Rapid Rehousing and Emergency Shelter

October 2026 Update

While we are seeing slight improvement in the number of RRH referrals coming from our Emergency Shelter System, it was decided among the ES Providers, CE Leads, RRH Providers and the City of Spokane, to extend the pilot to June of 2027.

Purpose

The purpose of this pilot is to create greater shelter bed turnover and reduce unnecessary transfers between providers that administer RRH and Emergency Shelter (where applicable). The pilot will allow 20% of RRH referrals (each time a report is pulled) come from our Emergency Shelters. This pilot supports a systemwide goal of improving shelter flow and exits to permanent housing.

Scope

For now, this policy applies only to CHG-funded RRH projects that the City of Spokane manages. Participating providers and Coordinated Entry (CE) Leads will follow the parameters outlined below to ensure consistent application and equitable access.

Coordinated Entry Rules

- The pilot utilizes the existing CE system (CES) structure and CE leads for the following populations:
    - SNAP→ Single Adults
    - CCEW→ Families
    - VOA→ Youth and Young Adults (18-24)
- The participating Emergency Shelters are:

    SINGLE ADULTS 25+
    - House of Charity (Single Adults)
    - CAT (Single Adults)
    - Jewels (Single Adults)

    FAMILIES 25+
    - Family Promise of Spokane

    YOUNG ADULTS 18-24
    - Currently staying within existing shelter systems supported by public dollars and viewable within HMIS.

Prioritization Criteria

Participating shelters will be required and expected to enroll households into CE. Recent reports show that the number of CE enrollments at the shelter level is extremely low. Emergency Shelter providers must actively participate in this pilot by way of CE Enrollments.

Eligibility Criteria is determined by the most recently updated CHG Guidelines.

Emergency Shelter providers who also operate RRH may retain their own shelter households for RRH enrollment at the time referrals are requested or when case management capacity is confirmed, to maintain continuity of established client relationships. All RRH enrollments must still be supported by a referral from the CE Lead agency to ensure compliance with CE P/P's and to prevent direct enrollment outside of the CE referral procedure.

Timeline

Pilot launch: November 2025
Pilot end: June 2027

Evaluation Metrics

- Increased Number of CE Enrollments at the ES level
- Increased Number of RRH Enrollments of shelter guests
- At least 10% of RRH Enrollments lead to a successful outcome