



Overview

HMIS Name: All Coordinated Assessment Projects
Reporting Term: 08/01/2024 - 07/31/2025
Coordinated Entry (CE): The gateway by which households' access projects in the system.

Number of Households Served

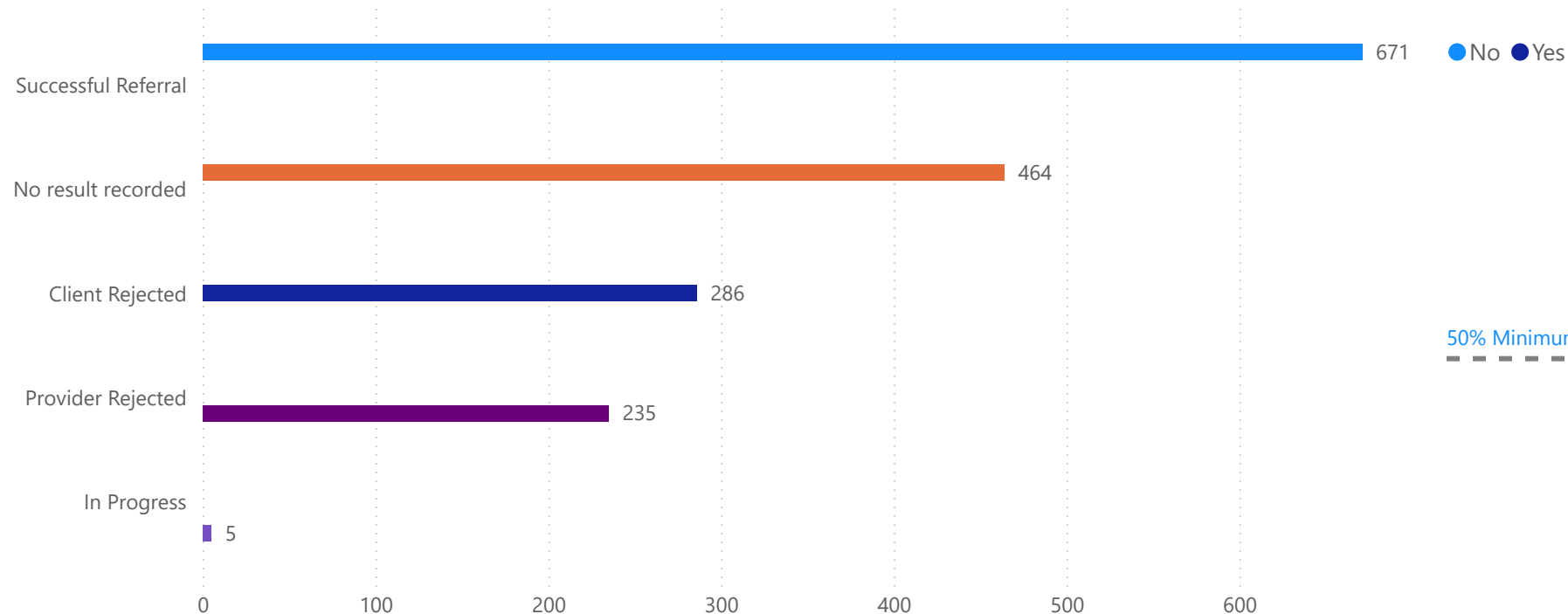
4171

Average Length of time from
Assessment to Acceptance (Days)

28

Max: 30 Days

Referral Results

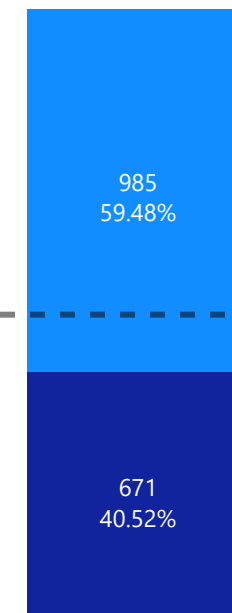


% of referrals with a successful outcome

(Local Measure)

● No ● Yes

50% Minimum





Spend Down Overview

HMIS Name: All Coordinated Assessment Projects

Q1

Q2

Q3

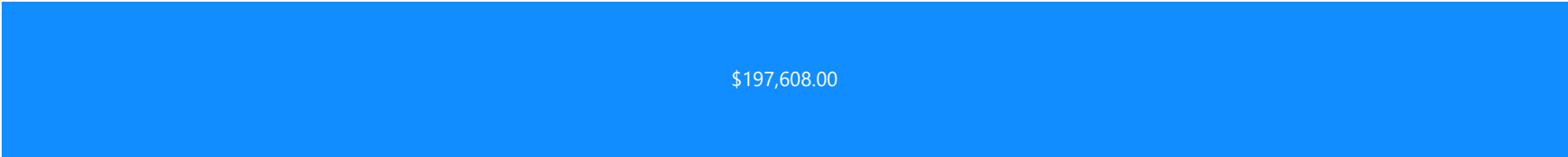
Q4



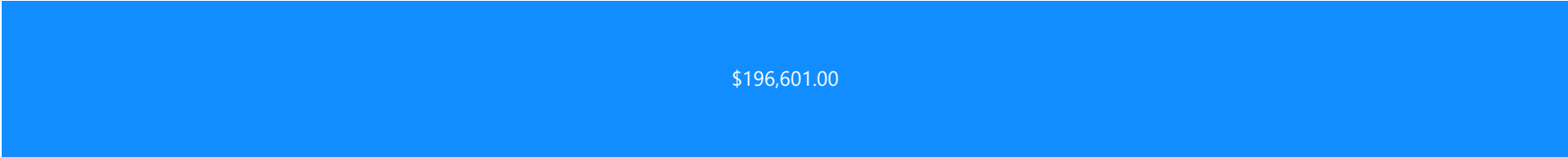
August September October November December January February March April May June July

● Sum of Total Spent ● Sum of Total Remaining

Homeless Family Coordinated Assessment



Singles Homeless Coordinated Assessment





Homeless Family Coordinated Assessment

HMIS Name: CC--CA--HFCA
Reporting Term: 08/01/2024 - 07/31/2025
WA#: WA0373
Contract Number of Beds: N/A
HMIS Total Number of Beds: N/A
Notes:

Grants:
City of Spokane: Homeless Housing Assistance Act (HHAA)
HUD: Continuum of Care (CoC) - Supportive Services Only (SSO)

Number of Households Served

Projected Number: 752

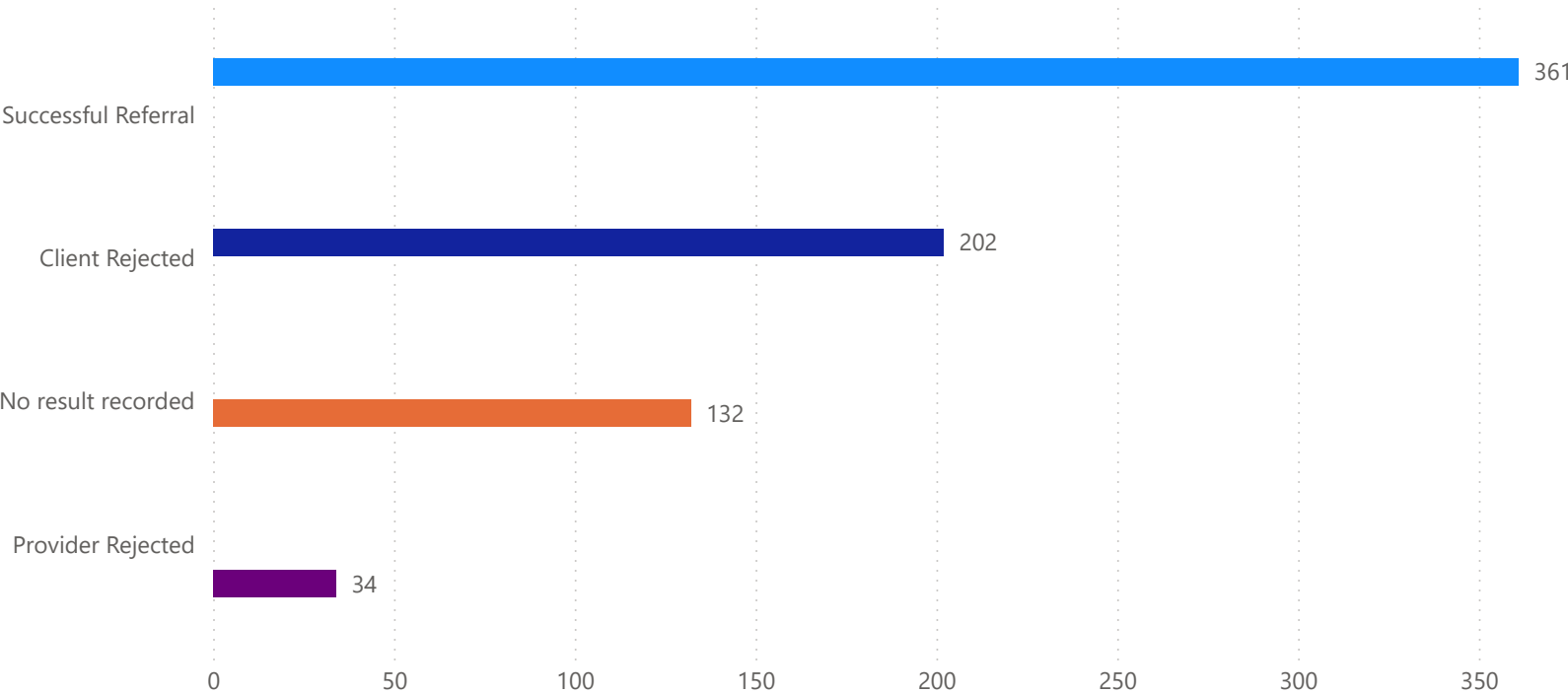
1264

Average Length of time from
Assessment to Acceptance (Days)

22

Max: 30 Days

Referral Results

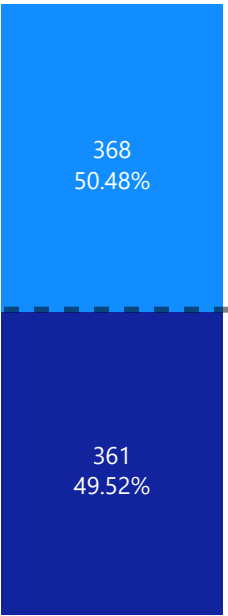


% of referrals with a successful outcome

(Local Measure)

● No ● Yes

50% Minimum





Singles Homeless Coordinated Assessment

HMIS Name: SNAP--CE--Singles
Reporting Term: 08/01/2024 - 07/31/2025
WA#: WA0330
Contract Number of Beds: N/A
HMIS Total Number of Beds: N/A
Notes:

Grants:
City of Spokane: Homeless Housing Assistance Act (HHAA)
HUD: Continuum of Care (CoC) - Supportive Services Only (SSO)

Number of Individuals Served

Projected Number: 600

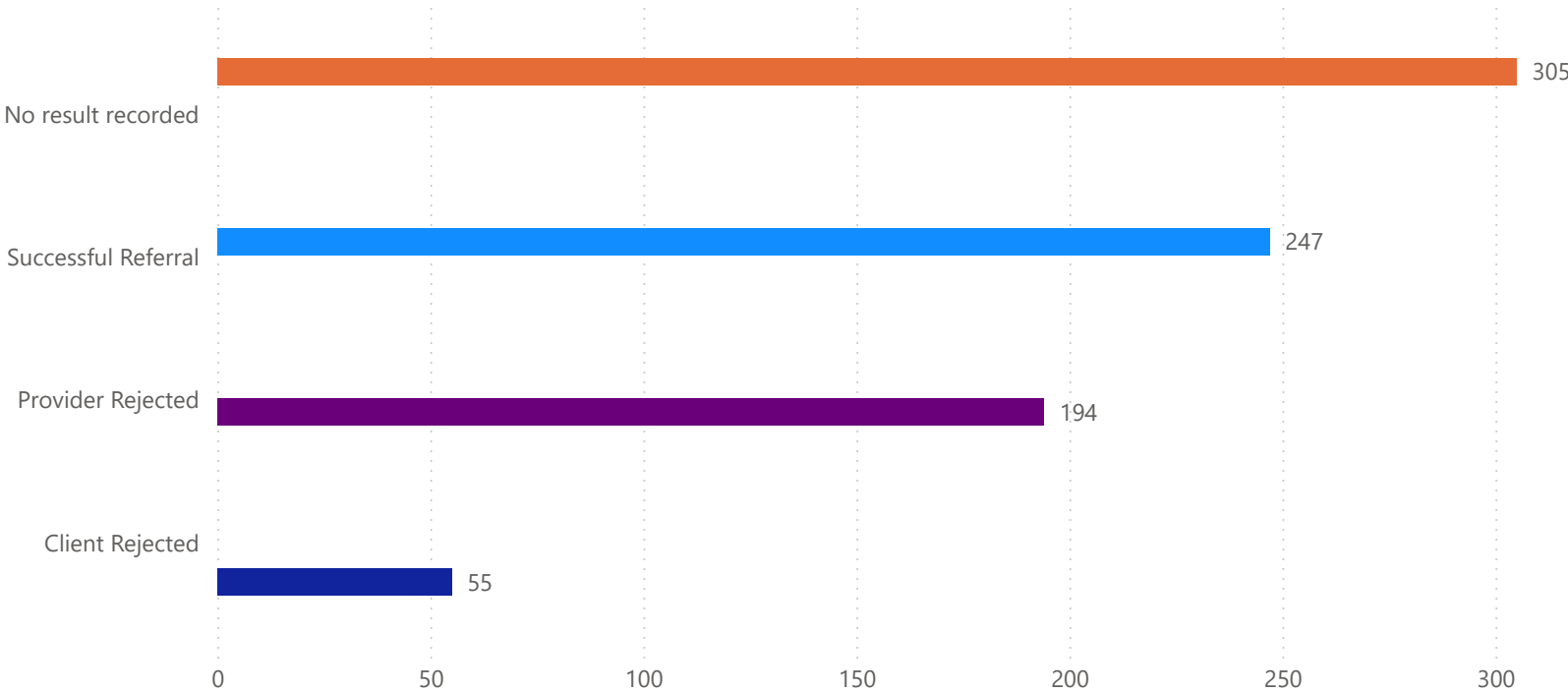
2343

Average Length of time from
Assessment to Acceptance (Days)

33

Max: 30 Days

Referral Results

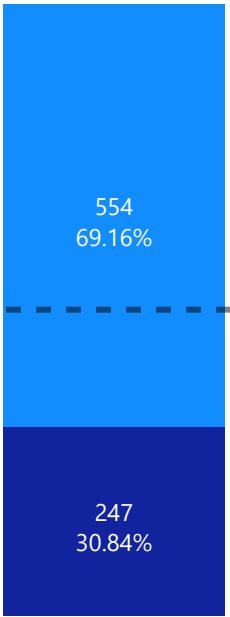


% of referrals with a successful outcome

(Local Measure)

● No ● Yes

50% Minimum





Youth & Young Adults Coordinated Entry

HMIS Name: VOA--CE--Youth & Young Adults
Reporting Term: 08/01/2024 - 07/31/2025
WA#: WA0529
Contract Number of Beds: N/A
HMIS Total Number of Beds: N/A
Notes:

Grants:
HUD: Continuum of Care - YHDP Grant

Number of Individuals Served

Projected Number: 1000

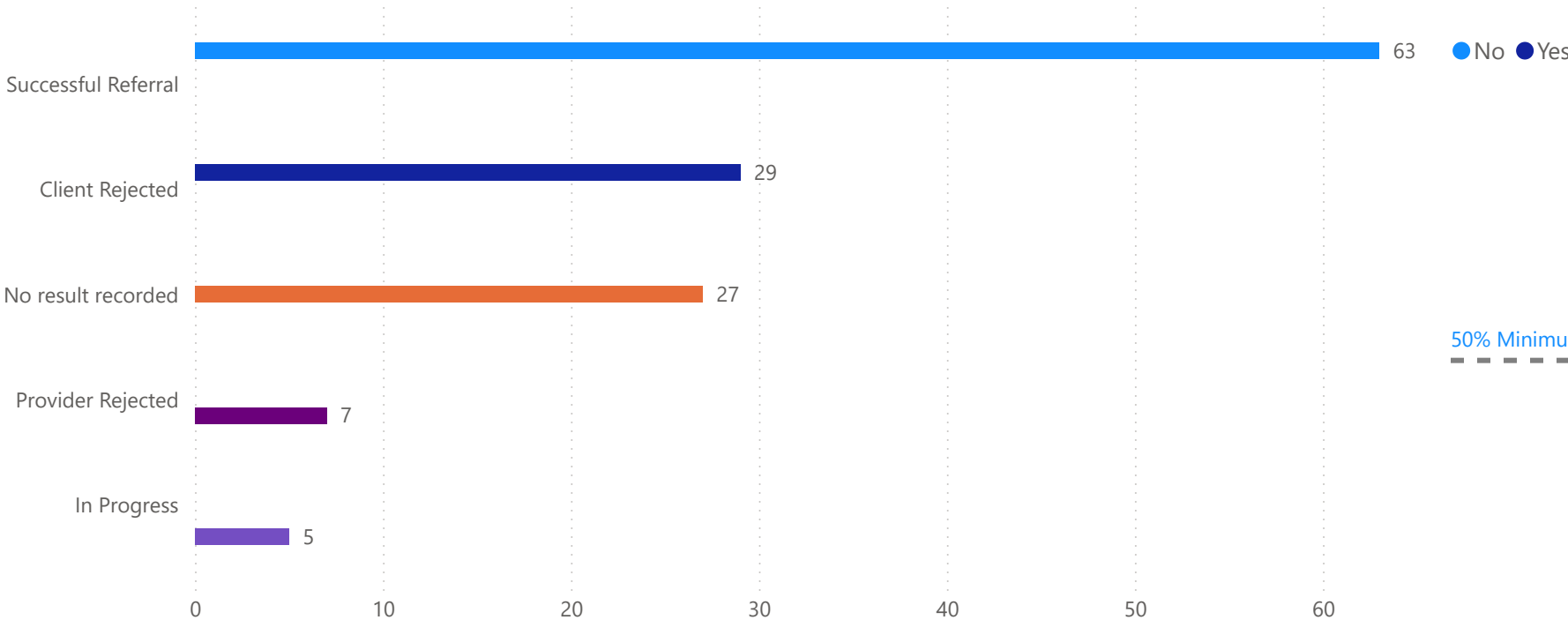
564

Average Length of time from
Assessment to Acceptance (Days)

29

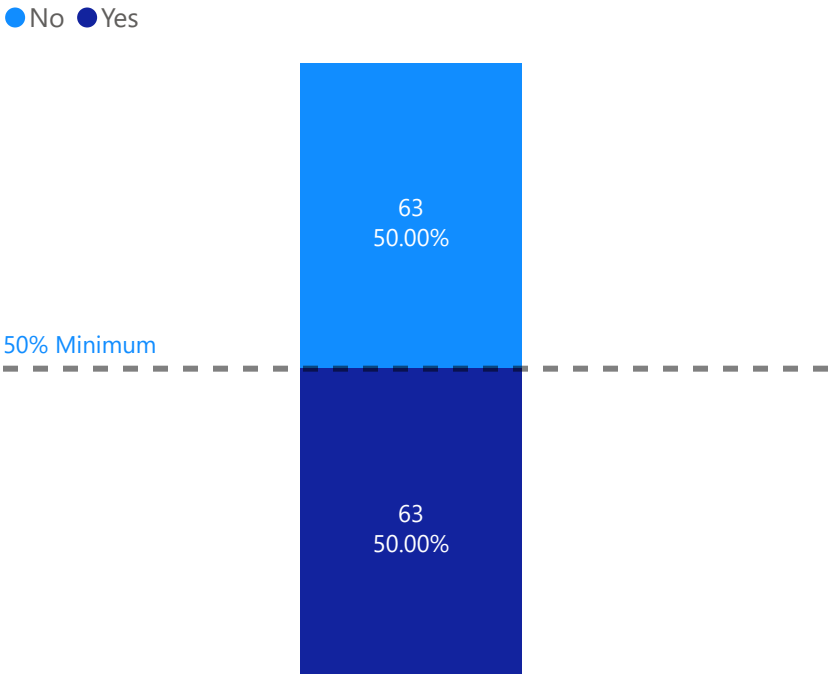
Max: 30 Days

Referral Results



% of referrals with a successful outcome

(Local Measure)





Overview

HMIS Name: All Street Outreach (SO) Projects
Reporting Term: 08/01/2024 - 07/31/2025
Street Outreach (SO): Providing case management to those who are unsheltered with the goal to exit them into ES, TH, PSH or treatment facilities (if needed/requested).

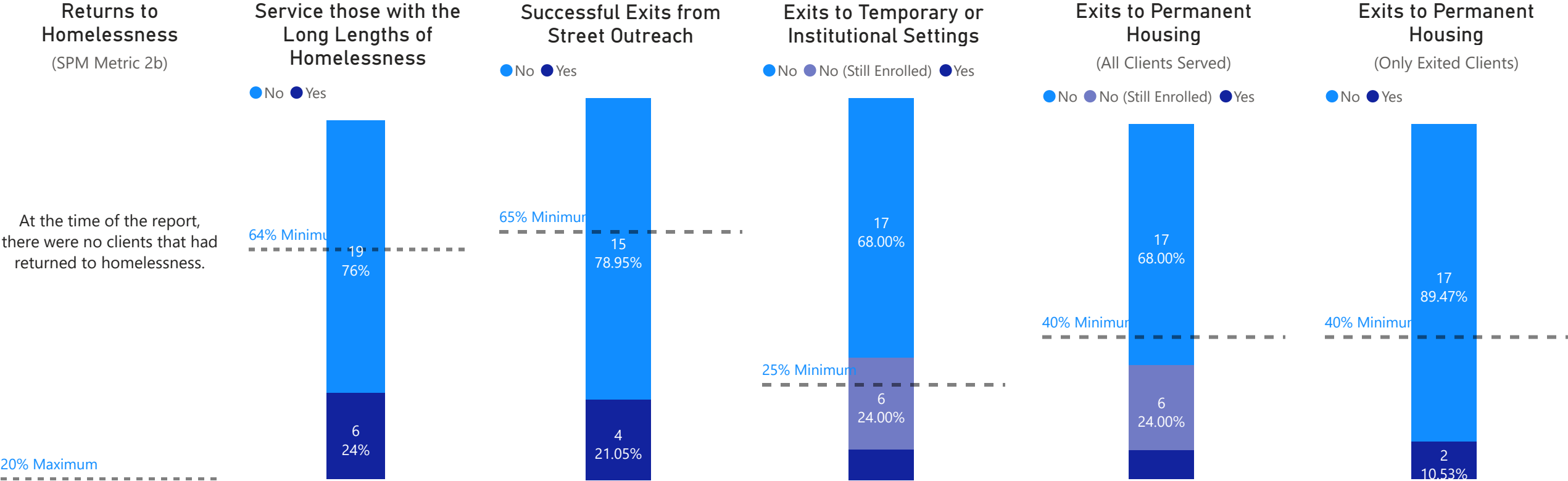
Average Length of Time to Date of Engagement (Days)

134 Max: 60 Days

Number of Individuals Served

25

Legend (All the clients enrolled in the reporting period are included in this metric):
No: Exit occurred but not successful/Permanent. **No (Still Enrolled):** Client has not yet been exited. **Yes:** Client exited successful/Permanent.





VOA - Street Outreach

134

Max: 60 Days

Number of Individuals Served

Projected Number: 88

25

HMIS Name: VOA--SSO--YHDP & VOA--SO--YHDP

Reporting Term: 08/01/2024 - 07/31/2025

WA#: WA0527

Contract Number of Beds: N/A

Notes:

Grants:

HUD: Continuum of Care - YHDP Grant

Legend (All the clients enrolled in the reporting period are included in this metric):

No: Exit occurred but not successful/Permanent. **No (Still Enrolled):** Client has not yet been exited. **Yes:** Client exited successful/Permanent.

Returns to Homelessness

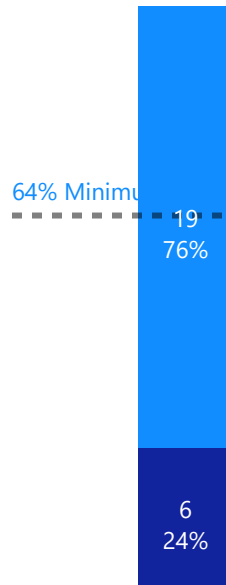
(SPM Metric 2b)

At the time of the report, there were no clients that had returned to homelessness.

20% Maximum

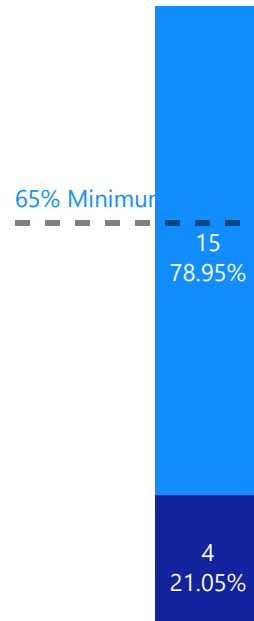
Service those with the Long Lengths of Homelessness

● No ● Yes



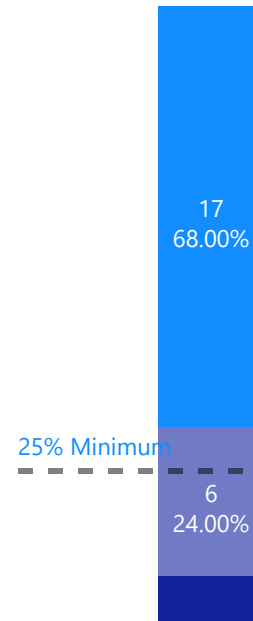
Successful Exits from Street Outreach

● No ● Yes



Exits to Temporary or Institutional Settings

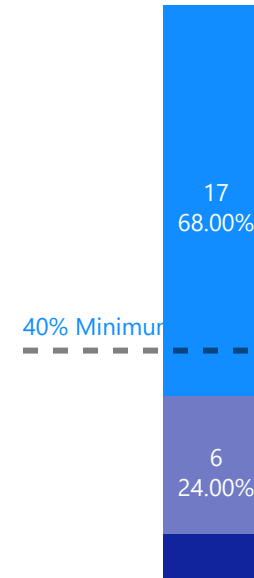
● No ● No (Still Enrolled) ● Yes



Exits to Permanent Housing

(All Clients Served)

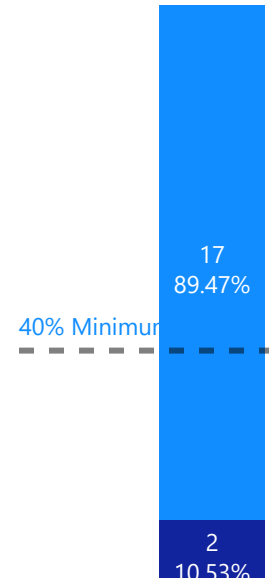
● No ● No (Still Enrolled) ● Yes



Exits to Permanent Housing

(Only Exited Clients)

● No ● Yes





Overview

HMIS Name: All Street Outreach (SO) Projects

Reporting Term: 08/01/2024 - 07/31/2025

Street Outreach (SO): Providing case management to those who are unsheltered with the goal to exit them into ES, TH, PSH or treatment facilities (if needed/requested).

Information regarding the following Street Outreach Report.

The following report provides the same information for CoC funded Street Outreach Projects, except the metrics for **Successful Exits from Street Outreach, Exits to Temporary or Institutional Setting**, and **Exits to Permanent Housing**, are exclusively only counting clients that have a **Date of Engagement**.



Overview

HMIS Name: All Street Outreach (SO) Projects
Reporting Term: 08/01/2024 - 07/31/2025
Street Outreach (SO): Providing case management to those who are unsheltered with the goal to exit them into ES, TH, PSH or treatment facilities (if needed/requested).

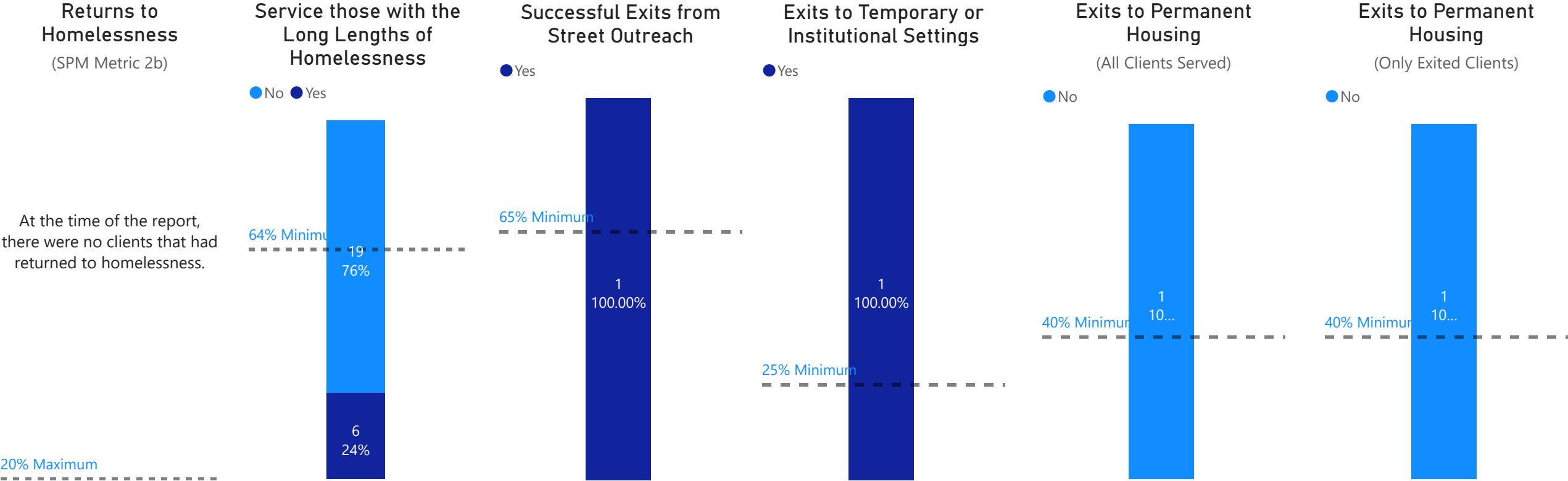
134

Max: 60 Days

Number of Individuals Served

25

Legend (All the clients enrolled in the reporting period with a **Date of Engagement** are included in this metric):
No: Exit occurred but not successful/Permanent. **No (Still Enrolled):** Client has not yet been exited. **Yes:** Client exited successful/Permanent.





VOA - Street Outreach

HMIS Name: VOA--SSO--YHDP & VOA--SO--YHDP
Reporting Term: 08/01/2024 - 07/31/2025
WA#: WA0527
Contract Number of Beds: N/A
Notes:

Grants:
HUD: Continuum of Care - YHDP Grant

134

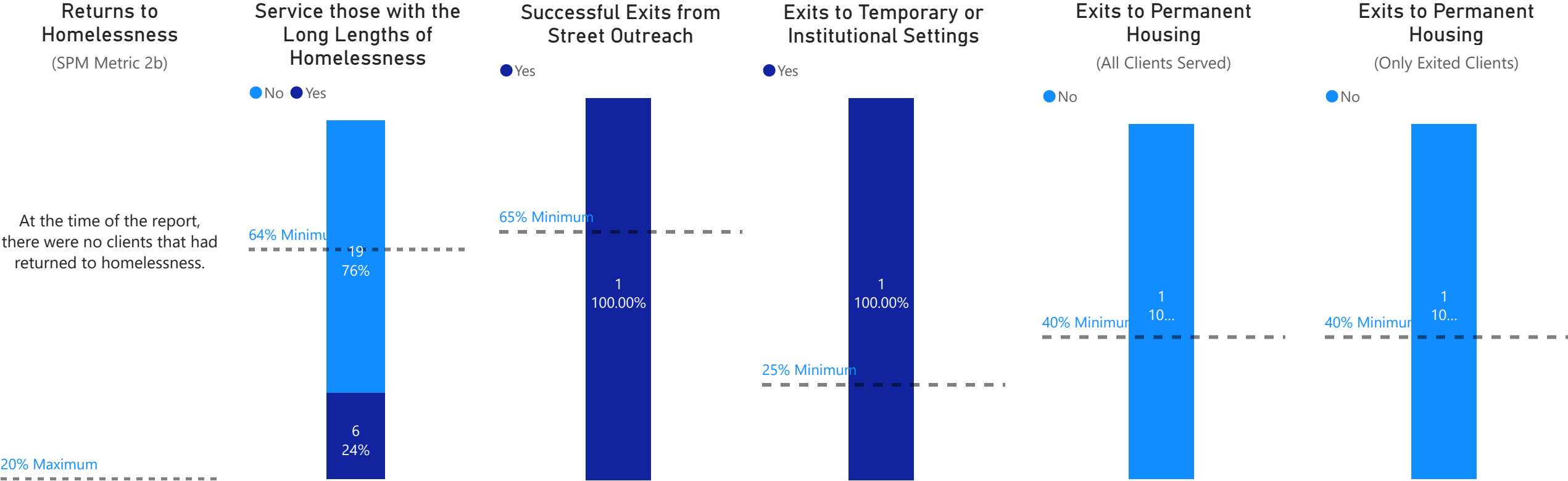
Max: 60 Days

Number of Individuals Served

Projected Number: 88

25

Legend (All the clients enrolled in the reporting period with a **Date of Engagement** are included in this metric):
No: Exit occurred but not successful/Permanent. **No (Still Enrolled):** Client has not yet been exited. **Yes:** Client exited successful/Permanent.





Overview

HMIS Name: All Transitional Housing (TH) projects
Reporting Term: 08/01/2024 - 07/31/2025
Transitional Housing (TH): One-to-Two-year program offering intensive case management. Helps stabilize households and prepare them for independent living. Units are pre-identified.

Number of Households Served

57

Average Length of Time Homeless (Days)

(SPM Metric 1a.2)

97

Max: 160 Days

Average Utilization Rate

76%

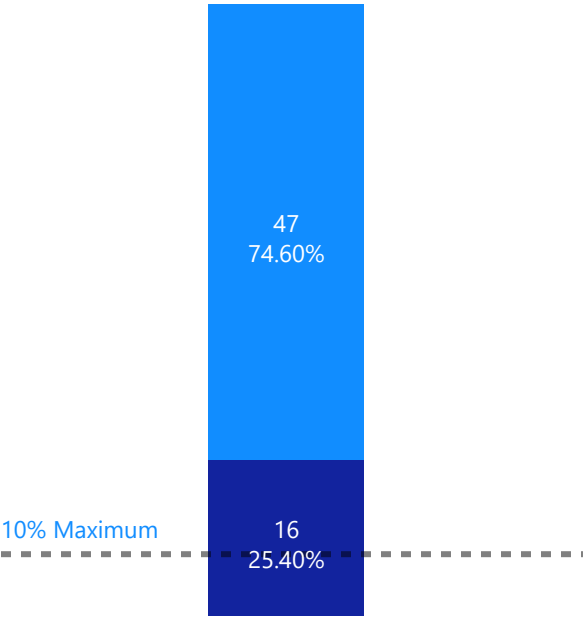
Min: 85%

Legend (All the clients enrolled in the reporting period are included in this metric):
No: Exit occurred but not successful/Permanent. **No (Still Enrolled):** Client has not yet been exited. **Yes:** Client exited successful/Permanent.

Returns to Homelessness

(SPM Metric 2b)

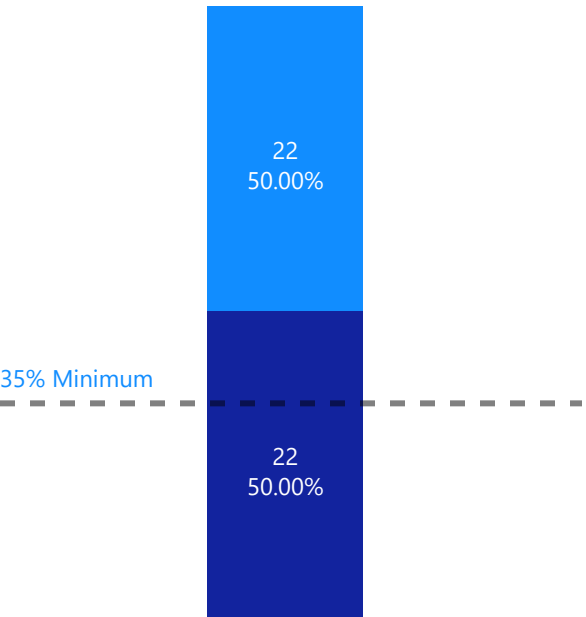
● No ● Yes



Employment and Income Growth

(SPM Metric 4.6)

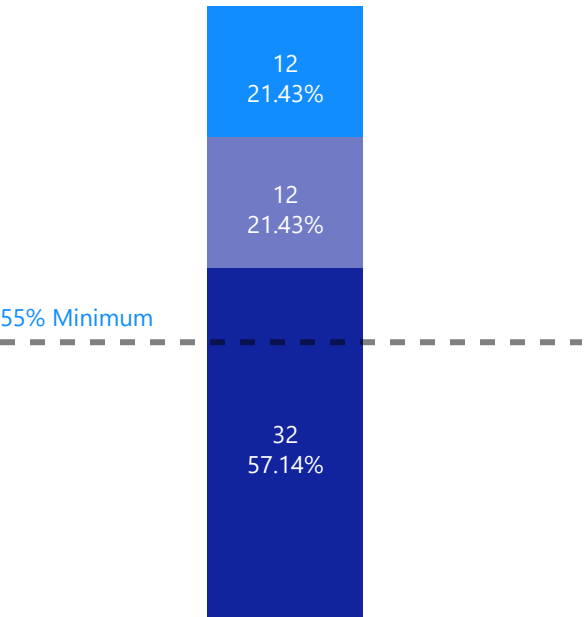
● No ● Yes



Exits to Permanent Housing

(All Clients Served)

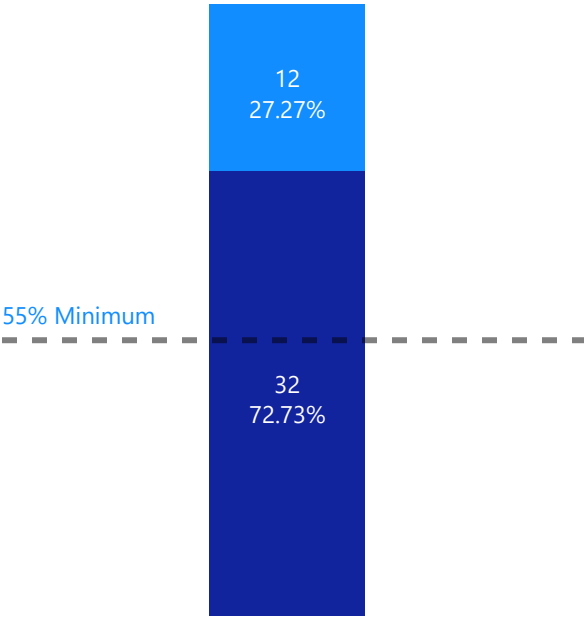
● No ● No (Still Enrolled) ● Yes



Exits to Permanent Housing

(Only Exited Clients)

● No ● Yes





Spend Down Overview

HMIS Name: All Transitional Housing Projects

Q1

Q2

Q3

Q4



August September October November December January February March April May June July

● Sum of Total Spent ● Sum of Total Remaining

Alexandria's House

\$68,350.97 \$4,418.0... \$72,769

Saint Margaret's Shelter

\$64,675 \$64,675



Saint Margaret's Shelter

HMIS Name: CC--TH--SMS--CoC-WA0109
Reporting Term: 08/01/2024 - 07/31/2025
WA#: WA0109
Contract Number of Beds: 24
Notes:

Grants:
Commerce: System Demonstration Grant (SGD)
HUD: Continuum of Care (CoC) - Transitional Housing (TH) Grant

Number of Households Served
Projected Number: 80

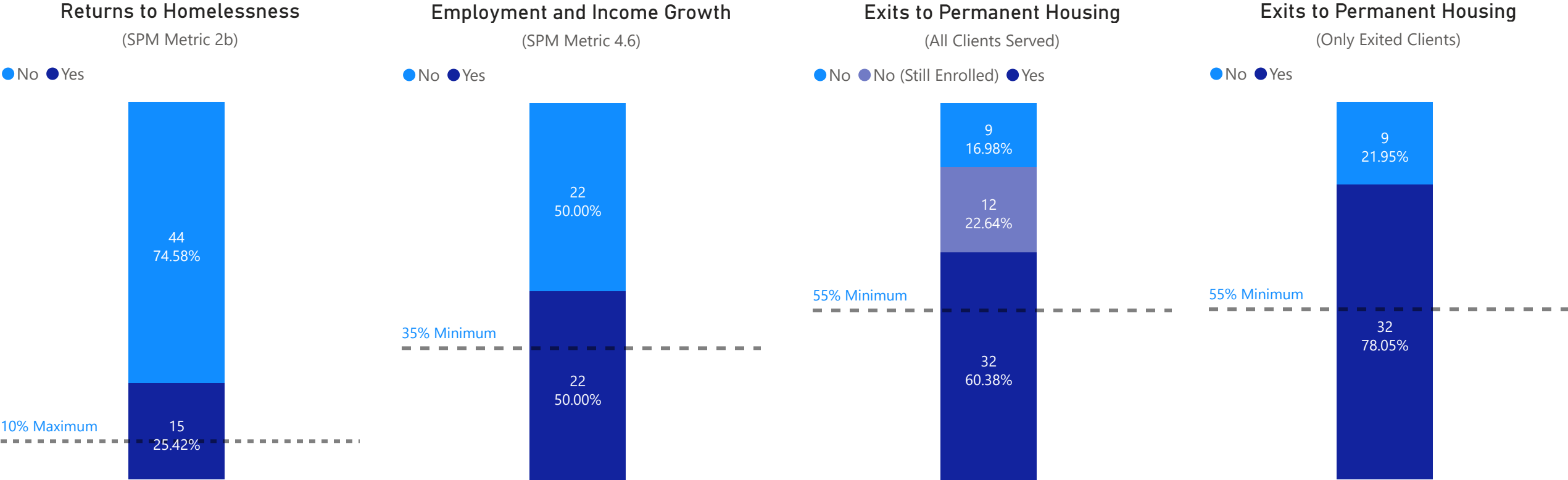
53

Average Length of Time Homeless (Days)
(SPM Metric 1a.2)

78
Max: 160 Days

Average Utilization Rate
119%
Min: 85%

Legend (All the clients enrolled in the reporting period are included in this metric):
No: Exit occurred but not successful/Permanent. **No (Still Enrolled):** Client has not yet been exited. **Yes:** Client exited successful/Permanent.





Alexandria's House

HMIS Name: VOA--TH--Alexandrias House--CoC-WA0126
Reporting Term: 08/01/2024 - 07/31/2025
WA#: WA0126
Contract Number of Beds: 12
Notes:

Grants:
City of Spokane: Human Services Grant (HSG)
HUD: Continuum of Care (CoC) - Transitional Housing (TH) Grant
HUD: Runaway and Homeless Youth (RHY) - Transitional Living
Program (TLP)

Number of Households Served

Projected Number: 40

4

Average Length of Time Homeless (Days)

(SPM Metric 1a.2)

452

Max: 160 Days

Average Utilization Rate

33%

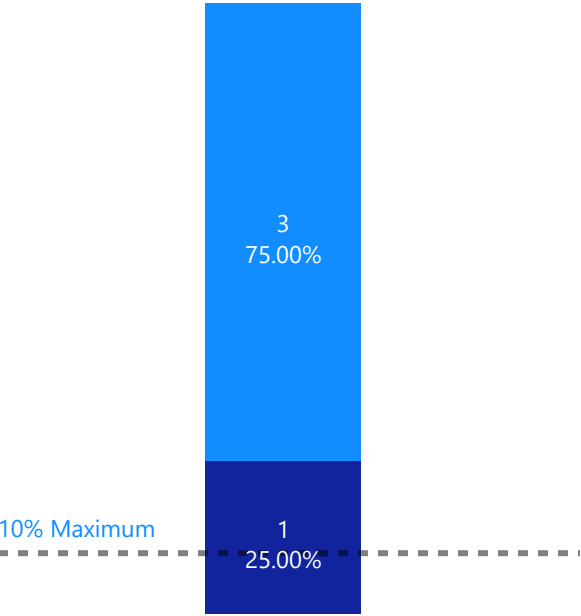
Min: 85%

Legend (All the clients enrolled in the reporting period are included in this metric):
No: Exit occurred but not successful/Permanent. **No (Still Enrolled):** Client has not yet been exited. **Yes:** Client exited successful/Permanent.

Returns to Homelessness

(SPM Metric 2b)

● No ● Yes



Employment and Income Growth

(SPM Metric 4.6)

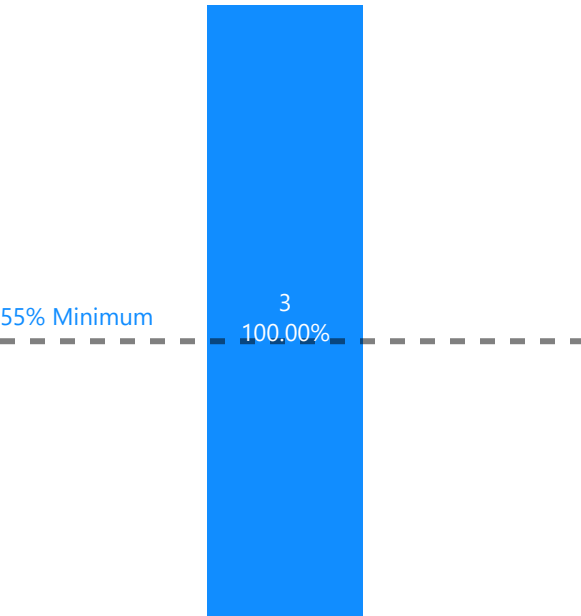
At the time of the report, there were no clients that had an increase to their income.

35% Minimum

Exits to Permanent Housing

(All Clients Served)

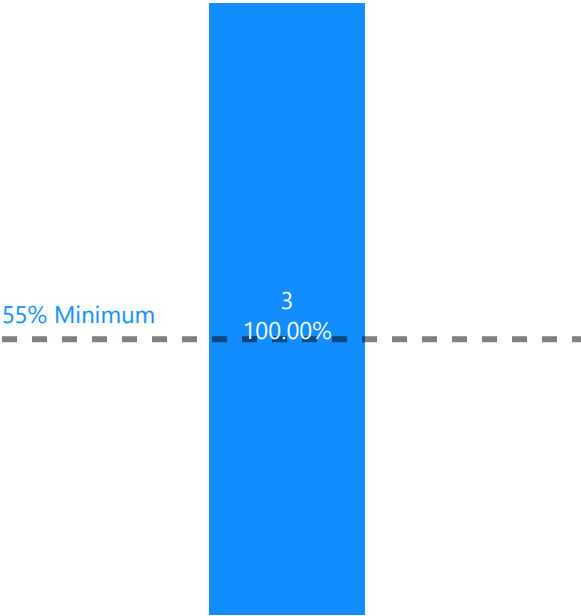
● No



Exits to Permanent Housing

(Only Exited Clients)

● No





Overview

HMIS Name: All Rapid Rehousing (RRH) Projects
Reporting Term: 08/01/2024 - 07/31/2025
Rapid Rehousing (RRH): Short to medium term rental assistance paired with case management. Households compete for housing in the open market as any other potential tenant

Number of Households Served

244

Households Served Moved into Housing

(Currently Housed - May Be Receiving Subsidy)

147

Avg. # of Days from Enrollment to PH

(Custom Metric)

34

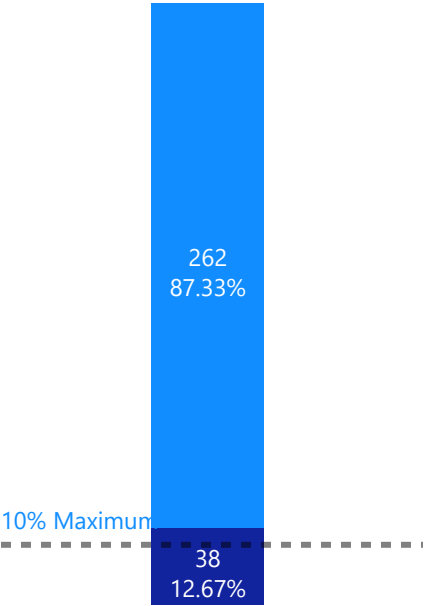
Max: 30 Days

Legend (All the clients enrolled in the reporting period are included in this metric):
No: Exit occurred but not successful/Permanent. **No (Still Enrolled):** Client has not yet been exited. **Yes:** Client exited successful/Permanent.

Returns to Homelessness

(SPM Metric 2b)

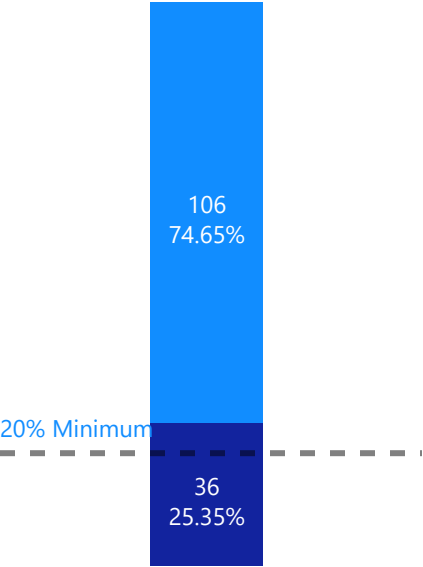
No Yes



Employment and Income Growth

(SPM Metric 4.6)

No Yes



Households Served Moved into Housing

(Currently Housed - May Be Receiving Subsi...)

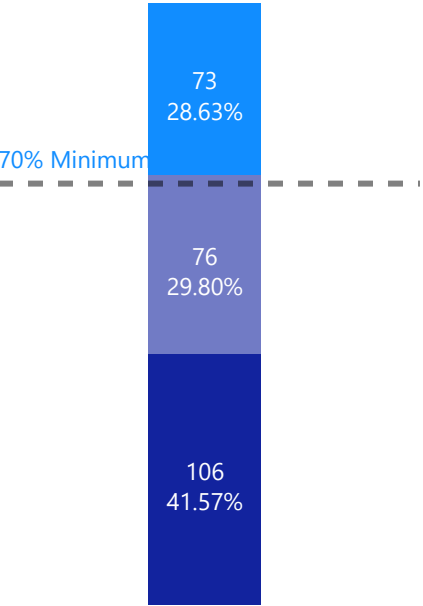
No Yes



Exits to Permanent Housing

(All Clients Served)

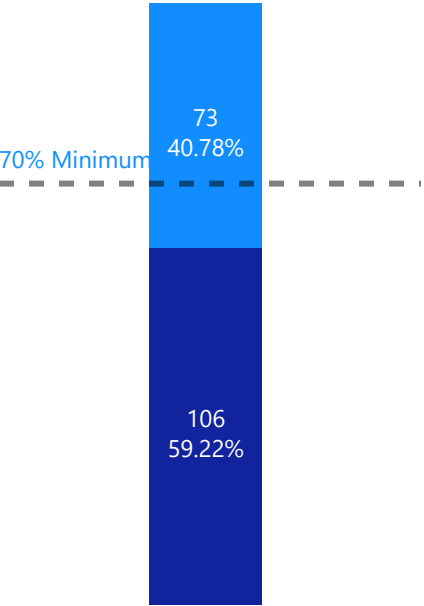
No No (Still Enrolled) Yes



Exits to Permanent Housing

(Only Exited Clients)

No Yes





Spend Down Overview

HMIS Name: All Rapid Rehousing Projects

Q1

Q2

Q3

Q4



August

September

October

November

December

January

February

March

April

May

June

July

● Sum of Total Spent ● Sum of Total Remaining

Families Rapid Rehousing

\$503,178

\$503,178

RRH for Survivors of DV

\$338,031.18

... \$347,413

RRH for HH with Children

\$321,331.75

\$24,0... \$345,357

Singles Rapid Rehousing

\$191,276

\$192,591



Families Rapid Rehousing

Number of Households Served

Projected Number: 88

101

Households Served Moved into Housing

(Currently Housed - May Be Receiving Subsidy)

62

HMIS Name: CC--RRH--Families--CoC--WA0288
Reporting Term: 08/01/2024 - 07/31/2025
WA#: WA0288
Contract Number of Beds: 66
Notes:

Grants:
HUD: Continuum of Care - Rapid Rehousing (RRH) Grant

Avg. # of Days from Enrollment to PH

(Custom Metric)

33

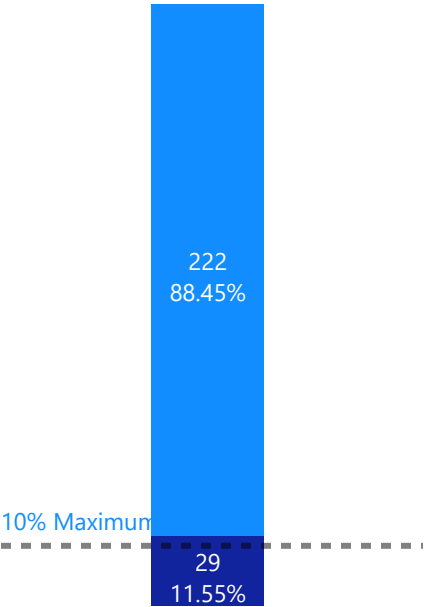
Max: 30 Days

Legend (All the clients enrolled in the reporting period are included in this metric):
No: Exit occurred but not successful/Permanent. **No (Still Enrolled):** Client has not yet been exited. **Yes:** Client exited successful/Permanent.

Returns to Homelessness

(SPM Metric 2b)

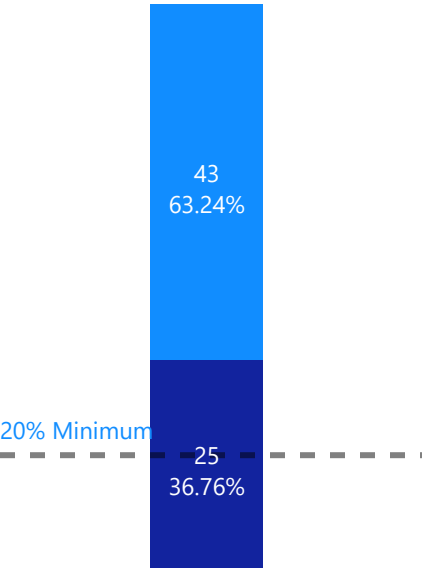
● No ● Yes



Employment and Income Growth

(SPM Metric 4.6)

● No ● Yes



Households Served Moved into Housing

(Currently Housed - May Be Receiving Subsi...)

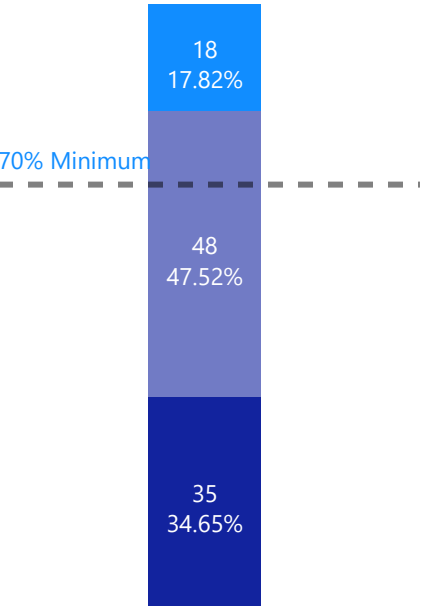
● No ● Yes



Exits to Permanent Housing

(All Clients Served)

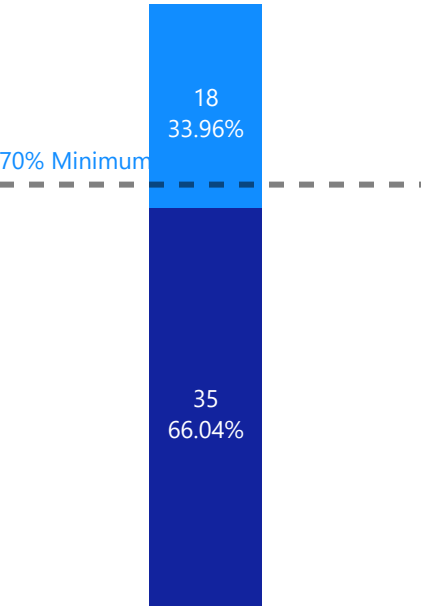
● No ● No (Still Enrolled) ● Yes



Exits to Permanent Housing

(Only Exited Clients)

● No ● Yes





Singles Rapid Rehousing

Number of Households Served

Projected Number: 88

70

Households Served Moved into Housing

(Currently Housed - May Be Receiving Subsidy)

24

HMIS Name: SNAP--RRH--Singles--CoC--WA0331
Reporting Term: 08/01/2024 - 07/31/2025
WA#: WA0331
Contract Number of Beds: 60
Notes:

Grants:
HUD: Continuum of Care - Rapid Rehousing (RRH) Grant

Avg. # of Days from Enrollment to PH

(Custom Metric)

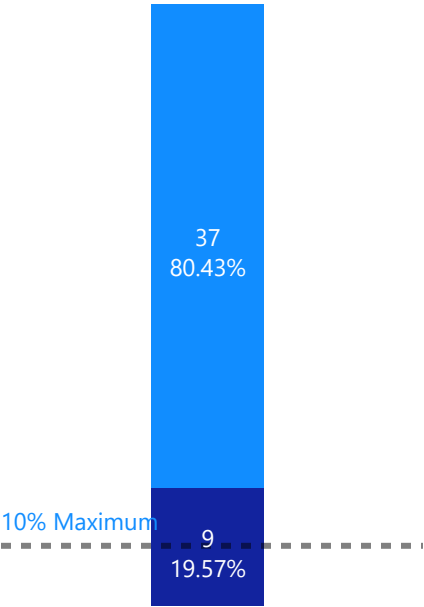
36

Max: 30 Days

Legend (All the clients enrolled in the reporting period are included in this metric):
No: Exit occurred but not successful/Permanent. **No (Still Enrolled):** Client has not yet been exited. **Yes:** Client exited successful/Permanent.

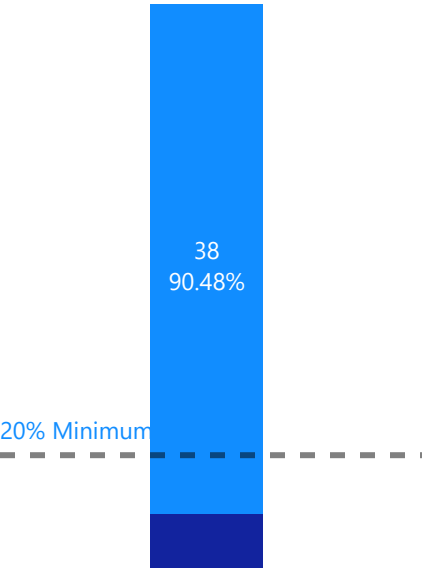
Returns to Homelessness
(SPM Metric 2b)

No Yes



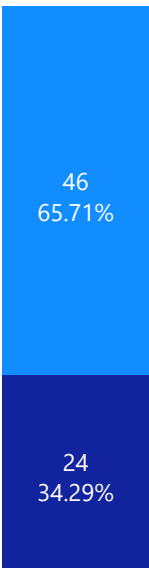
Employment and Income Growth
(SPM Metric 4.6)

No Yes



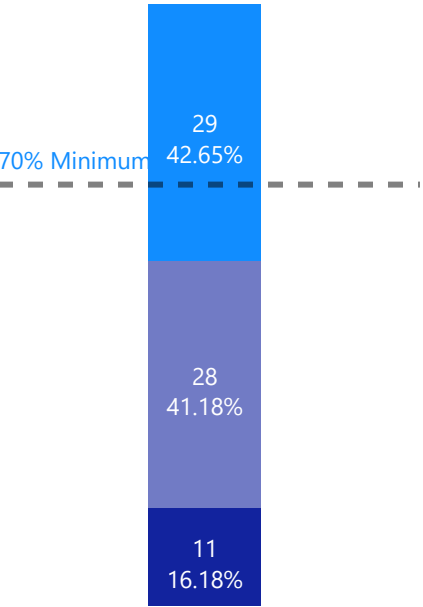
Households Served Moved into Housing
(Currently Housed - May Be Receiving Subsidy)

No Yes



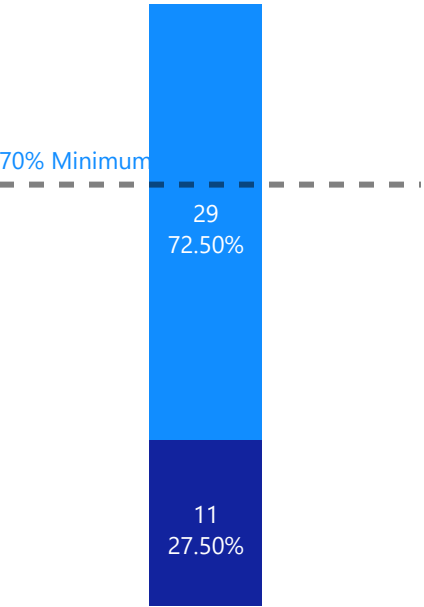
Exits to Permanent Housing
(All Clients Served)

No No (Still Enrolled) Yes



Exits to Permanent Housing
(Only Exited Clients)

No Yes





RRH for HH with Children

HMIS Name: YWCA--RRH--WA0353--HH with Children
Reporting Term: 08/01/2024 - 07/31/2025
WA#: WA0353
Contract Number of Beds: 30
Notes:

Grants:
HUD: Continuum of Care - Rapid Rehousing (RRH) Grant

Number of Households Served

Projected Number: 30

36

Households Served Moved into Housing

(Currently Housed - May Be Receiving Subsidy)

28

Avg. # of Days from Enrollment to PH

(Custom Metric)

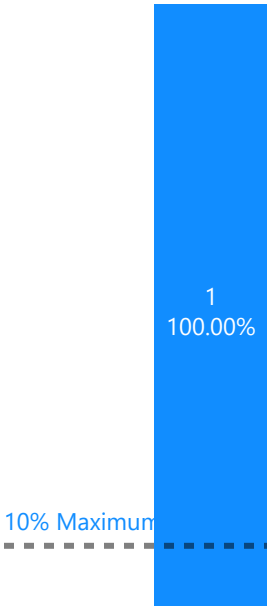
38

Max: 30 Days

Returns to Homelessness

(SPM Metric 2b)

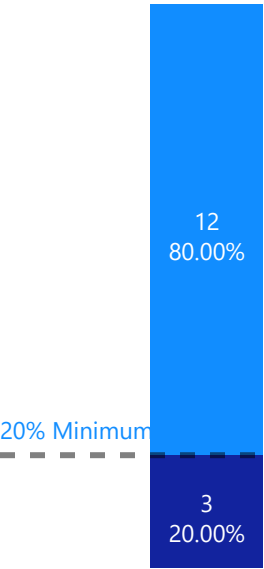
No



Employment and Income Growth

(SPM Metric 4.6)

No Yes



Households Served Moved into Housing

(Currently Housed - May Be Receiving Subsidy)

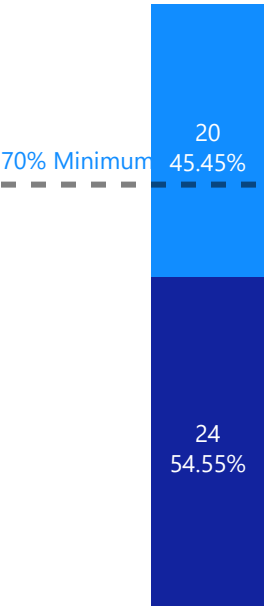
No Yes



Exits to Permanent Housing

(All Clients Served)

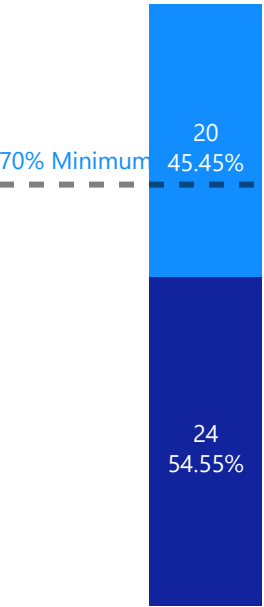
No Yes



Exits to Permanent Housing

(Only Exited Clients)

No Yes





RRH for HH with Children

HMIS Name: YWCA--RRH--WA0353--HH with Children
Reporting Term: 08/01/2024 - 07/31/2025
WA#: WA0353
Contract Number of Beds: 30
Notes:

Grants:
HUD: Continuum of Care - Rapid Rehousing (RRH) Grant

Narrative regarding the **YWCA RRH for HH with Children** HMIS QPR Report for **Q4** Reporting Period: **August 1, 2024 - July 31, 2025**

Grant WA0353 (Rapid Rehousing):

Explanation of the Variance:

"Days to housing move in: Our project's average time to housing placement was 38 days, slightly above the 30-day benchmark. This is largely due to the unique needs of the population we serve: households fleeing domestic violence. Many participants face higher safety and security risks, which limits the pool of appropriate housing units. Not all units are safe or viable for survivors, as location and security features play a critical role in their long-term stability. Additionally, our community continues to experience a severe housing crisis, with very low availability of affordable units. These combined factors extended the housing search timeline despite strong efforts by our staff.

Exits to perm housing: Our project's exit-to-permanent-housing rate for the reporting year was 55%, below the 70% threshold. This outcome was primarily driven by a small number of families (6 households, representing 20 participants) who were unable to stabilize in permanent housing despite intensive case management support. Additionally, the unexpected loss of Section 8 vouchers during the program year significantly impacted exits. Many participants who were otherwise ready to transition into permanent housing had to remain enrolled longer while alternate housing options were pursued, which lowered the overall exit rate. It is important to note that this is not typical for our program, as evidenced by prior years of meeting or exceeding performance standards."

Steps Taken to Improve Performance:

Days to housing move in:

- **Landlord engagement:** We have expanded our landlord outreach efforts to build a broader network of property owners willing to partner with us and accommodate DV survivors.
- **Streamlined intake to housing process:** Staff are conducting housing barrier assessments earlier in the enrollment process, so housing searches can begin immediately.

Exits to perm housing:

Program adjustments: We have increased housing search and landlord engagement efforts, including expanding outreach to private landlords and offering enhanced support to mitigate landlord concerns.

- **Targeted case conferencing:** Participants with the highest barriers to housing are now reviewed bi-weekly by the case management team to ensure all possible housing options and resources are being pursued.
- **Collaboration with partner project:** We began aligning practices with our sister rapid rehousing project (which achieved an 88% positive housing outcome this year). This includes standardizing housing navigation strategies and sharing landlord networks.
- **Internal monitoring:** We now track housing outcomes monthly to identify emerging trends earlier and intervene before annual performance is affected..."



RRH for HH with Children

HMIS Name: YWCA--RRH--WA0353--HH with Children
Reporting Term: 08/01/2024 - 07/31/2025
WA#: WA0353
Contract Number of Beds: 30
Notes:

Grants:
HUD: Continuum of Care - Rapid Rehousing (RRH) Grant

Narrative regarding the **YWCA RRH for HH with Children** HMIS QPR Report for **Q4** Reporting Period: **August 1, 2024 - July 31, 2025**

Grant WA0353 (Rapid Rehousing) Continued:

Timeline for Improvement:

- **"Immediate (already in place):** Earlier barrier assessments, bi-weekly review of households not yet placed, and prioritization of housing search support for high-risk survivors.
- **Within 6 months:** Expansion of landlord network with specific focus on properties that meet DV safety criteria, with a goal of reducing average placement time by 5–7 days.
- **Within 12 months:** With new landlord partnerships and program adjustments, we anticipate moving closer to or meeting the 30-day benchmark while still ensuring placements are safe and sustainable for survivors.

Exits to perm housing:

- **Immediate (already implemented):** Bi-weekly high-barrier case review, expanded landlord outreach, and monthly outcome monitoring.
- **Within 6 months:** Integration of best practices from the higher-performing rapid rehousing project as the programs merge, creating a larger pool of housing resources and staff expertise.
- **Within 12 months:** With the merged project and adjusted strategies in place, we anticipate meeting or exceeding the 70% benchmark consistently"

-- Jennifer Haynes-Harter, Director of Housing, YWCA Spokane



RRH for Survivors of DV

HMIS Name: YWCA--RRH--WA0420--RRH for Survivors of DV
Reporting Term: 08/01/2024 - 07/31/2025
WA#: WA0420
Contract Number of Beds: 55
Notes:

Grants:
HUD: Continuum of Care - Rapid Rehousing (RRH) Grant

Number of Households Served

Projected Number: 30

37

Households Served Moved into Housing

(Currently Housed - May Be Receiving Subsidy)

33

Avg. # of Days from Enrollment to PH

(Custom Metric)

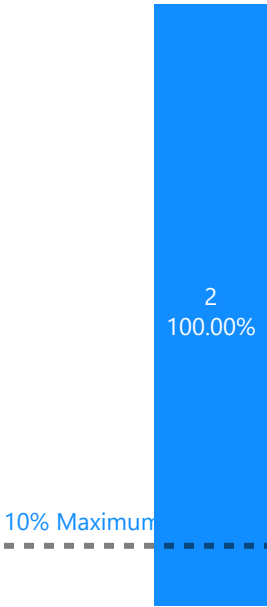
51

Max: 30 Days

Returns to Homelessness

(SPM Metric 2b)

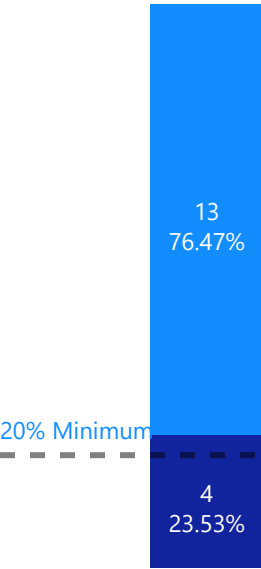
No



Employment and Income Growth

(SPM Metric 4.6)

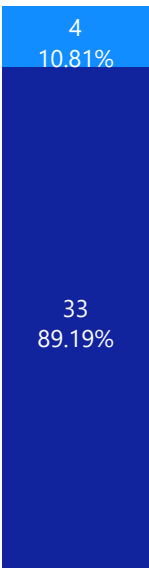
No Yes



Households Served Moved into Housing

(Currently Housed - May Be Receiving Subsidy)

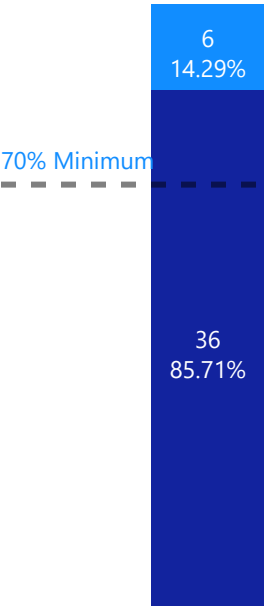
No Yes



Exits to Permanent Housing

(All Clients Served)

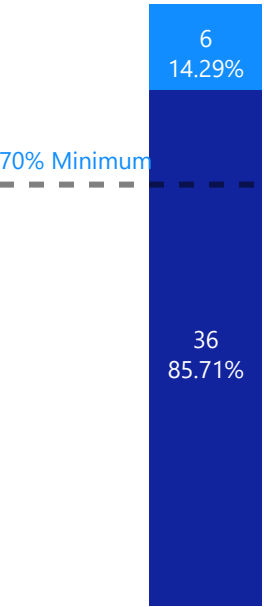
No Yes



Exits to Permanent Housing

(Only Exited Clients)

No Yes





RRH for Survivors of DV

HMIS Name: YWCA--RRH--WA0420--RRH for Survivors of DV
Reporting Term: 08/01/2024 - 07/31/2025
WA#: WA0420
Contract Number of Beds: 55
Notes:

Grants:
HUD: Continuum of Care - Rapid Rehousing (RRH) Grant

Narrative regarding the **YWCA RRH for Survivors of DV** HMIS QPR Report for **Q4** Reporting Period: **August 1, 2024 - July 31, 2025**

Grant WA0420 (Rapid Rehousing):

Explanation of the Variance:

"The project's average time from enrollment to lease-up was 51 days, compared to the 30-day target. Two main factors contributed:

- **High-barrier population:** As a Domestic Violence program, participants require units that meet strict safety standards (location, security, and distance from abuser). This narrows available housing options and increases search time.
- **Local housing crisis:** Our community has extremely low vacancy rates and limited affordable housing stock, which adds delays even after units are identified.

While the lease-up process takes longer, our project consistently demonstrates **very high exits to permanent housing**. This indicates that when households are given the time and support needed to secure housing that is both safe and appropriate, they are more likely to sustain it long-term. In other words, the additional time at the front end is yielding better outcomes at the back end."

Steps Taken to Improve Performance:

- "Earlier housing navigation: Housing searches now begin at intake, with safety criteria integrated from the start.
- Bi-Weekly case reviews: All households without a lease are case conferenced bi-weekly to address barriers and prioritize resources.
- Expanded landlord engagement: Outreach to new landlords and property managers to broaden the pool of units available to DV survivors"

Timeline for Improvement:

- **Immediate:** Weekly case reviews and earlier housing search processes are already in place.
- **Within 6 months:** With expanded landlord partnerships and streamlined internal processes, we anticipate reducing the average lease-up time by 7–10 days.
- **Within 12 months:** We aim to be closer to the 30-day benchmark while maintaining our strong record of high exits to permanent housing."

-- Jennifer Haynes-Harter, Director of Housing, YWCA Spokane



Overview

HMIS Name: All TH & RRH Projects
Reporting Term: 08/01/2024 - 07/31/2025

Number of Households Served

159

Average Length of Time Homeless (Days) (SPM Metric 1a.2 - TH)

207

Max: 160 Days

Number of Households Served Moved into Housing (RRH)

86

Avg. # of Days from Enrollment to PH (Custom Metric - RRH)

48

Max: 30 Days

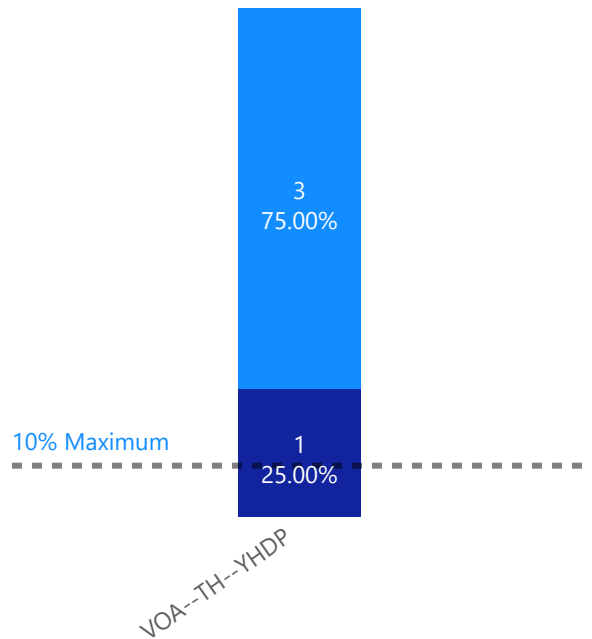
Legend (All the clients enrolled in the reporting period are included in this metric):

No: Exit occurred but not successful/Permanent. **No (Still Enrolled):** Client has not yet been exited. **Yes:** Client exited successful/Permanent.

Returns to Homelessness

(SPM Metric 2b - TH & RRH)

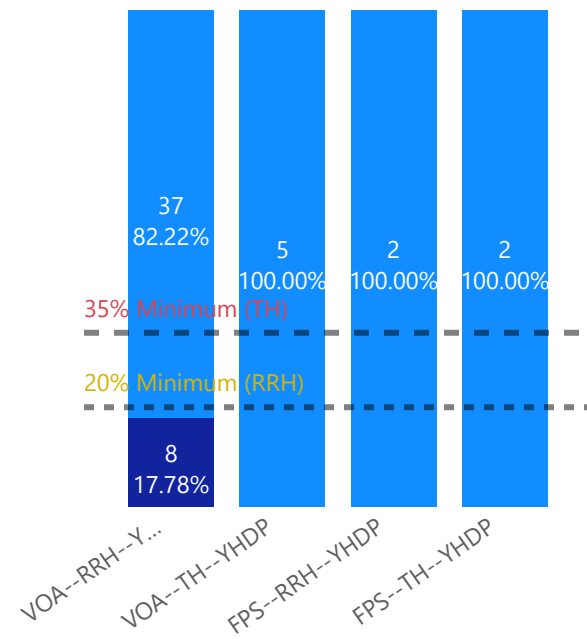
● No ● Yes



Employment and Income Growth

(SPM Metric 4.6 - TH & RRH)

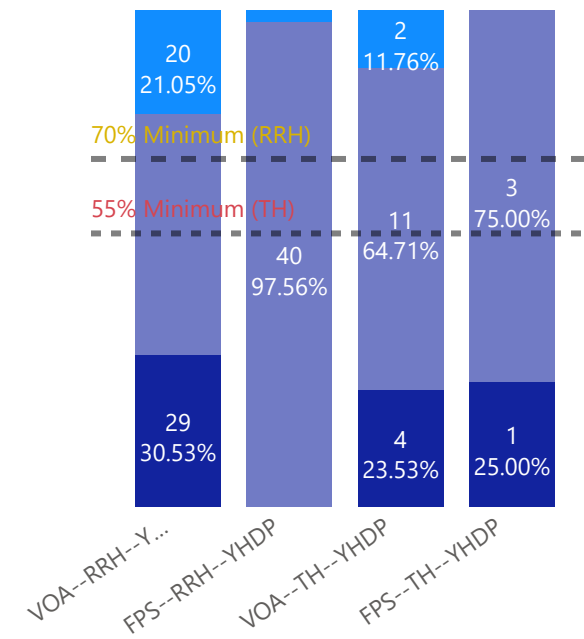
● No ● Yes



Exits to Permanent Housing

(All Clients Served)

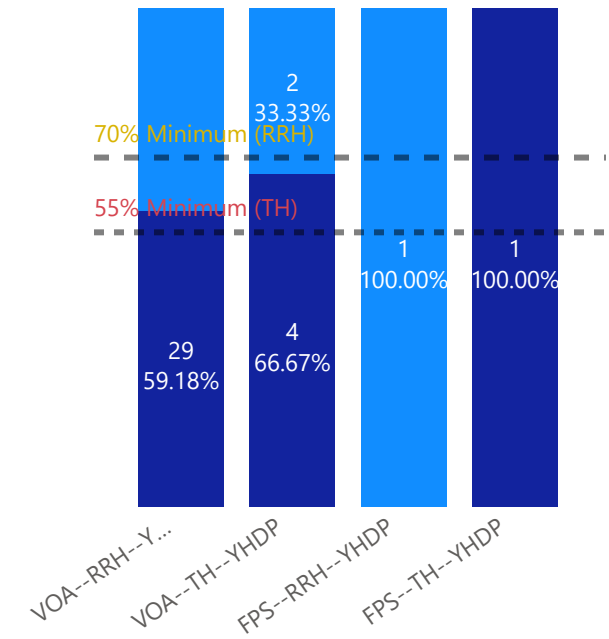
● No ● No (Still Enrolled) ● Yes



Exits to Permanent Housing

(Only Exited Clients)

● No ● Yes





VOA - TH & RRH

HMIS Name: VOA--TH--YHDP & VOA--RRH--YHDP
Reporting Term: 08/01/2024 - 07/31/2025
WA#: WA0525
Contract Number of Beds: N/A
Grants: HUD: Continuum of Care - YHDP

Number of Households Served
Projected Number Served for TH/RRH: 88

114

Average Length of Time Homeless (Days)
(SPM Metric 1a.2 - TH)

237

Max: 160 Days

Number of Households Served Moved into Housing (RRH)

62

Avg. # of Days from Enrollment to PH
(Custom Metric - RRH)

49

Max: 30 Days

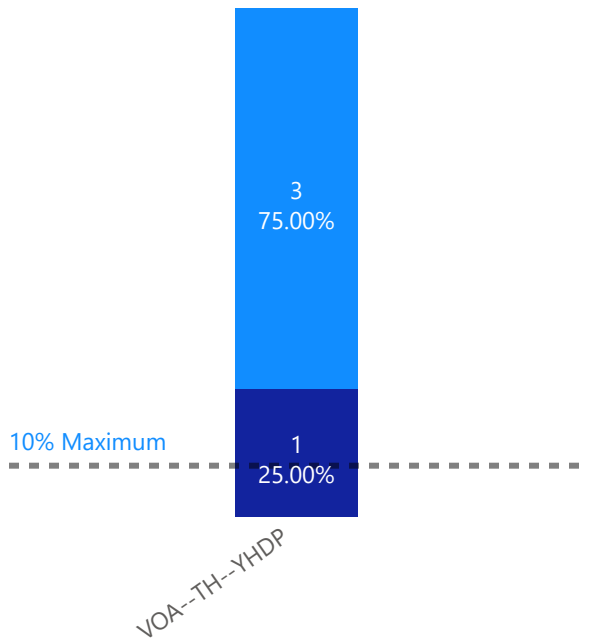
Legend (All the clients enrolled in the reporting period are included in this metric):

No: Exit occurred but not successful/Permanent. **No (Still Enrolled):** Client has not yet been exited. **Yes:** Client exited successful/Permanent.

Returns to Homelessness

(SPM Metric 2b - TH & RRH)

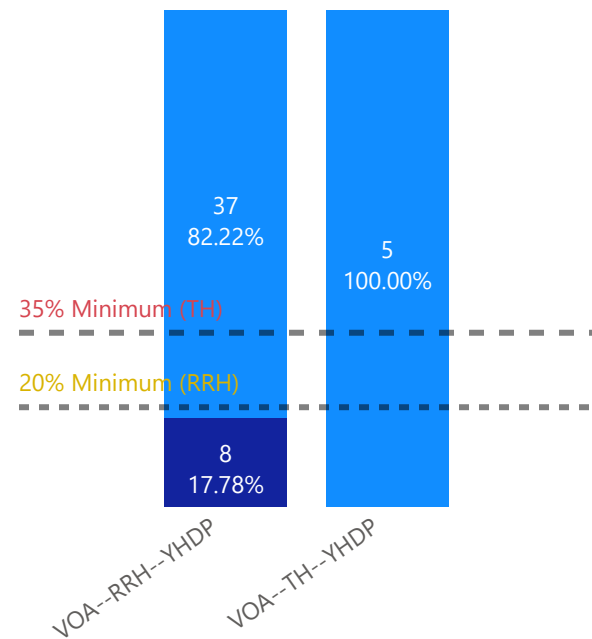
● No ● Yes



Employment and Income Growth

(SPM Metric 4.6 - TH & RRH)

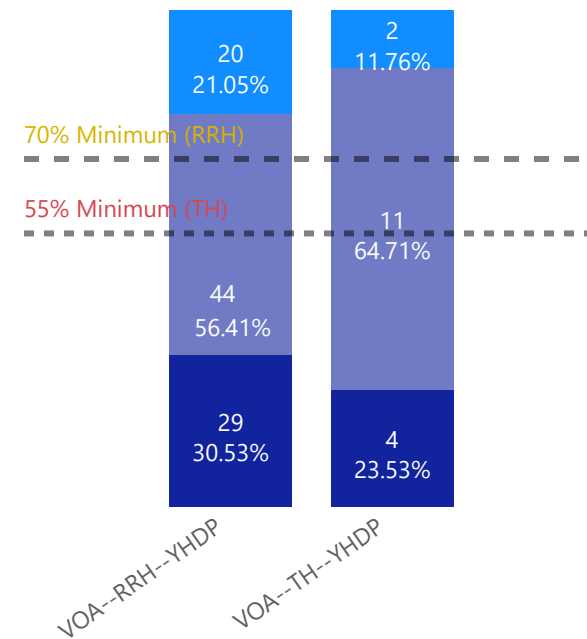
● No ● Yes



Exits to Permanent Housing

(All Clients Served)

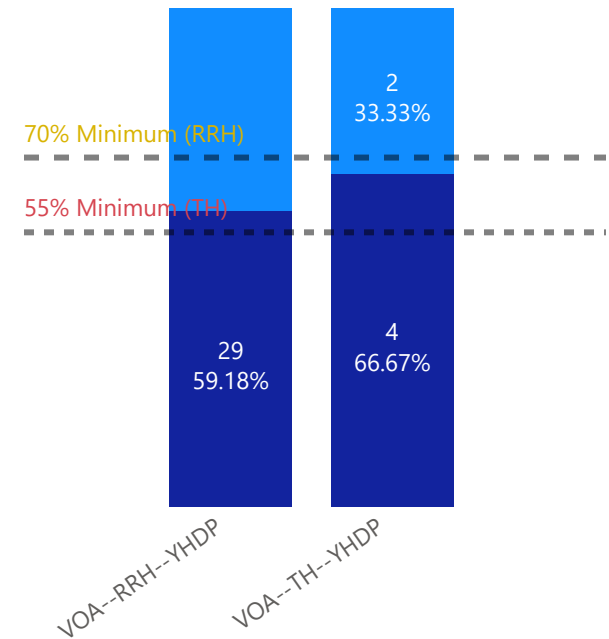
● No ● No (Still Enrolled) ● Yes



Exits to Permanent Housing

(Only Exited Clients)

● No ● Yes





VOA - TH & RRH

HMIS Name: VOA--TH--YHDP & VOA--RRH--YHDP

Reporting Term: 08/01/2024 - 07/31/2025

WA#: WA0525

Contract Number of Beds: N/A

Grants: HUD: Continuum of Care - YHDP

Narrative regarding the **Volunteers of America TH & RRH** HMIS QPR Report for **Q4** Reporting Period: **August 1, 2024 - July 31, 2025**

Grant WA0525 (Transitional Housing and Rapid Rehousing):

"Explanation of the Variance:

Youth Transitional Housing (TH) – Length of Stay

The average length of stay in the Youth Transitional Housing (TH) program is 237 days—77 days above the minimum standard of 160. This variance is primarily due to the increasing mental health needs of youth and the ongoing shortage of affordable housing in the Spokane area. Stabilizing mental health is essential, as it directly impacts participants' ability to maintain employment and pursue education. Upon enrollment, our priority is to connect Youth and Young Adults (YYA) with services that support their well-being and mental health, enabling progress toward self-sufficiency.

TH Program – Returns to Homelessness

The TH program experienced a low number of exits this period, with only four participants transitioning out. As a result, our performance outcome for returns to homelessness fell short of the standard by 15%. Of the four exits, one YYA returned to homelessness, resulting in a 25% return rate. Due to the small sample size, this percentage is not reflective of typical program performance, and we anticipate the rate will decrease as the number of exits increases.

Rapid Re-Housing (RRH) – Time from Enrollment to Permanent Housing

The RRH program exceeded the performance standard for average time from enrollment to permanent housing by 19 days. This delay is primarily attributed to the time required for participants to become document-ready. Most YYA enter the program directly from the streets without any form of identification. Case managers work closely with participants to obtain necessary documents, secure insurance, and establish essential supports such as phones and food benefits. Once these needs are met, participants are better positioned to secure employment and submit housing applications.

RRH – Exit Outcomes

Exit outcome variances in the RRH program are largely due to participants disengaging from case management after securing housing. Given their limited experience with independent living, disengaged participants face a higher risk of housing instability. VOA case managers and clinicians work proactively to build trust and sustain engagement, which is key to supporting a successful transition to independence..."



VOA - TH & RRH

HMIS Name: VOA--TH--YHDP & VOA--RRH--YHDP

Reporting Term: 08/01/2024 - 07/31/2025

WA#: WA0525

Contract Number of Beds: N/A

Grants: HUD: Continuum of Care - YHDP

Narrative regarding the **Volunteers of America TH & RRH** HMIS QPR Report for **Q4** Reporting Period: **August 1, 2024 - July 31, 2025**

Grant WA0525 (Transitional Housing and Rapid Rehousing) Continued:

"RRH – Employment and Income

The Employment and Income measure within the Quarterly Performance Report (QPR) indicates that YYA in the RRH program have not met expected thresholds. However, this does not accurately reflect program performance due to the following factors:

- **Income as a Housing Requirement:** Participants must have some form of income to secure housing, ensuring they can sustain rent and living expenses.
- **Pre-Housing Employment Support:** While many YYA may lack employment at enrollment, case managers work intensively to help them secure income sources before housing placement, a process in which the program has been consistently successful.
- **Measurement Limitations:** The System Performance Measure (SPM) appears to reflect employment status at enrollment, without accounting for employment gains achieved before housing placement.

Taken together, these outcomes reflect both the unique challenges faced by our YYA population and the comprehensive efforts of VOA staff to address barriers, build stability, and support lasting independence.

Steps Taken to Improve Performance:

Our case managers and behavioral health clinicians are working diligently to deliver comprehensive wraparound services that promote a more timely path to self-sufficiency for Youth and Young Adults (YYA) in the Transitional Housing (TH) program. While mental health challenges can be a lifelong struggle for some participants, our goal remains to reduce the average length of stay in the program. Through consistent support, targeted interventions, and a focus on building stability, we are optimistic about decreasing the time YYA require to successfully transition toward independence.

As exits from the TH program increase, we anticipate a corresponding decrease in the returns-to-homelessness percentage. Due to the small size of the program, even a limited number of participants returning to homelessness can result in a disproportionately high percentage. Expanding the number of successful exits will provide a more accurate reflection of program effectiveness and long-term stability for participants.

We also expect a decrease in the number of days it takes for YYA to transition from enrollment to permanent housing if more participants enter the program closer to being housing-ready. The nearer a participant is to employability—and able to provide proof of income to meet landlord requirements—the faster they can be successfully housed. Case managers are working closely with supportive employment services to help YYA achieve this goal, reducing barriers and expediting the housing process..."



VOA - TH & RRH

HMIS Name: VOA--TH--YHDP & VOA--RRH--YHDP

Reporting Term: 08/01/2024 - 07/31/2025

WA#: WA0525

Contract Number of Beds: N/A

Grants: HUD: Continuum of Care - YHDP

Narrative regarding the **Volunteers of America TH & RRH** HMIS QPR Report for **Q4** Reporting Period: **August 1, 2024 - July 31, 2025**

Grant WA0525 (Transitional Housing and Rapid Rehousing) Continued:

"With case managers participating in weekly training sessions led by our Clinical Director and Clinical Manager, we anticipate increased engagement of YYA with the comprehensive wraparound services offered by VOA. By fostering greater engagement, we expect a corresponding rise in successful exits among participants in the Rapid Re-Housing (RRH) program.

Finally, management is setting clear expectations for case managers to update HMIS enrollments when RRH participants obtain employment. By integrating this step into their workflow, we anticipate more accurate tracking of income growth and an increase in reported economic self-sufficiency outcomes for the RRH program.

Timeline for Improvement:

We anticipate measurable improvements across all program performance indicators by the second quarter of this fiscal year. Continued access to weekly training for case managers, combined with enhanced support from behavioral health clinicians for our participants, is expected to positively impact all key outcomes. Through these efforts, we project reductions in length of stay, increased engagement with wraparound services, higher rates of successful exits, more timely transitions to permanent housing, and improved income and employment outcomes for our Youth and Young Adults (YYA)."

-- Patti Davis, Housing Program Manager, Volunteers of America Eastern WA and Northern ID



FPS - TH & RRH

HMIS Name: FPS--TH--YHDP & FPS--RRH--YHDP
Reporting Term: 08/01/2024 - 07/31/2025
WA#: WA0525
Contract Number of Beds: N/A
Grants: HUD: Continuum of Care - YHDP

Number of Households Served
Projected Number Served for TH/RRH: 88

45

Average Length of Time Homeless (Days)
(SPM Metric 1a.2 - TH)

96

Max: 160 Days

Number of Households Served Moved into Housing (RRH)

24

Avg. # of Days from Enrollment to PH
(Custom Metric - RRH)

43

Max: 30 Days

Legend (All the clients enrolled in the reporting period are included in this metric):

No: Exit occurred but not successful/Permanent. **No (Still Enrolled):** Client has not yet been exited. **Yes:** Client exited successful/Permanent.

Returns to Homelessness

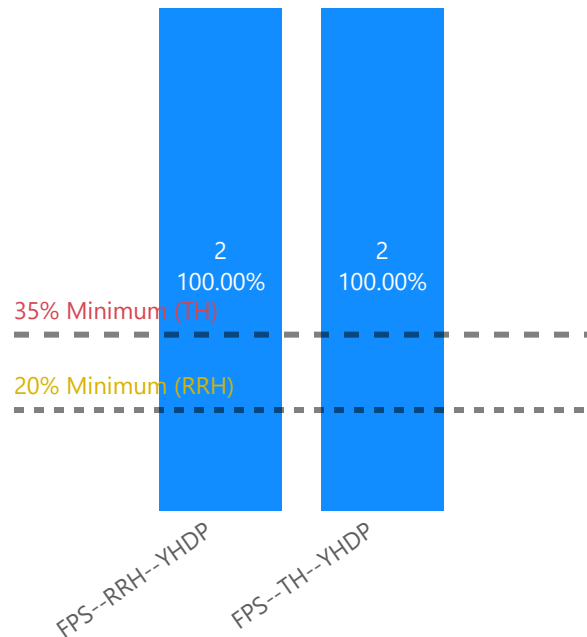
(SPM Metric 2b - TH & RRH)

At the time of report, there were no clients that returned to homelessness 2 years prior to the current reporting period's enrollments.

Employment and Income Growth

(SPM Metric 4.6 - TH & RRH)

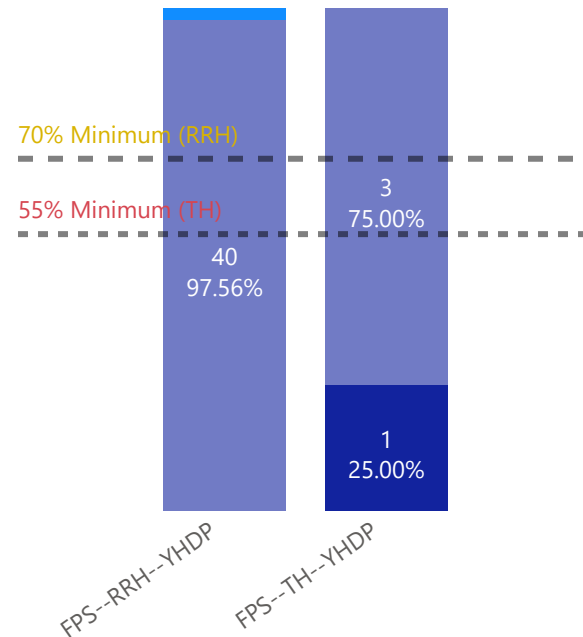
● No



Exits to Permanent Housing

(All Clients Served)

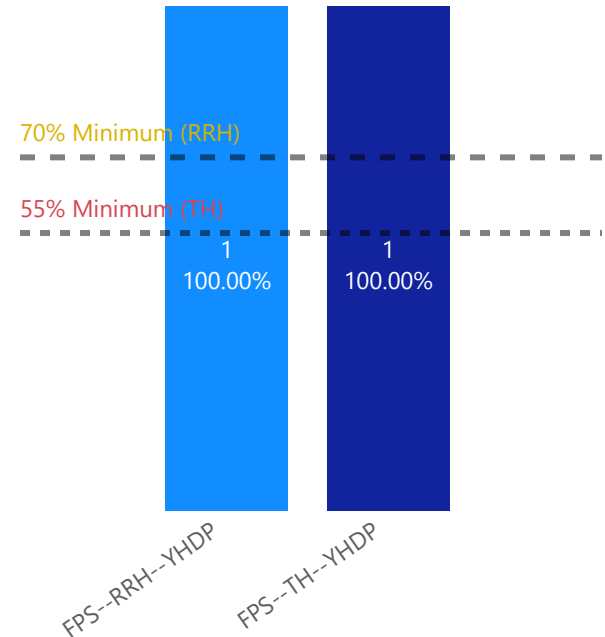
● No ● No (Still Enrolled) ● Yes



Exits to Permanent Housing

(Only Exited Clients)

● No ● Yes





Overview

Number of Households Served

219

Average Rate of Utilization

60%

Min: 85%

HMIS Name: All Permanent Supportive Housing Projects

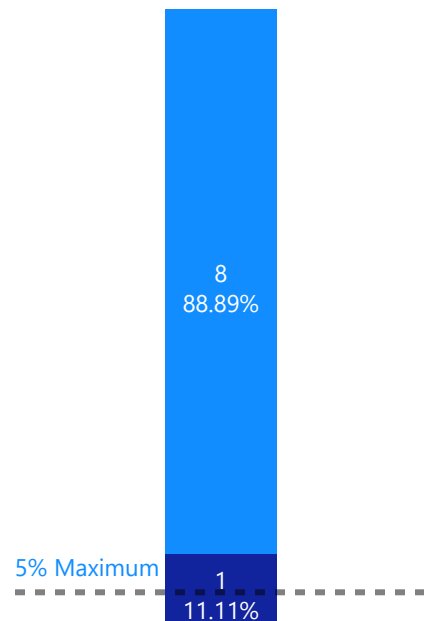
Reporting Term: 08/01/2024 - 07/31/2025

Permanent Supportive Housing (PSH): Permanent subsidy paired with case management. Most PSH Units offer a Housing Choice Voucher after one-year of successful tenancy. Units are pre-identified.

Returns to Homelessness

(SPM Metric 2b)

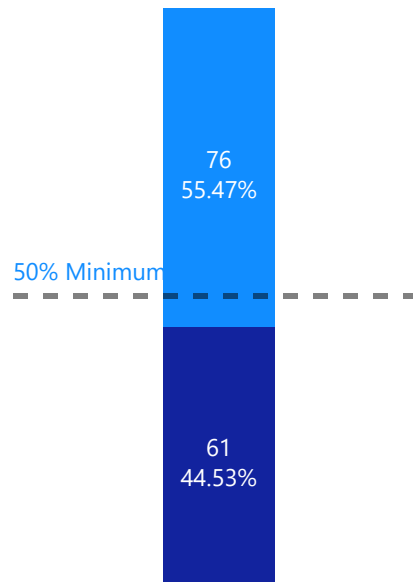
● No ● Yes



Employment and Income Growth for Stayers

(SPM Metric 4.3)

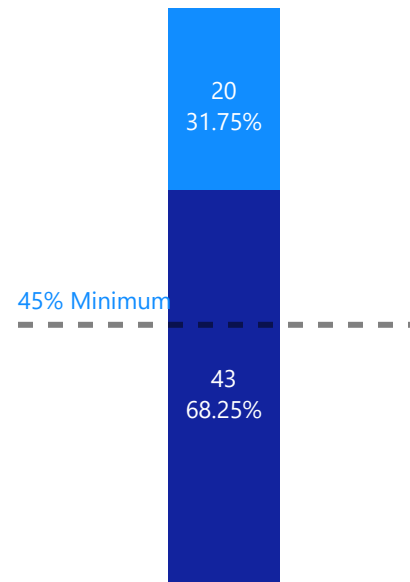
● No ● Yes



Employment and Income Growth for Leavers

(SPM Metric 4.6)

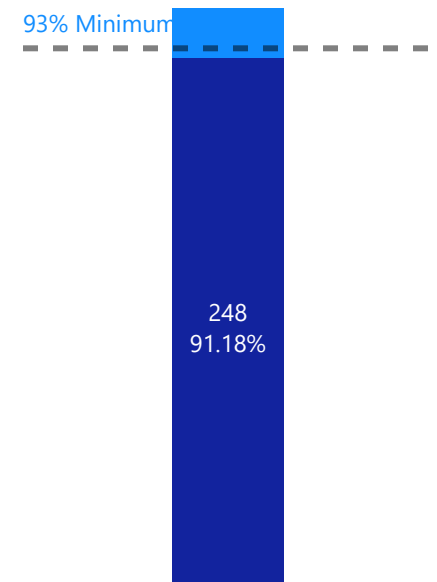
● No ● Yes



Exits to or Retention of Permanent Housing

(SPM Metric 7b.2)

● No ● Yes





Spend Down Overview

HMIS Name: All Permanent Supportive Housing Projects

Q1

Q2

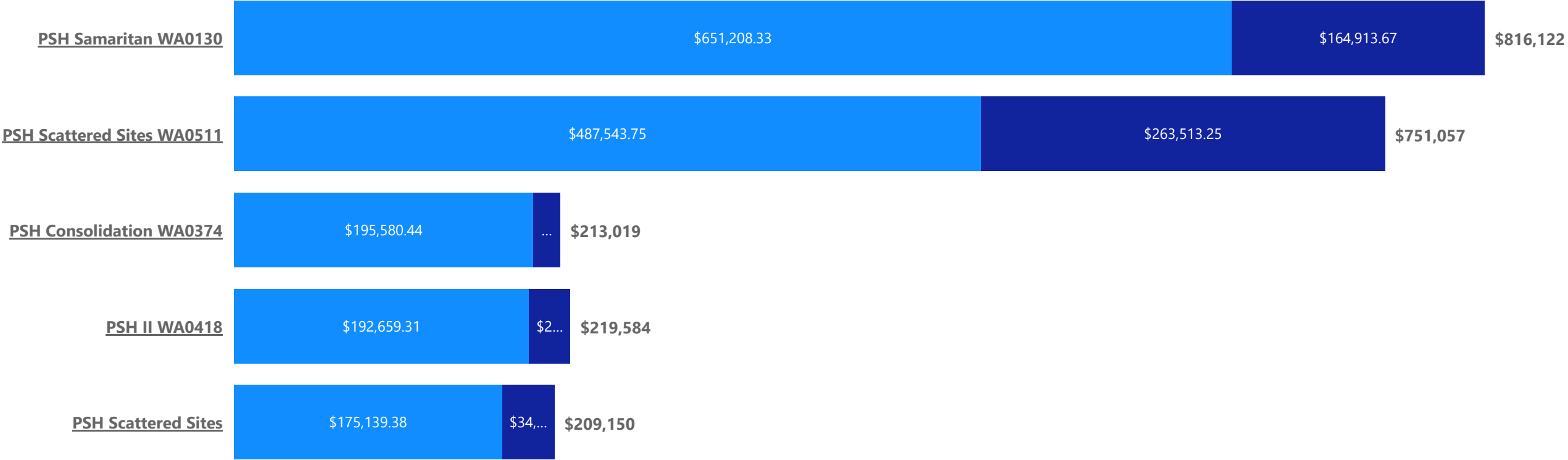
Q3

Q4



August September October November December January February March April May June July

● Sum of Total Spent ● Sum of Total Remaining





PSH Samaritan WA0130

HMIS Name: VOA--PSH--WA0130
Reporting Term: 08/01/2024 - 07/31/2025
WA#: WA0130
Contract Number of Beds: 53
Notes:

Grants:
City of Spokane: Homeless Housing Assistance Act (HHAA)
HUD: Continuum of Care - Permanent Supportive Housing (PSH)

Number of Households Served

Projected Number: 104

28

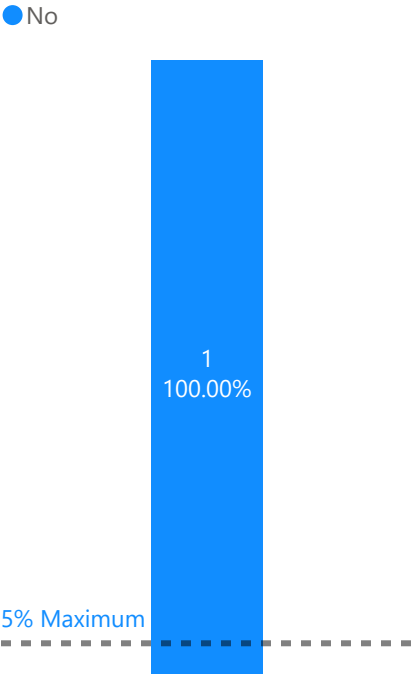
Average Rate of Utilization

22%

Min: 85%

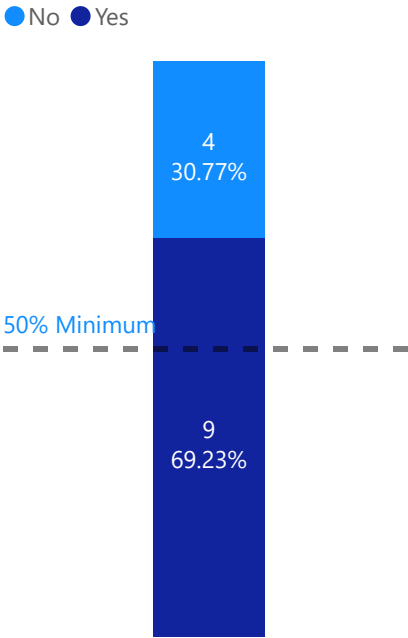
Returns to Homelessness

(SPM Metric 2b)



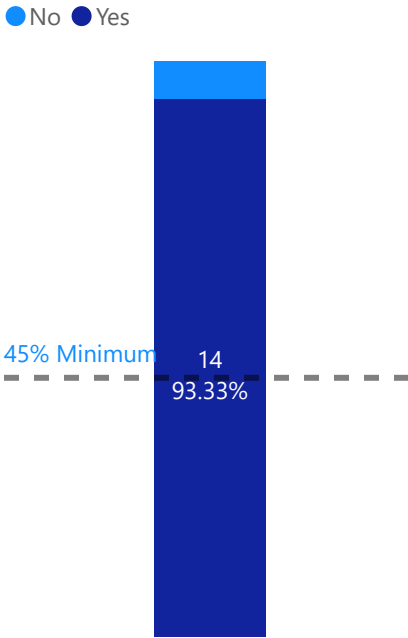
Employment and Income Growth for Stayers

(SPM Metric 4.3)



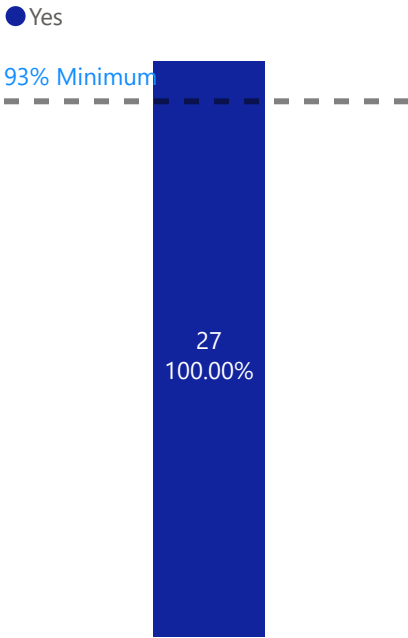
Employment and Income Growth for Leavers

(SPM Metric 4.6)



Exits to or Retention of Permanent Housing

(SPM Metric 7b.2)





PSH Scattered Sites WA0511

Number of Households Served

Projected Number: 80

70

Average Rate of Utilization

41%

Min: 85%

HMIS Name: VOA--PSH--WA0511

VOA--PSH--WA0111 (Consolidated Into WA0511)

VOA--PSH--WA0457 (Consolidated Into WA0511)

Reporting Term: 08/01/2024 - 07/31/2025

WA#: WA0511

Contract Number of Beds: 122

Grants:

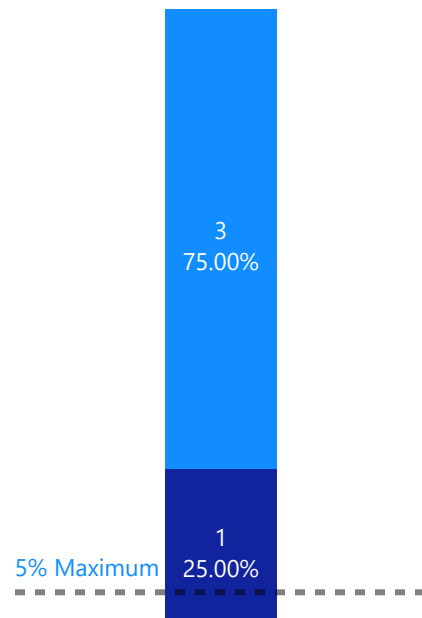
City of Spokane: Homeless Housing Assistance Act (HHAA)

HUD: Continuum of Care - Permanent Supportive Housing (PSH)

Returns to Homelessness

(SPM Metric 2b)

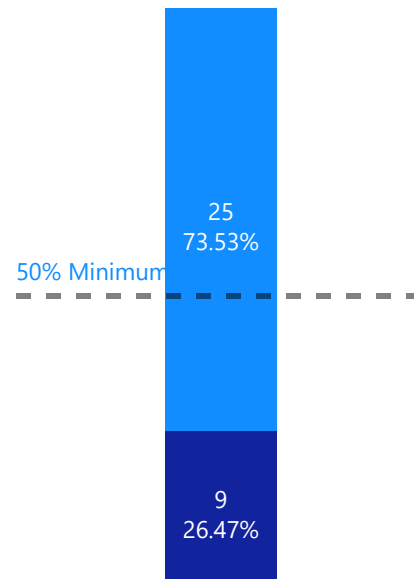
● No ● Yes



Employment and Income Growth for Stayers

(SPM Metric 4.3)

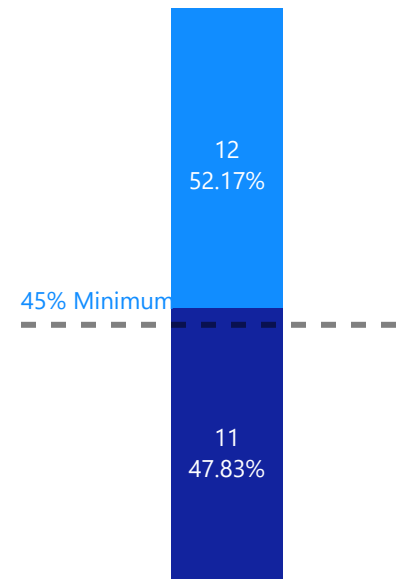
● No ● Yes



Employment and Income Growth for Leavers

(SPM Metric 4.6)

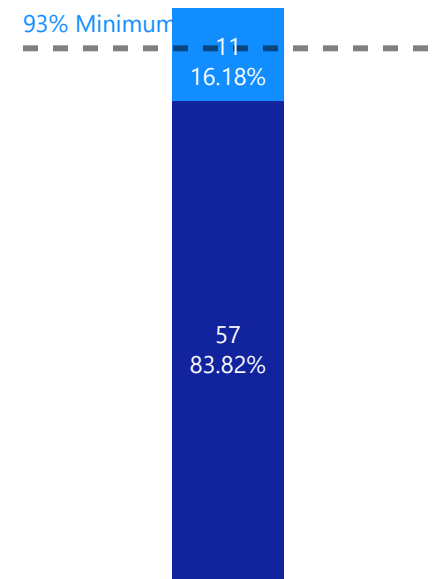
● No ● Yes



Exits to or Retention of Permanent Housing

(SPM Metric 7b.2)

● No ● Yes





PSH Scattered Sites WA0511

HMIS Name: VOA--PSH--WA0511

VOA--PSH--WA0111 (Consolidated Into WA0511)

VOA--PSH--WA0457 (Consolidated Into WA0511)

Reporting Term: 08/01/2024 - 07/31/2025

WA#: WA0511

Contract Number of Beds: 122

Grants:

City of Spokane: Homeless Housing Assistance Act (HHAA)

HUD: Continuum of Care - Permanent Supportive Housing (PSH)

Narrative regarding the **PSH Scattered Sites WA0511** HMIS QPR Report for **Q4** Reporting Period: **July 1, 2024 - June 30, 2025**

Grant WA0374 (Permanent Supportive Housing):

Explanation of the Variance:

"There was some significant challenges in this time period, including staffing and client enrollments. In the first half of the time period there was a downsizing of clients within the Scattered Site programs which meant that many of our clients were disrupted in their housing, case management services, and other agency affiliations. Further, starting at the beginning of this year there has been significant changes at the VOA staffing levels. At the beginning of the year there was 1 Program Manager over 2 Supervisors over 6 Case Managers. As of writing we have 1 Supervisor over 4 Case Managers and the roles of Program Manager has been split up over others in leadership. This has caused hardship in engaging clients as well as in staff caseloads. This has had a negative impact on the service delivery to our enrolled clients."

Steps Taken to Improve Performance:

"As a result of these changes we are optimistic that VOA PSH structure has been eased and we have seen increases in other services (especially in behavioral health) so that clients are getting better care despite the recent upheaval."

Timelines for Improvement:

"Key improvements are already underway so it is likely that outcomes will improve over the next reporting period."

-- Patti Davis, Housing Program Manager - Volunteers of America Eastern WA and Northern ID



PSH Consolidation WA0374

HMIS Name: CC--PSH--WA0374
CC--PSH--WA0285 (Consolidated into CC--PSH--WA0374)
Reporting Term: 08/01/2024 - 07/31/2025
WA#: WA0374
Contract Number of Beds: 52
Notes:

Grants:
HUD: Continuum of Care - Permanent Supportive Housing (PSH)

Number of Households Served

Projected Number: 52

49

Average Rate of Utilization

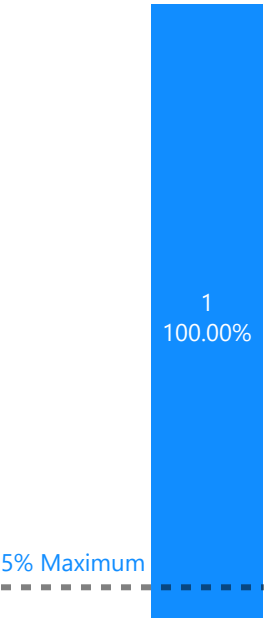
91%

Min: 85%

Returns to Homelessness

(SPM Metric 2b)

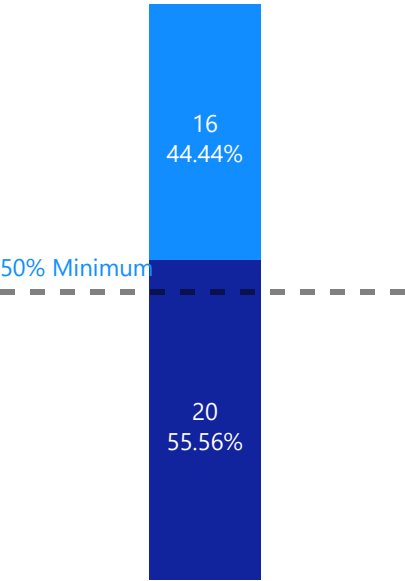
No



Employment and Income Growth for Stayers

(SPM Metric 4.3)

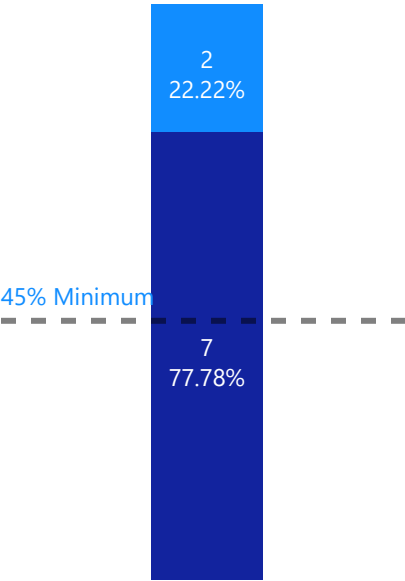
No Yes



Employment and Income Growth for Leavers

(SPM Metric 4.6)

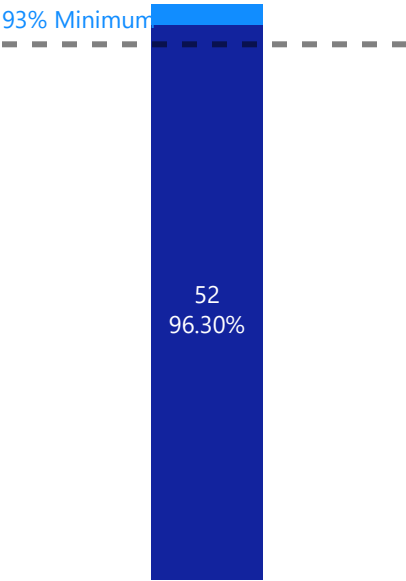
No Yes



Exits to or Retention of Permanent Housing

(SPM Metric 7b.2)

No Yes





Projected Number: 42

PSH II WA0418

HMIS Name: CC--PSH--WA0418
Reporting Term: 08/01/2024 - 07/31/2025
WA#: WA0418
Contract Number of Beds: 42
Notes:

Grants:
HUD: Continuum of Care - Permanent Supportive Housing (PSH) Grant

46

Average Rate of Utilization

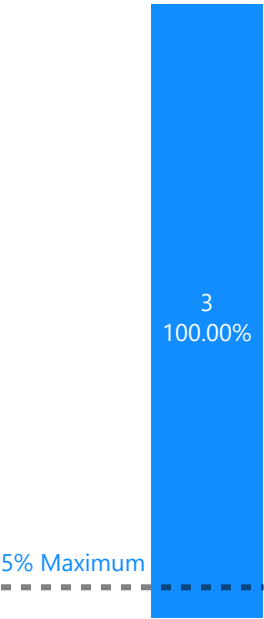
104%

Min: 85%

Returns to Homelessness

(SPM Metric 2b)

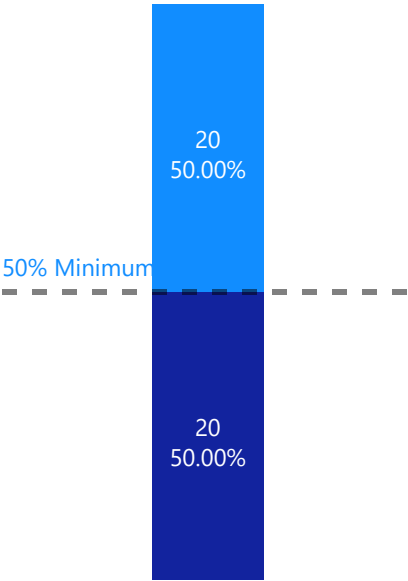
No



Employment and Income Growth for Stayers

(SPM Metric 4.3)

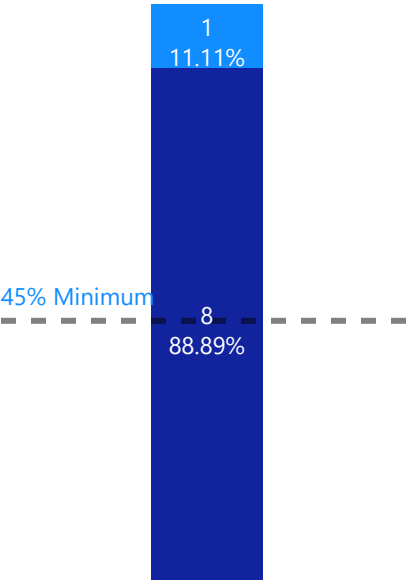
No Yes



Employment and Income Growth for Leavers

(SPM Metric 4.6)

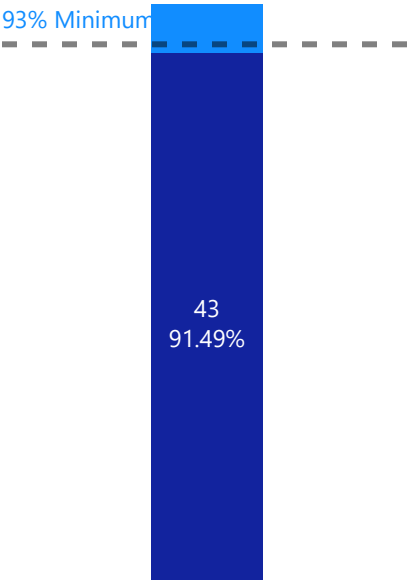
No Yes



Exits to or Retention of Permanent Housing

(SPM Metric 7b.2)

No Yes





PSH II WA0418

HMIS Name: CC--PSH--WA0418
Reporting Term: 08/01/2024 - 07/31/2025
WA#: WA0418
Contract Number of Beds: 42
Notes:

Grants:
HUD: Continuum of Care - Permanent Supportive Housing (PSH) Grant

Narrative regarding the **Catholic Charities PSH II WA0418** HMIS QPR Report for **Q4** Reporting Period: **August 1, 2024 - July 31, 2025**

Grant WA0418 (Permanent Supportive Housing):

Explanation of the Variance:

"There were a few unique circumstances included in this small sample that led to clients exiting from permanent housing. Of the few who did exit under unfavorable conditions, one exited to an assisted living facility due to their inability to effectively take care of their personal needs, which seemed to be the best outcome for this individual. Other factors relating to client choice impacted our ability to keep our numbers closer to 100%, including one client abandoning their unit, and another who was arrested and had to be evicted."

Steps Taken to Improve Performance:

"Naturally, CCEW will continue to work with individuals to stabilize, and receive recovery services, if needed. We've significantly enhanced our Crisis Response process to intervene more quickly when threats to housing stability are presented. CCEW's Crisis Response Team utilizes support from Housing Services, our security and safety staff (CAREs), our PSH staff on site (OSHS), and our Crisis Response Peers. In short, when there is a safety concern observed by our CAREs team, if a property manager issues a "Comply or Vacate" notice for any reason, or if our OSHS team observes one of our clients demonstrating behaviors indicative that they may be destabilizing, we immediately engage our multi-departmental Crisis Response Team.

Additionally, the Onsite Supportive Housing Services (OSHS) program at CCEW has implemented new systems for hiring, training, and supervision of staff, all with built-in targets for enhancing performance standards for all staff. Furthermore, we have refined our data-tracking systems and management tools to allow us real-time insights for our client services to ensure that we are maintaining frequent, high-quality contact with our clients. These changes are all part of a strategic effort to enhance the culture and performance of our program. Key indicators of success will be our staff retention numbers, statistics for client engagement, and of course, client-specific metrics such as Returns to Homelessness, Employment and Income Growth, Exits to or Retention of Permanent Housing, etc."

Timelines for Improvement:

"Across all data/metrics, including those where we are performing above standard, we expect to see continued improvement in our performance for this grant over the next 12 months."

-- Keith Kelley, Director, Onsite Supportive Housing Services - Catholic Charities Eastern Washington



PSH Scattered Sites

HMIS Name: CC--PSH--WA0512
Reporting Term: 08/01/2024 - 07/31/2025
WA#: WA0512
Contract Number of Beds: 130
Notes:

Grants:
HUD: Continuum of Care - Permanent Supportive Housing (PSH) Grant

Number of Households Served

Projected Number: 35

26

Average Rate of Utilization

43%

Min: 85%

Returns to Homelessness

(SPM Metric 2b)

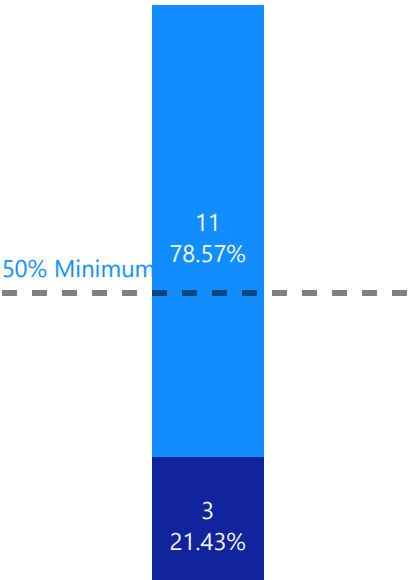
At the time of report, there were no clients that returned to homelessness.

5% Maximum

Employment and Income Growth for Stayers

(SPM Metric 4.3)

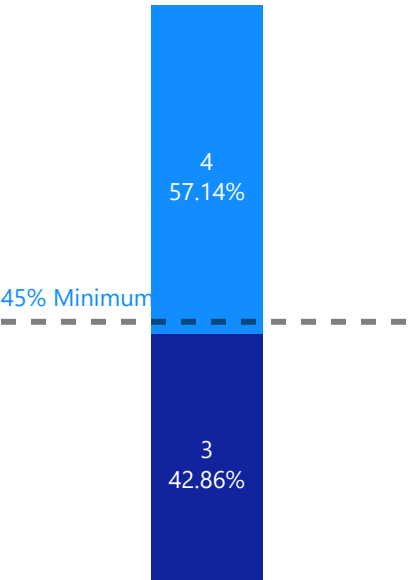
No Yes



Employment and Income Growth for Leavers

(SPM Metric 4.6)

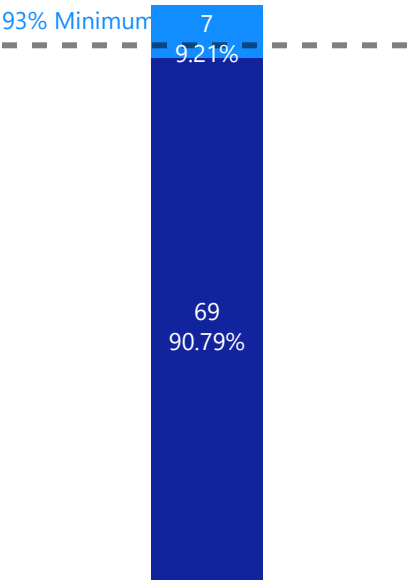
No Yes



Exits to or Retention of Permanent Housing

(SPM Metric 7b.2)

No Yes





PSH Scattered Sites

HMIS Name: CC--PSH--WA0512
Reporting Term: 08/01/2024 - 07/31/2025
WA#: WA0512
Contract Number of Beds: 130
Notes:

Grants:
HUD: Continuum of Care - Permanent Supportive Housing (PSH) Grant

Narrative regarding the **Catholic Charities PSH Scattered Sites** HMIS QPR Report for **Q4** Reporting Period: **August 1, 2024 - July 31, 2025**

Grant WA0512 (Permanent Supportive Housing):

Explanation of the Variance:

"Income Growth for Stayers and Leavers:

There are significant barriers for our clients to assist with income growth. Healthcare needs and disability have some impact on a client's ability to pursue certain options to increase income. Most notably perhaps, amongst all barriers, is a client's unfamiliarity with benefit structures and their corresponding fear of losing such benefits with any changes to their overall circumstances. Clients speak directly to these fears, citing the trauma of being homeless and not wanting to do anything that would put their housing stability at risk. We are actively addressing these barriers to improve the overall metrics (see below).

Exits to or Retention of Permanent Housing:

There were a few unique circumstances included in this small sample that led to clients exiting from permanent housing. Naturally, CCEW will continue to work with individuals to stabilize, and receive recovery services, if needed."

Steps Taken to Improve Performance:

"Income Growth for Stayers and Leavers:

1. This last year, CCEW has re-instituted a Supportive Employment (SE) program, hiring a Supportive Employment Specialist. As this is a newly implemented program for us, we have devoted a significant amount of time training our new staff member, developing relationships with local employers, and developing the internal systems needed to support a successful Supportive Employment program.
2. Early feedback from our SE clients demonstrated the aforementioned fear of losing benefits, so we invested in a 6-week certificate program for our Supportive Employment Specialist to have a deep working knowledge of any State or Federal benefit programs through which our clients may be enrolled, so they can more confidently explore opportunities to increase their income without prematurely losing their benefits. Naturally, the path toward greater stability for our clients may ideally involve a reduced need for the support of government benefits, but prematurely exiting from those programs may ultimately be counterproductive to the greater effort. It is our objective to help our clients successfully achieve their income-related goals in hopes that they can have the dignity that comes from supporting themselves as much as possible.
3. Our Onsite Supportive Housing Services program has created a task-force, composed of key staff from across the department, to identify a comprehensive list of ways we can assist clients with their goals to increase their income, and to develop a strategic and systemic approach across our spectrum of services to engage clients, staff and community partners, navigating barriers and ultimately creating significant impact toward the goal of growing the income of our clients..."



PSH Scattered Sites

HMIS Name: CC--PSH--WA0512
Reporting Term: 08/01/2024 - 07/31/2025
WA#: WA0512
Contract Number of Beds: 130
Notes:

Grants:
HUD: Continuum of Care - Permanent Supportive Housing (PSH) Grant

Narrative regarding the **Catholic Charities PSH Scattered Sites** HMIS QPR Report for **Q4** Reporting Period: **August 1, 2024 - July 31, 2025**

Grant WA0512 (Permanent Supportive Housing) Continued:

1. This year, in partnership with Notre Dame University and Gonzaga University, CCEW is launching the SEEN Program: a small-business incubation program, targeting individuals in underserved populations who desire to start a small business. For our first cohort, CCEW is recruiting participants from among our PSH properties, predominantly serving individuals and families who have experienced chronic homelessness. The participants in this program will participate in a four-week course designed to educate individuals on the processes related to starting a business. Participants will develop their own business plans, and will be partnered with local business students to generate critically important action items, such as marketing materials, budget-tracking spreadsheets, etc. Each class of graduating entrepreneurs will receive a \$2,500 grant to purchase any supplies needed to launch their business, and they will be paired with a local business executive in the greater Spokane community who will provide ongoing mentorship and support. CCEW just recently announced this program, and though our formal marketing efforts for the program have yet to take place, we already have a waitlist for our first cohort.

Exits to or Retention of Permanent Housing:

We've significantly enhanced our Crisis Response process to intervene more quickly when threats to housing stability are presented. CCEW's Crisis Response Team utilizes support from Housing Services, our security and safety staff (CAREs), our PSH staff on site (OSHS), and our Crisis Response Peers. In short, when there is a safety concern observed by our CAREs team, if a property manager issues a "Comply or Vacate" notice for any reason, or if our OSHS team observes one of our clients demonstrating behaviors indicative that they may be destabilizing, we immediately engage our multi-departmental Crisis Response Team.

Additionally, the Onsite Supportive Housing Services (OSHS) program at CCEW has implemented new systems for hiring, training, and supervision of staff, all with built-in targets for enhancing performance standards for all staff. Furthermore, we have refined our data-tracking systems and management tools to allow us real-time insights for our client services to ensure that we are maintaining frequent, high-quality contact with our clients. These changes are all part of a strategic effort to enhance the culture and performance of our program. Key indicators of success will be our staff retention numbers, statistics for client engagement, and of course, client-specific metrics such as Returns to Homelessness, Employment and Income Growth, Exits to or Retention of Permanent Housing, etc."

Timelines for Improvement:

"Income Growth for Stayers and Leavers:

Over the next two months, our Client Income Ad-Hoc Committee will have identified opportunities and strategies for our team to achieve greater success increasing client income across each of our PSH programs.

Over the course of the next six months, CCEW will have successfully graduated our first cohort of entrepreneurs, recruited directly from our PSH programs."



PSH Scattered Sites

HMIS Name: CC--PSH--WA0512
Reporting Term: 08/01/2024 - 07/31/2025
WA#: WA0512
Contract Number of Beds: 130
Notes:

Grants:
HUD: Continuum of Care - Permanent Supportive Housing (PSH) Grant

Narrative regarding the **Catholic Charities PSH Scattered Sites** HMIS QPR Report for **Q4** Reporting Period: **August 1, 2024 - July 31, 2025**

Grant WA0512 (Permanent Supportive Housing) Continued:

"Permanent Supportive Housing is a rapidly evolving service model, and Supportive Employment services are a critically important aspect of this work. As we continue to grow this program, we remain eager to collaborate with other service providers, discuss the challenges we have encountered throughout this work, and share the ways we have been able to increase our impact with the clients we serve. We are grateful for the opportunity to provide these critically important services to those experiencing the greatest barriers for success throughout our community.

Exits to or Retention of Permanent Housing:

Across all data/metrics, we expect to see significant improvement in our performance for this grant over the next 12 months."

-- Keith Kelley, Director, Onsite Supportive Housing Services - Catholic Charities Eastern Washington"



Overview

HMIS Name: All Supportive Services Only (SSO) Projects
Reporting Term: 08/01/2024 - 07/31/2025
Supportive Services Only (SSO): Providing stand-alone supportive services to specific populations.

Average Length of Time to Date of Engagement (Days)

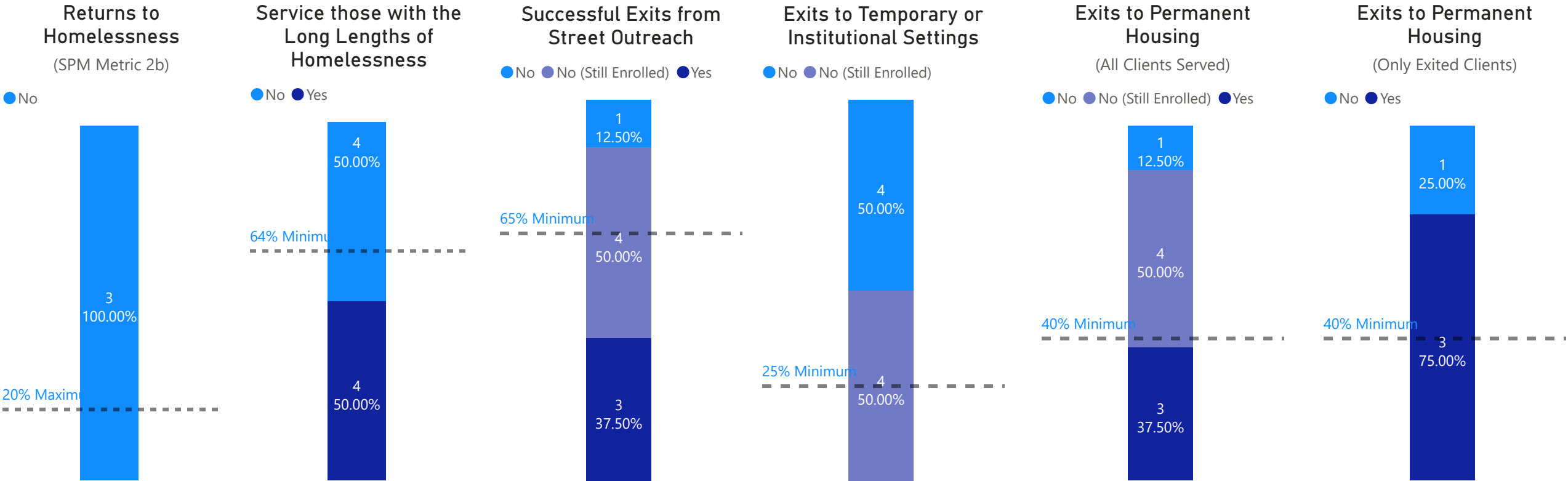
0

Max: 60 Days

Number of Individuals Served

9

Legend (All the clients enrolled in the reporting period are included in this metric):
No: Exit occurred but not successful/Permanent. **No (Still Enrolled):** Client has not yet been exited. **Yes:** Client exited successful/Permanent.





Host Homes YHDP

Average Length of Time to Date of Engagement (Days)

0

Max: 60 Days

Number of Individuals Served

Projected Number: 8

9

HMIS Name: CC--SSO--Host Homes--YHDP

Reporting Term: 08/01/2024 - 07/31/2025

WA#: WA0526

Contract Number of Beds: N/A

Notes:

Grants:

HUD: Continuum of Care - YHDP Grant

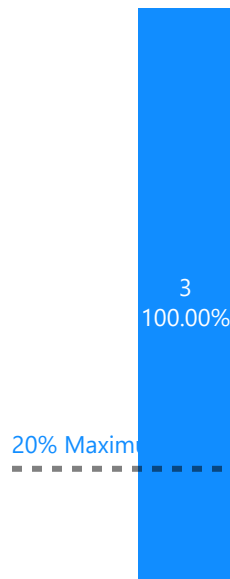
Legend (All the clients enrolled in the reporting period are included in this metric):

No: Exit occurred but not successful/Permanent. **No (Still Enrolled):** Client has not yet been exited. **Yes:** Client exited successful/Permanent.

Returns to Homelessness

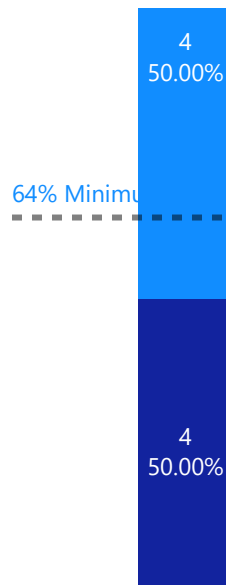
(SPM Metric 2b)

● No



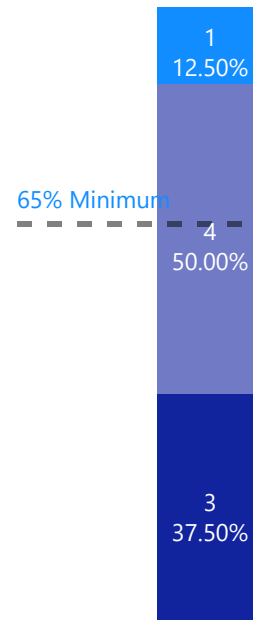
Service those with the Long Lengths of Homelessness

● No ● Yes



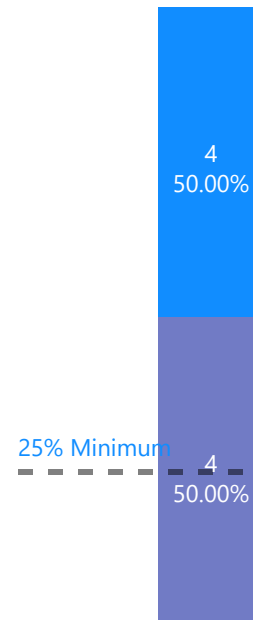
Successful Exits from Street Outreach

● No ● No (Still Enrolled) ● Yes



Exits to Temporary or Institutional Settings

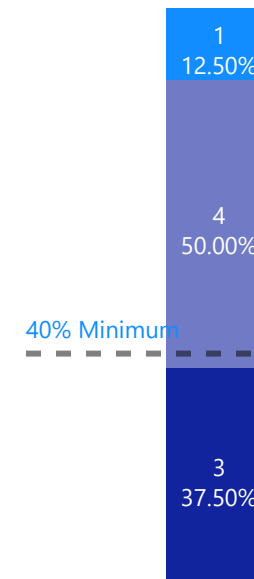
● No ● No (Still Enrolled)



Exits to Permanent Housing

(All Clients Served)

● No ● No (Still Enrolled) ● Yes



Exits to Permanent Housing

(Only Exited Clients)

● No ● Yes

