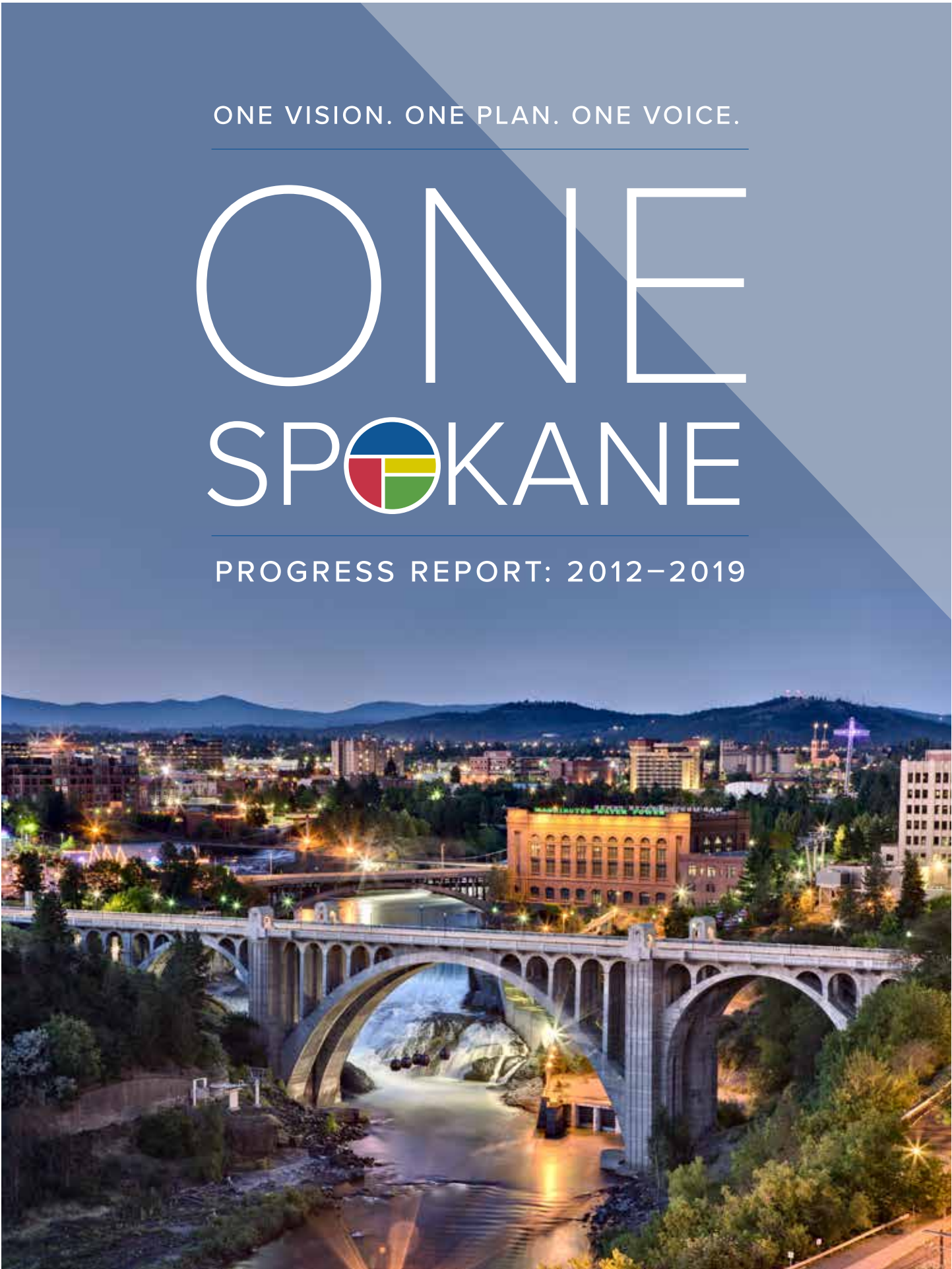


Vision	Spokane is a safe, diverse, resilient, sustainable, and growing city known for its natural beauty, economic prosperity, and exceptional quality of life for all.				
Goals	<b>Innovative Infrastructure</b> To build and effectively manage innovative infrastructure that supports community accessibility, mobility, and resiliency		<b>Safe and Healthy</b> To create a safe, healthy, supportive environment for City of Spokane residents, business and visitors		<b>Urban Experience</b> To promote significant growth that connects people to place and builds upon cultural, historic, and natural resource assets
					<b>Sustainable Resources</b> To make sustainable financial decisions that support strategic goals, deliver excellent customer service, and contribute to economic prosperity
Initiatives	Lead Criminal Justice Reform	Foster Housing	Advocate 21st Century Workforce	Strengthen Resiliency & Security	Prioritize Citywide Clean & Safe
	Improve Downtown	Standardize Financial Policies	Integrate Response	Grow River Trail System	Manage Citywide Digital Infrastructure
	Build Partnerships	Support Sustainability	Increase Open Government	Leverage Public Assets	Accelerate Street Work
	Invest in PDAs	Encourage Innovation	Support Regional Solutions		
Outcomes	<b>INCREASED MEDIAN HOUSEHOLD INCOME LEVELS</b> Up 3.2% 2017 over 2016		<b>SAFEST CITY OF LIKE-SIZED CITIES</b> Vehicle Thefts – Down 6.9% EMS Response Time – Down 3.6%		<b>INCREASED LIVABLE-WAGE JOBS</b> Up 3.9% since 2015
	<b>INCREASED BOND RATING</b> AA Rating from Moody's and Standard & Poor's		<b>INCREASED POPULATION GROWTH</b> Up 1.1% since 2015		<b>INCREASED SOCIAL CAPITAL</b> Swim Growth – Up 61% Library Card Growth – Up 63% Spokane Gives Volunteerism – Up 348%





## Leaving the City in a Better Place

Over the past eight years, Spokane has changed for the better.

We don't have to walk far from City Hall to see a redeveloped world-class park where employees of new local businesses spend their lunch break walking along a river that's been revitalized and made cleaner and safer. We see excellent restaurants and shops in buildings that were once vacant. We see improved roads throughout the City.

These changes required the effort and skills of countless City employees, our metro partners, the City Council and, of course, everyone in the community. We're incredibly thankful for everyone's dedication toward making Spokane the city of choice.

Much of this progress was a result of our One Spokane strategic plan that paved a pathway toward a safer, smarter, and healthier city. A joint project by the Mayor's Office and the City Council, the One Spokane strategic plan organized our goals around four pillars: Safe and Healthy, Sustainable Resources, Innovative Infrastructure and Urban Experience. In the following pages, you'll get a snapshot of our accomplishments and meet some of the people that helped make them happen.

You'll also notice our work isn't finished. Many of our projects are ongoing and will have impacts that last far into the future. Our Administration is proud to wrap up our tenure knowing that we've left the City in a better place than we found it. Again, we're thankful for all the dedicated people who made that happen.

Sincerely,

David A. Condon  
Mayor, City of Spokane

## Spokane City Council Members



Ben Stuckart  
City Council  
President



Kate Burke  
District 1



Breean Beggs  
District 2



Candace Mumm  
District 3



Mike Fagan  
District 1



Lori Kinnear  
District 2



Karen Stratton  
District 3

# why one spokane?



One Vision. One Plan. One Voice.  
**One Spokane**  
Safer. Smarter. Healthier.

## One Spokane Vision

Spokane is a safe, diverse, resilient, sustainable, and growing city known for its natural beauty, economic prosperity, and exceptional quality of life for all.

## Safe & Healthy

To create a compassionate community so that all people can feel safe, empowered and welcome.



- Community-Oriented Policing
- Criminal Justice Reform
- Diversity
- Fire Department
- Human Services
- Municipal Court
- Ombudsman
- Parking and Code Enforcement

## Sustainable Resources

To make sustainable financial decisions that support strategic goals, deliver excellent customer service and contribute to economic prosperity.



- Budget and Accounting
- Civil Service
- Communications and Marketing
- Financial Updates
- Human Resources
- Investment Opportunities
- Legal
- Legislative Agendas
- Partnerships
- Technology

## Innovative Infrastructure

To build and effectively manage innovative infrastructure that supports community accessibility, mobility and resiliency.



- Capital Programs
- Engineering
- Water
- Wastewater
- Solid Waste
- Streets
- Transportation

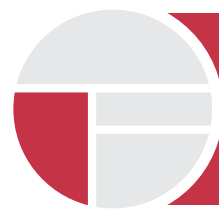
## Urban Experience

To promote significant growth that connects people to place and builds upon cultural, historic and natural resource assets.



- Arts and Culture
- Community Engagement
- Comprehensive Planning
- Development
- Economic Development
- Education
- Historic Preservations
- Housing
- Libraries
- Neighborhood and Business Center Planning
- Parks and Trails
- Public Facilities District
- Regional Planning





# safe & healthy

To create a compassionate community so that all people can feel safe, empowered and welcome.

## A Safer and Healthier City

When Spokane unites behind a cause, the community get results.

This spirit of collaboration was on display in 2017 when, over the course of about three months, the City of Spokane and a coalition of nonprofits, agencies and community members, as well as the Police and Fire Departments, combined efforts and resources for the 100 Day Youth Challenge. This local effort was part of a larger national effort in combating youth and young adult homelessness.

The goal for the program was to house 100 youths and young adults over the course of the 100-day period. In the end, 109 young people experiencing homelessness found housing, mostly by working with local nonprofits to secure leases on apartments, despite perhaps not having the credit or rental history that's typically required, says Dawn Kinder, who was the division director for the City's Neighborhood and Business Services division at the time of the challenge.

More than 20 organizations partnered on this effort, which was originally a program of Home Away Washington,



a nonprofit that focuses on youth homelessness in the state.

"Spokane has a naturally collaborative spirit," says Kinder. "It showed that if we have the willingness and the resources, we can make an impact."

With several City employees working nearly full-time on the program over the 100 days, the City and its partners hit the streets and made contact with nearly 600 young people between the ages of 13 and 24. This segment of the homeless population is particularly vulnerable not only because of their young age, but also because some federal housing guidelines favor those who've been homeless for a longer period of time.

In the end, Kinder says the 100 Days program allowed City staff to improve how they handle homelessness. She says it didn't just bring all these groups together, but the short timeline provided a sense of urgency and importance around this issue. It was also key for stakeholders to know that City leadership had their backs over the course of these 100 days.

"The Administration made a huge difference because the staff and nonprofits knew that leadership was bought in. That goes a long way," says Kinder.

## Smart and Safe Policing

A hallmark of this Administration's tenure has been its support for the Police and Fire Departments. Mayor Condon has not only been behind the City's investment in resources for these departments, but has also supported initiatives, partnerships and programs that have resulted in real results for citizens.

When it comes to law enforcement, these results have been easily quantifiable in recent years. Overall crime saw a 15 percent decrease in 2018, with some categories of offenses down even more significantly.

Building trust in the community has also been high on the list of the Police Department. The work to train officers about police use of force began before Police Chief Craig Meidl led the Department and has continued to the present. Now, every officer receives 40 hours of Crisis Intervention Training (CIT), making Spokane the largest city to fully train its force. The Spokane Police Department was also lauded by the US Department of Justice as going "above and beyond" the DOJ's recommendations for improving the Department and its relationship with its residents.

Going forward, Meidl is excited to see his Department continue its progress on a number of fronts, including work with communities of color, its ongoing partnership with the YWCA Spokane to prevent domestic violence and efforts to recruit dedicated officers to its ranks.

## HEARD AROUND THE CITY

"Hearing positive feedback from the community about how much they love the Parks and Recreation programs, and how they improve quality of life in Spokane made me feel proud." – City Employee

## Smarter Solutions

As the City has grown and changed over the past few years, so has the Spokane Fire Department, as it continues to meet the shifting needs of a dynamic City and its people.

"The types of expectations from the public, as well as the needs of the public have changed. We have to adapt services along the way to meet those needs," says Spokane Fire Chief Brian Schaeffer, who took the helm of the Department in 2017, but has been a Spokane firefighter for more than 15 years.

One of the most impactful initiatives the City has seen from its fire department was the addition of Alternative Response Units in 2013. These two-firefighter teams use sports utility vehicles to respond to less-urgent medical calls 24 hours a day.

Prior to the launch of the program, these calls would be responded to in full fire

engines. But adding new fire engines to the Department comes at a significant cost. The SUVs, however, come at a fraction of the price and allow for more specialized and efficient responses around the City.

Continuing the need for more diverse social responses, the Fire Department reaffirmed the need for the CARES (Community Assistance Response) Team in 2015, aiming to further improve quality of life and reduce unnecessary use of the emergency health care system. The CARES Team, comprised of Eastern Washington University School of Social Work students, visit clients referred by firefighters to complete a thorough social service needs assessment. The Team develops a plan for connecting the client with community resources that address his or her needs. In 2018, CARES Team successfully connected 341 individuals with community resources and support.



## PUBLIC SAFETY IMPROVEMENTS

Police use of force  
Since 2013  
↓ 26%

Complaints  
↓ 68%

52 New police officers since 2012

Vehicle theft  
↓ 6.9%  
for 2017–2018

Residential property crime  
↓ 11%

70% reduction in similar calls for service with the addition of the Spokane Fire Department's Community Assistance Response Team

20 Additional officers proposed in 2020 Budget

Emergency services response time  
3.6% faster  
in past two years

## Eight Years in Spokane: A look back

2012–2019

The City has worked tirelessly to accomplish all the major aims that were laid out eight years ago. Here's a look at the progress and accomplishments from this time highlighting the key initiative for each by color.

- Safe & Healthy
- Sustainable Resources
- Innovative Infrastructure
- Urban Experience

JAN. 2012

A citizen **Use of Force Commission** was developed to evaluate and improve the Police Department's approach to use of force.

APR. 2012

A **revised water consumption rate structure** was rolled out to provide customers with more affordable and predictable billing, while still encouraging conservation.

OCT. 2012

**Single-stream recycling** was launched, allowing customers to recycle more materials using a new large blue cart picked up by automated trucks.

OCT. 2012

The picnic shelter at Mission Park was **dedicated to honor the memory of Otto Zehm**, helping to bring closure for the community and a new era of police reform/oversight.

OCT. 2012

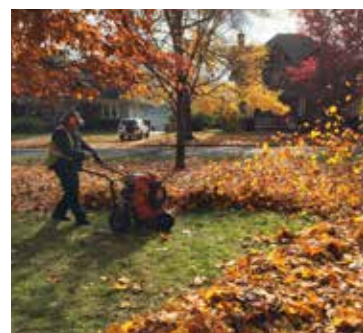
Summer Police Activities League was created to **engage youth in positive athletic, academic and community service programs and build relationships** between youth and the Spokane Police Department.





# sustainable resources

To make sustainable financial decisions that support strategic goals, deliver excellent customer service and contribute to economic prosperity.



## A 21st Century Workforce

Spokane has become a thriving City, thanks in large part to dedicated employees. City employees do everything from plan and maintain parks to clean water before it enters the Spokane River. Employees maintain a Municipal Court system, improve the drivability of City streets, and serve as the Fire and Police forces.

From its outset, One Spokane's aim has been to help the City develop a 21st Century Workforce – jobs that provide a high quality of life for workers, as well as have a meaningful impact in the community. Of ongoing efforts in the City's hiring practices, Christine Cavanaugh, the City of Spokane HR Director, says, "We must also ensure our workforce reflects the population of our community."

A significant milestone to diversify the City's workforce was the establishment of the Supported Employment program. Started in 2019, the Supported Employment program introduced viable options to individuals with developmental disabilities to enter the City's workforce. The ongoing program has reached out through partnerships to eliminate barriers to meaningful employment.

The 21st Century Task Force, which consists of representatives from many of the community's diverse groups, has been instrumental in guiding City efforts to promote a workplace culture

that is welcoming to all. Working to update policy and investigation protocol, establishing nursing rooms in City facilities, and promoting wellness initiatives for City employees has been ongoing since 2016. The forward-thinking efforts will continue into 2020 with plans to add additional diversity and wellness initiatives.

Chief among the City's plan to increase diversity is the review by stakeholders and rollout of the Diversity Strategic Plan, authored by Dr. Shari Clarke of SJC Cultural Consultant and Associates, LLC. Dr. Clarke is also the Vice President for Diversity & Inclusion at EWU and has served on the Mayor's Advisory Council on Multicultural Affairs and the YWCA Board of Directors. The Plan, prepared at the request of Mayor Condon's Administration, defines five goals, each with action steps, over a three year timeline. An initial step will be completing Goal #2 – creating a diversity analyst position for the City of Spokane. As proposed in the 2020 budget, this position will be charged with implementing the Action Steps outlined in the Diversity Strategic Plan.



## HEARD AROUND THE CITY

"Being a City representative enables me to meaningfully and tangibly contribute to the betterment of the community everyday; bringing smiles, creating memories and building pride in Spokane." – *City Employee*

## Connecting People to the City

When the people of Spokane need help from their City government, they now know who to call. They can find resources for their neighborhood, get a new recycling cart or have a question about their water bill answered all by calling a single number and chatting with a friendly City employee who knows pretty much everything there is to know about living in Spokane.

This is all thanks to My Spokane 311, a one-stop customer service line for residents to find the help they need. Since launching in 2014, the service has evolved to now handle queries on just about all non-emergency issues around the City, lessening the impact of answering questions at the department staff level. For the people of Spokane, it's a more efficient way to get answers and assistance.

"My Spokane 311 makes quality of life better. We all love our city and it has so much to offer, but we do have graffiti and litter and potholes that need to be reported," says Carly Cortright, the My Spokane 311 Customer Service Experience Director. "One of the best things about Spokane is that people are engaged, and they don't have to look at the graffiti and just say, 'dang it, I wish someone would do something.' You can call 311."

Cortright stresses that My Spokane 311 isn't just about potholes or litter. The customer service agents on the other end of the line are the sort of people you'd want on a team at a Spokane trivia contest. They're trained to know just about anything that might be asked — and if they don't know, they'll help find out.

My Spokane **311**  
call for city services



For example, Cortright says a citizen might call asking if they can use a fire hydrant to fill their pool. Well, the My Spokane 311 representative knows the answer. It turns out, citizens actually can do that if they work with the Water Department. They also know the temperature of public pools and the PH levels of the City's water (a frequent question from homebrewers).

My Spokane 311 is still evolving. In October, Cortright's team launched an app that allows people to post photos of, for example, a pothole on a nearby street so the City and other residents can see it.

"Our goal is to make government more accessible to all citizens. People don't always know who's supposed to help them, but that's where we come in," says Cortright.

## FISCAL HEALTH

While the City Administration and Council set out with ambitious plans at the outset of One Spokane, they knew the work needed to be done responsibly in respect to the taxpayer. The City follows strict budget principles, including a commitment not to budget future expenses in excess of projected revenues. Here's a snapshot of the City's finances in recent years.

**↑37%** City's Median Household Income  
since 2014, more than double the growth for the country as a whole.

**Only \$3.60**  
The average monthly household utility rate increase between 2017 and 2019, which was raised only for inflation.

**\$220 Million**  
Invested for street and capital construction in 2020 budget.

**The City's AA credit rating**  
and level of reserves funded for economic downturns or other challenges are the highest in the City's history.

**2.9%** The City's projected utility rate increase. This is among the lowest in the U.S.

SEPT.  
2013

A pilot program to **improve emergency response** put alternative response units into the field in Spokane. These smaller vehicles go to non-life threatening medical emergencies, keeping larger fire vehicles available for more critical situations.

NOV.  
2013

A new commitment was made to **maintain the affordability of City utility rates**, limiting rate increases to no more than 2.9 percent annually for 20 years.

DEC.  
2013

**Community Court** convened for the first time at the Downtown Spokane Public Library. This Spokane Municipal Court program seeks to reduce and properly address quality of life offenses in the city core.

MAR.  
2014

A program to **add 10,000 trees** in the City over two years launched to enhance the street canopy and assist with stormwater management.

APR.  
2014

A new focus on volunteerism and philanthropy called **Spokane Gives** encouraged people to donate their time, talent and treasure during the month of April. In 2019, the program recorded 125,000 hours of service by 20,000 volunteers.

MAY  
2014

The Integrated Clean Water Plan, detailing \$350 million in projects to **improve the health of the Spokane River**, was adopted.

MAY  
2014

With leadership from the City and the County, the Spokane Regional Law & Justice Council was established to **take on the important issue of improving the criminal justice system** and its outcomes.

SEPT.  
2014

**Spokane police officers wore body cameras** for the first time as part of a pilot program. The cameras are now standard.

NOV.  
2014

Voters approved a 20-year street levy with a **focus on arterial streets** and a \$64 million bond to rehabilitate Riverfront Park.

AUG.  
2015

The new Spokane Central Service Center, housing the City's Fleet Services and Solid Waste Collections operations, opened in the Chief Garry Neighborhood. The move also accommodated the use of **garbage trucks fueled by compressed natural gas**.





# innovative infrastructure

To build and effectively manage innovative infrastructure that supports community accessibility, mobility and resiliency.



## Protecting the River

The Spokane River is, quite literally, at the center of the City. It's served as the lifeblood of the people here since long before there was a city around the river. Without it, Spokane wouldn't exist.

Over the past decade, the river has been top of mind for City leadership and staff, especially through the creation and continual implementation of the Integrated Clean Water Plan. This extensive and ongoing effort is aimed at improving the overall health of the Spokane River by lessening the amount of pollutants that arrive in the waterway.

Not only has the execution of the plan — which included the creation of massive Combined Sewer Overflow (CSO) tanks throughout the City — cleaned up the river, it's also resulted in a number of positive changes to the City. Public Works Director Scott Simmons says that the City takes protecting the Spokane River into account when making decisions about things that might not even seem environmentally related at all.

"If you care about doing road projects cost-effectively and innovatively, you should care about the river just as much as people who use it for recreation," says Simmons.

From the outset, the Integrated Clean Water Plan was intended to be both financially and environmentally responsible. This means that the project had to be paid for within the City's commitment to limit utility rate increases to inflation. Simmons said they reverse engineered the massive undertaking to come in at \$350 million, well below the half-billion-dollar price tag attached to early estimates.

The creation of 19 CSO tanks throughout the City meter the amount of stormwater and snow melt that travels to plants. This process removes dangerous pollutants that might

otherwise end up in the Spokane River. The City was able to build this infrastructure mostly by using existing City properties, rather than purchasing new land. Also, the byproduct of the CSO tanks is the addition of green spaces and park improvements on the land atop the tanks.

With the last tank nearing completion, the sizable project has already proven successful during recent storm events and has made Spokane a national trailblazer when it comes to caring for its urban river.

"People might not remember what's underneath them when they're playing on a green space over a tank, but they should know that these are investments that will last long into the future," says Simmons.

## HEARD AROUND THE CITY

"To represent Spokane, you need to be open to new ways of doing business and approaching challenges as opportunities for continuous improvement." — *City Employee*

## Building the Core

Spokane has invested in its neighborhoods, downtown core and economic centers to improve quality of life for all citizens. Here are a few highlights of that work:

### Revitalizing The Parks

Riverfront Park redevelopment is the single most extensive investment in the park system recently. It's paired with record investment in neighborhood park improvements across the City — from playgrounds to sport fields to pathways that enhance local parks.

### River Access

The addition of river access points at the south end of the Division Street bridge in downtown Spokane, at Peaceful Valley's Redband Park and downstream near the treatment facility allow citizens to get a kayak, canoe, paddle board or other floatable out on the water.

### WheelShare Program

In 2018, the City engaged in a pilot program to introduce the concept of shared mobility to its residents. The positive feedback from that trial resulted in Lime scooters and bikes becoming a permanent commuting option for residents — and a way to add some fun to town, too.



## A SMARTER CITY

The past eight years have seen a number of large-scale projects that have changed the way the City looks, operates and keeps itself healthy. Here's just a few of those efforts.

### Riverside Park Water Reclamation Facility

The City's work continues on a major upgrade to its Riverside Park Water Reclamation Facility, adding a new filtration system at the plant that will improve the quality of the water released to the Spokane River.

### Alternative Transportation

Since 2012, the City has added 63 miles of bike lanes and 4 miles of multi-use trails.

### Gateway Design Plans

During the summer of 2015, five highly visible locations at the I-90 east and westbound exits were improved with artwork, pedestrian lighting, trees and colorful plants to provide a warm welcome to the City.

NOV.  
2015

The City's first **Pedestrian Master Plan** was adopted, prioritizing improvements for its walking environment.

NOV.  
2015

Employees from all disciplines within the City joined in the effort to **respond to the impacts of a major windstorm** that left thousands without power for days.

SEPT.  
2016

Urbanova, Spokane's **Smart Cities living laboratory**, was formally established in the University District.

NOV.  
2016

East Main Avenue business and property owners gathered to celebrate a new design for Main Avenue from Browne Street to Pine Avenue that **enhanced the business environment, improved the pedestrian experience and made it easier to park**. Angled, center parking was a highlight.

FEB.  
2017

The City launched **My Spokane 311**, a citywide customer service center that allows residents to reach customer service by phone, internet, text and in person.

APR.  
2017

The City documented that it is **net energy positive**. The green energy generation—primarily at its Waste to Energy Facility and Upriver Dam—exceeds its total use of electricity, natural gas and fuel.

SEPT.  
2017

A campaign called Give Real Change was created to encourage people to **give to organizations who assist vulnerable individuals rather than directly to panhandlers**. Around \$20,000 has been raised since its inception.

SEPT.  
2017

A **revitalized East Sprague Avenue** from Helena to Stone streets reopened to traffic, following final work on a major project to rehabilitate Lincoln and Monroe streets downtown.

DEC.  
2017

The **Numerica Skate Ribbon** opened in Riverfront Park, the first of many new or revitalized elements of the voter-approved park improvement project.

MAR.  
2018

Spokane Parks and Recreation announces **free swimming** at all City pools.





# urban experience

To promote significant growth that connects people to place and builds upon cultural, historic and natural resource assets.

## Partnering for Success

One of the reasons for the Administration's success has been its willingness to join forces with other agencies and organizations in the community. These collaborations are mutually beneficial and have yielded results.

One of those partnerships has been with Spokane Public Library, which has flourished in recent years, adding world-class facilities and resources for the City to enjoy, while along the way also building culture and community. The City's libraries have become known as inclusive gathering places where opportunities far exceed simply checking out a book.

The future for the City's libraries is also stable and promising, thanks to voters passing a \$77 million bond in 2018 to remodel four libraries, while funding the construction of three new libraries. To formulate the bond, the Library worked with the Administration, and teamed

with Spokane Public Schools to place the library bond alongside the school bond on the 2018 ballot.

"The ongoing bond projects reflect a strategic partnership between the City, Parks & Recreation, and Spokane Public Schools to effectively and efficiently deliver taxpayer-funded resources to citizens," says Spokane Public Library Executive Director Andrew Chanse.

The City also engaged the Library to partner, along with Spokane Transit Authority, on the Spokane Youth Card, providing free bus passes to students and connecting them with programs like free swim, library events, and skate parks.

"We've enjoyed working with the Administration to implement these successful projects that are aimed at improving citizen's lives," says Chanse.



## Hacking Washington

Spokane is getting noticed by businesses across the country looking to expand, relocate or meet. Spokane is attracting a combination of employers and highly skilled individuals, drawn by the City's combination of livability, its diverse and talented workforce, and a strong job market.

Sparked by the #hackingwashington campaign targeting the I-5 corridor, many businesses are growing their operations in the Spokane region. For these reasons, Remitly.com recently made the move. "Expanding to Spokane was an easy decision to make and we're thrilled to be part of the city's growth," said Remitly co-founder and chief operating officer, Josh Hug, who is also a Whitworth alumnus. "Our interest in Spokane started with personal ties to the City. Seeing the forward-thinking economic development plan and diverse pool of talent has energized everyone at Remitly about opening an office there."

As the relatively new CEO of Visit Spokane, Meg Winchester sees the City through the eyes of a newcomer. "Every time a prospective meeting planner comes to tour Spokane, they have the same reaction I had seeing the City for the first time, which is, 'I had no idea!'"

Marketing and promoting Spokane is Visit Spokane's primary function and with the changes and growth, it gets easier to attract conferences and visitors. The recent expansion of the convention center, the improvements to the performing arts center, availability of hotels and the Riverfront Park renovations all combine to make an easier sell for meetings and conventions.

## HEARD AROUND THE CITY

"I wake up every morning and cannot wait to drive an hour to work each day! I know what it is like to work for other departments and in the private sector, but this is the perfect match for my personality and skills. I am very proud to represent this City and all that it does for its citizens!" – City Employee

## Let the Games Begin

Another theme one might have noticed over the past eight years in Spokane has been the many projects that had long been delayed or slowed down taking significant steps forward. This can be seen with the upgrades to Riverfront Park, the extensive street improvements throughout the City and the connection of the revitalized East Sprague corridor to the booming University District.

Not to be overlooked, however, is the progress toward making the Spokane Sportsplex a reality. Soon, there will be a 180,000-square-foot facility on the north bank of the Spokane River that can host basketball, volleyball, martial arts, wrestling, track and field, ice skating, hockey and a number of other competitions that will attract visitors to Spokane. It seems a natural fit for a city that already has a strong track record of supporting athletic events.

Spokane Public Facilities District (PFD) CEO Stephanie Curran says a project of this scale required an unprecedented amount of cooperation to get off the ground. The Mayor's Administration and City Council pledged \$5 million to the project, which is also funded

through a state sales tax rebate, existing PFD funds and other sources. The PFD also tapped the Spokane Sports Commission to market and book events, while Spokane Parks and Recreation stepped up to provide the public land in downtown Spokane to house the facility.

"I feel strongly that we will serve as a model to other cities on how multiple public entities can partner together for the greater good of the community," says Curran.

A Gonzaga study said the Sportsplex — set to break ground this November and open in 2021 — could bring as much as \$33 million in tourism spending per year, generating \$1.7 million in tax revenue to the City from out-of-town visitors who patronize the businesses, hotels and services.

"In addition to the revenue-generating events, we will also be able to host sports leagues programmed by Spokane Parks and Recreation," says Curran.



## QUALITY OF LIFE

Life in Spokane has changed for the better in the past decade with improvements in the City's economy, City services and culture making the City a desirable and comfortable place to live.

Library card usage  
**↑ 63%**  
since 2015



**5,319**  
Summer Youth  
Cards checked out  
in Summer 2019

From Sept–Nov 2018,  
there were over  
**148,000**  
rides on Lime  
scooters & bikes



Since  
2015  
Job growth  
**↑ 3.9%**

Pool usage  
**↑ 60%**  
since introducing  
free swim in 2018



JUL.  
2018

The City completed the **replacement of all remaining lead service lines** in the City's water system, addressing a potential public health concern. Some 486 service lines were replaced over 2 years.

SEPT.  
2018

A **revitalized North Monroe Street from Indiana to Kiernan streets** reopened to traffic, following a project designed to improve safety, neighborhood vitality, and business health.

NOV.  
2018

Voters **approved bond measures to update the City's library system** and support new and renovated middle schools through a land swap. The measures were a partnership between the City and Spokane Public Schools.

DEC.  
2018

The University District Gateway Bridge spanning the **railroad viaduct for pedestrians and cyclists** opened in the University District.

JAN.  
2019

A new **Supportive Employment Program** began at the City, creating job opportunities for eligible individuals with disabilities.

APR.  
2019

A bill to **create a program for supervision of vehicle theft offenders** was signed into law by Gov. Jay Inslee, following a strong effort by City appointed and elected leaders.

MAY  
2019

A WheelShare program was launched, **allowing residents and visitors to rent electric scooters and e-bikes** for a small fee. The "Lime" program was instantly popular.

AUG.  
2019

The **Spokane Public Library** eliminated **finest** for overdue books and other materials.

SEPT.  
2019

An **updated Pavilion and renovated Central Green** opened to fanfare in Riverfront Park, creating a venue for events and the City's gathering place.

OCT.  
2019

The last of **two dozen underground storage tanks to reduce overflows from combined sewers** was celebrated. The system cost about \$180 million and has storage capacity for about 16 million gallons of combined wastewater.