



Spokane Experience

2018

One Vision. One Plan. One Voice.

Featuring local artist Megan Perkins



Historically, our progress has been measured by improvements to city finances and realigned resources to better meet citizen priorities. That evolved to delivering bigger outcomes in public safety, streets, and river cleanup.

Today, we are talking about transformational ideas, initiatives, and investments that are enhancing your quality of life, accelerating new investment in Spokane, and expanding the possibilities for future generations.

Spokane is on the precipice of amazing opportunity. Unprecedented levels of investment in our city and renewed energy give us a chance to really set our city apart.

What other city shares a view of a Nordstrom and AMC theater with a river and falls? Where else can you walk out of your office in a downtown building and in less than five minutes be on a trail that connects you to the second largest state park? How many other places can offer you an ice ribbon, major college basketball, skiing, snowshoeing, and hiking at the largest state park, and a symphony in a world-class setting all in one weekend? That is Spokane's urban experience.

David A. Condon
Mayor, City of Spokane

Safer



RIGHT RESOURCE, RIGHT TIME
Develop improved integrated response to emergencies



OUR MOST VULNERABLE
Reduce homelessness and protect vulnerable populations

SAFER COMMUNITY
Reduce property crime

DIVERSITY
Increase and embrace diversity

CRIMINAL JUSTICE REFORM
Advance public safety through criminal justice reform



Smarter



RIVER CONNECTION
Develop public trails and access points to Spokane River



IMPROVING STREETS
Accelerate street improvement, such as grind-and-overlay and surface projects, to catch up on deferred maintenance

AFFORDABLE SERVICES
Maintain affordable and predictable taxes and rates

OPTIMIZE PUBLIC ASSETS
Support smart use of public land while protecting natural resources

SUSTAINABILITY
Redefine sustainability and advance as a core principle

TRANSPORTATION CHOICES
Develop Spokane's transportation advantages

BEAUTIFICATION
Beautify Spokane through citywide clean and safe actions

Healthier



SUSTAINABLE PRACTICES
Develop and implement human and financial management practices that are sustainable, transparent, efficient and accountable



REGIONAL CENTER
Advance downtown as region's largest and strongest center

ARTS AND CULTURE
Support arts and cultural activities

21ST CENTURY WORKFORCE
Build and advance a more responsive, adaptable workforce

GROW TARGETED AREAS
Invest in key neighborhoods and business centers, especially PDAs, for local and regional economic growth

AVAILABLE HOUSING
Increase housing quality and diversity

REGIONAL COLLABORATION
Work collaboratively with regional partners

PUBLIC AMENITIES
Invest in key public amenities and facilities

MARKETING SPOKANE
Market Spokane's urban advantages and experiences to grow jobs and economic investment

RESILIENCY
Promote resiliency and protect our natural environment and water resources

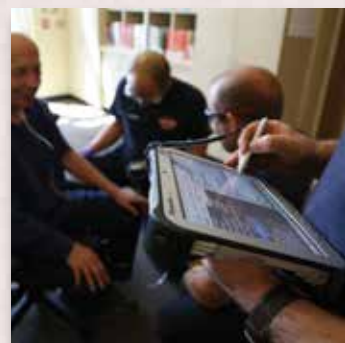


Safe and Healthy

Innovative

Experience

Sustainable



Communities around the country are interested in the Alternative Response Unit program that is handling thousands of non-emergency medical calls and keeping other resources available for emergencies

Spokane Ride to Care, a Fire Service Task Team recommendation, is diverting non-critically ill patients from the emergency room to drop-in clinics, reducing strain and cost on the emergency system

Police use of force incidents are down 32% and complaints are down 67% since department-wide crisis intervention, verbal defense and influence, and procedural justice training and implementing body-worn cameras

#5 Safest city for children
(Men's Health)

Community Court expanded to a second location, building on the successful program that combines social, mental health, employment, and housing resources as an alternative to quality of life crimes entering the criminal justice system

#2 Hospital in Washington – Providence Sacred Heart Medical Center
(US News & World Report)

Police Activities League (PAL) and the Youth Police Initiative (YPI) programs are receiving national recognition for establishing positive interactions between at-risk youth and police officers



Investments in public safety include adding more police officers each of the past two years, a hire-ahead program to avoid attrition, and a sustainable funding source for equipment replacement

Spokane among top 100 safest cities in America (WalletHub)

Investments in the city's gateways and major centers and corridors is beautifying neighborhoods and improving safety

Give Real Change and Hope Works are directing thousands of dollars in community donations to support homeless services

Increasing at about 10% per year, medical calls are the fastest growing call for service

The only city in the state with two medical schools

A community focus on cultural and diversity appreciation and awareness is leading the conversation on being a welcoming community

#15 Happiest & Healthiest Community
(Gallup-Healthways National Community Well-Being Index)



A first-of-its-kind Public Development Authority (PDA) economic development partnership with Spokane County and the Spokane International Airport will attract new manufacturing and aerospace development and grow jobs on the West Plains and is modeled after a city only program in the Northeast and University District

The city has invested more than \$300 million to improve water quality in the Spokane River and has been recognized with the North American Clean Water Award for commitment to America's waterways



Consecutive record construction seasons, including new maintenance techniques, are accelerating the improvement of Spokane streets

City has limited growth in utility rates to 2.9%

Smart Infill Award for Top Medium City
(Dinsmore)



#6 Metro area with lowest risk of natural disaster
(The New York Times)



#2 Best Riverfront City
(USA Today)

#7 Most hipster city
(MoveHub and the U.S. Hipster Index)

#7 Best City
(Parenting Magazine)

#5 Top Twenty Places to Settle Down
(Leaf Filter Reviews)

#2 Best Craft Vodka Distillery
(USA Today 10 Best)



Three-time All-America City • Tree City USA • Purple Heart City • Bicycle Friendly Community • Outstanding Runner Friendly Community

Spokane's cost of living is 5.8% below the national average (Sperling's Best Places)

Spokane Public Schools students speak more than 70 different languages

7,180 running trails (MapMyRun.com)

Named "The Next American Ski Town" (Powder Magazine)

Top 10 Fittest Cities in the U.S.
(Physical Activity Council)

Top 100 Best Places for Business and Careers and Cost of Doing Business (Forbes)

Spokane International Airport set records for total passenger and cargo activities in 2017 with 16 nonstop destinations across the U.S.

Median home price is \$157 per square foot

Average commute time is 19 minutes

A trail from downtown Spokane connects users to the second largest state park, one of the two largest state parks Spokane residents enjoy easy access to



Downtown Spokane River access, part of the Riverfront Park Master Plan, is a launch point for non-motorized craft like kayaks, canoes, and paddle boards

The Spokane Public Library offers access to a Bloomberg financial terminal, Buxton customer analytics, technology training, and a co-working space, and hosts Spokane's only live entertainment talk show and a virtual reality experience

Spokane is among the top 100 Best Places to Live in the USA (U.S. News & World Report Best Places Rankings)

More than 4,100 acres of greenspace and trails, including 87 parks born from a plan by the famed Olmstead Brothers, the creators of New York City's Central Park

Home to Hoopfest, the largest 3-on-3 basketball tournament in the world, and Bloomsday, among the largest timed road races in North America

Top 6 Great Small City for Food Lovers
(The Wall Street Journal)

Top 10 Best West Coast family vacations
(Family Vacation Critic)

#6 Most attractive city for millennials in the west
(Growella)



Spokane is one of a few city governments to produce more energy than it consumes through renewable energy produced at the Waste to Energy plant (steam) and Upriver Dam (hydropower)

The city is making \$51.9 million in catalytic investments in the health, safety, infrastructure, urban experience, and financial health of the city driven by financial discipline and economic improvement

My 311 customer service center is handling thousands of calls, clicks, and visits for city services including, reporting transient camps and graffiti, utility bill payment, and class registration

Strict adherence to sound budgeting principles, including limiting growth to the cost of living, has eliminated the structural gap

Median household income has grown to its highest level in more than 10 years

Supporting catalytic development has led to more than \$2.4 billion invested over the past six years

#7 Most Efficient Airports
(Smart Asset)

#12 Small metro area for teleworking
(Sperling's Best Places)



Safe and Healthy
To create a safe, healthy, supportive environment for City of Spokane residents, business and visitors



Innovative Infrastructure
To build and effectively manage innovative infrastructure that supports community accessibility, mobility, and resiliency



Urban Experience
To promote significant growth that connects people to place and builds upon cultural, historic, and natural resource assets



Sustainable Resources
To make sustainable financial decisions that support strategic goals, deliver excellent customer service, and contribute to economic prosperity



Spokane is a safe, diverse, resilient, sustainable, and growing city known for its natural beauty, economic prosperity, and exceptional quality of life for all.

David A. Condon
Mayor

Ben Stuckart
Council President

Mike Fagan
Councilmember,
District 1

Breean Beggs
Councilmember,
District 2

Candace Mumm
Councilmember,
District 3

Kate Burke
Councilmember,
District 1

Lori Kinnear
Councilmember,
District 2

Karen Stratton
Councilmember,
District 3



808 W. Spokane Falls Blvd. Spokane, WA 99201
My.SpokaneCity.org

My **Spokane** **311**
call for city services