged sexual harassment against Chief Straub?

MR. COOLEY: I have -- at some point, I think I've heard that, and I -- you know, at various points I've heard that. But again, it was more in the nature of gossip as opposed to anything substantive or firsthand. And I didn't hear it from that -- ever from that group of people where I had direct -- you know, from Sarah or Selby or Tim.

MS. CAPPEL: What about from Theresa; did she ever share with you --

MR. COOLEY: No.

MS. CAPPEL: -- that Monique had made sexual harassment complaints?

MR. COOLEY: No. And I think, again, the conversations with Theresa are more one way, you know, me giving her information, and my assumption that she is using that information to do her job.

MS. CAPPEL: Uh-huh.

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             MR. COOLEY: And so, no, we didn't -- we didn't
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   sit around, and, you know, shoot the breeze about what Frank
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   was or wasn't doing. I was more focused on delivering to
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   her my information.
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             MS. CAPPEL: Did you become aware that Monique
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   transferred from police to Parks?
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             MR. COOLEY:
                         Yeah.
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             MS. CAPPEL: How did you become aware of that?
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             MR. COOLEY: I believe in cabinet meeting.
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             MS. CAPPEL: Did you have any role in figuring out
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   how to make that work in terms of --
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             MR. COOLEY:
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                               Tim would have.
                                                Tim would have
   been involved in that budget process, at least indirectly. I
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   mean, we have a -- you know, good staff up in Parks, and
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   Parks has autonomy, so they tend to make those changes and
   adjustments themselves, and then we have oversight.
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             MS. CAPPEL: Did -- was there any discussion, at
   the cabinet meeting or elsewhere, about why Monique was
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   transferring to Parks?
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             MR. COOLEY: I think -- and again, I would have to
   -- I think it's more like coffee cooler talk, that, you
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   know, things have, obviously, gotten very uncomfortable
   between them. But I don't think there was specific
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   discussion at cabinet, that I recall, where it was called
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out that there were -- you know, as you said earlier, there

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was sexual harassment charges or anything like that. I think it had just gotten very uncomfortable.

MS. CAPPEL: Okay. Did you personally have any conversations with Chief Straub about the concerns people were raising about his temper and his --

MR. COOLEY: No.

MS. CAPPEL: -- behavior?

MR. COOLEY: I think early on, I had, kind of, hoped to have a relationship with Frank that I really hadn't had with other police chiefs, so it would help me do my job. And so I invited him mountain biking, and he expressed an interest in that. But I think it became clear pretty early that he was a very busy guy, and so am I. I've got eight children, so -- and so I just -- it became, kind of, clear. I think we had a couple instances where we would meet socially very early on and not specifically, just we'd be some place and talk, and I think made a conscious choice that that wasn't something I was going to take on. He was easy for me to do indirectly, the relationships that I've talked about.

MS. CAPPEL: I want to shift topics to Carly Cortright. Did you learn at some point that she transferred from police to City Hall to -- to work on the MySpokane?

MR. COOLEY: Yes.

MS. CAPPEL: And how did you learn about that?

1 MR. COOLEY: I believe through Tim Dunivant. 2 MS. CAPPEL: And what were you told about the 3 reasons for her transfer, if you were? 4 MR. COOLEY: Pretty much in the same context as 5 all the other personnel shifts; that, you know, it -- it wasn't working out, and that Carly was uncomfortable there 6 7 and was opting out of that, working in that environment. 8 MS. CAPPEL: And did you ever have any 9 conversations directly with Carly about the reasons for the 10 transfer? 11 MR. COOLEY: I really don't have that No. 12 relationship with Carly. 13 Any conversations with Straub or MS. CAPPEL: 14 Theresa Sanders about the circumstances of Carly's transfer? 15 MR. COOLEY: No. 16 MS. CAPPEL: Did you personally learn of any complaints from the female staff in the Spokane Police 17 18 Department that they were uncomfortable with how they were being treated by Frank Straub? 20 MR. COOLEY: No. 21 MS. CAPPEL: No one came to you? 22 MR. COOLEY: No. 23 MS. CAPPEL: How about any of the -- the male staff in the Spokane Police Department; any personal 24 25 information that they had concerns about how they were being treated by Straub?

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Well, I think Tim was concerned about 2 MR. COOLEY: 3 his -- his role in the police department and his -- you know, his ability to continue. Selby not. You know, Craig 5 Meidl made his move, and we really didn't talk about it. Sarah was fairly steady throughout. I mean, that being the only female contact, you know, at that level that I had. 8 But you know, a pretty direct one. Her attitude was, this 9 is pretty intense. But I think Sarah would say it's pretty intense in finance. You know, there's a lot of pressure and 10 11 a lot of deadlines and other things. So again, I didn't --12 she didn't seem to be addressing that in a -- in much of a different way than any other things she was doing, except 13 14 that it sure is a lot. I got finance, and now I've got this senior leadership, and the balancing act that she was 15 involved with. 16

MS. CAPPEL: Did you know Sarah before she was hired?

MR. COOLEY: No. I was involved in hiring her.

MS. CAPPEL: But didn't -- didn't know her from --

MR. COOLEY: No.

MS. CAPPEL: -- prior employment?

MR. COOLEY: No.

MS. CAPPEL: Okay. So the next thing I want to go

to is the -- a letter that the mayor submitted to the City

Council. It's a cover letter, and then there are two attachments, and the attachments are a narrative that respond to certain questions posed by the Council and then a chronology.

MR. COOLEY: Uh-huh.

MS. CAPPEL: And my question is whether you had any role in helping draft this letter. And when I say the letter, I'm talking about the attachments, too.

MR. COOLEY: No. I think in our current -- we have 8 o'clock meetings on Friday, which are, ostensibly, those kitchen cabinet meetings. And I think, really, the -- where this would come up was just quite high level, how much do we apologize. You know, how much of this is an apology versus, you know, a statement of facts. And it just gets into that, kind of, balance of power between executive and Council. And so there was -- you know, I think some of us had thought an apology was important. And, you know, it's just -- it's one of those conversations where you kind of go back and forth on how much do you apologize. I mean, we're, obviously, all concerned about what had happened.

MS. CAPPEL: Apologize -- apology for what?

MR. COOLEY: Exactly. I mean, you know, whether this should have been, you know, handled differently, you know, the way that things unfolded, as the mayor says. And I think that was the nature of the problems is, apologize for

what? That was the other side. And I think, you know, maybe, you know, in some ways, just that things didn't work out the way we hoped with Frank Straub, and in a lot of ways. And so but -- and that gets back to almost a generic conversation about when and how do you apologize for -- when things don't work out.

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MS. CAPPEL: And was there any discussion about things that the mayor felt he did need to apologize for?

Were there some areas where he felt or conceded that mistakes were made and an apology was warranted?

MR. COOLEY: Not really. I think those conversations were occurring more on a communications level with Brian Coddington, Theresa, and the mayor. And so it really wasn't a main topic of conversation at those kitchen cabinet meetings. And we cover just about everything in those meetings. You know, we bounce around a lot. There's no real set format; just kind of topic of the day type stuff. But, no, we didn't really focus much there in those kitchen cabinet meetings.

MS. CAPPEL: What about in terms of how the Monique Cotton story was handled; any discussion about a need to apologize for that?

MR. COOLEY: I -- I had a sense those conversations were happening, but not really directly at the kitchen cabinet meetings.

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1
             MS. CAPPEL:
                          That you were a participant in?
 2
             MR. COOLEY:
                          That I was a participant in.
 3
             MS. CAPPEL: Back to --
 4
             MR. COOLEY:
                          And I -- and kitchen cabinet is a
 5
   loose term. You know, on any given day, Brian Coddington
   might be -- you know -- you know, he might be described in
   his own meetings, as kind of a kitchen cabinet-type meeting,
8
   which may be -- just generically, might be a break-off from
 9
   the main cabinet. And you know, there was a definite sense
   on my part that the mayor, Theresa, and Brian were having
10
11
   regular conversations about all this, and the city attorney.
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             MS. CAPPEL: "All this" meaning the Straub --
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             MR. COOLEY: Straub.
             MS. CAPPEL: -- slash Cotton --
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15
             MR. COOLEY: Cotton.
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             MS. CAPPEL:
                         -- scenario?
             MR. COOLEY: Right.
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             MS. CAPPEL: But you weren't necessarily --
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             MR. COOLEY:
                          No.
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             MS. CAPPEL:
                         -- part of those conversations.
             Back to the letter, the December 11th letter, were
21
   you asked to read it before it was finalized?
23
             MR. COOLEY:
                          Kris, I don't recall if he brought
   this to cabinet to have us this read this ahead of time or
24
        I don't think so.
25
   not.
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MS. CAPPEL: Okay.

MR. COOLEY: But he may have. You know, it was discussed that this request was made by the City Council, but I -- I don't know. I don't -- oftentimes, you know, something will be distributed and there will be conversation back and forth. But this one, I don't believe was ever distributed at cabinet.

MS. CAPPEL: Okay.

MR. COOLEY: And to this day, I haven't read it until you just placed it in front of me.

MS. CAPPEL: Okay. I'll take it back, then.

The last thing I want to ask you about is, in the -- in the weeks, month before Straub resigned, there were a series of public records requests coming in from various media outlets that were very focused on the Straub-Cotton relationship and the circumstances of Monique being transferred to the Parks. Did those public records requests come to your attention?

MR. COOLEY: I think I had a sense that they were happening. I mean, again, it's back to coffee cooler talk.

But no. I don't usually -- I have no direct line towards

PRRs other than the ones that involve me. And so I don't recall any formal discussion of that whatsoever. But, you know, again, from just, kind of, a gossip standpoint, it was -- you know, some discussion going on that these requests

were being made.

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MS. CAPPEL: Was there -- what -- what was the -- sort of, the theory of what was going on at the time?

MR. COOLEY: I think -- this is -- you know, where I'm talking is -- is primarily in the finance management teams, so Tim and Pam and others. And it's more like speculation, like, wow. You know, we hear that, you know, at least some people think this relationship was there, and, well, that seems odd. You know. And so more like, you know, really not informed any better than the person reading the newspaper next door.

MS. CAPPEL: Okay.

MR. COOLEY: And I don't think any one of us had any knowledge beyond just that. You know, like picking up the paper and going, wow.

MS. CAPPEL: What about any discussions, either in cabinet or the informal cabinet with the mayor and Theresa and possibly Brian, about how they were reacting to these public records requests that were coming in one after another?

MR. COOLEY: I think it was really obvious that all three of those individuals were under a lot of stress.

And, you know, the -- the timing of what was said when and -- and how and the -- you know, obviously, the executive session and what was represented to the City Council, that's

been gone over and gone over. And then -- and how that was related to the press is, obviously, there was a lot of stress during that time, and, you know, those explanations were pouring out.

But the way the seventh floor is, almost, laid out -- and I spend a lot of time on the seventh floor just going back and forth -- you would -- you could see into Brian's cubicle, and you would see that he was on the phone talking to one of the reporters and explaining, you know. So you just knew, like, any other time something intense is going on --

MS. CAPPEL: Uh-huh.

MR. COOLEY: -- you're aware that there's a buzz.

But I don't think I, or anybody in the finance area, was

directly involved in the -- those matters at all. It had,

kind of, gone on that communications pipeline.

MS. CAPPEL: Okay. What about any discussions about concerns that certain documents were being requested and that -- a concern that they might be released or that they were releasable; did that come up?

MR. COOLEY: I think the whole conversation of the release of documents has come up over and over again. And I think what's really evolved is a -- is an understanding on, maybe, the kitchen cabinet initially, and then, probably, the broader cabinet over time, is, you know, I think all

along, we thought there is nothing that we -- I think if we all had our way, and my sense is including the mayor, we'd release every document tomorrow.

MS. CAPPEL: Uh-huh.

MR. COOLEY: And that I don't think -- certainly not -- and I'll speak for myself. I am completely unaware of any document that we would not say let's release. But there is -- you know, risk management is in the finance area, and so, you know, we've been in the role of reminding the mayor that he has a fiduciary responsibility to protect the corporation, and that that may not be the same as the political role of transparency to the citizens, et cetera. So if he releases a document that maybe looks like he is managing the -- the situation properly or prudently, but it creates exposure in the Frank Straub lawsuit, then we've had to remind the mayor that that can create, you know, a problem for him personally. You know, he has -- he has a duty of fiduciary responsibility to protect the corporation.

That being said, I am completely unaware of any document that we would not otherwise release for any reason that paints us in a bad light. And I can even represent that I've heard over and over again that the mayor, Theresa, and members of the kitchen cabinet and cabinet in general are just like, why don't we just release everything? Why are we in this cycle of talking about what we're releasing

or not releasing? Can't we just release everything? And it goes back to that admonishment.

MS. CAPPEL: And so the documents that I'm focusing on are, there was a series of documents that were released on November 24th, 2015, that were deemed responsive to an August 18th public records request that was filed by the Spokesman. And one of the things I've been asked to investigate is why did it take that long to release -- you know, a pile of 20 pages of documents all relating to the Monique Cotton sexual harassment and conflict with Straub, why did it take that long for those documents to see the light of day. Was there any discussion -- those of the documents I'm focusing on.

MR. COOLEY: Okay.

MS. CAPPEL: Anything being discussed around that time frame, that there was a concern of the timing of letting those documents go, who was making the decisions?

MR. COOLEY: None whatsoever that I am aware of nor that I was involved -- ever involved in. And I -- I can say that it's not -- it's not one of those situations of not that I recall. It's I would recall that if it did happen.

MS. CAPPEL: Okay. Then the last question, literally, that I'll ask you is whether you have information from any source of any kind that Theresa Sanders requested a member or members of the City Attorney's Office to delay the

production of records until after the mayor's reelection?

MR. COOLEY: Absolutely not. I am totally unaware of anything like that. And I can, actually, say that to my knowledge and every step of the way that I'm aware of, Theresa has been an advocate for just release -- a great impatience for the withholding of any documents for any reason or for any amount of time. Can we just release them all. In fact, she is one of the people we've had to remind most strongly that we can't just do that; that -- you know, she's -- she's, for quite some time, expressed frustration that, "Can we just release everything so we can get this over with?" And it's like, "No, we can't."

MS. CAPPEL: Okay. So I have exhausted my list of issues and questions. Do you have anything you want to add, any questions of me, before we go off the record?

MR. COOLEY: I don't think so, Kris. If I mentioned any individuals, I hope -- I think I, you know, at some point, went off the record with respect to one individual. And I was thinking to myself, if I had mentioned another individual, I sure don't want them to be any part of -- I don't want to comment on anybody's professional expertise or lack of expertise. It's not what we were doing here today.

MS. CAPPEL: Right.

MR. COOLEY: But I was -- maybe the -- if I had

done that, I'm trying to remember -- it's back to that personnel matters are hard. They're really hard. And I do want to emphasize that the context for all of this going on, and maybe the management response to it, is that knowledge of how hard it is to create change.

And I -- I can tell stories all day long about -for instance, just -- and just a short aside. When we came
in -- when the mayor came in and he wanted -- you know, he'd
heard -- in his mind, the problem with why he was elected
was not because of Otto Zehm, it was because of the water
rate increase and double digit rate increases. We didn't
know that when he came in. But very quickly, in meetings,
when we came in with another double- digit rate increase
request to do all the things we needed to do, he and
Theresa, very early on, made it -- you know, this is like
in, probably, the first week of the administration -- that's
not going to happen.

So we went back and we retooled, met with the members of the water team and talked -- Rick Romero and I -- and talked about, you know, we got to get it down. And ultimately, just to make a long story short, we had a series of meetings in which people were standing up, pounding the table, saying we're going to have boiled water scenarios, you're putting the whole city at risk. You're putting the citizens at risk, threatening to go to the media. You know,

I mean, just this is crazy, and, you know, incredibly uncomfortable meetings.

And so what ended up happening is, we reverse engineered and we came up with an inflationary increase. We had changed management in water. And it looks to me now that the water structure is in better shape than it's ever been. It's operating more smoothly. It's in a much better place. And instead of having double-digit rate increases the last three years, we've had 2.9 percent, and we've got that projected for 25 years. And I think it's in a real —that enterprise fund is in great shape financially and the infrastructure is great. It's had all the lead tests.

MS. CAPPEL: Uh-huh.

MR. COOLEY: That looks good, too. But boy oh boy, was that an uncomfortable time period in which we were making those changes. And the people that were vested with the way it had been fought back tooth and nail. And that's human nature. I'm sure if somebody came into my world and did the same thing, I would fight -- I would be on the other side of the fence. So I'm not indicting any individual, and I didn't mean to indict any individual. But that's the nature of making change at City Hall. So when we bring a change agent, as we discussed earlier, like Frank in, and suddenly, people are uncomfortable, I think we might be more concerned if people weren't uncomfortable, because it would

be a clear indication that nothing is changing.

And so I think, from everything I saw, and including conversations with Tim Schwering and -- and other individuals in the department, it seemed to me that that kind of uncomfortable process was occurring, and my radar was up for anything beyond that. And at various points, you know, I'm, kind of, probably squinting and thinking, okay, is this crossing the line. And, you know, at some points it seemed, especially as we got into that April 2015 time frame --

MS. CAPPEL: Uh-huh.

MR. COOLEY: -- that it was, perhaps, doing that.

And that's what I was relating to Theresa. Like, yeah,
it's, kind of, getting hot over there. But like I said, it
was really hot in those -- those water meetings. So it's
kind of like, we need to look more closely. But nothing
like a smoking gun or anything resembling that at any point,
other than let's be careful here. Let's exercise prudence.
Let's not lose sight of the goal, which is to create
positive change. But let's not also ignore true abuses or
anything that's occurring. So it's -- it's a balancing act.
And so that was the context for what was going on.

MS. CAPPEL: So that reminds me that I didn't ask you the question of how did you learn that Frank Straub had resigned?

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1
             MR. COOLEY:
                          I probably heard it the next day.
 2
             MS. CAPPEL: Were you consulted before the mayor -
 3
 4
             MR. COOLEY:
                         No.
                               No.
 5
             MS. CAPPEL:
                          -- asked Frank Straub for his
 6
   resignation?
 7
             MR. COOLEY: No.
                               And I -- I think Theresa, and I
8
   appreciate it, exercises a certain amount of discretion in
 9
   describing. I almost don't want to know those things, you
10
   know. It's -- I got enough going on in my world.
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             MS. CAPPEL: Uh-huh.
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             MR. COOLEY: And so she's -- I -- I think she's --
   my -- my interface is directly with Theresa, mostly, within
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14
   the cab. You know, the mayor, more formal meetings. And
   Theresa is fairly discrete. You know, it's -- it's -- I'm
15
   giving her information. She's blocking and tackling, as she
16
17
   likes to say, and -- and then, you know, those kinds of
18
   details, typically, unless they're in my area, she wouldn't
   be sharing with me.
19 l
20
             MS. CAPPEL:
                         Okay. So anything else?
21
             MR. COOLEY:
                         No.
22
             MS. CAPPEL: All right. It is 10:45, and we can
   go off the record.
23
24
              (WHEREUPON, the interview of Gavin Cooley was
   concluded.)
25
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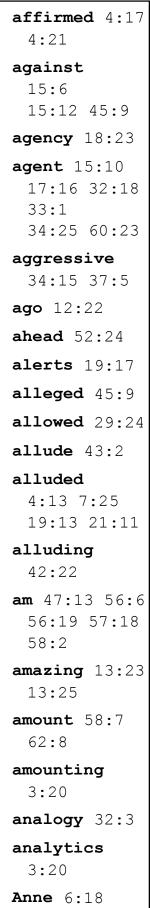
1	CERTIFICATE
2	
3	I, Marilyn J. Broyles, do hereby certify
4	that I reported all proceedings adduced in the foregoing
5	matter and that the foregoing transcript pages constitutes
6	a full, true and accurate record of said proceedings to
7	the best of my ability.
8	
9	I further certify that I am neither related
10	to counsel or any party to the proceedings nor have any
11	interest in the outcome of the proceedings.
12	
13	IN WITNESS HEREOF, I have hereunto set my
14	hand this 20th day of June, 2016.
15	
16	- Chamalan-
17	Marilyn Stroyles
18	
19	Marilyn J. Broyles
20	
21	
22	
23	
24	
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1	CORRECTION SHEET
2	Deposition of: Gavin Cooley Date: 05/25/16
3	Regarding: Frank Straub
4	Reporter: Broyles
5	
6	Please make all corrections, changes or clarifications
7	to your testimony on this sheet, showing page and line
8	number. If there are no changes, write "none" across
9	the page. Sign this sheet on the line provided.
10	Page Line Reason for Change
11	
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24	Signature
25	Gavin Cooley

1	DECLARATION
2	Deposition of: Gavin Cooley Date: 05/25/16
3	Regarding: Frank Straub
4	Reporter: Broyles
5	
6	
7	I declare under penalty of perjury the following to
8	be true:
9	
10	I have read my deposition and the same is true and
11	accurate save and except for any corrections as made
12	by me on the Correction Page herein.
13	
14	Signed at,,
16	
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21	
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23	
24	Signature
25	Gavin Cooley



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