The City of Spokane strives to deliver efficient and effective services that facilitate economic opportunity and enhance quality of life.

For five years the city has worked hard toward a safer, stronger and smarter Spokane. Experience and learning has matured our thinking about those critical focus areas and is providing us greater clarity in our approach. We have made significant progress toward a safer and smarter Spokane and have redefined our focus stronger to a healthier city to better include financial, educational, physical, emotional and other critical considerations.

Our current thinking about the strategy needed to deliver in each of these areas can be found on the following pages. We will continue to push for innovation in all areas as the conversation continues.

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Mayor, City of Spokane
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For the past four years investment over than $1.5 billion in economic growth America grant to stimulate the East Sprague business area.

Recognized as a Smarter and Healthier Homeless veterans and their families find a permanent home.

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Safer

- Realigned patrol resources, geographic accountability
- Developed youth programs focused on intervention, diversion and mentorship
- Enhanced ARU pilot program, which sends smaller response vehicles to respond to non-life-threatening calls
- Completed crisis intervention training
- Enhanced fire and emergency medical services to better meet changing needs
- Established Smart Home Technology Program in Public Housing Authority
- Completed citywide curbside recycling
- Launched one-click, one-call, one visit MySpokane 311 customer service center
- Launched single-stream curbside recycling
- Right-sized projects to manage combined wastewater and stormwater overflows, saving millions
- Integrated street, utility and gas infrastructure
- Launched one click, one call, year-round giving initiative to re-engineer the Spokane Police Department with DOJ COPS

Healthier

- Engaged community in a vision for the 21st century library
- Received MacArthur Safety and Justice Challenge grant
- Completed crisis intervention training
- Developed youth programs focused on intervention, diversion and mentorship
- Enhanced fire and emergency medical services to better meet changing needs
- Established Smart Home Technology Program in Public Housing Authority
- Completed citywide curbside recycling
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One vision.
One plan.
One voice.

It started as a conversation about jobs and economic growth. The common desire was to advance economic prosperity for individuals and families, and we wanted to open doors and create new opportunities for people in Spokane.

A number of factors that will profoundly influence the success of our efforts emerged from the early discussions. The community’s collective safety, health and compassion, the sustainability of our infrastructure, and how we differentiate ourselves as a city, all impact Spokane’s economic vitality.

We quickly realized we were talking about an integrated strategic framework that advances the city’s fundamental identity. The initiatives we are presenting are a strategy for a city where people want to live and businesses want to invest and grow.

For the past several months we have talked about our vision, our plan and our voice. These thoughts organized around four initiatives that support a common vision for Spokane.

There is still much work to do as the plan comes into sharper focus and the attention shifts to implementation and execution. Strategies must be paired with initiatives, but only after they answer a crucial question: How does this advance the plan?

Communication, engagement and marketing will be critical. It must be done thoughtfully and intentionally as we advance one vision, one plan and one voice.

That is our challenge and an even greater opportunity for Spokane.

One vision.
One plan. One voice.
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