

Consolidated Assessment and Performance Evaluation Report (CAPER)

2023 Program Year





CR-05 - Goals and Outcomes

Progress the jurisdiction has made in carrying out its strategic plan and its action plan. 91.520(a)

This could be an overview that includes major initiatives and highlights that were proposed and executed throughout the program year.

Of the three goals identified in the 2020-2024 Consolidated Plan, CHHS consistently offers programming to meet the goals of community based social services and housing stability. These two goals continue to be areas of community priority in Spokane. During the 2023 program year, the City of Spokane saw increases in CDBG spending as SNAP exceeded its goal of 100 LMI individuals served through the homeownership program, serving 266 persons with housing counseling and down payment assistance. The City also saw success in the CDBG public social services programs as they continued to exceed yearly expected totals of persons served.

The City of Spokane continued to struggle with spend down in capital/public improvement/facilities projects. Challenges related to market instability, inflation, and community-wide housing shortages impacted projects' ability to procure contractors, and supplies, impacting overall goal achievement. Many of these projects saw an increase in activity beginning in third quarter of PY 2023, with project completion expected in the first and second quarters of PY 2024.

There was a greater focus on monitoring projects' timeliness and project achievement, but a lack of staffing impacted the level of support CHHS staff could offer to subrecipients during the 2023 program year to assist with project completion. The City's CPD programs are currently staffed for the 2024 program year, an additional project position is being hired, which will allow staff to focus on supporting subrecipients in project implementation in the next funding cycle.

Please review the results below for a detailed summary of each goal, category, indicator and units of measure for Program Year 2023. The intent was not to accomplish every goal in PY2023 but to work towards achieving goals over the five-year planning period of the 2020-2024 Consolidated Plan. All data related to ESG funded projects is found in the ESG CAPER uploaded into the SAGE HMIS Reporting Repository for HUD. ESG data is not reported in this document and statistics related to ESG will appear as zeros.

Comparison of the proposed versus actual outcomes for each outcome measure submitted with the consolidated plan and explain, if applicable, why progress was not made toward meeting goals and objectives. 91.520(g)

Categories, priority levels, funding sources and amounts, outcomes/objectives, goal outcome indicators, units of measure, targets, actual outcomes/outputs, and percentage completed for each of the grantee's program year goals.

Goal	Category	Source / Amount	Indicator	Unit of Measure	Expected - Strategic Plan	Actual – Strategic Plan	Percent Complete	Expected - Program Year	Actual – Program Year	Percent Complete
Community Based Social Services	Non-Housing Community Development	CDBG: \$570383	Public service activities other than Low/Moderate Income Housing Benefit	Persons Assisted	7387	120635	1,633.07%	7387	120635	1,633.07%
Housing Stability	Affordable Housing	CDBG: \$4055957 / HOME: \$1594280 / ESG: \$277966	Public Facility or Infrastructure Activities for Low/Moderate Income Housing Benefit	Households Assisted	0	0		100	0	0.00%
Housing Stability	Affordable Housing	CDBG: \$4055957 / HOME: \$1594280 / ESG: \$277966	Public service activities other than Low/Moderate Income Housing Benefit	Persons Assisted	100	266	266.00%	0	266	
Housing Stability	Affordable Housing	CDBG: \$4055957 / HOME: \$1594280 / ESG: \$277966	Rental units constructed	Household Housing Unit	0	0		10	0	0.00%

Housing Stability	Affordable Housing	CDBG: \$4055957 / HOME: \$1594280 / ESG: \$277966	Homeowner Housing Rehabilitated	Household Housing Unit	30	129	430.00%	10	129	1,290.00%
Housing Stability	Affordable Housing	CDBG: \$4055957 / HOME: \$1594280 / ESG: \$277966	Homeless Person Overnight Shelter	Persons Assisted	0	0		807	0	0.00%
Housing Stability	Affordable Housing	CDBG: \$4055957 / HOME: \$1594280 / ESG: \$277966	Overnight/Emergency Shelter/Transitional Housing Beds added	Beds	0	0		1	0	0.00%
Housing Stability	Affordable Housing	CDBG: \$4055957 / HOME: \$1594280 / ESG: \$277966	Other	Other	0	0		4	0	0.00%

Table 1 - Accomplishments – Program Year & Strategic Plan to Date

Assess how the jurisdiction's use of funds, particularly CDBG, addresses the priorities and specific objectives identified in the plan,

giving special attention to the highest priority activities identified.

Community based social services and housing stability continue to be areas of community priority in Spokane for PY 2023. CDBG funds were allocated to community based social services and housing stability. The City of Spokane worked closely with partner agencies, community-based review groups, and City leaders to ensure community-based social services and housing stability projects are identified for funding allocations. Spokane remains committed to maintaining housing stability, and affordability moving into program year 2024.



CR-10 - Racial and Ethnic composition of families assisted

Describe the families assisted (including the racial and ethnic status of families assisted). 91.520(a)

	CDBG	HOME
White	97,639	57
Black or African American	5,194	1
Asian	1,277	0
American Indian or American Native	4,612	8
Native Hawaiian or Other Pacific Islander	2,194	1
Total	110,916	67
Hispanic	8,401	28
Not Hispanic	102,515	39

Describe the clients assisted (including the racial and/or ethnicity of clients assisted with ESG)

	HESG
American Indian, Alaska Native, or Indigenous	0
Asian or Asian American	0
Black, African American, or African	0
Hispanic/Latina/e/o	0
Middle Eastern or North African	0
Native Hawaiian or Pacific Islander	0
White	0
Multiracial	0
Client doesn't know	0
Client prefers not to answer	0
Data not collected	0
Total	0

Table 2 – Table of assistance to racial and ethnic populations by source of funds

Narrative

All data related to ESG funded projects is found in the ESG CAPER uploaded into the SAGE HMIS Reporting Repository for HUD. ESG data is not reported in this document and will appear as zeros.

CR-15 - Resources and Investments 91.520(a)

Identify the resources made available

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Source of Funds	Source	Resources Made	Amount Expended
		Available	During Program Year
CDBG	public - federal	7,225,376	3,350,660
HOME	public - federal	1,595,784	159,578
ESG	public - federal	277,996	800

Table 3 - Resources Made Available

Narrative

The resources made available during 2023 included unexpended funds from 2022, program income, and the grant allocations. An edited version of the PR26 identifying the funds available has been uploaded as an attachment. The City of Spokane continued to struggle with CDBG spend down during PY 2023. The multi-year struggle with spend down is due to a culmination of circumstances that began in PY 2019 with the issuance of 5-year CDBG and ESG contracts. From year one of the 5-year contracts, subrecipients struggled to spend down due to COVID- related business closures, subrecipient staffing shortages, and staffing shortages in CHHS. In the 3rd quarter of PY 2023 the City of Spokane saw subrecipients returning to pre-COVID levels of staffing and services, increasing overall spend down, particularly in capital projects.

The City of Spokane has moved away from 5-year contracts for PY 2024, is staffed at a level that will allow for quarterly spend down reviews, and has strengthened the language in contracts around the consequences of slow/low project spend down. Additionally, the City of Spokane has worked with current projects to expand services that spend down quickly.

Slow spend down for HOME was addressed when projects allocated funds in 2022, began construction in March 2024. Additionally, RFPs in 2023 identified eligible projects for funding with construction starting 2025.

Identify the geographic distribution and location of investments

Target Area	Planned Percentage of	Actual Percentage of	Narrative Description
,	Allocation	Allocation	

Table 4 – Identify the geographic distribution and location of investments

Narrative

The City of Spokane does not identify target areas for allocation.

Leveraging

Explain how federal funds leveraged additional resources (private, state and local funds), including a description of how matching requirements were satisfied, as well as how any publicly owned land or property located within the jurisdiction that were used to address the needs identified in the plan.

In 2023, Spokane was identified as a distressed community and the 25% match requirement was decreased to 12.5%. Spokane had enough carry-over match from previous years to meet the 12.5% requirement for 2023. Additionally, Spokane leveraged local Sales and Uses Tax revenue funding for affordable housing, increasing the overall match funds available.

Fiscal Year Summary – HOME Match						
1. Excess match from prior Federal fiscal year	13,299,118					
2. Match contributed during current Federal fiscal year	2,581,320					
3. Total match available for current Federal fiscal year (Line 1 plus Line 2)	15,880,438					
4. Match liability for current Federal fiscal year	701					
5. Excess match carried over to next Federal fiscal year (Line 3 minus Line 4)	15,879,737					

Table 5 - Fiscal Year Summary - HOME Match Report



	Match Contribution for the Federal Fiscal Year							
Project No. or Other ID	Date of Contribution	Cash (non-Federal sources)	Foregone Taxes, Fees, Charges	Appraised Land/Real Property	Required Infrastructure	Site Preparation, Construction Materials, Donated labor	Bond Financing	Total Match
OPR 2024-								
0325 Hifumi								
en 1590	07/12/2024	2,581,320	0	0	0	0	0	2,581,320

Table 6 – Match Contribution for the Federal Fiscal Year

HOME MBE/WBE report

Program Income – Enter the program amounts for the reporting period							
Balance on hand at begin-ning of reporting period \$	Amount received during reporting period \$	Total amount expended during reporting period \$	Amount expended for TBRA \$	Balance on hand at end of reporting period \$			
98,738	186,504	18,650	0	167,854			

Table 7 – Program Income

Minority Busin	ness Enterprise	es and Women	Business Enter	r prises – Indicat	te the number	and dollar
value of contra	cts for HOME	projects compl	eted during the	e reporting peri	od	
	Total	I	Minority Busin	ess Enterprises		White Non-
		Alaskan	Asian or	Black Non-	Hispanic	Hispanic
		Native or	Pacific	Hispanic		
		American Indian	Islander			
Contracts				<u> </u>		
Dollar						
Amount	0	0	0	0	0	0
Number	0	0	0	0	0	0
Sub-Contracts						
Number	0	0	0	0	0	0
Dollar						
Amount	0	0	0	0	0	0
	Total	Women Business Enterprises	Male			
Contracts						
Dollar						
Amount	0	0	0			
Number	0	0	0			
Sub-Contracts						
Number	0	0	0			
Dollar						
Amount	0	0	0			

Table 8 - Minority Business and Women Business Enterprises

Minority Owners of Rental Property – Indicate the number of HOME assisted rental property owners and the total amount of HOME funds in these rental properties assisted

Total Minority Property Owners White Non-

	Total		White Non-			
		Alaskan Native or American Indian	Asian or Pacific Islander	Black Non- Hispanic	Hispanic	Hispanic
Number	0	0	0	0	0	0
Dollar						
Amount	0	0	0	0	0	0

Table 9 – Minority Owners of Rental Property

Relocation and Real Property Acquisition – Indicate the number of persons displaced, the cost of relocation payments, the number of parcels acquired, and the cost of acquisition

Parcels Acquired	0	0
Businesses Displaced	0	0
Nonprofit Organizations		
Displaced	0	0
Households Temporarily		
Relocated, not Displaced	0	0

Households	Total		White Non-			
Displaced		Alaskan Native or American Indian	Asian or Pacific Islander	Black Non- Hispanic	Hispanic	Hispanic
Number	0	0	0	0	0	0
Cost	0	0	0	0	0	0

Table 10 – Relocation and Real Property Acquisition



CR-20 - Affordable Housing 91.520(b)

Evaluation of the jurisdiction's progress in providing affordable housing, including the number and types of families served, the number of extremely low-income, low-income, moderate-income, and middle-income persons served.

	One-Year Goal	Actual
Number of Homeless households to be		
provided affordable housing units	125	0
Number of Non-Homeless households to be		
provided affordable housing units	150	136
Number of Special-Needs households to be		
provided affordable housing units	0	0
Total	275	136

Table 11 - Number of Households

	One-Year Goal	Actual
Number of households supported through		
Rental Assistance	25	7
Number of households supported through		
The Production of New Units	15	0
Number of households supported through		
Rehab of Existing Units	220	129
Number of households supported through		
Acquisition of Existing Units	0	0
Total	260	136

Table 12 - Number of Households Supported

Discuss the difference between goals and outcomes and problems encountered in meeting these goals.

The single-family rehabilitation, minor home repair, and the single-family homeownership projects exceeded the goals established for them in AP35 in PY 2023. The multi-family rehabilitation projects did not progress until quarter 3 of PY 2023 and failed to achieve outcomes established for them in AP 35 during PY 2023. However, these projects are expected to be completed in quarter 1 or 2 of PY 2024. All data related to ESG funded projects is found in the ESG CAPER uploaded into the SAGE HMIS Reporting

Repository for HUD. ESG funds primarily support homeless households. ESG data is not reported in this document and will appear as zeros.

Discuss how these outcomes will impact future annual action plans.

The outcomes of PY 2023 have impacted the funding strategies for PY 2024. Spokane's PY 2024 AAP continues to demonstrate support for the single-family rehabilitation and minor home repair programs. As an intentional effort to spend down excess funds, Spokane has worked with the subrecipient to expand the single-family rehabilitation program.

HOME funds allocated in 2022 and 2023 have begun or will begin construction in PY 2024. Additionally, another funding round for HOME funds was completed in June 2024, and now all currently available HOME funds are allocated, although not noted in IDIS until the projects complete the HOME written agreements at the time of closing.

Include the number of extremely low-income, low-income, and moderate-income persons served by each activity where information on income by family size is required to determine the eligibility of the activity.

Number of Households Served	CDBG Actual	HOME Actual
Extremely Low-income	63	7
Low-income	40	0
Moderate-income	26	0
Total	129	7

Table 13 - Number of Households Served

Narrative Information

The HOME data is reported from the TBRA contract with Spokane Housing Authority that was completed in PY 2023. Eight households were served all at 0-30% AMI.

CR-25 - Homeless and Other Special Needs 91.220(d, e); 91.320(d, e); 91.520(c)

Evaluate the jurisdiction's progress in meeting its specific objectives for reducing and ending homelessness through:

Reaching out to homeless persons (especially unsheltered persons) and assessing their individual needs

During COVID-19 Spokane's response to unsheltered homelessness shifted drastically. Spokane was able to recalibrate and reassess its resources and adapt to the natural constraints that came with the pandemic. As with many communities, Spokane is slowly recovering and continuing to recalibrate its response. As an example, the Spokane County/City Continuum of Care (CoC) has since strengthened how they deliver medical care in the streets, shelters, day drop-in centers and permanent supportive housing projects. Two pivotal health care providers are now delivering health care to those who are either experiencing homelessness or who have exited homelessness.

Spokane also has contracts with a variety of outreach teams who act as front door access to Coordinated Entry and other community referrals that fall outside the Coordinated Entry umbrella (such as treatment facilities, adult family home referrals, respite care, etc). These outreach teams deploy throughout Spokane County and often connect with other agencies who also provide homeless outreach services to boutique sub populations such as those struggling with mental health, youth and young adult, or veterans. Frontier Behavioral Health is currently contracted with the City of Spokane Valley and works closely with street outreach teams within the Spokane City limits to ensure consistent and swift connections for vulnerable populations. Volunteers of America has a Youth and Young Adult (YYA) outreach program and works collaboratively with existing teams to ensure continuity of care to YYA's. Finally, Supportive Services for Veteran Families (SSVF) a program operated by Goodwill Industries of the Inland Northwest, has an extensive outreach presence throughout Eastern Washington (includes Spokane County) and North Idaho. SSVF also maintains an excellent relationship with all existing teams.

In PY 2023, one of the many ways that the CoC ensured connection with other specialized teams was by way of the newly resurrected Hotspotters. Hotspotters is designed to case conference individuals who are high utilizers of the community court judicial system, hospitals, fire and ambulatory care. Often, there is significant crossover with street outreach teams. Street outreach plays a pivotal role in helping the courts and other entities find and provide intensive case management. The CoC also has a standing biweekly outreach meeting that has maintained since COVID in some iteration. This meeting is designed to help maintain a baseline connection for organizations who are currently funded through state and local dollars to provide case management services through street outreach efforts. Starting in PY 2024, Spokane will also bring back case conferencing for the Singles Chronic population.

In PY 2024, Spokane will continue to recalibrate the response system and find a new baseline post-COVID, as many communities are doing the same. The City anticipates facing residual impacts from the

pandemic but view this as an opportunity to develop new partnerships, programs and lean into creative and strategic thinking as it concerns project implementation.

Addressing the emergency shelter and transitional housing needs of homeless persons

In PY 2023, Spokane adopted a scattered site model (Hub and Spoke). This model includes a Navigation Center and a Primary Service Provider (discussed below). Where congregate shelter will continue to have a place in the community, moving away from this shelter type and instead towards smaller and more intentional emergency and transitional projects, will allow a more focused and deliberate connection to services for the unsheltered population. The scattered sites will offer services based on specific sub populations (LGBTQ+, elders (65+), households with minors, Youth and Young Adults, etc) and the needs they may present with.

Navigation Center

All scattered referrals for emergency shelter will come directly from the Navigation Center (Hub) and will maintain up to 30 beds for guests who are waiting connection to scattered shelter. The goal is to ensure the average stay at the Navigation Center will be no more than 45-days while guests await a referral to shelter. The Navigation Center Operator is responsible for ensuring day-to-day operations run smoothly and will be the primary point of contact with providers, neighborhoods and elected officials while the community rolls this model out. Further, the Operator is responsible for identifying and contracting directly with scattered site shelters. The Operator will be better positioned to shoulder the risk often associated with contracting with smaller Community Based Organizations who may not have the ability to meet the requirements the City requires to contract (e.g., regulatory constraints). This model type will also open the door to *By and For Agencies* who otherwise would not have the opportunity to operate within the Homeless Crisis Response System. Finally, the Operator will ensure that consistent data entry into CMIS (HMIS) is conducted by the Primary Service Provider and all scattered shelter providers and will be responsible for Monthly Data Quality and Quarterly Performance Reports.

The Navigation Center will also provide day services for households that are both staying at the Center while awaiting a scattered referral, and act as a day drop-in center for any households who are seeking assistance towards their exit from homelessness.

Primary Service Provider

The Primary Service Provider (PSP) will offer support services to those who access the Navigation Center. This includes participants who have been designated a bed at the Navigation Center or who access day services also offered. Additionally, the PSP will help identify other agencies who will also provide their services/resources during the day. This type of partnership will provide greater support for those who are seeking specific interventions, which may go beyond housing. Specifically, referrals to mental health care, substance use treatment, adult family home referrals, etc., will all be

offered. Though there are natural limitations in the community to the availability of these resources, the City will ensure that the right providers are present to assist with these types of referrals. Other services will include:

- Document gathering (ID, SS Card)
- Medical coverage enrollments
- Medical Care
- Social Security applications
- Coordinated Entry Access
- Food and cash assistance enrollments
- Referrals to housing options outside of Coordinated Entry
- Peer support referrals
- General case management support

Of course, this list is not exhaustive but hopefully shows the level of resources that will be available for guests to access and stabilize.

Helping low-income individuals and families avoid becoming homeless, especially extremely low-income individuals and families and those who are: likely to become homeless after being discharged from publicly funded institutions and systems of care (such as health care facilities, mental health facilities, foster care and other youth facilities, and corrections programs and institutions); and, receiving assistance from public or private agencies that address housing, health, social services, employment, education, or youth needs

The CoC offers a robust Diversion program for the three primary sub populations the Coordinated Entry System supports (Youth and Young Adult, Single Adults, Families). In Spokane, eligibility for Diversion requires literal homelessness, so it is not treated the same as prevention dollars. However, Spokane has successfully diverted households (all sub population types) from entering Coordinated Entry, by effective and strategic use of case management and flexible funding. Diversion has also assisted the community in helping households who are not high acuity but are still in need of case management and a light financial touch. In addition to Diversion, Spokane has seen an influx of Prevention dollars come into the community since the Pandemic. Prevention dollars are required to go through Coordinated Entry and seek to maintain tenancy for the households. Working upstream in this regard has and will continue to prevent entry into the City's homeless system. Both programs offer robust case management assistance, which includes housing stability plans and an option for aftercare services.

Singles Homeless Coordinated Entry (SHCE) currently maintains 14 MOU's with a variety of agencies that act as Satellite Sites for CE Access. These include indigenous led organizations, mental health providers, substance abuse treatment centers, community court and street medicine teams. Allowing these agencies to directly enroll into Coordinated Entry and place referrals for those they are serving, is trauma informed and prevents further delay in accessing interventions. SHCE also maintains partnership

with the local Stabilization Center (co-occurring) by ensuring that they have direct access to Coordinated Entry.

The Youth and Young Adult Coordinated Entry System continues to grow; and where it is not as robustly built out as SHCE, they have entered into MOU's with some of the same entities that the Singles Coordinated Entry Lead currently maintains, and is committed to bringing in more as the system allows. The Youth CE Lead works closely with the foster youth programs in the CoC and connects YYA's to not just CE but also FUP Referrals offered by the PHA (in partnership with our Child Welfare Agency).

The Family system, though limited in maintaining satellite sites, does possess MOU's with victim service providers, emergency shelters, and agencies who serve BIPOC populations.

The above demonstrates the CoC's commitment broadening and strengthening the ease of connection for homeless households to a variety of resources, including housing, who assist specific populations. That said, it is important to note that where Spokane does have an extensive and robust network of providers who access the Homeless Crisis Response System, the need far outweighs the resources available.

Helping homeless persons (especially chronically homeless individuals and families, families with children, veterans and their families, and unaccompanied youth) make the transition to permanent housing and independent living, including shortening the period of time that individuals and families experience homelessness, facilitating access for homeless individuals and families to affordable housing units, and preventing individuals and families who were recently homeless from becoming homeless again

In the early months of PY 2024, Spokane CoC adopted a new prioritization tool (SALA) that replaced the OrgCode SPDAT Suite. The SALA is only 12 questions and is used for all population types. The use of OrgCode tools were onerous and not trauma informed. The SALA tool was fully implemented in July of 2024 after extensive stakeholder feedback (both lived experience, current households, and providers) and the CoC will be monitoring the SALA efficacy over the course of the next 12 months. The CoC is hopeful that with this new tool, connecting households with the best intervention and in a timelier manner will be the desired outcome.

The Spokane Housing Authority has 23 MOU's directly issuing Housing Choice Vouchers (HCV's) with a variety of agencies throughout the CoC. This allows a smooth transition from homelessness, Transitional Housing or, in limited circumstances, Permanent Supportive Housing to independent living. One of the critical components in the MOU that SHA embeds is that of offering robust aftercare services. Often, this aftercare is a second thought after someone is housed, but data shows that without these critical services to ensure ongoing stability, especially immediately after being housed from homelessness, people will exit back into homelessness.

One last item to note is the extensive regional collaboration that jurisdictions have recently embarked

on, beyond just the Continuum of Care Board. Staff are actively working together from three jurisdictions (City of Spokane, Spokane County and the City of Spokane Valley) to ensure that the jurisdictions reduce duplication of projects funded, eventual alignment of RFP's and overall better leverage of regional funds to ensure more effective and strategic use of public money.



CR-30 - Public Housing 91.220(h); 91.320(j)

Actions taken to address the needs of public housing

Spokane Housing Authority (SHA) is a multi-jurisdictional agency serving cities among the six counties of Eastern Washington, including the City of Spokane. As of November 1, 2019, SHA no longer owns or operates Public Housing Units. SHA has utilized HUD's Rental Demonstration Program (RAD) to convert all Public Housing units to project-based housing vouchers under the Housing Choice Voucher program. This process began in 2016 with the conversion of 50 public housing units and was completed in 2019 with the conversion of 74 scattered site properties that represented the remaining public housing units operated by SHA.

Actions taken to encourage public housing residents to become more involved in management and participate in homeownership

Not applicable. Spokane Housing Authority has no remaining public housing units.

Actions taken to provide assistance to troubled PHAs

Not applicable. Spokane Housing Authority has no remaining public housing units.

CR-35 - Other Actions 91.220(j)-(k); 91.320(i)-(j)

Actions taken to remove or ameliorate the negative effects of public policies that serve as barriers to affordable housing such as land use controls, tax policies affecting land, zoning ordinances, building codes, fees and charges, growth limitations, and policies affecting the return on residential investment. 91.220 (j); 91.320 (i)

The municipality of the City of Spokane has expanded its targeted investment strategies to include 6 geographic areas within the city. The goal of Target Investment Areas is to leverage public resources for housing, street and utility infrastructure, public safety and other efforts can lead to increased private investment and measurable, long-term economic vitality within the City of Spokane. Priority is given to projects that increase development and/or services in these areas. In addition to targeted investments of other City dollars, issues such as zoning ordinances, building codes, fees and charges, etc. are being reviewed to facilitate faster and more effective growth and increased housing options.

Additionally, the Continuum of Care's implementation of Coordinated Assessment makes shelter, transitional and permanent affordable housing and services more accessible to individuals experiencing homelessness.

Actions taken to address obstacles to meeting underserved needs. 91.220(k); 91.320(j)

The City places special emphasis on funding multi-family rental projects serving extremely low income (below 30% of median income) households, 3+ bedroom units for large families, and "Centers & Corridors" development that places affordable housing adjacent to jobs and public transportation.

Actions taken to reduce lead-based paint hazards. 91.220(k); 91.320(j)

The City of Spokane actively addresses lead-based paint hazards by integrating HUD Title X and EPA Renovator (RRP) requirements into HUD-grant-assisted housing rehabilitation programs for homebuyers, homeowners, and renters. Note that homes are not declared "lead free" due to HUD's lack of a lead-free defining criteria. This may be due to extensive and nationwide environmental lead that can contaminate any home at any time, including those built after 1978. Rather, the City requires Clearance testing to verify lead-safe rehabilitation, as applicable. The City also offers visual assessment trained HQS inspection, "Renovate Right" pre-renovation pamphlet, and "Protect Your Family" pre-housing-contract pamphlet as well as referral to the Washington State Lead Based Paint program for certified renovation, XRF, and Clearance services.

The Single-Family Rehabilitation and Multifamily Housing programs incorporate HUD and EPA lead-based paint requirements into housing renovation activities. Lead Inspections and Risk Assessments are required for all units constructed prior to 1978. All for-hire contractors performing renovation must use EPA-certified Renovators when disturbing known or suspected lead-based paint in homes and child-occupied facilities constructed before 1978. These renovation projects must provide a Clearance

examination performed by a licensed and third-party Risk Assessor that verifies no latent lead-based paint chips or dust.

Actions taken to reduce the number of poverty-level families. 91.220(k); 91.320(j)

Spokane has and will continue partnering with local housing providers to ensure HOME funds are used to expand our affordable housing portfolio in Spokane.

Spokane will continue to partner with SNAP for the single-family rehabilitation, and essential home repair programs to:

- **Single-family Rehab Program** to assist low- and moderate-income homeowners with financial assistance (loans) to make necessary physical improvements
- **Essential Home Repair Program** to assist low- and moderate-income homeowners with financial assistance (grants) to make emergency physical repairs

The City of Spokane has five community centers placed in target areas which provide referrals and assistance to surrounding area to gain access to health, safety, and community-based programs.

Community-based social service programs are funded to support and stabilize LMI households.

Actions taken to develop institutional structure. 91.220(k); 91.320(j)

During the last 6 months of PY 2023, the City of Spokane hired a new divisional director, a new department director, a new program manager for the CPD funded programs, a new program professional for CDBG capital projects/federal cross-cutting regulatory compliance, a new program professional for CDBG public services projects, a new HOME Program administrator.

Training for new Housing and Community Development (HCD) staff included Basically CDBG, IDIS, Building Home, BABA, Region X Environmental Review Training, and trainings offered through the Northwest Association of Community Development Managers. Staff are learning the basics of the programs as they grow into their new roles.

Although new to their roles, HCD staff held subrecipient workshops for all CDBG projects, orienting subrecipients to contract and regulatory requirements in the final months of PY2023.

In PY 2024, training will continue with the Housing Washington conference in September 2024, and NCDA training for CDBG and HOME in January 2025.

Actions taken to enhance coordination between public and private housing and social service agencies. 91.220(k); 91.320(j)

Public and non-profit housing providers, private and governmental health, mental health, and service agencies participated in the network of activities described in this CAPER report. They are also the organizations with which the City of Spokane worked to develop the Consolidated Plan, carried out through Annual Action Plans. A strong network of community partnerships exists among public, private, nonprofit and for-profit sectors of the City, and with Spokane County and the City of Spokane Valley which work effectively to meet the needs of both the CoC's jurisdiction and the City of Spokane's lowand moderate-income residents.

Finally, the City strongly encourages collaborations among its subrecipients. These collaborations enhance the coordination of services among agencies and reduced inefficiencies and duplication of services.

Identify actions taken to overcome the effects of any impediments identified in the jurisdictions analysis of impediments to fair housing choice. 91.520(a)

During PY 2023, the City of Spokane contracted with the Northwest Fair Housing Alliance to update the City's response to affirmatively furthering fair housing. Spokane's 2024 Fair Housing Plan was discussed by the Housing Action Subcommittee, presented to City Council, and discussed in multiple public meetings. New RFPs will include instructions to applicants to address the ways their projects address impediments identified in the 2024 Fair Housing Plan. Additionally, applicant workshops and subrecipient workshops include requirements to Affirmatively Further Fair Housing in all activities with the fair housing logo on publications and other documents fair housing posters on-site.

The City of Spokane partners with the Northwest Fair Housing Alliance to offer virtual Fair Housing training for tenants and landlords. For more information, please visit: http://nwfairhouse.org/training.

CR-40 - Monitoring 91.220 and 91.230

Describe the standards and procedures used to monitor activities carried out in furtherance of the plan and used to ensure long-term compliance with requirements of the programs involved, including minority business outreach and the comprehensive planning requirements

The City of Spokane monitors activities funded with CDBG, HOME, ESG funds for program compliance, and compliance with the Consolidated Plan, in accordance with the City's Grants Management and Financial Assistance Guide (Admin Policy 0430-16-01). Monthly desktop monitoring includes:

Budget Control: comparison of actual expenditures with budgeted amounts.

Expenditure Verification: Ensuring expenditures are supported by source documentation such as receipts, invoices, and time and effort records.

Cost allowability: ensuring that expenditures are billed in accordance with applicable program regulations.

Yearly monitoring includes:

Performance: ensuring grantees meet all contract requirements including benchmarks and performance measures, timeliness standards, data collection and reporting.

In association with monitoring activities, City staff frequently provide technical assistance to community partners to maximize the benefit of funded activities and to advance understanding of applicable laws and regulations.

Minority Business Outreach: The City of Spokane promotes HUD-funded construction contracting opportunities to women, minority, and Section 3 businesses. The City of Spokane seeks to utilize minority and women owned business (M/WBE) and Section 3 business opportunities to the maximum extent practicable. Sponsors of HOME and CDBG assisted construction projects identify bid outreach to minority and women owned businesses (M/WBE) and Section 3 Business Concerns. Staff provides a list of Spokane area businesses who are M/WBE and/or Section 3 Business Concerns. These contractors are either Washington State M/WBE certified or self-certified to the City of Spokane. Staff recommends that each sponsor document at least 3 bid solicitations from this list for each HUD-funded project. Sponsors then report to the City of Spokane if any M/WBE and/or Section 3 Business Concerns were hired and the dollar amount of contracts executed. M/WBE and Section 3 contract activity is reported to HUD with the annual CAPER.

Citizen Participation Plan 91.105(d); 91.115(d)

Describe the efforts to provide citizens with reasonable notice and an opportunity to comment on performance reports.

Spokane posted the draft CAPER and public notice on the website and advertised with social media and the City newsletter, in advance of the public hearing, following the CDBG Citizen Participation Plan. Spokane accepted public comment from Friday, August 23, 2024, through Friday, September 6, 2024.

The CHHS Board hosted the public hearing on September 4, 2024 at 4PM. Staff presented accomplishments for the 2023 program year and emphasized the actions taken to improve institutional structure.

Public comments recieved included.....to be completed



CR-45 - CDBG 91.520(c)

Specify the nature of, and reasons for, any changes in the jurisdiction's program objectives and indications of how the jurisdiction would change its programs as a result of its experiences.

The City of Spokane has not made any changes to our program objectives during Program Year 2023. The City continues to work towards meeting community needs (as identified in the 2020 – 2024 Consolidated Plan) by addressing the following strategies:

- 1. Housing Stability Expand the number of affordable housing options for low- and moderate-income individuals and households to prevent and divert individuals and families from entering the homeless response system.
- 2. Public Health and Safety Adaptive response to changing community needs related to natural disasters, and public health pandemics.
- 3. Community Based Social Services Provide crucial human services for low- and moderate-income citizens

Does this Jurisdiction have any open Brownfields Economic Development Initiative (BEDI) grants?

No

[BEDI grantees] Describe accomplishments and program outcomes during the last year.

CR-50 - HOME 24 CFR 91.520(d)

Include the results of on-site inspections of affordable rental housing assisted under the program to determine compliance with housing codes and other applicable regulations

Please list those projects that should have been inspected on-site this program year based upon the schedule in 24 CFR §92.504(d). Indicate which of these were inspected and a summary of issues that were detected during the inspection. For those that were not inspected, please indicate the reason and how you will remedy the situation.

Projects monitored in PY 2023 include:

Alexandria's House (Luhn), IDIS 3861, No Findings or Concerns

Birchtree, IDIS 3500, No Findings or Concerns

Celesta II, IDIS 1279, No Findings or Concerns

Clare View Senior North, IDIS 3830, No Findings or Concerns

Atlantic Homes, IDIS 1513, No Findings or Concerns

Bel Franklin, IDIS 3037, No Findings or Concerns

The Delaney Apts, IDIS 3884, No Findings or Concerns

Vasilenko Garfield Apts, IDIS 3958, <u>Finding:</u> Unit 7, a designated 30% HOME unit (2 BR) was rented to a family who was not income-eligible when the unit was leased. <u>Corrective Action:</u> The next vacated available HOME-assisted unit shall be made available to households at or below 30% of AMI.

During COVID and the two-year gap in permanent HOME-Program staffing, the City of Spokane accumulated a backlog of projects due for monitoring. During fall 2023, the following list of projects was identified for monitoring in PY2023. A continued staffing shortage limited the number of montoring and inspections that could occur during PY 2023. In PY 2024 departmental leadership has committed to hring a project staff position to work through the backlog of accumulated HOME monitorings.

Alexandria Apartments, IDIS 2300

Casas Salvadas, IDIS 280

Colvin/Harwood Longfellow Duplexes I, IDIS 119

Colvin/Harwood Scattered Site II, IDIS 228

Colvin/Harwood Scattered Site III, IDIS 655

Colvin/Harwood VII, IDIS 2522 & 2535

Colvin/Harwood Scattered Sites VIII, IDIS 2490

Cora Duplex, IDIS 4332

Keystone Corners, IDIS 2895

Liberty Park Terrace, IDIS 4002

Lilac Plaza (rehab), IDIS 3933

Lilac Terrace (new const), IDIS 3247

Market Street Station, IDIS 3040

Pearl on Adams, IDIS 3035

Peterson 925 E 37th Ave, IDIS 2574

Peterson 929 E 37th Ave, IDIS 2274

Rose Apartments, IDIS 3763

Provide an assessment of the jurisdiction's affirmative marketing actions for HOME units. 24 CFR 91.520(e) and 24 CFR 92.351(a)

HOME funding applicants provide an Affirmative Fair Housing Marketing Plan for Multifamily Housing on form HUD-935.2A. Staff also reviews leases, house rules, and tenant selection procedures for any needed technical assistance. Staff notifies each HOME borrower of affirmative marketing requirements and provides marketing recommendations for vacant units. Recommendations include displaying the Equal Housing Opportunity logo onsite and in all vacancy advertisements.

Refer to IDIS reports to describe the amount and use of program income for projects, including the number of projects and owner and tenant characteristics

As per PR 01, \$186,503.91 in program income was authorized for PY 2023.

\$18,650.39 was allocated to administration and drawn down.

\$84,571.55 was committed to a project currently in progress, no draw down occurred on that porject in PY 2023, No owner/tenant data is available until project completion.

\$83,281.97 is available to commit and will be committed when the next project is entered into IDIS.

Describe other actions taken to foster and maintain affordable housing. 24 CFR 91.220(k) (STATES ONLY: Including the coordination of LIHTC with the development of affordable housing). 24 CFR 91.320(j)

The City of Spokane coordinates our affordable housing investments with Spokane County, Washington State Housing Trust Fund, and Washington State Housing Finance Commission affordable housing funders. This coordination promotes local affordable housing development and leverages local housing investments.



CR-58 - Section 3

Identify the number of individuals assisted and the types of assistance provided

Total Labor Hours	CDBG	HOME	ESG	HOPWA	HTF
Total Number of Activities	0	0	0	0	0
Total Labor Hours					
Total Section 3 Worker Hours					
Total Targeted Section 3 Worker Hours					

Table 14 – Total Labor Hours

Qualitative Efforts - Number of Activities by Program	CDBG	HOME	ESG	HOPWA	HTF
Outreach efforts to generate job applicants who are Public Housing					
Targeted Workers					
Outreach efforts to generate job applicants who are Other Funding					
Targeted Workers.					
Direct, on-the job training (including apprenticeships).)			
Indirect training such as arranging for, contracting for, or paying tuition for, off-site training.					
Technical assistance to help Section 3 workers compete for jobs (e.g., resume assistance, coaching).					
Outreach efforts to identify and secure bids from Section 3 business concerns.					
Technical assistance to help Section 3 business concerns understand and bid on contracts.					
Division of contracts into smaller jobs to facilitate participation by Section 3 business concerns.					
Provided or connected residents with assistance in seeking employment					
including: drafting resumes, preparing for interviews, finding job					
opportunities, connecting residents to job placement services.					
Held one or more job fairs.					
Provided or connected residents with supportive services that can provide direct services or referrals.					
Provided or connected residents with supportive services that provide one or more of the following: work readiness health screenings, interview clothing, uniforms, test fees, transportation.					
Assisted residents with finding child care.					
Assisted residents to apply for, or attend community college or a four year educational institution.					
Assisted residents to apply for, or attend vocational/technical training.					
Assisted residents to obtain financial literacy training and/or coaching.					
Bonding assistance, guaranties, or other efforts to support viable bids from Section 3 business concerns.					
Provided or connected residents with training on computer use or online			1		
technologies.					
Promoting the use of a business registry designed to create opportunities for disadvantaged and small businesses.					
Outreach, engagement, or referrals with the state one-stop system, as				1	
designed in Section 121(e)(2) of the Workforce Innovation and Opportunity Act.					

	Other			
(Otner.			

Table 15 – Qualitative Efforts - Number of Activities by Program

Narrative

No Section 3 activities were completed in IDIS during PY 2023.





Submission Overview: ESG: CAPER

Report: CAPER Period: 7/1/2023 - 6/30/2024 Your user level here: Data Entry and Account Admin

Step 1: Dates

7/1/2023 to 6/30/2024

Step 2: Contact Information

First Name Adam

Middle Name

Last Name Schooley

Suffix

Title

Street Address 1 808 W Spokane Falls Boulevard

Street Address 2

City Spokane
State Washington

ZIP Code **99201**

E-mail Address aschooley@spokanecity.org

Phone Number (509)625-6044

Extension Fax Number

Emergency Shelter Rehab/Conversion

Did you create additional shelter beds/units through an ESG-funded rehab project

Did you create additional shelter beds/units through an ESG-funded conversion project

No No

Data Participation Information

Are there any funded projects, except HMIS or Admin, which are not listed on the Project, Links and Uploads form? This includes projects in the HMIS and from VSP No

Step 5: Project Outcomes

Project outcomes are required for all CAPERS where the program year start date is 1-1-2021 or later. This form replaces the narrative in CR-70 of the eCon Planning Suite.

From the Action Plan that covered ESG for this reporting period copy and paste or retype the information in Question 5 on screen AP-90: "Describe performance standards for evaluating ESG."

All programs funded through ESG are evaluated for performance quarterly. Data for these evaluations is pulled from the Community Management Information System. In addition, all ESG funded programs are required to ensure CMIS data quality by the 5th of each month. Programs funded for rapid re-housing are measured by the percentage of households exiting to permanent housing, the percentage of households with increased income at exit, and the average length of time from identified eligibility to being housed. Programs funded for emergency shelter operations are required to enter universal data into the CMIS system and record entry and exit dates. In addition, these programs are measured by the percentage of households who exit from the emergency shelter into permanent housing, the average length of time individuals are homeless in emergency shelter, average length of time between enrollment and clients' date of engagement.

Based on the information from the Action Plan response previously provided to HUD:

1. Briefly describe how you met the performance standards identified in A-90 this program year. If they are not measurable as written type in N/A as the answer.

Both CC-ES-HOC-ESG and CC-RRH—Families—ESG did not meet performance benchmarks including number of households served from the current CoC 5-year Strategic Plan to Prevent and End Homelessness. However, CC-RRH—Families—ESG showed improvement from the previous program year. Both projects fulfilled the activities submitted in IDIS.

2. Briefly describe what you did not meet and why. If they are not measurable as written type in N/A as the answer.

Performance benchmarks for ESG and CoC programs were established in 2019 when the CoC worked with the City of Spokane and Spokane County stakeholders to create the 5-year Strategic Plan to Prevent and End Homelessness. The COVID-19 pandemic had a significant impact on all the providers in our region. The last CoC Board Planning retreat discussed amending these goals to something more achievable for local providers as they recover from the pandemic. There have also been significant changes in Spokane's housing market since 2019, including steep rent rises and low inventory for units.

OR

3. If your standards were not written as measurable, provide a sample of what you will change them to in the future? If they were measurable and you answered above type in N/A as the answer.

N/A

Step 6: Financial Information

ESG Information from IDIS

As of 8/16/2024

FY	Grant Number	Current Authorized Amount	Funds Committed By Recipient	Funds Drawn	Balance Remaining	Obligation Date	Expenditure Deadline
Total		\$2,946,558.00	\$2,884,837.81	\$2,469,591.00	\$2,469,591.00	\$476,967.00	
2023	E23MC530006	\$277,996.00	\$267,571.85	\$800.00	\$800.00	\$277,196.00	6/26/2023
2022	E22MC530006	\$279,815.00	\$278,919.53	\$131,187.51	\$131,187.51	\$148,627.49	1/4/2023
2021	E21MC530006	\$288,596.00	\$259,393.89	\$259,393.89	\$259,393.89	\$29,202.11	11/10/2021
2020	E20MC530006	\$287,494.00	\$266,295.54	\$265,552.60	\$265,552.60	\$21,941.40	10/7/2020
2019	E19MC530006	\$276,545.00	\$276,545.00	\$276,545.00	\$276,545.00	\$0	8/13/2019
2018	E18MC530006	\$271,343.00	\$271,343.00	\$271,343.00	\$271,343.00	\$0	8/29/2018
2017	E17MC530006	\$268,989.00	\$268,989.00	\$268,989.00	\$268,989.00	\$0	10/19/2017
2016	E16MC530006	\$269,876.00	\$269,876.00	\$269,876.00	\$269,876.00	\$0	8/22/2016
2015	E15MC530006	\$268,994.00	\$268,994.00	\$268,994.00	\$268,994.00	\$0	7/22/2015

Expenditures	2023 _{Yes}	2022 Yes	2021 _{Yes}	2020 _{No}	2019 No	2018 No	2017 No	2016 _{No}
	FY2023 Annual ESG Funds for	FY2022 Annual ESG Funds for	FY2021 Annual ESG Funds for					
Homelessness Prevention	Non-COVID	Non-COVID	Non-COVID					
Rental Assistance								
Relocation and Stabilization Services - Financial Assistance								
Relocation and Stabilization Services - Services								
Hazard Pay (unique activity)								
Landlord Incentives (unique activity)								
Volunteer Incentives (unique activity)								
Training (unique activity)								
Homeless Prevention Expenses	0.00	0.00	0.00					
	FY2023 Annual ESG Funds for	FY2022 Annual ESG Funds for	FY2021 Annual ESG Funds for					

Rapid Re-Housing	Non-COVID	Non-COVID	Non-COVID	
Rental Assistance	800.00	10,569.99	15,148.23	
Relocation and Stabilization Services - Financial Assistance		5,956.00	7,748.77	
Relocation and Stabilization Services - Services		18,002.59	242.76	
Hazard Pay (unique activity)				
Landlord Incentives (unique activity)				
Volunteer Incentives (unique activity)				
Training (unique activity)				
RRH Expenses	800.00	34,528.58	23,139.76	
	FY2023 Annual ESG Funds for	FY2022 Annual ESG Funds for	FY2021 Annual ESG Funds for	
Emergency Shelter	Non-COVID	Non-COVID	Non-COVID	
Essential Services				
Operations		79,680.53		
Renovation				
Major Rehab				
Conversion				
Hazard Pay (unique activity)				
Volunteer Incentives (unique activity)				
Training (unique activity)				
Emergency Shelter Expenses	0.00	79,680.53	0.00	
	FY2023 Annual ESG Funds for	FY2022 Annual ESG Funds for	FY2021 Annual ESG Funds for	
Temporary Emergency Shelter	Non-COVID	Non-COVID	Non-COVID	
Essential Services				
Operations				
Leasing existing real property or temporary structures				
Acquisition				

Hazard Pay (unique activity)				
Volunteer Incentives (unique activity)				
Training (unique activity)				
Other Shelter Costs				
Temporary Emergency Shelter Expenses				
	FY2023 Annual ESG Funds for	FY2022 Annual ESG Funds for	FY2021 Annual ESG Funds for	
Street Outreach	Non-COVID	Non-COVID	Non-COVID	
Essential Services				
Hazard Pay <i>(unique</i> activity)				
Volunteer Incentives (unique activity)				
Training (unique activity)				
Handwashing Stations/Portable Bathrooms (unique activity)				
Street Outreach Expenses	0.00	0.00	0.00	
	FY2023 Annual ESG Funds for	FY2022 Annual ESG Funds for	FY2021 Annual ESG Funds for	
Other ESG Expenditures	Non-COVID	Non-COVID	Non-COVID	
Cell Phones - for persons in CoC/YHDP funded projects (unique activity)				
persons in CoC/YHDP funded projects				
persons in CoC/YHDP funded projects (unique activity) Coordinated Entry COVID Enhancements				
persons in CoC/YHDP funded projects (unique activity) Coordinated Entry COVID Enhancements (unique activity) Training (unique				
persons in CoC/YHDP funded projects (unique activity) Coordinated Entry COVID Enhancements (unique activity) Training (unique activity) Vaccine Incentives		1,811.08	874.24	
persons in CoC/YHDP funded projects (unique activity) Coordinated Entry COVID Enhancements (unique activity) Training (unique activity) Vaccine Incentives (unique activity)		1,811.08 19,553.28	874.24 533.01	
persons in CoC/YHDP funded projects (unique activity) Coordinated Entry COVID Enhancements (unique activity) Training (unique activity) Vaccine Incentives (unique activity) HMIS	0.00			
persons in CoC/YHDP funded projects (unique activity) Coordinated Entry COVID Enhancements (unique activity) Training (unique activity) Vaccine Incentives (unique activity) HMIS Administration	0.00 FY2023 Annual ESG Funds for	19,553.28	533.01	

Total Expenditures	800.00	135,573.47	24,547.01	
Match	800.00	135,573.47	24,547.01	
Total ESG expenditures plus match	1,600.00	271,146.94	49,094.02	

Total expenditures plus match for all years

321,840.96

Step 7: Sources of Match

	FY2023	FY2022	FY2021	FY2020	FY2019	FY2018	FY2017	FY2016	FY2015
Total regular ESG plus COVID expenditures brought forward	\$800.00	\$135,573.47	\$24,547.01	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Total ESG used for COVID brought forward	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Total ESG used for regular expenses which requires a match	\$800.00	\$135,573.47	\$24,547.01	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Match numbers from financial form	\$800.00	\$135,573.47	\$24,547.01	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Match Percentage	100.00%	100.00%	100.00%	0%	0%	0%	0%	0%	0%

Match Source FY2023 FY2022 FY2021 FY2020 FY2019 FY2018 FY2017 FY2016 FY2015

Other Non-ESG HUD Funds Other Federal Funds

State Government

Local Government 800.00 135,573.47 24,547.01

Private Funds

Other

Fees

Program Income

Total Cash Match 800.00 135,573.47 24,547.01 0.00 0.00 0.00 0.00 0.00 0.00 0.00

Non Cash Match

Total Match 800.00 135,573.47 24,547.01 0.00 0.00 0.00 0.00 0.00 0.00 0.00

Step 8: Program Income

Program income is the income received by the recipient or subrecipient directly generated by a grant supported activity. Program income is defined in 2 CFR §200.307. More information is also available in the ESG CAPER Guidebook in the resources tab above.

Did the recipient earn program income from any ESG project during the program year?

No