

2025-2029 Consolidated Plan

City of Spokane Community Engagement Appendix

Community Needs Survey Results



This survey was conducted as part of the City's Department of Housing and Urban Development (HUD) Consolidated Plan. For more information and to view the draft plan visit:
<https://my.spokanecity.org/chhs/programs/consolidated-plan/>



Community Needs Survey

- Open June 1, 2024 – October 11
- 739 Total Respondents
- Languages: English, Arabic, Marshallese, Russian, Spanish, Vietnamese
- 6 Public Meetings
- 16 Consultations
- Targeted stakeholder outreach
 - Community Assembly
 - CoC Subcommittees
 - NEYC the Zone
 - Better Health Together Tribal Partners Council
- Web -based, with media and targeted outreach
 - City of Spokane Community Update, 80K subscribers
 - KHQ Website and news story on 8/26/2024
 - Neighborhood Newsletters
 - Ad in The Inlander
- Community Outreach Events

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English-US

U.S. DEPARTMENT OF HOUSING AND URBAN DEVELOPMENT

COMMUNITY PLANNING DEVELOPMENT

CITY OF SPOKANE

Help the City of Spokane decide how to spend over 25 million dollars in federal funding over the next five years.

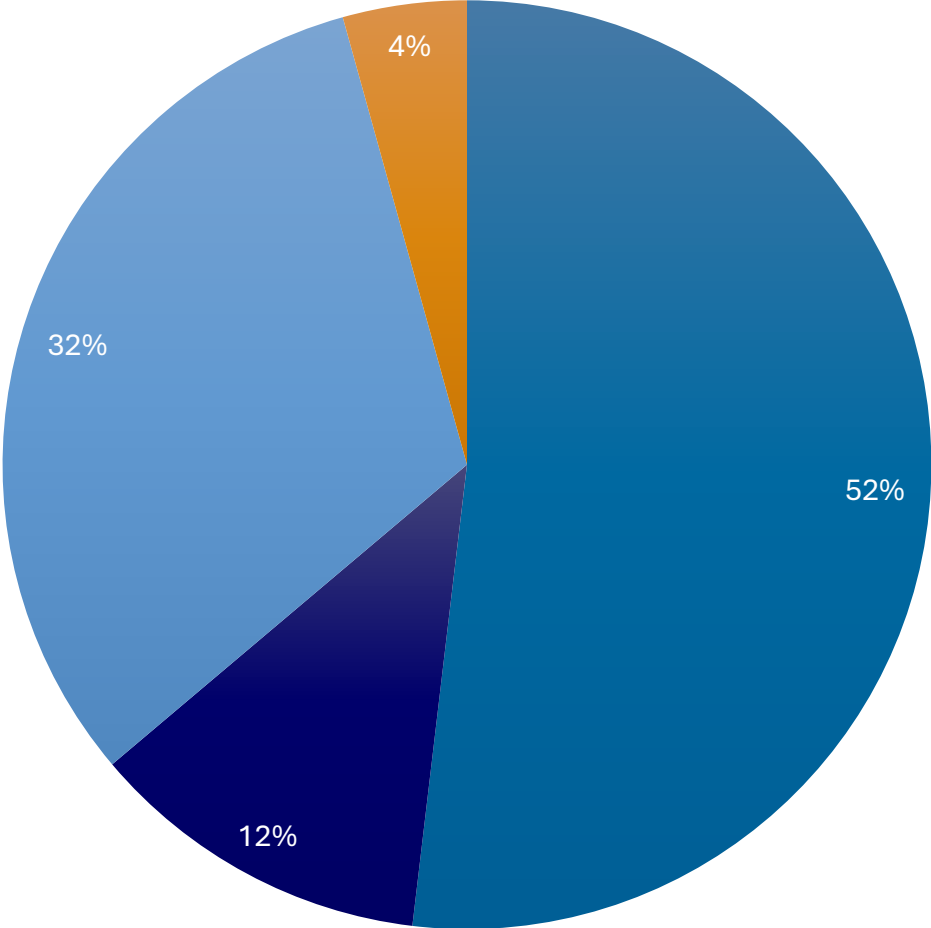
The City of Spokane receives funds from the U.S. Department of Housing and Urban Development's (HUD) Community Development Block Grant (CDBG) program, the HOME Investment Partnerships (HOME) program, and the Emergency Solutions Grant (ESG) program. Programs supported through these funds increase and preserve affordable rental and homeowner housing, improve public facilities, and support public and community services (e.g., food banks, health care services).

These funds benefit low- and moderate- income households in the City of Spokane. An individual in Spokane is considered low- to moderate-income if they earn less than \$54,800 per year and a family of four is considered low- to moderate- income if their household earns less than \$78,300 per year.

Your participation in this survey will help us capture the needs of our community and how to prioritize funding!

Which of the following best describes you?*

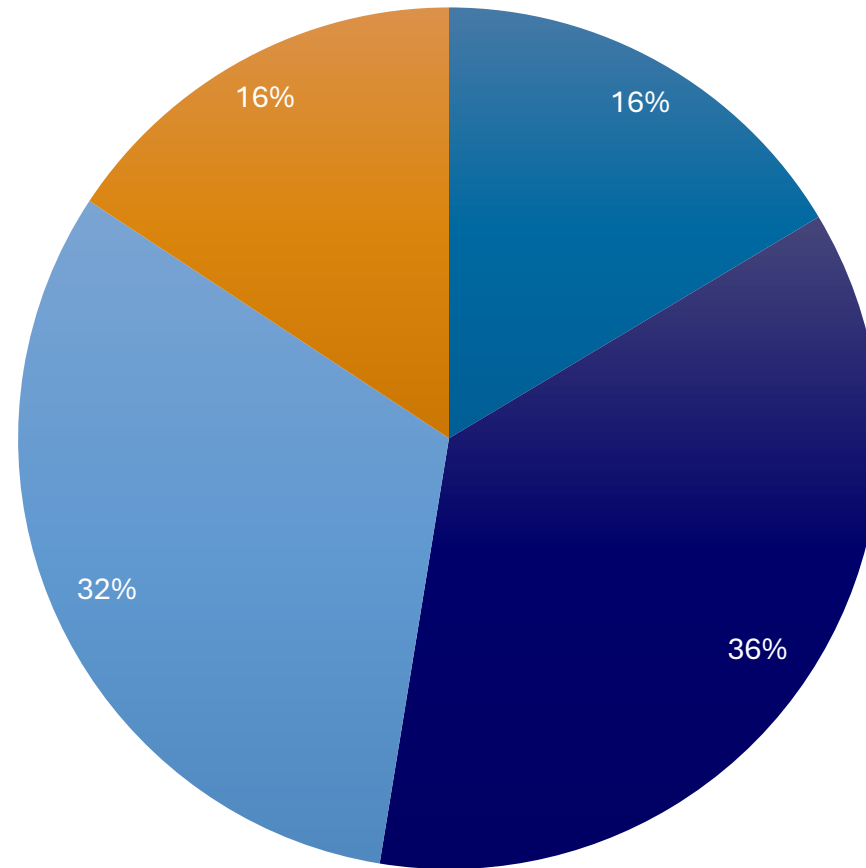
Which of the following best describes you?



■ I am a resident in the city of Spokane. ■ I work in the city of Spokane. ■ I reside and work in the city of Spokane. ■ Other

Answered: 739 Skipped: 0

If you are a Spokane resident, which City Council District do you reside in?



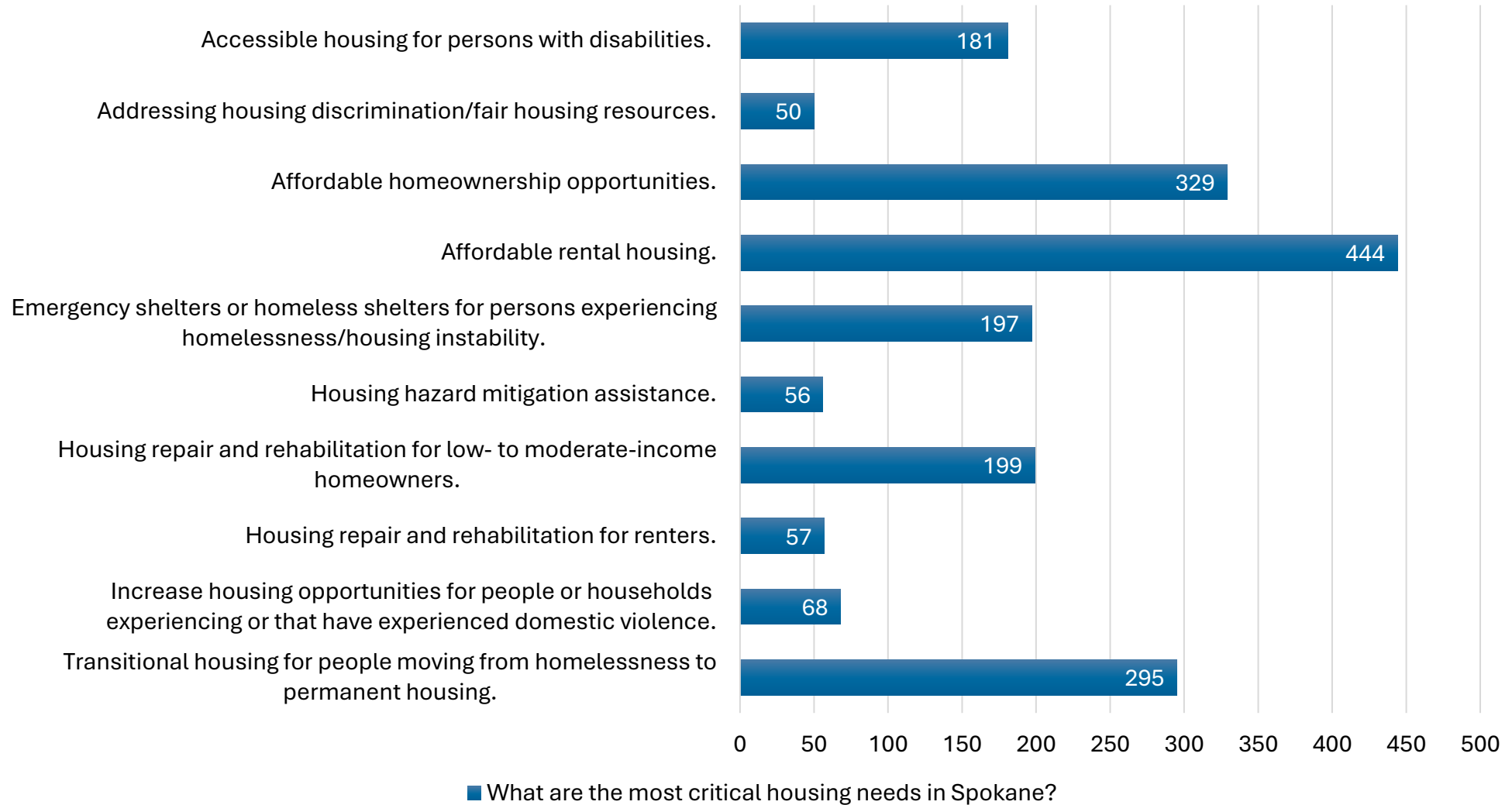
■ District 1 (Northeast Spokane) ■ District 2 (South Hill/Downtown) ■ District 3 (Northwest Spokane) ■ N/A

Answered: 739 Skipped: 0

Community Needs Survey Results: What are the most critical housing needs in Spokane? Please select your top 3 priorities.

1	Affordable rental housing (e.g., construct and/or rehabilitate rental housing units for low- and moderate-income households). 61%
2	Affordable homeownership opportunities (e.g., downpayment or closing cost assistance for purchasing a home). 46%
3	Transitional housing for people moving from homelessness to permanent housing. 41%
4	Housing repair and rehabilitation for low- to moderate-income homeowners (e.g., roof repair and heating, electrical, or plumbing systems). 28%
5	Emergency Shelters for persons experiencing homelessness/housing instability. 27%

What are the most critical housing needs in Spokane?



Answered: 734 Skipped: 5

Are there any other housing needs not listed above you would like to identify or other comments you would like to make?

TRUE community living situations for individuals who need supports to live mostly independently, semi-independently, in group homes, supported living homes, adult family homes, etc. For instance, pocket neighborhoods dedicated to this purpose. Mixed-living (independent & supported) of rentals, owned homes, micro-apartments, etc.

It would be amazing if the City of Spokane would finance loans for incremental developers! Anything that would allow private citizens (not development corporations) to make incremental improvements to their neighborhoods!

Unconventional temporary/emergency safe shelter... Car/tent/RV camps with security, storage, hygiene and food facilities.

More landlord mitigation for the tenants a landlord takes a chance on and then they ruin their property.

Rehabilitate old properties before building more new ones. Update homes or replace homes on existing land. Demolish vacant buildings to rebuild apartments or homes rather than removing forested areas or farmland.

Affordable housing needs to be in areas that have good access to public transit and basic services (grocery stores, pharmacies, schools, libraries, community centers) within walking distance.

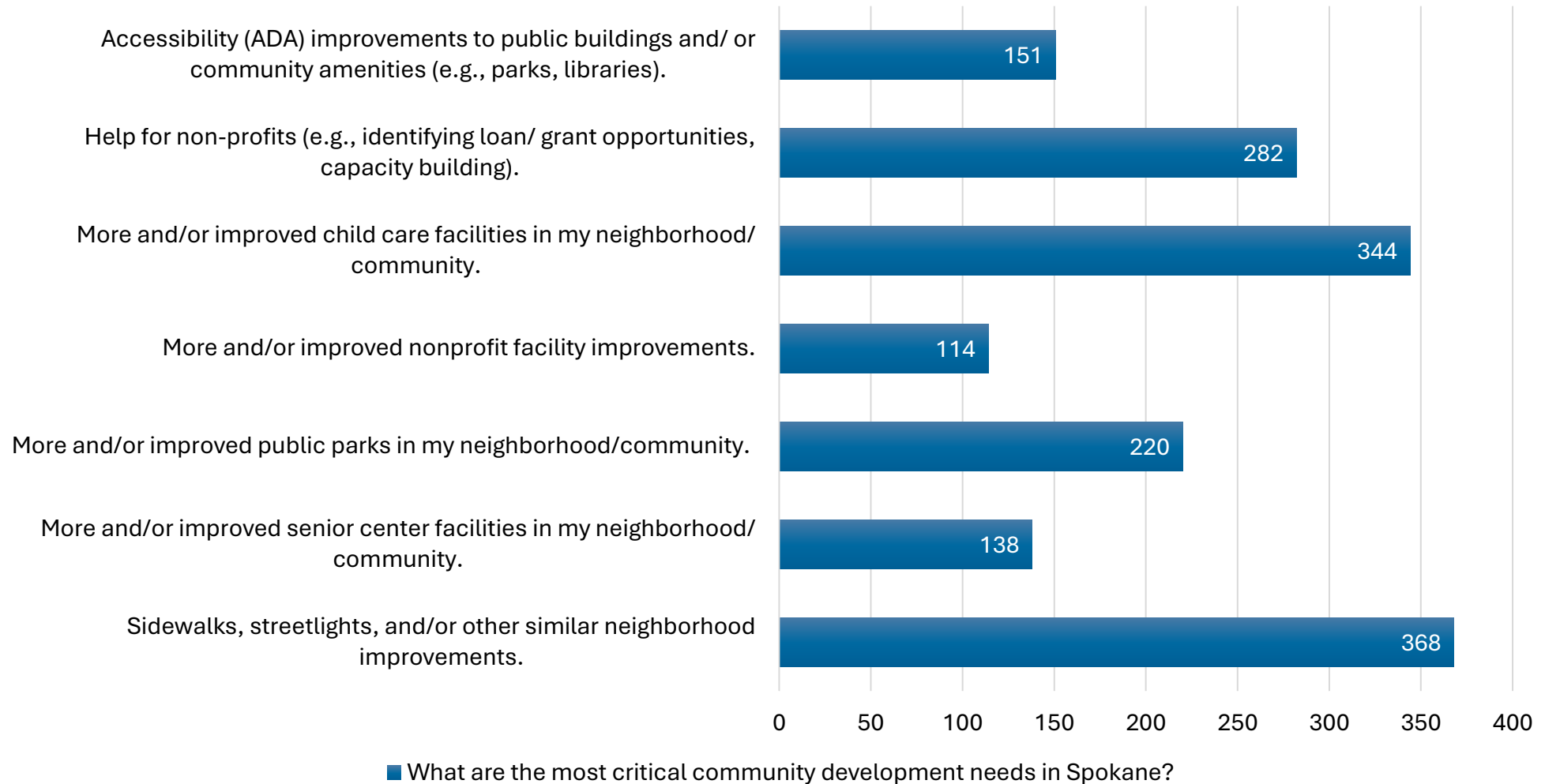
Housing programs to support Veterans and their families, specifically those who are experiencing disabilities and medical crises, since VA programs mostly assist single Veterans who are already homeless. VA has lengthy complicated processes to obtain disability, and this process takes numerous denials and appeals to get approved, as does applying for Social Security. There's virtually no assistance for preventative measures to stabilize Veterans and their families suddenly going through medical crises and disability processes.

We should stop big corporations from buying our housing and renting it out to make a profit. We need the housing for people who want to buy homes. We should pass an ordinance stopping this practice.

Community Needs Survey Results: What are the most critical community development in Spokane? Please select your top 3 priorities.

1	Sidewalks, streetlights, and/or other similar neighborhood improvements. 51%
2	More and/or improved childcare facilities in my neighborhood/ community. 48%
3	Help for non-profits (e.g., identifying loan/ grant opportunities, capacity building). 39%
4	More and/or improved public parks in my neighborhood/community. 30%
5	More and/or improved community centers in my neighborhood/ community. 29%

What are the most critical community development needs in Spokane?



Answered: 716 Skipped: 23

Are there any other community development needs not listed above you would like to identify or other comments you would like to make?

Our community needs higher wage jobs, more affordable housing, better support for working parents, and to prioritize renters and owner-occupied home ownership over the interests of landlords. We also need a housing first approach + services to support chronically unhoused folks.

Our neighborhood council received great feedback from disabled and elderly residents regarding a clean-up event where volunteers removed trash from their homes. Many cannot lift or drive large items to the dump or roll-off events, so trash accumulated over many years. They were embarrassed to ask for help and grateful the neighborhood approached them instead. More outreach may be needed to identify homeowners who are isolated, sick or injured.

Protected bike lanes with an actual concrete barrier that will stop cars. More frequent buses. Public restrooms!

Streets in Spokane are skewed drastically towards accommodating vehicular traffic at the expense of almost everything else. Changing this paradigm to a much more pedestrian & bicycle-focused one should be a top priority to achieve a more livable, safe, and healthier community.

Childcare-- increased access to childcare facilities can be incredibly helpful as well as subsidized opportunities for care potentially.

Back in the 1930s-1940s, the government had a program known as the Civilian Conservation Corps. This program provided education, training, workforce development, and jobs with a livable wage. We can do this again on a smaller scale in our community. From cleaning up the city to debris cleanup in areas with wildfire risk, there are jobs that could benefit our community and positively impact lives.

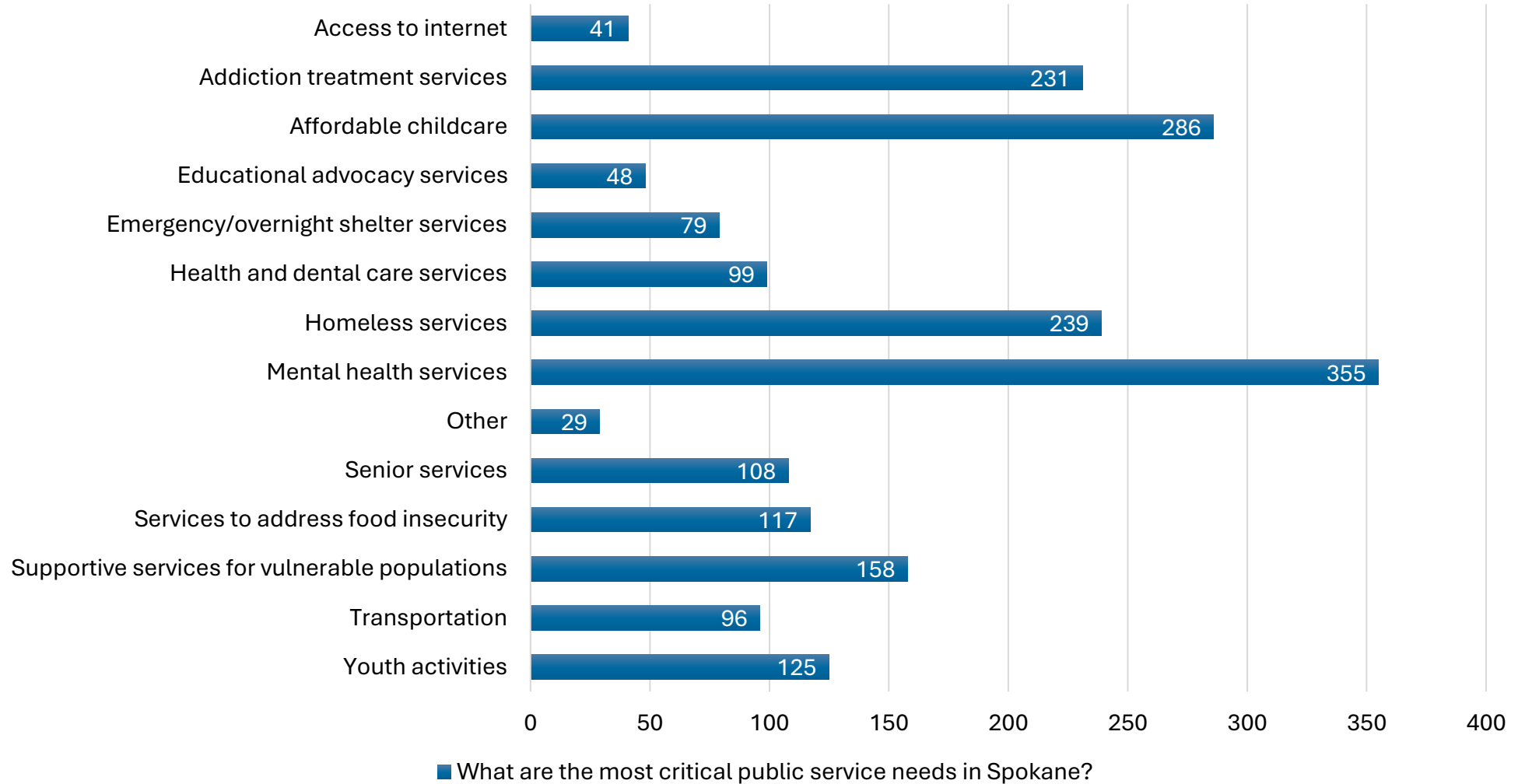
More places for individuals with intellectual disabilities to go-similar to a senior center. Not all can continue in the PACE program at SCC, but there needs to be other places for them to go if they are unable to work. Something similar to a senior center in neighborhoods would be great.

More and/or improved tree canopy in treeless areas of the city. Plant a variety of trees and support them. Don't plant them to die! More and/or improved anti-pollution efforts: trash tossed on streets, freeways, rivers, and in neighborhoods.

Community Needs Survey Results: What are the most critical public service needs in Spokane? Please select your top 3 priorities.

1	Mental health services. 49%
2	Affordable childcare. 40%
3	Homeless services. 33%
4	Addiction treatment services. 32%
5	Supportive services for vulnerable populations (low-income residents, persons living with disabilities, LGBTQIA+, etc.). 22%

What are the most critical public service needs in Spokane?



Answered: 728 Skipped: 11

Are there any other public service needs not listed above you would like to identify or other comments you would like to make?

Victim services support for sexual assault and crime victims. They are a prevention of homelessness, DV is the leading cause of homelessness for women and children, and they save hospitals and law enforcement money by assisting and supporting high crisis needs, connect to housing, pay rent, safety plan so people can stay in their homes, etc.

There are some things that everyone does whether we have a good place for it or not. Sleeping, "Toilet", produce some trash, and also women's sanitary needs. Since those things aren't optional we can either deal with them proactively with public toilets, with wash water, with waste bins accessible to everybody housed or not... or we can have unsightly and unsanitary messes. If there's a third option I'd love to hear it. I would love to live in a city with abundant public toilets and trash cans.

Greater access to mental health care and treatment facilities other than short term crisis reactive care.

I think people should be incentivized to open up childcare facilities. Offer a large tax credit or subsidy so that more childcare centers open up. There are hardly any, and all of them have waitlists and tend to be expensive.

Support for parents of children with mental health challenges and diverse learning styles is equally important, offering tailored resources and options to foster academic and emotional success. By investing in these initiatives, we can create a more supportive and inclusive educational environment for all students.

There are little to NO support for meeting transportation needs of workers and families. STA can bridge some needs, but not all. And there's little assistance for assistance w/bus fees. Grant funding for mechanic services, collision repair, tires, fuel, maintenance, car loan, insurance is needed! I hear these needs every day.

Seniors need transportation help for doctor appointments and grocery shopping. Seniors also need help with heating and cooling systems, and small home repairs/maintenance in order to safely age in place.

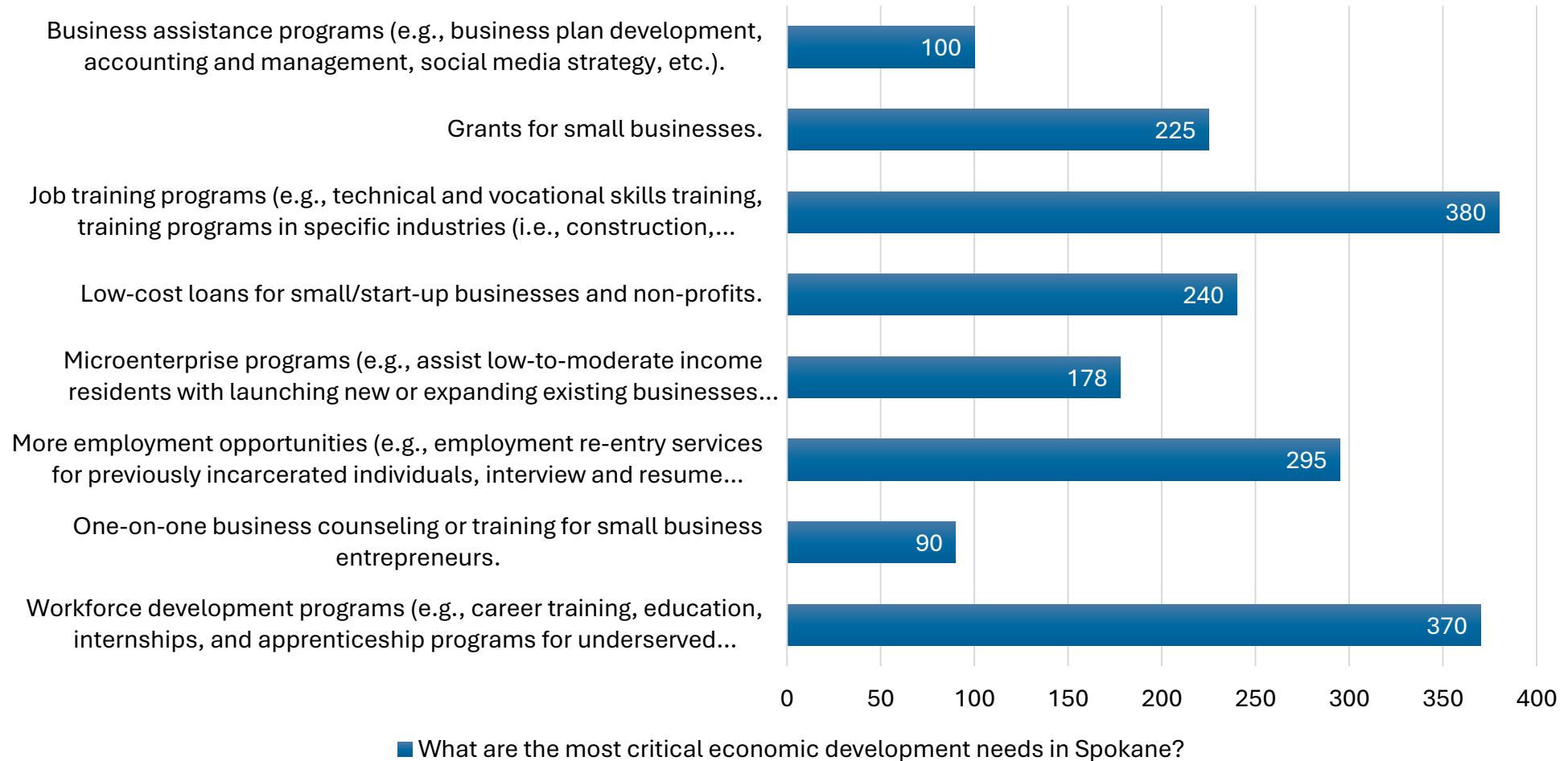
Resources are better used for basic needs - shelter, transportation, food, quality childcare- which help people get and keep jobs, improve their skills, and meet their other needs themselves. The best social program for the long term is a good job.

Community Needs Survey Results: What are the most critical economic development in Spokane? Please select your top 3 priorities.

1	Job training programs (e.g., technical and vocational skills training, training programs in specific industries (i.e., construction, technology)). 53%
2	Workforce development programs (e.g., career training, education, internships, and apprenticeship programs for underserved communities). 51%
3	More employment opportunities (e.g., employment re-entry services for previously incarcerated individuals, interview and resume assistance services). 41%
4	Low-cost loans for small/start-up businesses and non-profits. 33%
5	Grants for small businesses. 31%



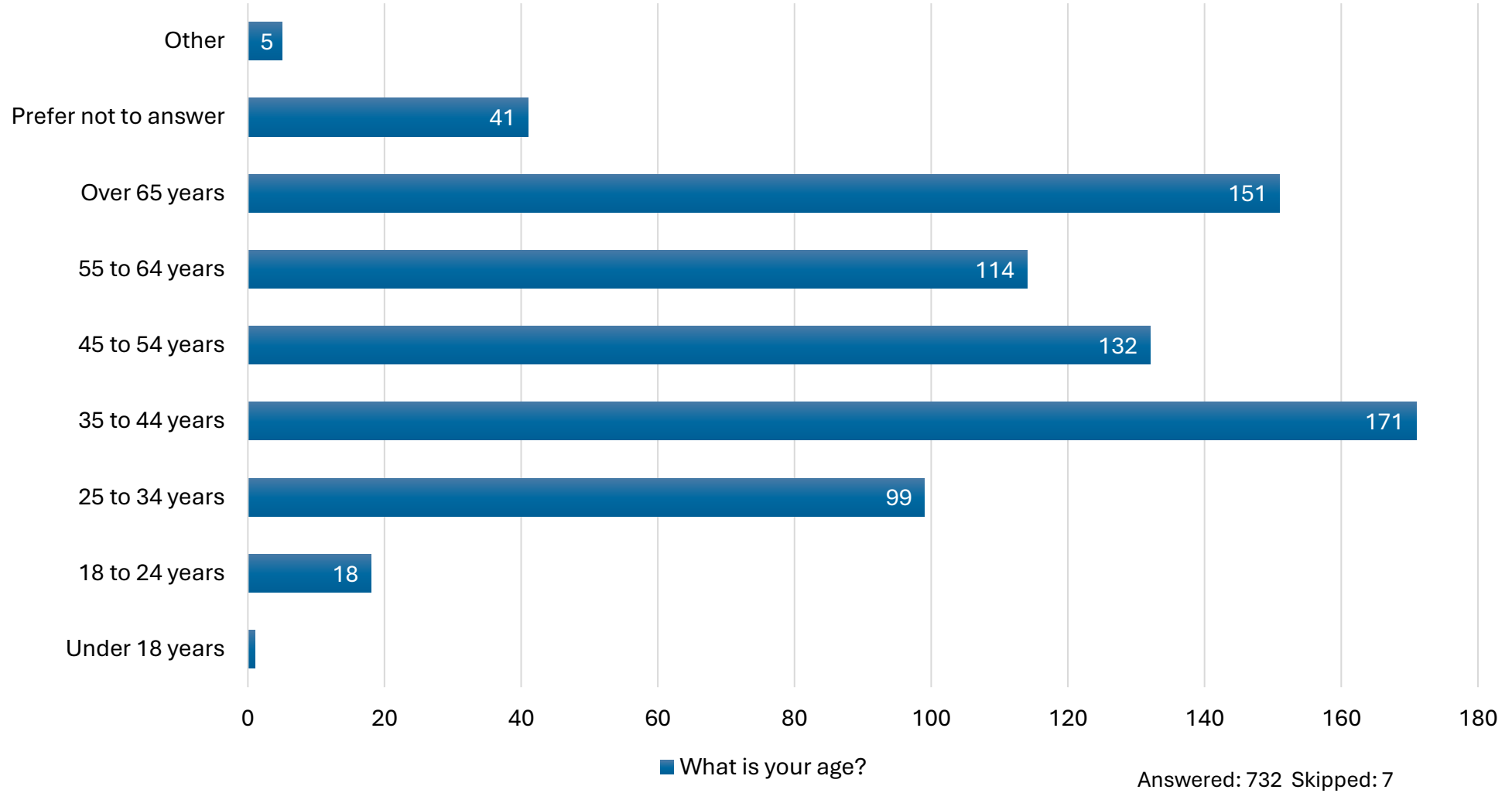
What are the most critical economic development needs in Spokane?



Answered: 710 Skipped: 29

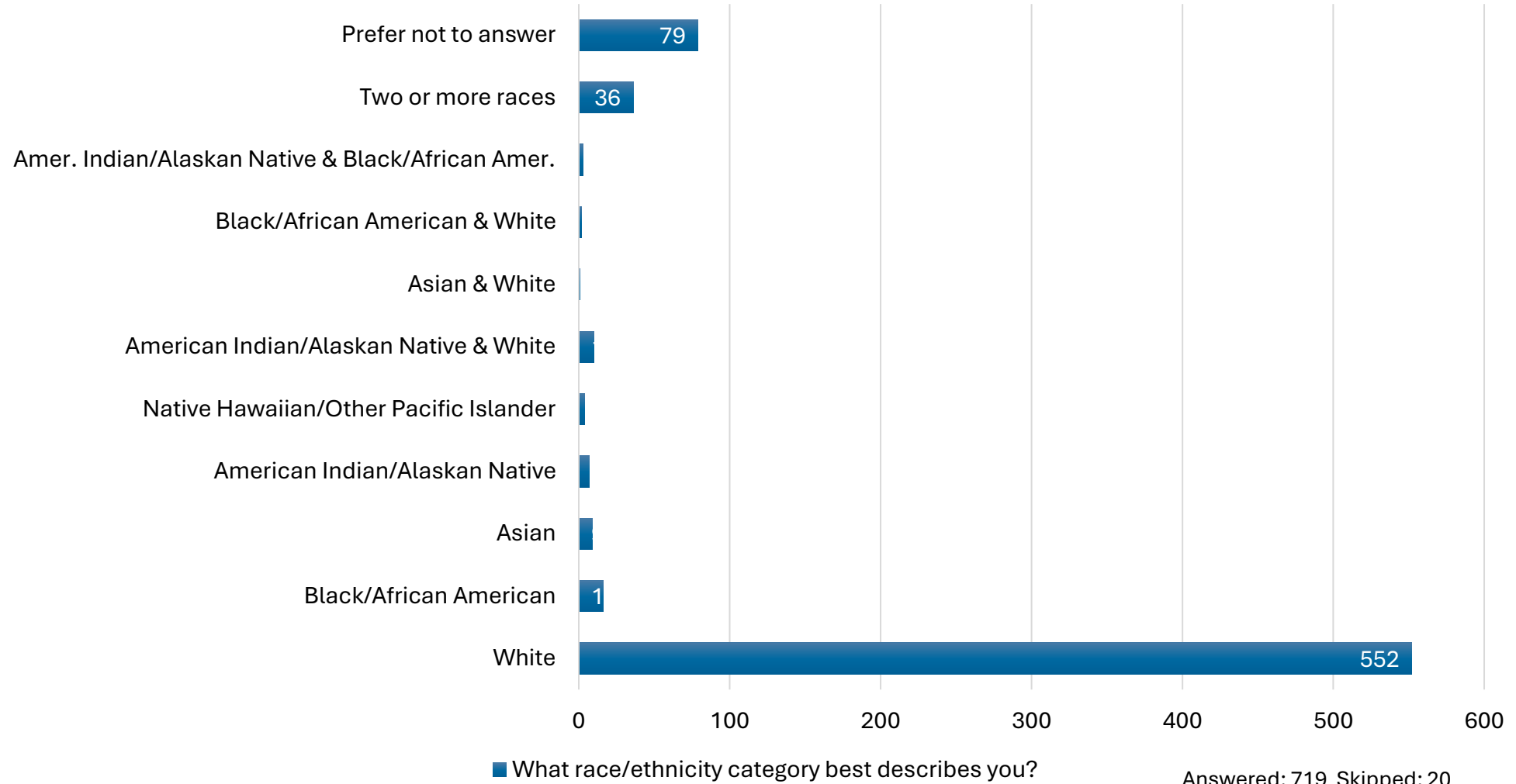
Respondent Characteristics

What is your age?



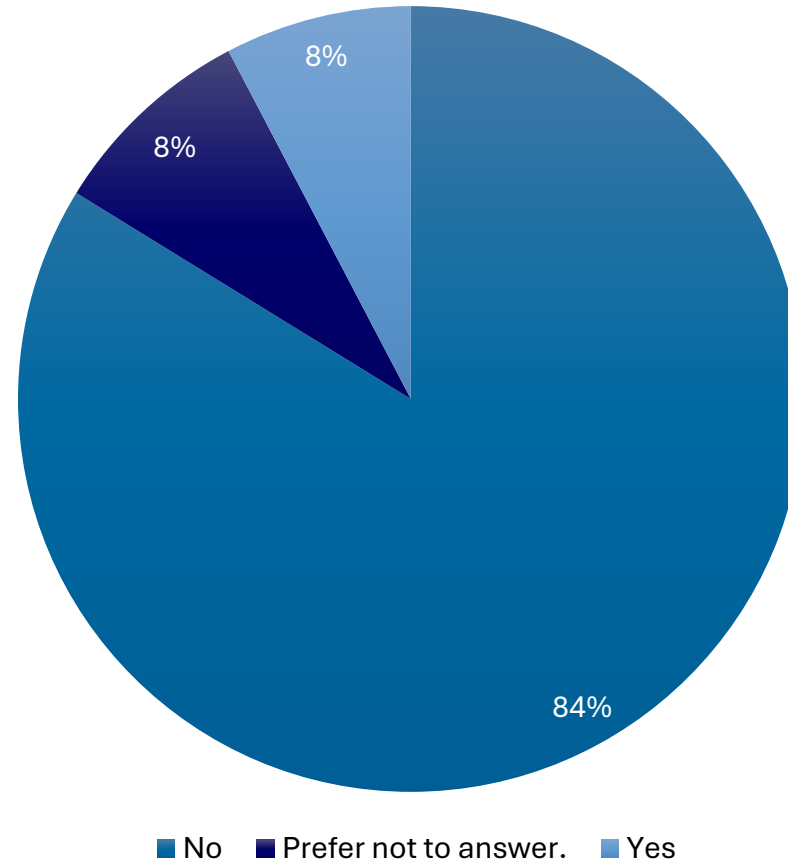
Respondent Characteristics

What race/ethnicity category best describes you?



Respondent Characteristics

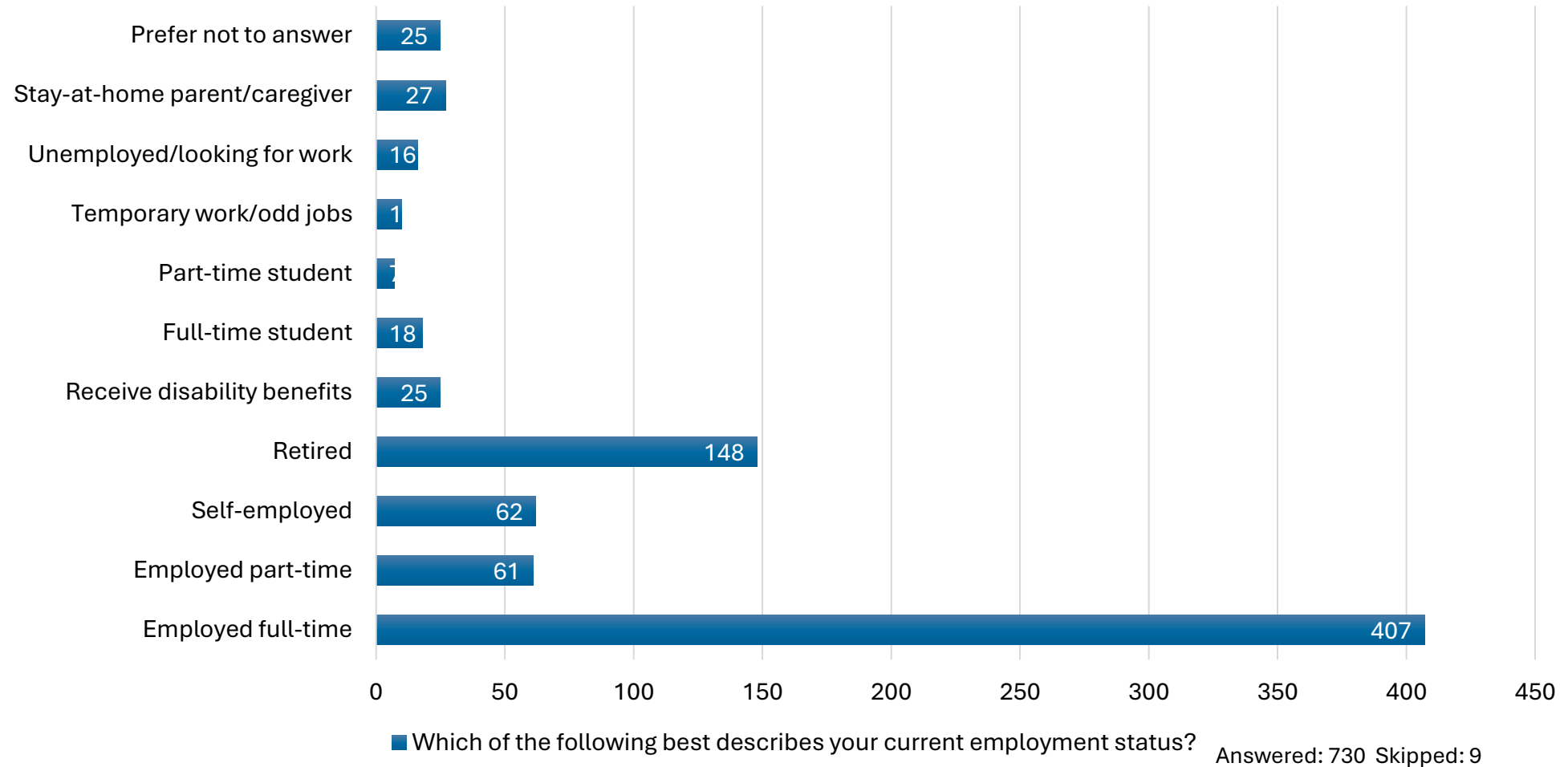
Are you of Hispanic, Latino/Latina/Latinx or Spanish ethnicity?



Answered: 703 Skipped: 36

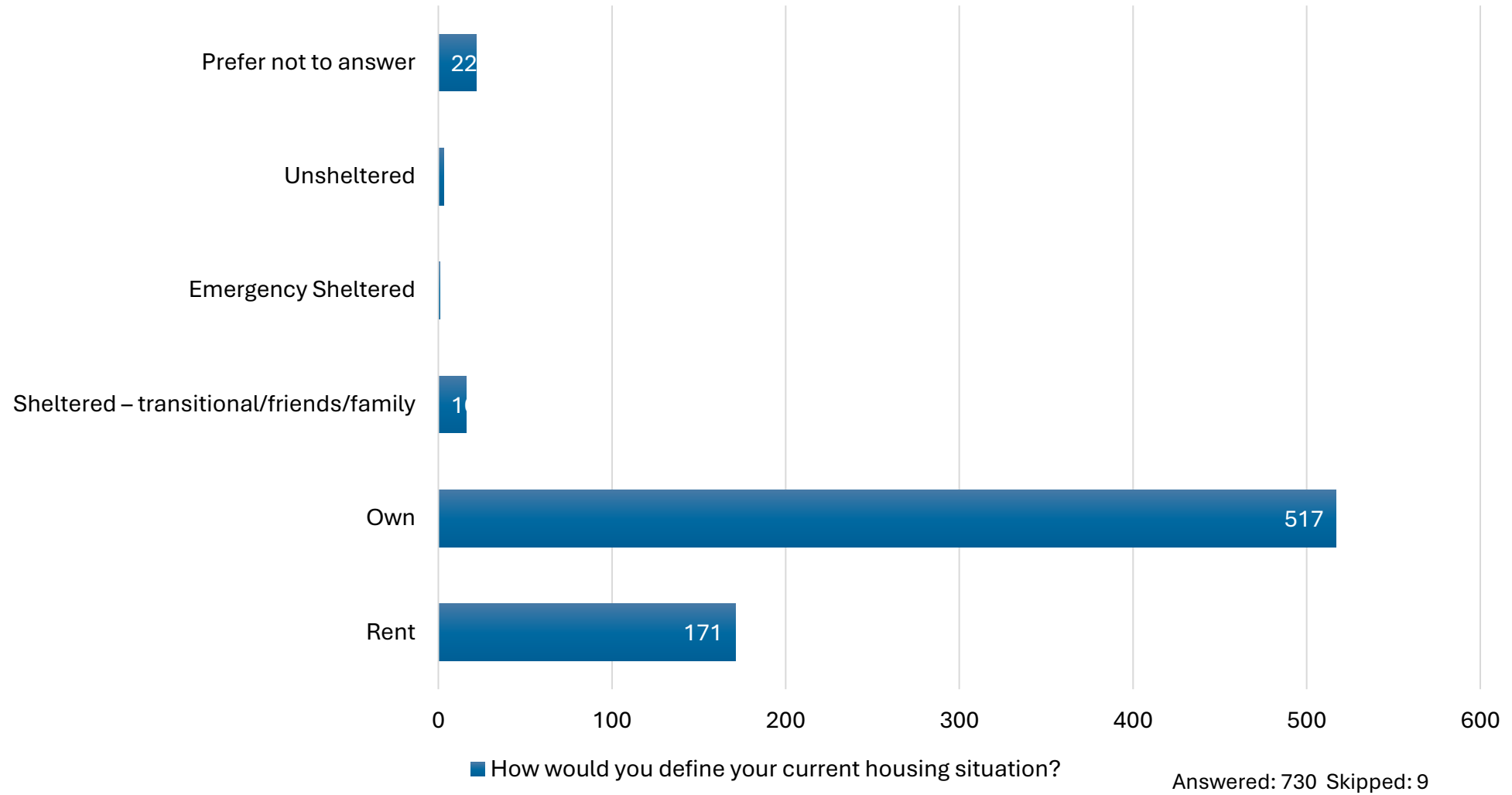
Respondent Characteristics

Which of the following best describes your current employment status?



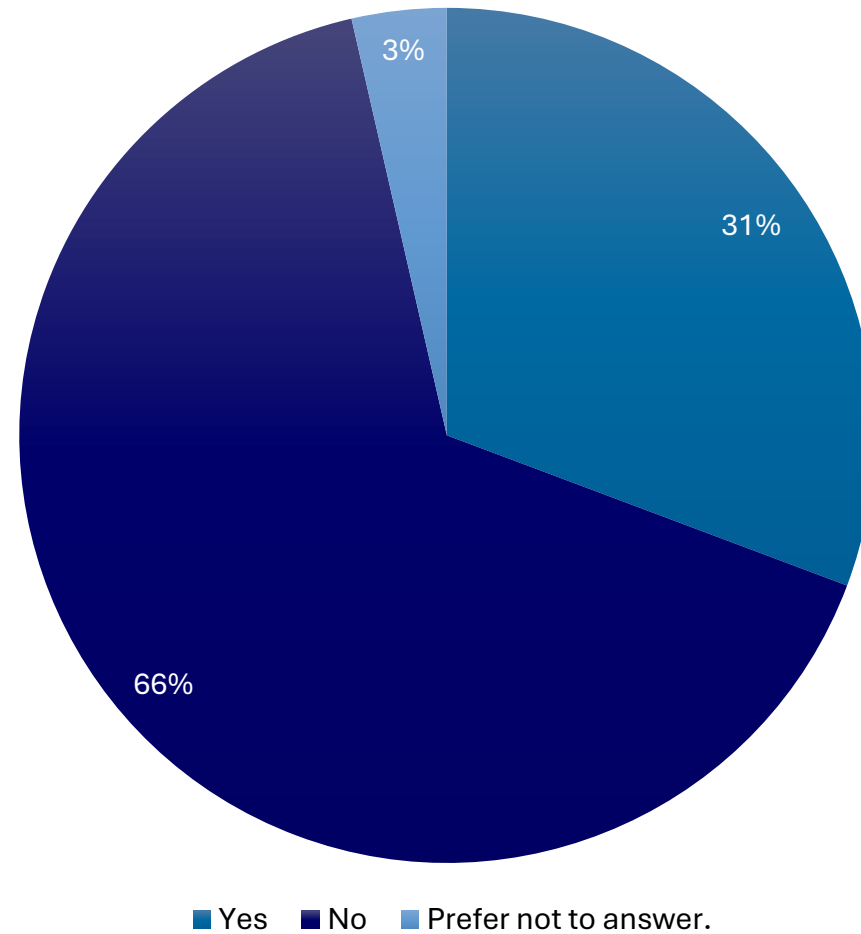
Respondent Characteristics

How would you define your current housing situation



Respondent Characteristics

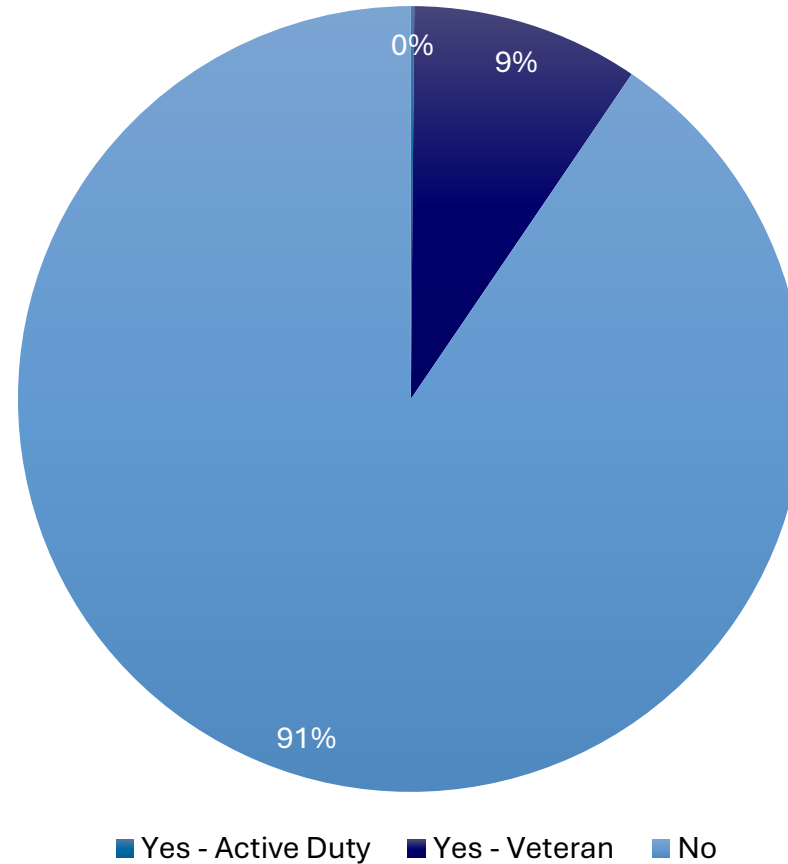
Do any children under the age of 18 live with you?



Answered: 726 Skipped: 13

Respondent Characteristics

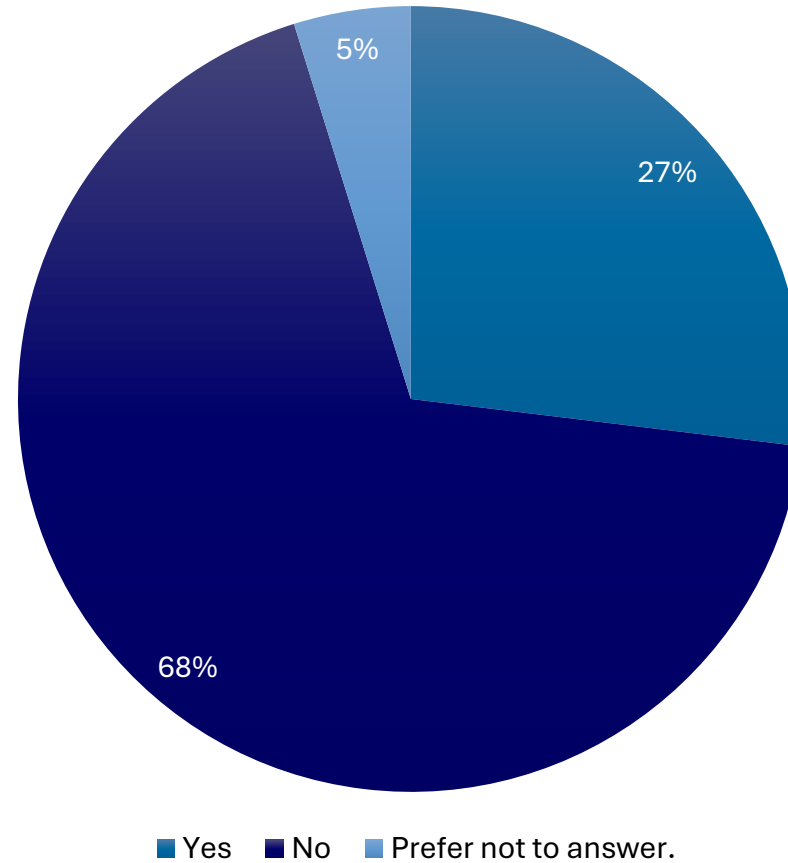
Are you a US Military member on active duty or a veteran?



Answered: 726 Skipped: 13

Respondent Characteristics

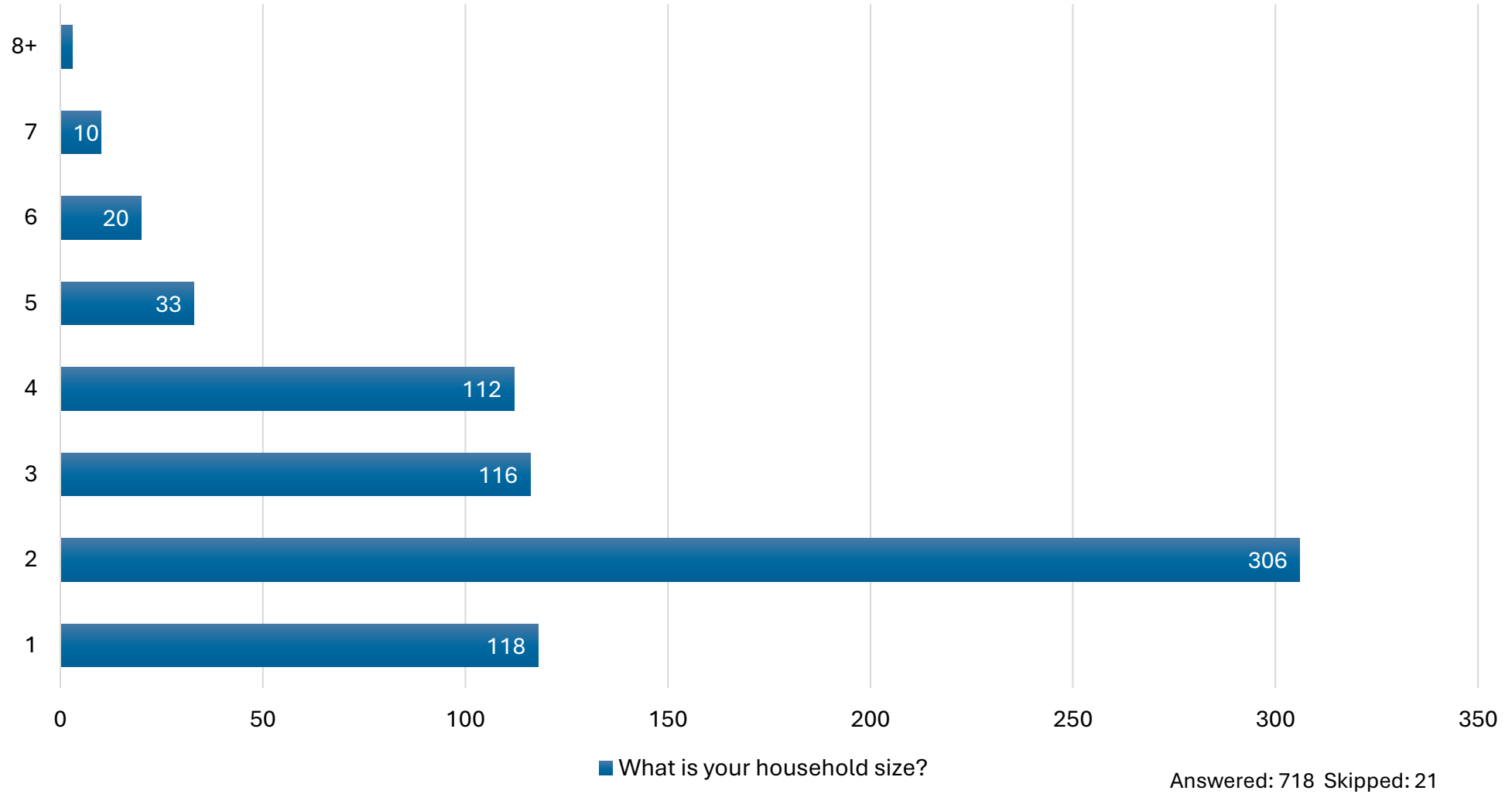
Do you or anyone in your household identify as having or living with a disability?



Answered: 726 Skipped: 13

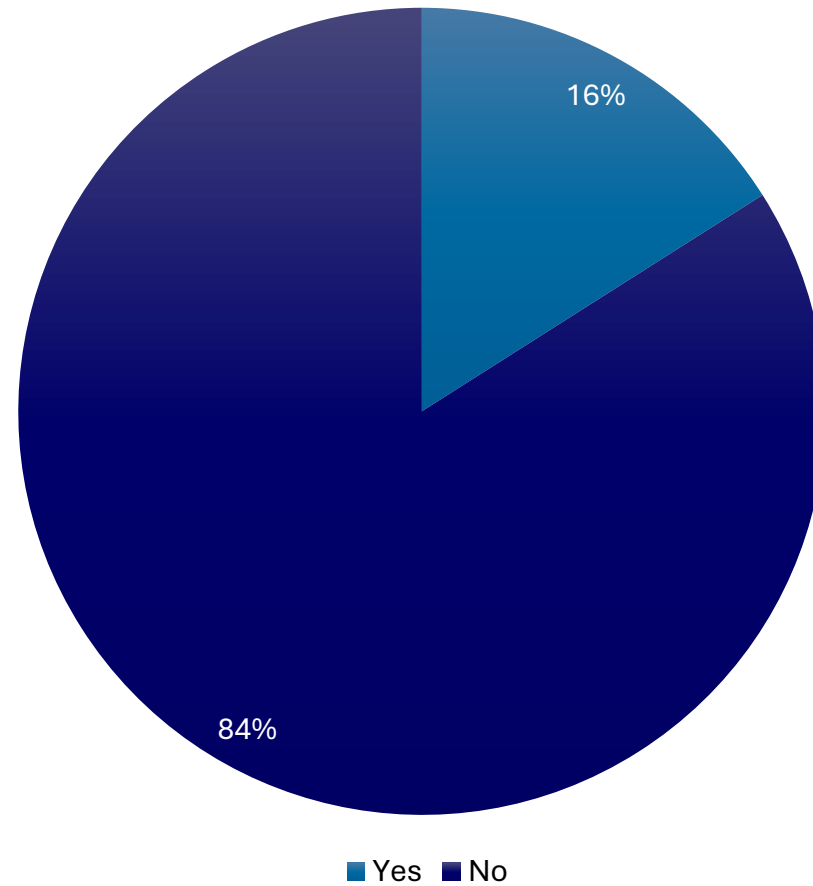
Respondent Characteristics

What is your household size?



Respondent Characteristics

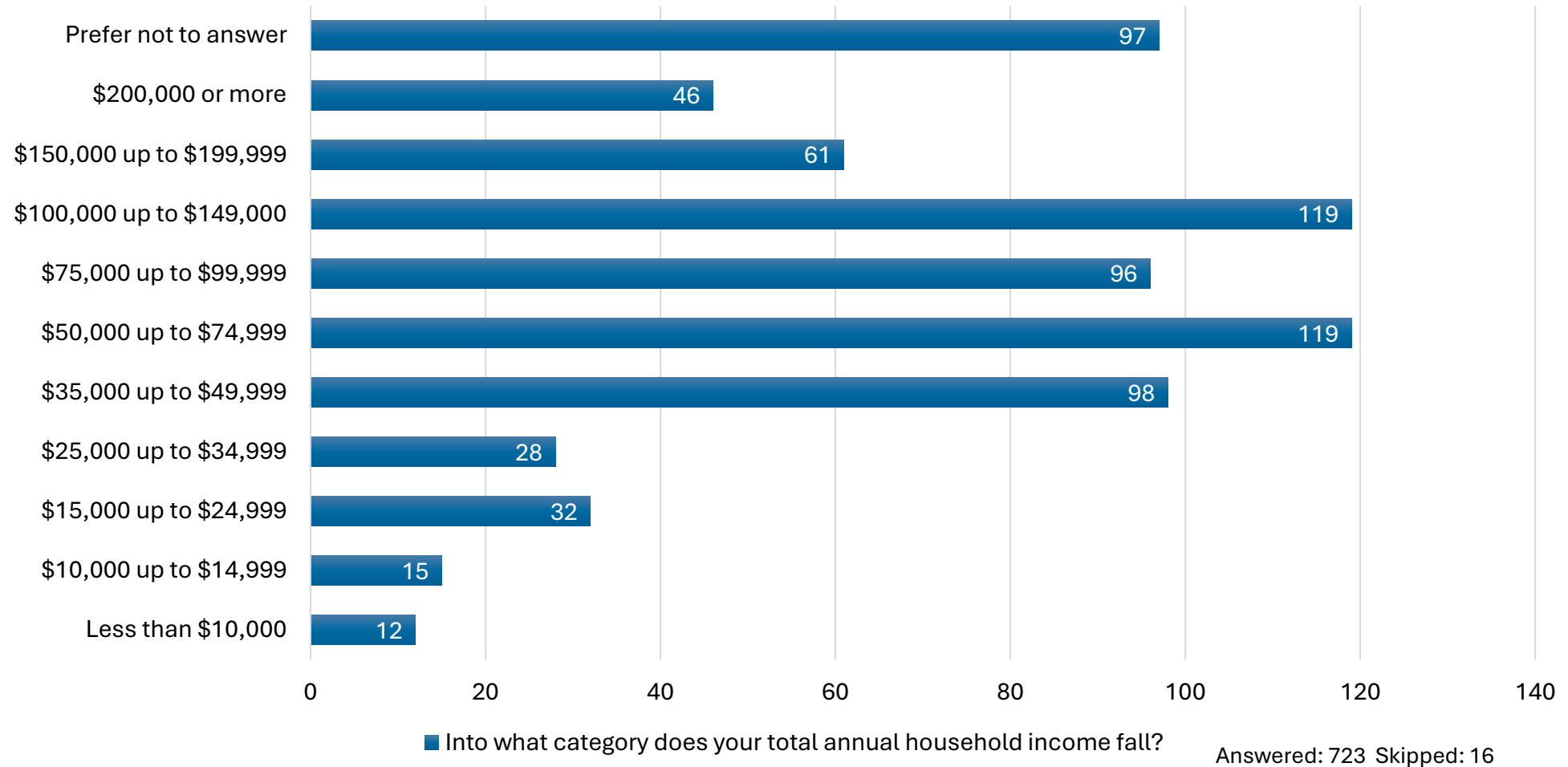
Do you live in a multigenerational household (for example, grandparents, parents, and children living together?)



Answered: 719 Skipped: 20

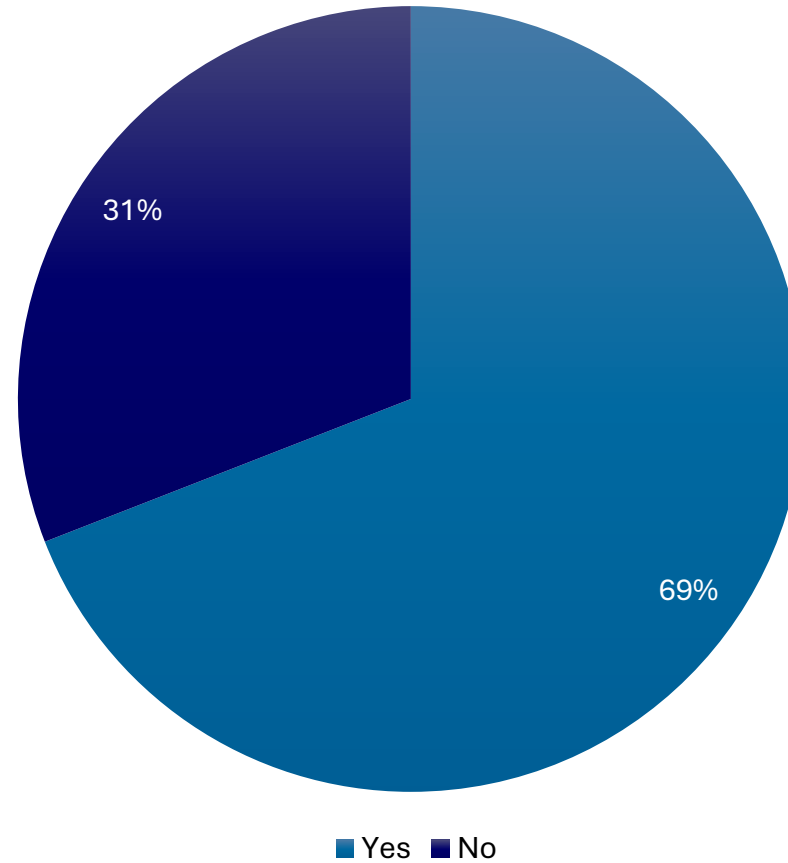
Respondent Characteristics

Into what category does your total annual household income fall?



Respondent Characteristics

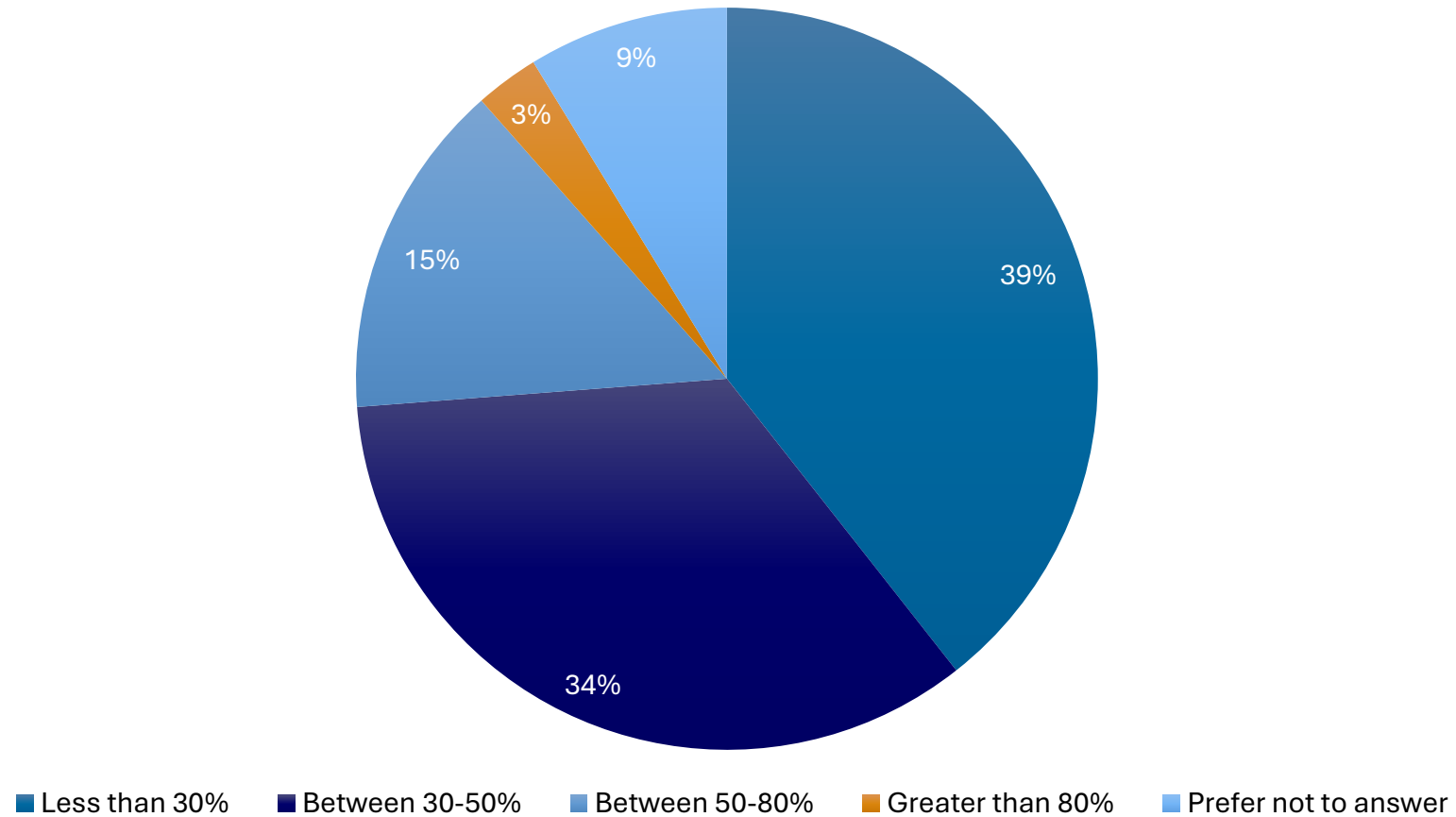
Do you consider your current living arrangement affordable?



Answered: 718 Skipped: 21

Respondent Characteristics

What percentage (%) of your income goes toward housing costs?



Answered: 721 Skipped: 18