

CITY OF SPOKANE



PROCLAMATION

WHERE AS, the role of the ombuds originated over 200 years ago in Sweden, designated as a government official charged with advocating on behalf of citizens with complaints or problems with the government; and

WHERE AS, today's ombuds are confidential, independent, and impartial conflict management professionals who work to address individual and systemic issues outside of and complementary to formal channels such as human resources, grievances, complaints, and legal action; and

WHERE AS, ombuds work in a wide variety of organizations worldwide, including universities and colleges, governments at all levels, healthcare institutions, corporations, financial institutions, for-profit and not-for-profit organizations, the media, and international organizations; and

WHERE AS, ombuds programs provide a valuable form of alternative dispute resolution (ADR) and significant value to the constituents and institutions they serve, and are an essential supplement to formal conflict management processes that address allegedly inappropriate or wrongful conduct; and

WHERE AS, recognition of this day is an opportunity to increase awareness and understanding of the profession, highlight the value ombuds bring to the organizations and constituents they serve, and encourage the greater use of ombuds programs:

NOW, THEREFORE, I, Nadine Woodward, Mayor of the City of Spokane, on behalf of the citizens of Spokane, do hereby proclaim October 13, 2022 as

OMBUDS DAY

in Spokane encourage citizens to become familiar with the ombuds profession and the professional in this role across sectors, and to make use of these essential services as needed.

I, Nadine Woodward, Mayor of Spokane,
do hereunto set my hand and
cause the seal of the City of Spokane
to be affixed this
26 day of September 2022.

A handwritten signature in purple ink that reads "Nadine Woodward".

Nadine Woodward
Mayor

