



SPOKANE CITY COUNCIL
808 W. Spokane Falls Blvd.
Spokane, WA 99201-3335
(509) 625-6255

Ben Stuckart
Council President

May 29, 2018

Theresa Sanders, City Administrator
City of Spokane
808 Spokane Falls Blvd
Spokane WA 99201

Theresa,

Thank you for attending our Study Session on May 24, 2018. I committed to you at the meeting to place the City Council's questions in writing. I have attempted to list each of them:

1) Business Plan

Can you provide a data-driven business plan that defines the problem with current operations, demonstrates how efficiencies could be gained through an "integrated" models, and what, if any, savings to taxpayers would be? Can you demonstrate how an "integrated" model would improve customer service for the citizens of Spokane including emergency response times? Can you clearly demonstrate how an "integrated" system reduces the 'handoff' time between 911 and dispatch? Can you articulate how technology will not solve this problem?

2) Employees

Can you guarantee that no job losses will occur in the transition to the "integrated" model? Can you provide in writing (to council and employees) a commitment that employees will retain their job positions, seniority status, shift preferences, specialized training, compensation levels, benefits and bargaining unit representation?

Can you provide information on officer safety training from similar "integrated" models? Please include response time data and any available officer safety from other "integrated" systems before and after integration.



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3) Administration

Will you commit to advocating proportional representation for the city of Spokane based on the number of calls served by the current system? Can you provide a multiyear system funding outlook to include the city's role in the funding of an "integrated" system?

At the meeting, we also heard concerns regarding insurance ratings of cities that have switched to "integrated" systems. Can you address this issue?

The Council is very interested in this issue and any consequences to our citizens and employees. To that end, we look forward to understanding the problems facing the current system and any benefits of a combined program.

Sincerely

A handwritten signature in black ink that reads "Ben Stuckart".

Ben Stuckart

CC: Spokane City Council Members