



Administrative Report: Coordinated Homelessness Response System and 24/7 Sheltering

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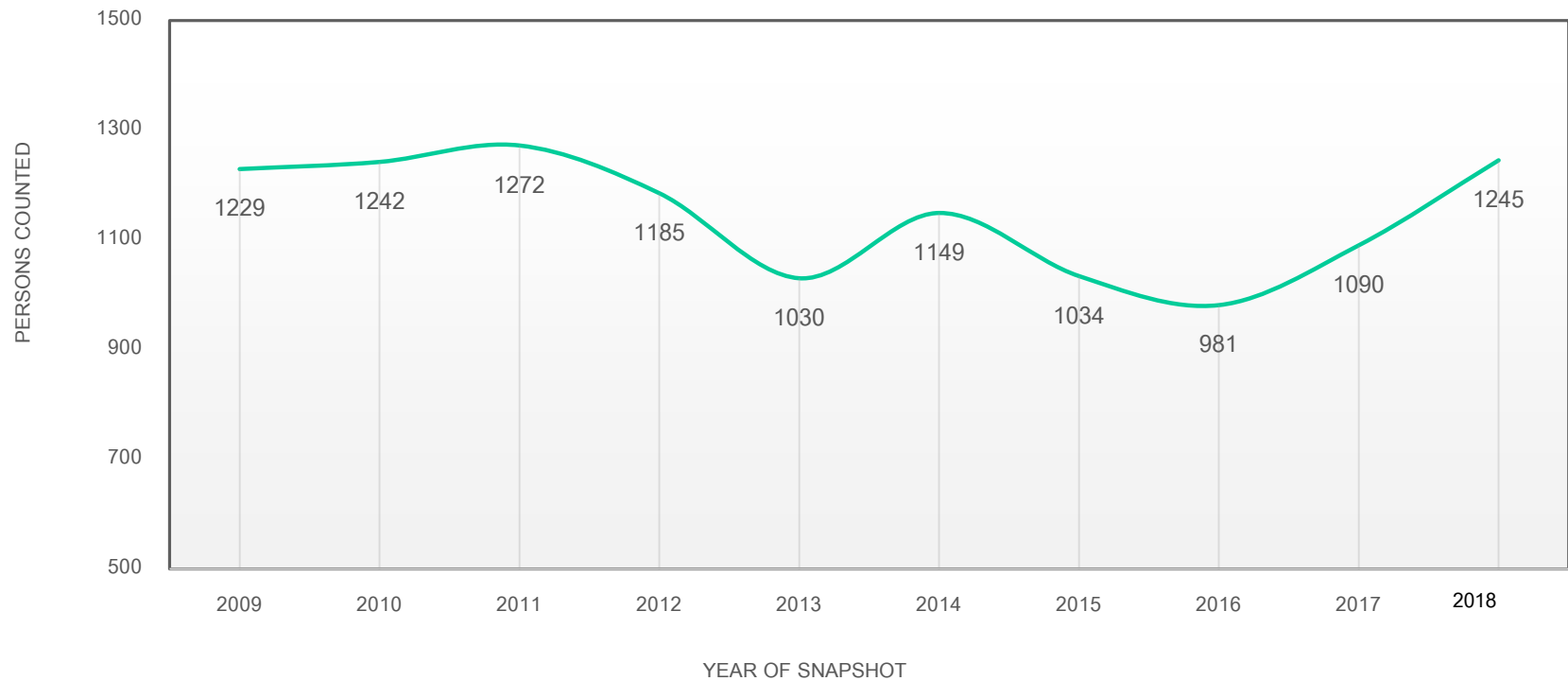
Community, Housing and Human Services

8.20.18



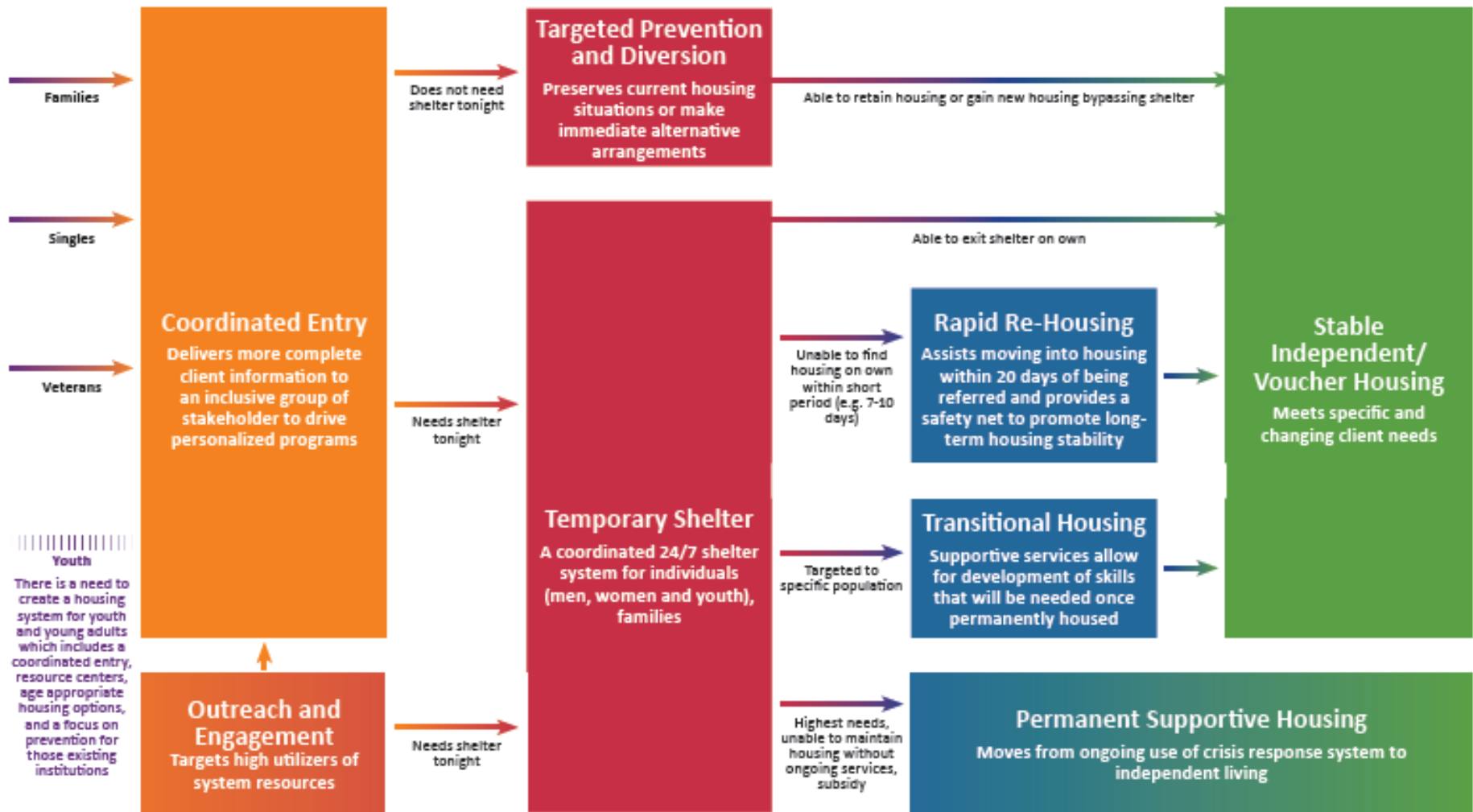
Population Counts

Point-in-Time Snapshots 2009-2018





Coordinated Homelessness Response





24/7 Shelter Funding History

- 2014-15: \$90,000 per year (basic shelter operations)
- 2016: \$250,000 (ramping up to 24/7 services)
- 2017: \$500,000 (full 24/7 implementation)
 - Goal was health, safety and dignity
 - 24/7 implemented at House of Charity (adults without children), The Salvation Army and Open Doors (Households with Children)
 - All 24/7 shelter services for households with children moved to Open Doors mid-year
- 2018: \$1M needed (full 24/7 implementation)
- 2019: At least \$1M to maintain current conditions



Current 24/7 Shelter Situation

- House of Charity building designed to shelter 109 people
- Currently sheltering more than 300 men, women and their service animals nightly
- Resource for first responders, outreach workers
- Concentration has created safety concerns for patrons, staff and volunteers and is a magnet for predatory behavior



Current Situation Cont.

- The City and Catholic Charities have agreed to reduce the overnight capacity at House of Charity, so that we can advance our 24/7 shelter system now
- Effective 9/1/18:
 - HOC will no longer provide overnight shelter for men on the first floor and will be closed in the afternoons
 - HOC will continue to provide overnight shelter and respite care for men on the second floor, and overnight shelter and respite care for women on the first floor
 - 24/7 shelter service for households with children not impacted



Current Situation Cont.

- The changes mean we can start working now to stand-up a new shelter, outside the immediate downtown core, with capacity for 100-150
 - Transportation
 - Proximity to other services
 - First responders
- Follows the long term plan to fund smaller scale targeted-capacity shelters
- National best practice model



11 New Aligned Initiatives

- Warming Center 2018-19
- New Targeted-Capacity Shelter
- Boosted Outreach Support
- Added SOAR Capacity
- Coordinated Assessment Evaluation
- Integrated Social Services / EnVision Center
- HopeWorks
- Expended Rental Relocation
- Landlord Mitigation Program
- Affordable Homeownership Support
- Funding Cycle Shift



Warming Center 2018-19

- Overnight capacity to cover temporary reduction in shelter capacity during cold weather
- Model for upcoming winter season in development
- Competitive RFP to select operator released in the coming weeks



New Targeted-Capacity Shelter

- 100-150 person capacity
- Location TBD with input from Continuum of Care Board, outside immediate downtown core
- Designed to align with national best practice, responsive to local data
- Target opening July 2019



Boosted Outreach Support

- Outreach is an essential component of the coordinated response system
- Recent City funding (\$160,000) more than doubles the number of professional Outreach case workers we support
- Highly effective intervention
- Opportunities for regional Outreach coordination
- Additional support activated early September 2018



Added SOAR Capacity

- SOAR is a national program designed to increase access to disability income benefits
- Recent City funding (\$110,000) creates dedicated SOAR capacity to connect adults who are experiencing homelessness/at-risk of homelessness and who have other significant barriers (mental illness, medical impairment, substance use disorder) to Social Security benefits through an expedited process
- Service available early September 2018



Coordinated Assessment Evaluation

- Assessment tool and procedures under community-based evaluation
- Evaluators are making recommendations that will be implemented in early 2019
- Recommendations are focused on reducing waitlists, smarter prioritization, matching clients with programs



Integrated Social Services / EnVision Center

- Co-located housing, health and workforce development services
- HUD EnVision Center Designation
- Preferred Pilot Location: 130 S. Arthur (above Work Source)
- Target Pilot Start Date: October 2018



Hope Works Spokane

- Program offers people actively panhandling opportunity for a day of volunteer work in exchange for a \$50.00 gift card
- Participants connected with housing and work-related services as appropriate
- Pilot started this year, continuing into 2019
- Program yielding important data on the circumstances of those who are panhandling



Expanded Rental Relocation

- **Rental Relocation**

- Current relocation program limited to displacements due to disaster (fire, flood, etc.) or Building Official Determination
- Expanded program (\$300,000) will support those displaced due to rent increases
- Workgroup being assembled now, will meet in the next 4-6 weeks
- RFP planned for late fall 2018, with enhanced service available January 2019



Landlord Mitigation

- **Landlord Mitigation**
 - \$400,000 fund to incent more landlords to partner with service agencies, rent to assisted households
 - Leverage state landlord mitigation resources
 - Workgroup being assembled now, will meet in the next 4-6 weeks
 - RFP planned for late fall 2018, with enhanced service available January 2019



Affordable Homeownership Support

- Affordable home ownership investment (\$1.3M)
- RFQ released to select a partner organization
- Majority of \$1.3M intended for property acquisition

Issue Request for Qualifications	July 23, 2018
Question & Answer Period	July 24-August 3, 2018
RFQ Proposals Due	August 7, 2018, 1:00 PM
Committee to Evaluate Proposals	August 9-30, 2018
Announce Apparent Successful Agency	September 6, 2018, 1:00 PM
Negotiate agreement(s), terms and conditions.	September-October
City Council Approval of agreement(s)	November-January 2019
Begin Work	January 2019



Funding Cycle Shift

- Shift to five-year funding commitments
- Increase stability/reduce agency turnover
- More consistency for people accessing services
- Focus on outcomes rather than delivery methods
- More time in implementation
- Less time in administrative process
- Drive systems level change



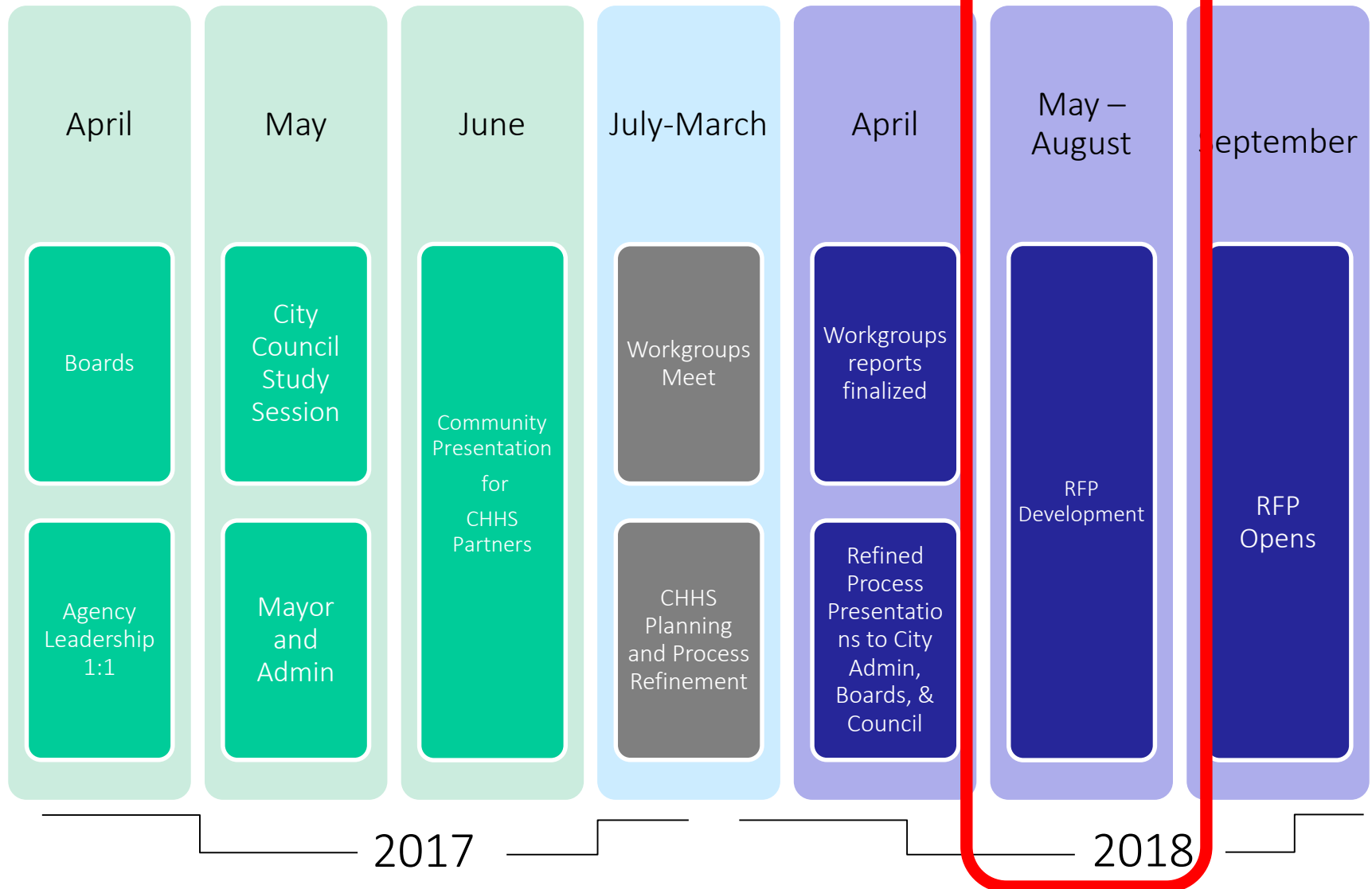
Funding Cycle Shift

Impacted Project Types:

- **Coordinated Homelessness Response System**
 - Outreach/Engagement, Coordinated Entry, temporary housing interventions, permanent housing interventions, targeted prevention/diversion
- **Food Security**
- **Workforce Development**
- **Other Community Support Proposals**



Funding Cycle Shift cont.





Funding Cycle Shift cont.

Key Dates

Community Meetings	June 20 and June 21, 2018
Target RFP Release Date	Friday, September 21, 2018
RFP Close Date	Friday, December 7, 2018
Proposals Processed	December, 2018
Panels Score Proposals and Make Funding Recommendations	February, 2019
Board/City Council funding approval and Award Notice	March, 2019
Grant Agreements Finalized	April-June, 2019
Grant Agreements Start Date	July 1, 2019



Summary

- Remain committed to the 24/7 shelter model
- Changes mean we can begin moving toward vision of targeted-capacity shelters now
- No reduction in shelter investment
- Many new programs rolling out right now and over the next 12 months to connect people with housing-focused resources as quickly as possible
- Opportunities to engage churches and other groups



Questions?

